



**RETURN BIDS TO:**

**RETOURNER LES SOUMISSIONS À:**

Bid Receiving - PWGSC / Réception des soumissions -

TPSGC

11 Laurier St. / 11, rue Laurier

Place du Portage, Phase III

Core 0B2 / Noyau 0B2

Gatineau

Québec

K1A 0S5

Bid Fax: (819) 997-9776

**Revision to a Request for Supply  
Arrangement - Révision à une demande  
pour un arrangement en matière  
d'approvisionnement**

The referenced document is hereby revised; unless otherwise indicated, all other terms and conditions of the Solicitation remain the same.

Ce document est par la présente révisé; sauf indication contraire, les modalités de l'invitation demeurent les mêmes.

**Comments - Commentaires**

**Vendor/Firm Name and Address**

Raison sociale et adresse du  
fournisseur/de l'entrepreneur

**Issuing Office - Bureau de distribution**

Communication Procurement Directorate/Direction de l'approvisionnement en communication  
360 Albert St./ 360, rue Albert  
12th Floor / 12ième étage  
Ottawa  
Ontario  
K1A 0S5

<b>Title - Sujet</b> Media Monitoring Services Service de surveillance des médias	
<b>Solicitation No. - N° de l'invitation</b> EN578-191713/B	<b>Date</b> 2021-05-14
<b>Client Reference No. - N° de référence du client</b> EN578-19-1713	<b>Amendment No. - N° modif.</b> 001
<b>File No. - N° de dossier</b> cy037.EN578-191713	<b>CCC No./N° CCC - FMS No./N° VME</b>
<b>GETS Reference No. - N° de référence de SEAG</b> PW-\$\$CY-037-80000	
<b>Date of Original Request for Supply Arrangement</b> 2021-04-30 <b>Date de demande pour un arrangement en matière d'app. originale</b>	
<b>Solicitation Closes - L'invitation prend fin</b> <b>at - à 02:00 PM</b> Eastern Daylight Saving Time EDT <b>on - le 2021-05-28</b> Heure Avancée de l'Est HAE	
<b>Address Enquiries to: - Adresser toutes questions à:</b> Richard, Josette	<b>Buyer Id - Id de l'acheteur</b> cy037
<b>Telephone No. - N° de téléphone</b> (343) 551-1719 ( )	<b>FAX No. - N° de FAX</b> ( ) -
<b>Delivery Required - Livraison exigée</b>	
<b>Destination - of Goods, Services, and Construction:</b> <b>Destination - des biens, services et construction:</b>	
<b>Security - Sécurité</b> This revision does not change the security requirements of the solicitation. Cette révision ne change pas les besoins en matière de sécurité de l'invitation.	

**Instructions: See Herein**

**Instructions: Voir aux présentes**

<b>Acknowledgement copy required</b> Accusé de réception requis	<b>Yes - Oui</b> <input type="checkbox"/>	<b>No - Non</b> <input type="checkbox"/>
<b>The Offeror hereby acknowledges this revision to its Offer.</b> <b>Le proposant constate, par la présente, cette révision à son offre.</b>		
<b>Signature</b>	<b>Date</b>	
Name and title of person authorized to sign on behalf of offeror. (type or print) Nom et titre de la personne autorisée à signer au nom du proposant. (taper ou écrire en caractères d'imprimerie)		
<b>For the Minister - Pour le Ministre</b>		

Solicitation No. - N° de l'invitation  
**EN578-191713/B**  
Client Ref. No. - N° de réf. du client  
**EN578-191713**

Amd. No. - N° de la modif.  
**001**  
File No. - N° du dossier  
**cy037.EN578-191713**

Buyer ID - Id de l'acheteur  
**cy37**  
CCC No./N° CCC - FMS No./N° VME

## **AMENDMENT 001**

This amendment is raised to modify wording in Appendix 1 to Part 4 of the Request for Supply Arrangement (RFSA). The RFSA is modified as follows:

**1) In Appendix 1 to Part 4**

**DELETE:**

**1.M9 Customer Support**

Bidders must **demonstrate** that they have the ability and the resources to provide implementation support, training and ongoing customer support from (at a minimum) 8:00 a.m. to 5:00 p.m. EST.

**2.M10 Customer Support**

Bidders must **demonstrate** that they have the ability and the resources to provide implementation support, training and ongoing customer support from (at a minimum) 8:00 a.m. to 5:00 p.m. EST.

**3.M6 Customer Support**

Bidders must **demonstrate** that they have the ability and the resources to provide implementation support, training and ongoing customer support from (at a minimum) 8:00 a.m. to 5:00 p.m. EST.

**4.M6 Customer Support**

Bidders must **demonstrate** that they have the ability and the resources to provide implementation support, training and ongoing customer support from (at a minimum) 8:00 a.m. to 5:00 p.m. EST.

**5.M7 Customer Support**

Bidders must **demonstrate** that they have the ability and the resources to provide implementation support, training and ongoing customer support from (at a minimum) 8:00 a.m. to 5:00 p.m. EST.

**REPLACE WITH THE FOLLOWING:**

**1.M9 Customer Support**

Bidders must **confirm** that they have the ability and the resources to provide implementation support, training and ongoing customer support from (at a minimum) 8:00 a.m. to 5:00 p.m. EST.

**2.M10 Customer Support**

Bidders must **confirm** that they have the ability and the resources to provide implementation support, training and ongoing customer support from (at a minimum) 8:00 a.m. to 5:00 p.m. EST.

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**4.M6 Customer Support**

Bidders must **confirm** that they have the ability and the resources to provide implementation support, training and ongoing customer support from (at a minimum) 8:00 a.m. to 5:00 p.m. EST.

Solicitation No. - N° de l'invitation

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CCC No./N° CCC - FMS No./N° VME

#### **5.M7 Customer Support**

Bidders must **confirm** that they have the ability and the resources to provide implementation support, training and ongoing customer support from (at a minimum) 8:00 a.m. to 5:00 p.m. EST.

**All other terms and conditions remain unchanged.**