



RETURN BIDS TO:

RETOURNER LES SOUMISSIONS À:

Bid Receiving - PWGSC / Réception des soumissions -
TPSGC

Place du Portage, Phase III

Core 0B2 / Noyau 0B2

11 Laurier St./11, rue Laurier

Gatineau

Québec

K1A 0S5

Bid Fax: (819) 997-9776

**SOLICITATION AMENDMENT
MODIFICATION DE L'INVITATION**

The referenced document is hereby revised; unless otherwise
indicated, all other terms and conditions of the Solicitation
remain the same.

Ce document est par la présente révisé; sauf indication contraire,
les modalités de l'invitation demeurent les mêmes.

Comments - Commentaires

Vendor/Firm Name and Address

Raison sociale et adresse du
fournisseur/de l'entrepreneur

Issuing Office - Bureau de distribution

Shared Systems Division (XL)/Division des systèmes
partagés (XL)

Terrasses de la Chaudière

4th Floor, 10 Wellington Street

4th etage, 10, rue Wellington

Gatineau

Québec

K1A 0S5

Title - Sujet National Cybercrime Solution Projec Solution nationale en matière de cybercriminalité	
Solicitation No. - N° de l'invitation M7594-205915/D	Amendment No. - N° modif. 010
Client Reference No. - N° de référence du client M7594-205915	Date 2021-06-09
GETS Reference No. - N° de référence de SEAG PW-\$\$XL-155-39352	
File No. - N° de dossier 164xl.M7594-205915	CCC No./N° CCC - FMS No./N° VME
Solicitation Closes - L'invitation prend fin at - à 02:00 PM Eastern Daylight Saving Time EDT on - le 2021-07-13 Heure Avancée de l'Est HAE	
F.O.B. - F.A.B. Plant-Usine: <input type="checkbox"/> Destination: <input type="checkbox"/> Other-Autre: <input type="checkbox"/>	
Address Enquiries to: - Adresser toutes questions à: Kumar, Rajesh	Buyer Id - Id de l'acheteur 164xl
Telephone No. - N° de téléphone (613) 914-7906 ()	FAX No. - N° de FAX () -
Destination - of Goods, Services, and Construction: Destination - des biens, services et construction:	

Instructions: See Herein

Instructions: Voir aux présentes

Delivery Required - Livraison exigée	Delivery Offered - Livraison proposée
Vendor/Firm Name and Address Raison sociale et adresse du fournisseur/de l'entrepreneur	
Telephone No. - N° de téléphone Facsimile No. - N° de télécopieur	
Name and title of person authorized to sign on behalf of Vendor/Firm (type or print) Nom et titre de la personne autorisée à signer au nom du fournisseur/ de l'entrepreneur (taper ou écrire en caractères d'imprimerie)	
Signature	Date

This Solicitation Amendment #010 is raised to:

1. Amend the Closing Date of the Bid Solicitation
 2. Update Part 7- RESULTING CONTRACT CLAUSES, Section 7.22 Method of payment, paragraphs (d) and (h)
 3. Update Annex B – Basis of Payment
 4. Post Questions and Answers
-

The Solicitation is amended as follows:

1. **THE CLOSING DATE OF THE BID SOLICITATION IS HEREBY EXTENDED FROM JUNE 22, 2021 AT 2:00 PM EST TO JULY 13, 2021 AT 2:00 PM EST.**
2. **PART 7- RESULTING CONTRACT CLAUSES, SECTION 7.22 METHOD OF PAYMENT, PARAGRAPHS (D) AND (H) ARE HEREBY DELETED AND REPLACED BY;**

(d) Monthly Payment – Optional Additional User Licenses or Additional User Accesses or both, as applicable (Ref. Table 4, Table 5A, Table 5B, Table 5C and Table 5D of Annex B, Basis of Payment)

At Canada's sole discretion, Canada may exercise the irrevocable option for the Contractor to deliver Additional User Licenses or Additional User Accesses or both, as applicable. If Canada exercises this irrevocable option, Canada will pay the Contractor on a monthly basis for additional User Licenses or additional User Accesses or both, as applicable obtained during the month covered by the invoice in accordance with the payment provisions of the Contract if:

- (i) an accurate and complete invoice and any other documents required by the Contract have been submitted in accordance with the invoicing instructions provided in the Contract;
- (ii) all such documents have been verified by Canada; and

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(iii) the Work performed has been accepted by Canada

(h) Single Payment in Advance-Optional Additional User Licenses or Additional User Accesses or both, as applicable (Ref. Table 4, Table 5A, Table 5B, Table 5C and 5D of Annex B, Basis of Payment)

Notwithstanding the Method of Payment under clause 7.22 (d), Canada will at its discretion and upon request by the Contractor, pay the Contractor a single payment in advance for Additional User Licenses or Additional User Accesses or both, as applicable, if:

- (i) An accurate and complete invoice and any other documents required by the Contract have been submitted in accordance with the invoicing instructions provided in the Contract;
- (ii) All such documents have been verified by Canada.
- (iii) Payment in advance does not prevent Canada from exercising any or all potential remedies in relation to this payment or any of the Work, if the Work performed later proves to be unacceptable.

3. ANNEX B – BASIS OF PAYMENT HEREBY DELETED IN ITS ENTIRETY AND REPLACED BY THE FOLLOWING;

ANNEX B

BASIS OF PAYMENT

Bidders are required to use below Pricing Tables to submit their Financial Bid.

PRICING TABLE 1 (PT 1)		
PROTOTYPE SOLUTION (PS) FOR CAPABILITY AND USABILITY ASSESSMENT (CUA)		
Firm All-Inclusive Price in CAD (applicable taxes extra) for the Work described in Phase 1- Prototype Solution of the Statement of Work in Annex A, including granting all Solution Usage Rights, Grants and Access, Software Documentation, Warranty, Virtual Training to use the Prototype, Maintenance and Support, Waivers, Non-disclosure Agreements and any other releases to Canada for purposes of conducting the CUA assessment, for up to 100 to use the PS for CUA purposes during the initial contract period.		
Item # (A)	Description (B)	Firm All-Inclusive Lot Price (C)
1	All deliverables associated with Phase 1, including the Prototype Solution in accordance with Annex A – Statement of Work.	200 000 \$
PT1: Total Evaluated Bid Price (Sum of (C))		200 000 \$

PRICING TABLE 2 (PT2)		
PROTOTYPE ON PLATFORM (PoP) TESTING (if applicable)		
Firm All-Inclusive Price in CAD (applicable taxes extra) for proof of a successful installation and deployment of the Contractor's Prototype Solution, if applicable, in accordance with the Contractor's Protected B Cloud Deployment Model defined per Annex A- Statement of Work including but not limited to, granting all Solution usage rights, grants and access, Software Documentation, Warranty, Maintenance and Support (excluding Training), waivers, non-disclosure agreements and any other releases to Canada for purposes of conducting the PoP Test, for up to 100 Users to use the Prototype Solution for test validation purposes.		
Item # (A)	Description (B)	Firm All-Inclusive Lot Price (C)
1	Successful completion of PoP Test in accordance with Annex A – Statement of Work.	25 000 \$
PT2: Total Evaluated Bid Price (Sum of (C))		25 000 \$
Note: POP Test may be applicable, at Canada's sole discretion.		

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INSTRUCTIONS TO BIDDERS FOR TABLE 3

Bidders are required to complete the Implementation of Solution Table for their solution aligning with the Implementation Plan as per Annex A – Statement of Work.

PRICING TABLE 3 (PT3)

IMPLEMENTATION OF SOLUTION

Firm All-Inclusive Price in CAD (applicable taxes extra) for the delivery of the Full Solution (regardless the model purposed: on premise, hybrid or SaaS) with the functionality as described in the Annex A – Statement of Work. Includes Solution Planning, implementation support (if applicable), integration support (if applicable), data migration, configuration, training, updated training material, creation and upkeep of on-line training, warranty (if applicable), waivers, non-disclosure agreements and other releases to Canada.

Item # (A)	Description (B)	Firm All-Inclusive Lot Price (C)
1	Delivery of the NCS solution	\$ _____
PT3: Total Evaluated Bid Price (Sum of (C))		\$ _____

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INSTRUCTIONS TO BIDDERS FOR TABLE 4

Bidders are required to provide prices for all appropriate line items that align with their Solution delivery model and as per Annex A-Statement of work (SOW). If their Solution involves, both, Perpetual License AND User Access approaches, the bidder is requested to add prices in both lines (#a and #b). If just one line item (approach) is required, namely #a or #b, the bidder is required to add 0.00 to each line item where price is not required.

PRICING TABLE 4 (PT4)

GRANT FOR ADDITIONAL USER LICENSES (if applicable) OR USER ACCESES (if applicable) OR USER LICENSES and USER ACCESES (if applicable) DURING IMPLEMENTATION PERIOD

Firm All-Inclusive Price in CAD (applicable taxes extra)

Item #a - #b (A)	Description (B)	Price per User (C)	Number of Users (D)	Extended Price for Evaluation Purpose (E) = ((C) X (D))
1a	Internal User Licenses as per Annex A-SOW	\$ _____	100	\$ _____
1b	Internal User Accesses as per Annex A-SOW	\$ _____	100	\$ _____
2a	P3 User Licenses as per Annex A-SOW	\$ _____	100	\$ _____
2b	P3 User Accesses as per Annex A-SOW	\$ _____	100	\$ _____
PT4: Total Evaluated Bid Price (Sum of prices under (E))				\$ _____

Note: For evaluation purpose, 100 is the estimated number of the defined user types by period.

"Internal User" means an NCS user who is accessing the Solution directly – not via the Police and Partner Portal. Internal Users will primarily consist of RCMP resources such as NC3 Unit employees and IM/IT, National Division or Tech Ops resources.

"P3 User" means a user authorized to use the Police and Partner Portal component of the NCS.

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INSTRUCTIONS TO BIDDERS FOR TABLE 5A AND 5B

Bidders are required to provide prices for all appropriate line items that align with their Solution delivery model and as per Annex A-Statement of work (SOW). If their Solution involves, both, User License AND User Access approaches, the bidder is requested to add prices in both tables (PT5A and PT5B). If just one Table (approach) is required, namely PT5A or PT5B, the bidder is required to add 0.00 to each line item of Table where price is not required.

PRICING TABLE 5A (PT5A)

OPTIONAL GRANT PER ADDITIONAL USER LICENSE (if applicable)

Firm All-Inclusive Price in CAD (applicable taxes extra)

Item (A)	Description (B)	Price per Additional User (C)	Additional Users (D)	Extended Price for Evaluation Purpose (E) = ((C) X (D))
1	Option Year 1: Additional Internal User Licenses as per Annex A-SOW	\$ _____	100	\$ _____
2	Option Year 1: Additional P3 User Licenses as per Annex A-SOW	\$ _____	100	\$ _____
3	Option Year 2: Additional Internal User Licenses as per Annex A-SOW	\$ _____	100	\$ _____
4	Option Year 2: Additional P3 User Licenses as per Annex A-SOW	\$ _____	100	\$ _____
5	Option Year 3: Additional Internal User Licenses as per Annex A-SOW	\$ _____	100	\$ _____
6	Option Year 3: Additional P3 User Licenses as per Annex A-SOW	\$ _____	100	\$ _____
7	Option Year 4: Additional Internal User Licenses as per Annex A-SOW	\$ _____	100	\$ _____
8	Option Year 4: Additional P3 User Licenses as per Annex A-SOW	\$ _____	100	\$ _____
9	Option Year 5: Additional Internal User Licenses as per Annex A-SOW	\$ _____	100	\$ _____
10	Option Year 5: Additional P3 User Licenses as per Annex A-SOW	\$ _____	100	\$ _____
11	Option Year 6: Additional Internal User Licenses as per Annex A-SOW	\$ _____	100	\$ _____
12	Option Year 6: Additional P3 User Licenses as per Annex A-SOW	\$ _____	100	\$ _____
13	Option Year 7: Additional Internal User Licenses as per Annex A-SOW	\$ _____	100	\$ _____
14	Option Year 7: Additional P3 User Licenses as per Annex A-SOW	\$ _____	100	\$ _____
15	Option Year 8: Additional Internal User Licenses as per Annex A-SOW	\$ _____	100	\$ _____
16	Option Year 8: Additional P3 User Licenses as per Annex A-SOW	\$ _____	100	\$ _____
PT5A: Total Evaluated Bid Price (Sum of prices under (E) ÷ 16)				\$ _____

Note: For evaluation purpose, 100 is the estimated number of additional defined user types by period.

"Internal User" means an NCS user who is accessing the Solution directly – not via the Police and Partner Portal. Internal Users will primarily consist of RCMP resources such as NC3 Unit employees and IM/IT, National Division or Tech Ops resources.

"P3 User" means a user authorized to use the Police and Partner Portal component of the NCS.

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PRICING TABLE 5B (PT5B)				
OPTIONAL GRANT PER ADDITIONAL USER ACCESS (if applicable)				
Firm All-Inclusive Price in CAD (applicable taxes extra)				
Item (A)	Description (B)	Price per Additional User (C)	Additional Users (D)	Extended Price for Evaluation Purpose (E) = ((C) X (D))
1	Option Year 1: Additional Internal User Access as per Annex A-SOW	\$_____	100	\$_____
2	Option Year 1: Additional P3 User Access as per Annex A-SOW	\$_____	100	\$_____
3	Option Year 2: Additional Internal User Access as per Annex A-SOW	\$_____	100	\$_____
4	Option Year 2: Additional P3 User Access as per Annex A-SOW	\$_____	100	\$_____
5	Option Year 3: Additional Internal User Access as per Annex A-SOW	\$_____	100	\$_____
6	Option Year 3: Additional P3 User Access as per Annex A-SOW	\$_____	100	\$_____
7	Option Year 4: Additional Internal User Access as per Annex A-SOW	\$_____	100	\$_____
8	Option Year 4: Additional P3 User Access as per Annex A-SOW	\$_____	100	\$_____
9	Option Year 5: Additional Internal User Access as per Annex A-SOW	\$_____	100	\$_____
10	Option Year 5 Additional P3 User Access as per Annex A-SOW	\$_____	100	\$_____
11	Option Year 6: Additional Internal User Access as per Annex A-SOW	\$_____	100	\$_____
12	Option Year 6 Additional P3 User Access as per Annex A-SOW	\$_____	100	\$_____
13	Option Year 7: Additional Internal User Access as per Annex A-SOW	\$_____	100	\$_____
14	Option Year 7: Additional P3 User Access as per Annex A-SOW	\$_____	100	\$_____
15	Option Year 8: Additional Internal User Access as per Annex A-SOW	\$_____	100	\$_____
16	Option Year 8: Additional P3 User Access as per Annex A-SOW	\$_____	100	\$_____
PT5B: Total Evaluated Bid Price (Sum of prices under (E) ÷ 16)				\$_____
Note: For evaluation purpose, 100 is the estimated number of additional defined user types by period. “Internal User” means an NCS user who is accessing the Solution directly – not via the Police and Partner Portal. Internal Users will primarily consist of RCMP resources such as NC3 Unit employees and IM/IT, National Division or Tech Ops resources. “P3 User” means a user authorized to use the Police and Partner Portal component of the NCS.				

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INSTRUCTIONS TO BIDDERS FOR TABLE 5C AND 5D

Bidders are required to provide prices for all appropriate line items that align with their Solution delivery model and as per Annex A-Statement of work (SOW). The bidder is requested to add prices in both tables (PT5C and PT5D) if transactional price are require for their delivery model.

PRICING TABLE 5C (PT5C)

OPTIONAL TRANSACTIONS PER 100 INTERNAL USERS (if applicable)

Firm All-Inclusive Price in CAD (applicable taxes extra) for Internal User
to the Hosted Solution capable of processing the described Internal Transactions

Item #	Processing Transaction Volume	Firm All-Inclusive Price per Transaction Volume Lot for <u>100 Internal User</u> per Optional Period (OP)								Extended Price for Evaluation Purpose $\Sigma(C, \dots, J)$ (L)
		OP 1	OP 2	OP 3	OP 4	OP 5	OP 6	OP 7	OP 8	
(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	
1	1 to 250,000	\$____	\$____	\$____	\$____	\$____	\$____	\$____	\$____	\$_____
2	250,001 to 500,000	\$____	\$____	\$____	\$____	\$____	\$____	\$____	\$____	\$_____
3	500,001 to 750,000	\$____	\$____	\$____	\$____	\$____	\$____	\$____	\$____	\$_____
4	750,001 to 1,000,000	\$____	\$____	\$____	\$____	\$____	\$____	\$____	\$____	\$_____
5	1,000,001 to 1,250,000	\$____	\$____	\$____	\$____	\$____	\$____	\$____	\$____	\$_____
6	More than 1,250,000	\$____	\$____	\$____	\$____	\$____	\$____	\$____	\$____	\$_____
PT5C: Total Evaluated Bid Price (Sum of prices under (L) ÷ 8))										\$_____

Note: "Internal User" means an NCS user who is accessing the Solution directly – not via the Police and Partner Portal. Internal Users will primarily consist of RCMP resources such as NC3 Unit employees and IM/IT, National Division or Tech Ops resources.

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PRICING TABLE 5D (PT5D)										
OPTIONAL TRANSACTIONS PER 100 P3 USERS (if applicable)										
Firm All-Inclusive Price in CAD (applicable taxes extra) for P3 User to the Hosted Solution capable of processing the described P3 User Transactions										
Item #	Processing Transaction Volume	Firm All-Inclusive Price per Transaction Volume Lot for <u>100 P3 User</u> per Optional Period (OP)								Extended Price for Evaluation Purpose $\Sigma(C,...,J)$ (L)
		OP 1	OP 2	OP 3	OP 4	OP 5	OP 6	OP 7	OP 8	
(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	
1	1 to 250,000	\$____	\$____	\$____	\$____	\$____	\$____	\$____	\$____	\$_____
2	250,001 to 500,000	\$____	\$____	\$____	\$____	\$____	\$____	\$____	\$____	\$_____
3	500,001 to 750,000	\$____	\$____	\$____	\$____	\$____	\$____	\$____	\$____	\$_____
4	750,001 to 1,000,000	\$____	\$____	\$____	\$____	\$____	\$____	\$____	\$____	\$_____
5	1,000,001 to 1,250,000	\$____	\$____	\$____	\$____	\$____	\$____	\$____	\$____	\$_____
6	More than 1,250,000	\$____	\$____	\$____	\$____	\$____	\$____	\$____	\$____	\$_____
PT5B: Total Evaluated Bid Price (Sum of prices under (L) ÷ 8))										\$_____
Note: "P3 User" means a user authorized to use the Police and Partner Portal component of the NCS.										

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INSTRUCTIONS TO BIDDERS FOR TABLE 6

Bidders are required to provide prices for all appropriate line items that align with their Solution delivery model. If their Solution involves, both, Solution Maintenance and Support Services AND Hosting and Hosting Related Support Services, the bidder is requested to add prices in both lines (#a and #b). If just one line item set being required, namely #a or #b, the bidder is required to add 0.00 to each line item where price is not required.

PRICING TABLE 6 (PT6)

OPTIONAL
SOLUTION MAINTENANCE AND SUPPORT SERVICES (if applicable) OR
NCS HOSTING AND HOSTING RELATED SUPPORT SERVICES (if applicable) OR
SOLUTION MAINTENANCE AND SUPPORT SERVICES and NCS HOSTING AND HOSTING RELATED
SUPPORT SERVICES (if applicable)

Firm All-Inclusive Price in CAD (applicable taxes extra)

Item #a - #b (A)	Description For the provision of NCS Maintenance and Support services or NCS Hosting and Hosting Related Support Services or for Combination of previous Service Sets during Option Period (OP), as applicable. (B)	Lot Price (C)	Total Price per Period (#a + #b) (D)
1a	OP 1: Solution Maintenance and Support Services	\$_____	\$_____
1b	OP 1: NCS Hosting and Hosting Related Support Services	\$_____	
2a	OP 2: Solution Maintenance and Support Services	\$_____	\$_____
2b	OP 2: NCS Hosting and Hosting Related Support Services	\$_____	
3a	OP 3: Solution Maintenance and Support Services	\$_____	\$_____
3b	OP 3: NCS Hosting and Hosting Related Support Services	\$_____	
4a	OP 4: Solution Maintenance and Support Services	\$_____	\$_____
4b	OP 4: NCS Hosting and Hosting Related Support Services	\$_____	
5a	OP 5: Solution Maintenance and Support Services	\$_____	\$_____
5b	OP 5: NCS Hosting and Hosting Related Support Services	\$_____	
6a	OP 6: Solution Maintenance and Support Services	\$_____	\$_____
6b	OP 6: NCS Hosting and Hosting Related Support Services	\$_____	
7a	OP 7: Solution Maintenance and Support Services	\$_____	\$_____
7b	OP 7: NCS Hosting and Hosting Related Support Services	\$_____	
8a	OP 8: Solution Maintenance and Support Services	\$_____	\$_____
8b	OP 8: NCS Hosting and Hosting Related Support Services	\$_____	
PT6: Total Evaluated Bid Price (Sum of all prices under (D))			\$_____

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INSTRUCTIONS TO BIDDERS FOR TABLE 7

Bidders are required to indicate **all** professional service categories (B) required, with per diem (C-J) and average extended prices (K) for their solution during each optional periods.

PRICING TABLE 7 (PT7)

OPTIONAL PROFESSIONAL SERVICES

Firm All-Inclusive Price in CAD (applicable taxes extra) per diem rates for Optional Professional Services (PS) to be provided on an as-and-when requested basis as described in Annex A – Statement of Work and in accordance with the Task Authorization process

Item #	PS Category Description	Per Diem Firm All-Inclusive Price per Optional Period (OP)								Average Extended Price per Period per PS: $\Sigma(C,D,...,J) \times 100 \div 8$
		OP 1 per diem	OP 2 per diem	OP 3 per diem	OP 4 per diem	OP 5 per diem	OP 6 per diem	OP 7 per diem	OP 8 per diem	
(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)
1										
2										
3										
4										
5										

PT7: Total Evaluated Bid Price (Sum of all prices (K) ÷ (Total number of categories))

Notes: For evaluation purposes, 100 represents the estimated Level of Effort in days for each category and period. A Total Evaluated Bid Price averaged on the number of categories allows a bidder to provide any number of foreseeable PS categories required during Option Periods without being disadvantaged in the course of the Financial Evaluation.

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INSTRUCTIONS TO BIDDERS FOR TABLE 8

Bidders are required to complete the below table and add any additional required training categories (B), and indicate per trainee prices (C-J) and per trainee price averages (K) by category for their solution during option periods.

PRICING TABLE 8 (PT8)

OPTIONAL TRAINING SERVICES

Firm All-Inclusive Price in CAD (applicable taxes extra) per user for training for virtual Training Services on an as-and-when requested basis, as detailed in Annex A – Statement of Work and in accordance with the Task Authorization process

Item #	Training Category Description	Firm All-Inclusive Price per Trainee during Optional Period (OP)								Average Extended Price per Period for 100 Trainees: $\Sigma(C,D,...,J) \times 100 \div 8$
		OP 1	OP 2	OP 3	OP 4	OP 5	OP 6	OP 7	OP 8	
(A)	(B)	(C)	(D)	(E)	(F)	(G)	(H)	(I)	(J)	(K)
1	Trainer	\$____	\$____	\$____	\$____	\$____	\$____	\$____	\$____	\$_____
2	Power User	\$____	\$____	\$____	\$____	\$____	\$____	\$____	\$____	\$_____
3	Technical Support User	\$____	\$____	\$____	\$____	\$____	\$____	\$____	\$____	\$_____
4	End-User	\$____	\$____	\$____	\$____	\$____	\$____	\$____	\$____	\$_____
5										
6										
PT8: Total Evaluated Bid Price (Sum of all prices (K) ÷ (Total number of categories))										\$_____
Notes: For evaluation purposes, 100 represents the estimated number of trainees for each option period. A Total Evaluated Bid Price averaged on the number of categories allows a bidder to provide any foreseeable training categories required during option periods without being disadvantaged in the course of the Financial Evaluation.										

Total Evaluated Bid Price to compute the Financial Score = Σ (PT1, PT2, ..., PT8)

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164XL
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TABLE SCHEDULE OF MILESTONE PAYMENTS		
IMPLEMENTATION OF SOLUTION		
Item # (A)	Description (B)	All-Inclusive Lot Price PT3 (C)
1	Milestone #1 • Per agreed implementation timeline • Accepted BCM Functionality (As per agreed Implementation Plan)	5%
2	Milestone #2 • Per agreed implementation timeline • Accepted BCM Functionality (As per agreed Implementation Plan)	10%
3	Milestone #3 • Per agreed implementation timeline • Accepted BCM Functionality (As per agreed Implementation Plan)	10%
4	Milestone #4 • Per agreed implementation timeline • Accepted BCM Functionality (As per agreed Implementation Plan)	10%
5	Milestone #5 • Per agreed implementation timeline • Accepted BCM Functionality (As per agreed Implementation Plan)	10%
6	Milestone #6 • Per agreed implementation timeline • Accepted BCM Functionality (As per agreed Implementation Plan)	20%
7	Milestone #7 • Per agreed implementation timeline • Accepted Delivery of Final Operating Capability Solution	35%
Total implementation price (PT3) in percentage		100%
Note: These percentage are determined by Canada, at its sole discretion.		

4. QUESTIONS AND ANSWERS:

Question #	Question	Response
106	<p>In Appendix F - Volumetrics Below table F-2 there is reference to Internal and External Users - It is beneficial to the RCMP to provide the ability to provide pricing for External Users separate from Internal Users as External user costs are potentially lower than Internal User costs.</p> <p>For the purposes of providing the lowest price possible to the RCMP, please modify Pricing Table 4 to delineate between internal and external users</p>	<p>Canada agrees that cost optimization is possible by pricing based on user type.</p> <p>Annex B - Basis of Payment, has been amended accordingly.</p> <p>See amendment</p>
107	<p>For the purposes of providing the lowest price possible to the RCMP, How For Annex B Table 4 and Table 5A, please add the ability of the Bidder to differentiate licensing costs for an Internal User and External User as these costs may be significantly different? It is to RCMP's advantage to make these changes from a cost perspective.</p>	<p>Canada agrees that cost optimization is possible by pricing based on user type.</p> <p>Annex B - Basis of Payment, has been amended accordingly.</p> <p>See amendment</p>
108	<p>For the purposes of providing the lowest price possible to the RCMP, How many times a month will a typical External User access the P3 Portal per month?</p>	<p>There is no "typical external user". P3 User access patterns and reasons will vary greatly. P3 users will include Police and Partners who will use the P3 on a daily basis as well as those who will use the P3 a few times a year or for specific projects and the durations of their project (that can vary).</p>
109	<p>5.7 Integration (RCMP RMS, BI, Analytics) - To Prevent duplication of costs, please confirm that existing licensed tools for RMS/BI/Analytics are considered GFE?</p>	<p>The licensed tools available for the purpose of preventing duplication of costs are those listed in section 4.2.1 Mandatory RCMP Holdings. With regards to RMS/BI/Analytics, for the purpose of Integration as described in section 5.7, the Contractor will not be</p>

Question #	Question	Response
		responsible for providing licensing for the "RCMP Corporate and select partner systems" described in that section. The contractor will be solely responsible for providing licensing for any RMS/BI/Analytics components, including connectors or other integration software or code, that are a part of the NCS itself.
110	With respect to Item 5.10 Productivity Tools: To prevent duplication of costs, can the RCMP provide a list of GFE productivity tools currently licensed by the RCMP? Reusing existing productivity capabilities in place with the RCMP today will be beneficial by lowering costs and complexity of the solution.	<p>For the purpose of evaluating section 5.10 Productivity Tools, the Contractor can consider the following tools as being available to RCMP members:</p> <p>Microsoft Products:</p> <ul style="list-style-type: none">Excel 2016Internet ExplorerOneNote 2016Outlook 2016PowerPoint 2016Visio 2016Word 2016PaintWindows Media PlayerWordpad <p>Adobe Products:</p> <ul style="list-style-type: none">Adobe Acrobat DCAdobe Acrobat Distiller DC

Question #	Question	Response
		Other Vendors: 7-Zip Google Chrome
111	With respect to Item 5.9 Online Text Chat: To prevent duplication of costs, can the RCMP provide a list of GFE chat tools currently licensed by the RCMP." Reusing existing chat capabilities in place with the RCMP today will be beneficial by lowering costs and complexity of the solution.	For the purpose of evaluating section 5.9 Online Text Chat, the Contractor can consider the following tools as being available to RCMP members: Microsoft Teams
112	<p>Bidder is defined as "the person or entity (or, in the case of a joint venture, the persons or entities) submitting a bid to perform a contract for goods, services or both. It does not include the parent, subsidiaries or other affiliates of the Bidder, or its subcontractors".</p> <ul style="list-style-type: none">• The Crown has included the following clause: 7.36 Joint Venture Contractor <p>a. The Contractor confirms that the name of the joint venture is _____ and that it is comprised of the following members:</p> <p>b. With respect to the relationship among the members of the joint venture Contractor, each member agrees, represents and warrants (as applicable) that:</p> <p>i. _____ has been appointed as the "representative member" of the joint venture</p>	<p>The definition of Bidder as stated in clause 4 of PSPC SACC 2003 (2020-05-28) - Standard Instructions applies to this bid solicitation. Where the bid is to include a description of previous similar projects, the Bidder's submission must be in accordance with 3.4 (b) (iii). Where the Bidder is a Joint Venture, the experience of the Bidder is as described in clause 3.3. In accordance with clause 17 of SACC 2003 (2020-05-28)- Standard Instructions, a Joint Venture is defined as "...an association of two or more parties who combine their money, property, knowledge, expertise or other resources in a single joint business enterprise, sometimes referred as a consortium, to bid together on a requirement..."</p>

Question #	Question	Response
	<p>Contractor and has full authority to act as agent for each member regarding all matters relating to the Contract;</p> <p>ii. by giving notice to the representative member, Canada will be considered to have given notice to all the members of the joint venture Contractor; and</p> <p>iii. all payments made by Canada to the representative member will act as a release by all the members.</p> <p>c. All the members agree that Canada may terminate the Contract in its discretion if there is a dispute among the members that, in Canada's opinion, affects the performance of the Work in any way.</p> <p>d. All the members are jointly and severally or solidarily liable for the performance of the entire Contract.</p> <p>e. The Contractor acknowledges that any change in the membership of the joint venture (i.e., a change in the number of members or the substitution of another legal entity for an existing member) constitutes an assignment and is subject to the assignment provisions of the General Conditions.</p> <p>f. The Contractor acknowledges that all security and controlled goods requirements in the Contract, if any, apply to each member of the joint venture Contractor.</p> <p>Bidder stated that the above two clauses cause a number of challenges for Industry and actually create</p>	

Question #	Question	Response
	<p>a situation where a number of highly qualified firms are unable to respond to this RFP. To illustrate, it is very unlikely that one firm is capable of delivering all that is required under this RFP. Many firms will need to partner with other firms by way of subcontracting agreements to: meet the mandatory requirements; score well on the technical evaluation; and successfully deliver the work under the resulting contract. But in order for the experience of both or all firms to be considered within a single bid, the group of firms is required to establish a net new legal entity by way of establishing a joint venture.</p> <p>The Crown may be unaware, but many firms' existing legal structures do not allow for the creation of joint ventures, So by not allowing subcontractor experience during the technical evaluation process, the Crown is limiting this procurement to only those firms capable of entering into a joint venture structure with other firms.</p> <p>The bidder assumes that it was not the Crown's intent to so significantly limit competition to only these firms, so would the Crown provide clarity on the issue it is trying to resolve by including the above-referenced clauses? Our concern is that if the RFP remains as it is currently structured, very few bids will be received that can actually meet the needs of the RCMP.</p>	
113	<p>Regarding 4.11.3.1 "air-gapped" and Table D-1 4.11.3.1 states: The Solution must enable the NC3 User to send a request along with the submitted malware sample, while ensuring that the sample</p>	<p>Canada confirms that a truly air-gapped environment is NOT required.</p>

Question #	Question	Response
	<p>remains in an air-gapped environment, to an external malware analysis service.</p> <p>Table D-1 states: Malware Storage (Object) This component stores the malware sample in an isolated or quarantined, segregated environment from other files that are handled by the Solution. As closely resembling an air gapped-solution as possible. The Solution needs to ensure that malware samples do not compromise the security or integrity of the RCMP network.</p> <p>By definition, any environment that is "close to air-gapped" is connected/accessible and is not air-gapped. Please confirm that 4.1.1.3.1 intends to require samples to be retained in Malware Storage (Object) as defined in Table D-1, and that a truly air-gapped environment is NOT required as part of the Bidder's solution.</p>	
114	<p>Capability 5.9 Online Text Chat in Appendix C of the SOW states:</p> <p>"The system will provide a Secure Real-time text-based Chat feature for NC3 and P3 Users. This includes Users of NC3 that are geographically separated from the main NC3 Office (e.g., J-Cat)" and requires group text chat, voice and video conference capabilities."</p> <p>As Canada is broadly deploying Microsoft Teams to departments including RCMP, at both Protected A and B levels, it seems reasonable and in Canada's best interest to provide MS Teams as Government Furnished Equipment (GFE) for NC3 and P3 users and to require Bidders to integrate with it. This avoids</p>	<p>For the purpose of evaluating section 5.9 Online Text Chat, the Contractor can consider the following tools as being available to RCMP members:</p> <p>Microsoft Teams</p>

Question #	Question	Response
	<p>the scenario of requiring NC3 users to use MS Teams for internal communications, and a different solution separately within the NCS solution.</p> <p>Bidder believe Canada/RCMP users would appreciate the simplicity of using a single toolset.</p> <p>Can Canada confirm MS Teams will be provided as GFE rather than deliver a separate, duplicate capability at an avoidable extra cost?</p>	
115	<p>With reference to Part 3, article 3.4 section I: Technical Bid, Section (b) (iii)</p> <p>To support an, open, fair, transparent and competitive process, it is in Canada's interest to expand the pool of potential bidders so that the RCMP might garner the most effective National Cybercrime Solution to meet their needs.</p> <p>As organizations are structured differently, some have established separate legal entities to meet Canadian legal and tax requirements. Excluding the experience of proposed affiliates of the Bidder, limits Canada access to perspective bidders. As the National Cybercrime solution project is national in scope, in order for bidders to present experience, most will have to access projects experiences from foreign jurisdictions. Currently Canada is seeking to limit use of legal affiliate experiences, even though these may come from the same corporate organization but a separate legal entity.</p> <p>Would Canada consider amending Part 3, article 3.4 section I: Technical Bid, Section (b) (iii), to permit</p>	<p>This competitive procurement process is open, fair, transparent and available to all suppliers. This competitive process encourages firms to form partnership, if applicable, to meet Canada's full requirements.</p> <p>The definition of a Bidder as defined in clause 4 of Canada's standard SACC 2003 is aligned with the project experiences expressed in Part 3, article 3.4, section (b) (iii). It is Canada's requirement that a Bidder's demonstrated experience on a previous similar project be in accordance with the referenced article to give Canada the demonstrable assurances that the Bidder if awarded the resulting contract will be capable of meeting Canada's requirements.</p> <p>For purposes of the contract with Canada, a Bidder's parent company, legal affiliates or subsidiaries are not named parties to the resulting contract unless acting as a Joint Venture. Canada's requirements on Joint Venture experience is as per Part 3, Article 3.3 of the RFP.</p>

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Question #	Question	Response
	organizational experience of parent or affiliate companies?	
116	<p>Section 3.7.3 Consideration of Additional Software Use Terms included in Bid</p> <p>Due to the number of software components there will be a large number of Software License documents. Will Canada confirm that Bidders may provide a table with the document name and a URL link to each document as opposed to loading all of these documents to Epost at submission? This will save Bidders time at submission.</p>	Links to websites are not acceptable. Any reference material listed by the Bidder to demonstrate compliance on a criteria is requested to be part of the bid. If it is not included in the bid, it will not be taken into consideration by Canada.

ALL OTHER TERMS AND CONDITIONS OF THE BID SOLICITATION REMAIN UNCHANGED.