



**RETURN BIDS TO:**

**RETOURNER LES SOUMISSIONS À:**

Bid Receiving - PWGSC / Réception des soumissions -  
TPSGC  
Place du Portage, Phase III  
Core 0B2 / Noyau 0B2  
11 Laurier St.\11, rue Laurier  
Gatineau  
K1A 0S5  
Bid Fax: (819) 997-9776

**SOLICITATION AMENDMENT  
MODIFICATION DE L'INVITATION**

The referenced document is hereby revised; unless otherwise indicated, all other terms and conditions of the Solicitation remain the same.

Ce document est par la présente révisé; sauf indication contraire, les modalités de l'invitation demeurent les mêmes.

**Comments - Commentaires**

**Vendor/Firm Name and Address  
Raison sociale et adresse du  
fournisseur/de l'entrepreneur**

**Issuing Office - Bureau de distribution**

Business Transformation and Systems Integration  
Service/Division de transformation des opérations et  
d'intégrat  
Special Procurement Initiative Dir  
Dir. des initiatives spéciales  
d'approvisionnement  
Terrasses de la Chaudière 4th Floor  
10 Wellington Street  
Gatineau  
Québec  
K1A 0S5

<b>Title - Sujet</b> RFI EHRP - DDR PDSE Request for Information EHRP - Demande de renseignements PDSE	
<b>Solicitation No. - N° de l'invitation</b> W6369-210257/A	<b>Amendment No. - N° modif.</b> 004
<b>Client Reference No. - N° de référence du client</b> 6000534572	<b>Date</b> 2021-05-07
<b>GETS Reference No. - N° de référence de SEAG</b> PW-\$\$XE-685-39378	
<b>File No. - N° de dossier</b> 685xe.W6369-210257	<b>CCC No./N° CCC - FMS No./N° VME</b>
<b>Solicitation Closes - L'invitation prend fin</b> <b>at - à 02:00 PM</b> Eastern Daylight Saving Time EDT <b>on - le 2021-05-28</b> Heure Avancée de l'Est HAE	
<b>F.O.B. - F.A.B.</b> <b>Plant-Usine:</b> <input type="checkbox"/> <b>Destination:</b> <input type="checkbox"/> <b>Other-Autre:</b> <input type="checkbox"/>	
<b>Address Enquiries to: - Adresser toutes questions à:</b> Ferrier, Heather	<b>Buyer Id - Id de l'acheteur</b> 685xe
<b>Telephone No. - N° de téléphone</b> (613) 408-0259 ( )	<b>FAX No. - N° de FAX</b> ( ) -
<b>Destination - of Goods, Services, and Construction:</b> <b>Destination - des biens, services et construction:</b>	

**Instructions: See Herein**

**Instructions: Voir aux présentes**

<b>Delivery Required - Livraison exigée</b>	<b>Delivery Offered - Livraison proposée</b>
<b>Vendor/Firm Name and Address</b> <b>Raison sociale et adresse du fournisseur/de l'entrepreneur</b>	
<b>Telephone No. - N° de téléphone</b> <b>Facsimile No. - N° de télécopieur</b>	
<b>Name and title of person authorized to sign on behalf of Vendor/Firm</b> <b>(type or print)</b> <b>Nom et titre de la personne autorisée à signer au nom du fournisseur/ de l'entrepreneur (taper ou écrire en caractères d'imprimerie)</b>	
<b>Signature</b>	<b>Date</b>

## SOLICITATION AMENDMENT 004

This Solicitation Amendment is issued to provide Questions and Answers 18 through 23 regarding the RFI W6369-210257/A.

### **TRACKING LOG OF INDUSTRY QUESTIONS AND ANSWERS PROVIDED TO DATE:**

Q#	QUESTIONS	ANSWERS
18	<p>On page 13 in paragraph 4 it details "tightly integrated virtual care support"</p> <p>Q: Are they talking about the ability to do video conferencing between patients &amp; clinicians?            - also entailed in Annex D</p>	<p>Yes. Telehealth interactions would be for both encounters between clinicians and patients and for consults between clinicians and other clinicians (such as specialists) in accordance with Annex D, HLR 2, Item 2.4 (a) and (b). Such telehealth interactions would ideally encompass several different modalities: video, telephone, email and text messaging.</p>
19	<p>On page 13 in paragraph 4 it details "sharing information between CAF, NATO allies and Provinces/Territories".</p> <p>Q: Is this meaning real-time sharing of data, bidirectional such as interfaces, or an ad-hoc style, ie: only when requested and one way initiation? Would the external parties require user accounts and only access to specific subsets of information?</p>	<p>Both, depending on the situation and the solution that NATO implements. External parties would only have access to our EHR if they were working under our Command in our installations or were extended the solution via MOU (this would most certainly only be in the most rare of instances).</p>
20	<p>The EHRP must provide secure Internet access from anywhere in the world for all users. Appendix D 1.3</p> <p>Q: Would whitelisting/blacklisting as part of a defense in depth approach be an option to exclude certain IP blocks from accessibility, ie: Russia, China, or would those restrictions potentially prevent users from utilizing the system?</p>	<p>The EHRP, as a component of the Canadian military defence IT infrastructure, would be subject to the same access controls as other defence systems, as noted in Item 1.2. Rather than DND and PSPC specifying detailed security considerations in the RFI such as whitelisting and DDOS protection, amongst many other measures, DND and PSPC request that respondents to this RFI suggest security measures that they assess would be appropriate to both the DND security environment and the overall system architecture that the respondent is proposing.</p>
21	<p>Can you please provide the following annual metrics:</p> <ul style="list-style-type: none"> <li>a. Number of surgical procedures</li> <li>b. Number of mental health visits and number of behavioural health physicians</li> <li>c. Number of prescriptions dispensed</li> <li>d. Number of social worker visits</li> <li>e. Number of lab tests performed</li> <li>f. Number of diagnostic imaging procedures</li> <li>g. Number of other visits</li> </ul>	<p>a. <u>Number of surgical procedures.</u>            "DND/CAF do not operate hospitals and operating rooms. Minor procedures such as laceration suturing, lesion excision, joint injections, and nerve blocks are carried out in DND/CAF clinics but no surgical procedures, such as those requiring an operating room, are carried out."</p>

		<p>b. <u>Number of mental health visits and number of behavioural health physicians.</u> "Approximately 116,000 mental health appointments occur per year, across approximately 400 clinicians (psychiatrists, psychologists, social workers, mental health nurses, and addictions counsellors). This does not take into account mental health related clinical encounters that occur with primary care clinicians such as with family doctors, nurse practitioners, and physicians assistants."</p> <p>c. <u>Number of prescriptions dispensed.</u> – "600,000 prescriptions are dispensed in DND/CAF pharmacies annually, with a further approximately 90,000 dispensed to patients through pharmacies external to DND/CAF."</p> <p>d. <u>Number of social worker visits.</u> "Included in the total of number of mental health appointments are approximately 55,000 clinical encounters with social workers per year."</p> <p>e. <u>Number of lab tests performed.</u> "Approximately 1.003 million lab tests occur per year. This number does not indicate the number of blood work draws, however. For example, a lab requisition for liver transaminases AST and ALT counts as two lab tests in the total quoted."</p> <p>f. <u>Number of diagnostic imaging procedures.</u> "Approximately 52,000 diagnostic imaging tests are performed annually in DND/CAF clinics (consisting of X-rays primarily, but also some CT and ultrasounds, which are carried out in those few clinics equipped accordingly)."</p> <p>g. <u>Number of other visits.</u> "Other than mental health appointments, there are approximately 498,000 medical appointments per year across DND/CAF clinics. Note that the majority of these visits are encounters with primary care</p>
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Solicitation No. - N° de l'invitation  
W6369-210257/A  
Client Ref. No. - N° de réf. du client  
W6369-210257

Amd. No. - N° de la modif.  
004  
File No. - N° du dossier  
685xe.W6369-210257/A

Buyer ID - Id de l'acheteur  
685xe  
CCC No./N° CCC - FMS No./N° VME

		providers providing family medicine and occupational medicine care.”
22	For the Annex B One on One attendees form, may we add additional rows to the table to reflect the all attendees we would like to be included?	The rows contained in Table 1 - One-on-One Consultations Participant List do not represent an exhaustive list of participants for the one-on-one consultations. As such, interested suppliers may add rows to cover additional participants as required. However, interested suppliers are encouraged to designate a single representative at the consultation to streamline the flow of questions from their own participants.
23	In relationship to this process, we were wondering if we would be allowed to have more than the <b>four</b> individuals listed in this table above?	The rows contained in Table 1 - One-on-One Consultations Participant List do not represent an exhaustive list of participants for the one-on-one consultations. As such, interested suppliers may add rows to cover additional participants as required. However, interested suppliers are encouraged to designate a single representative at the consultation to streamline the flow of questions from their own participants.