



REQUEST FOR PROPOSAL
DEMANDE DE PROPOSITION

RETURN BIDS BY EMAIL TO:
RETOURNER LES SOUMISSIONS PAR
COURRIEL À:

[DapServicesBidReceiving-
DoaServicesReceptionDesSoumissions@for
ces.gc.ca](mailto:DapServicesBidReceiving-DoaServicesReceptionDesSoumissions@forces.gc.ca)

Attn: Bronwyn Knight, A/DAP 2-3

SOLICITATION AMENDMENT
MODIFICATION DE L'INVITATION

Proposal To: National Defence Canada

We hereby offer to sell to Her Majesty the Queen in right of Canada, in accordance with the terms and conditions set out herein, referred to herein or attached hereto, the goods and services listed herein and on any attached sheets at the price(s) set out therefore.

Proposition à : Défense nationale Canada

Nous offrons par la présente de vendre à Sa Majesté la Reine du chef du Canada, aux conditions énoncées ou incluses par référence dans la présente et aux annexes ci-jointes, les biens et services énumérés ici et sur toute feuille ci-annexée, au(x) prix indiqué(s).

Comments – Commentaires

THIS DOCUMENT CONTAINS A SECURITY REQUIREMENT.

**Solicitation Closes –
L'invitation prend fin**

Date: 2:00 pm Eastern Daylight Time (EDT)
14:00 Heure avancée de l'Est (HAE)

At: – à: 16 June 2021
16 Juin 2021

Title – Titre Search and Rescue (SAR) Technician Medical Training	Solicitation No. – N° de l'invitation W6570-21-AOT01
Amendment Date – Date de modif. 10 June 2021	Amendment No. – N° de modification 001
Address Enquiries to: – Adresser toutes questions à : Bronwyn Knight A/DAP 2-3 DapServicesBidReceiving-DoaServicesReceptionDesSoumissions@forces.gc.ca	
Telephone No. – N° de telephone (819) 939-5103	Facsimile No. – N° de facsimile (819) 939-042
Destination 455 Blvd de la Carrière Gatineau, Quebec K1A 0K2	

Instructions: Municipal taxes are not applicable. Unless otherwise specified herein all prices quoted must include all applicable Canadian customs duties, GST/HST, excise taxes and are to be delivered Delivery Duty Paid including all delivery charges to destination(s) as indicated. The amount of the Goods and Services Tax/Harmonized Sales Tax is to be shown as a separate item.

Instructions : Les taxes municipales ne s'appliquent pas. Sauf indication contraire, les prix indiqués doivent comprendre les droits de douane canadiens, la TPS/TVH et la taxe d'accise. Les biens doivent être livrés « rendu droits acquittés », tous frais de livraison compris, à la ou aux destinations indiquées. Le montant de la taxe sur les produits et services/taxe de vente harmonisée doit être indiqué séparément.

Delivery Required – Livraison exigée N/A	Delivery Offered – Livraison proposée N/A
Vendor Name and Address – Raison sociale et adresse du fournisseur	
Name and title of person authorized to sign on behalf of vendor (type or print) – Nom et titre de la personne autorisée à signer au nom du fournisseur (caractère d'imprimerie)	
Name – Nom	
Title – Titre	
Signature	Date

AMENDMENT 001

The purpose of Amendment 001 is to address bidder questions # 1-9 and make the corresponding changes to the solicitation documents.

Question 1:

Can an E-Post Connect conversation be created for this submission?

Answer 1:

No, as per the Submission of Bids, section 2 article 2.2, bids are to be submitted to the DND positional mailbox:

DapServicesBidReceivingDoaServicesReceptionDesSoumissions@forces.gc.ca

Emails cannot exceed 5MB, if a bidder's email is larger they are welcome to submit a series of emails before the closing date and time. If this method is used, please ensure it is indicated, each email is numbered, and a detailed list of files is documented. The Contracting Authority will confirm receipt of each email.

Questions 2, 3, 4, 5 & 6 are addressed in the attached document titled "Statement of Work AMDT 001".

For the document titled "Annex A Statement of Work":

DELETE: The document in its entirety.

REPLACE WITH: The attached document titled "Annex "A" Statement of Work AMDT 1"

Changes to the document are as follows:

- (i) Addition of paragraph in Section 9, Subsection 9.3, article 9.3.10 to address Q2.
- (ii) Amendment of paragraph 6.1.2 article 1 to address Q3;
- (iii) Amendment of paragraph 6.1.2 article 4, and paragraph 6.2.2 article 3 to address Q4;
- (iv) Amendment of paragraph 6.2.4 to address Q5 (b);
- (v) Amendment of paragraph 9.3.4 to address Q6.

Question 2:

For both the RTM and RTL training SAR Techs require placements at clinical sites for practicums.

All clinical sites have pre-placement requirements that practicum learners must complete prior to placement (these include but are not limited to: Criminal Record (with Vulnerable Sector search) Checks, CPR certification, N95 Fit Testing results, vaccinations, completion of online modules – WIMIS, hospital specific orientations, infection control, etc.). The online modules vary in length and from province to province (with some common requirements for CRC's, immunizations, etc.), and must be completed in the learner's own time (outside of practicum shifts) prior to placement and updated as requested. New pre-placement requirements can be implemented by the Health Authority with short notice. There are often requirements for confirmation of completion of these requirements by the Health Authority, done via random audits of learner paperwork. Item #9 states clearly the DND support to the contractor. The listed statements do

not include language on DND's support or responsibility of DND and/or the learner to complete these pre-placement requirements.

Please clarify the DND's responsibility with regards to providing these requirements for SAR Techs being placed for clinical shifts for RTM and RTL under this training program?

Answer 2:

The Statement of Work has been amended to address this question. See document Annex "A" Statement of Work AMDT 1, paragraph 9.3.10.

Question 3

- i. Are the RTL learners located at CFSSAR for the 10 days of the pre-study or is the expectation that the contractor provide this pre-study material via online format with access for learners to ask questions of an instructor who is available via a learning management system discussion board and/or email set up or a combination of both in-person and online support?
- ii. If the RTL learners are at CFSSAR is the contractor expected to provide in-person contractor-led question and answer period daily, and be available at CFSSAR for full days on the 10 training days?

Answer 3:

The Statement of Work has been amended to address this question. See document Annex "A" Statement of Work AMDT 1, paragraph 6.1.2 article 1.

Question 4:

This questions relates to the statement: "The students must receive twenty-five (25) calendar days of practical training and an opportunity to work alongside active paramedics in ambulance, emergency room and operating room locations" in para 6.1.2 article 4.

- i) Does the 25 days refer to the scheduling of X number of shifts per SAR Tech learner over 25 days or is it that each learner is supposed to be scheduled for 25 shifts in 25 calendar days? The latter interpretation seems inconsistent with the requirement (9.3.4) that "Practicum shifts must be no less than eight (8) hours and no more than twelve (12) hours. Students must not work more than four (4) consecutive twelve (12) hour shifts without a minimum of forty-eight (48) hours rest."
- ii) Is the Contractor to establish the number of clinical shifts required per learner, as long as that number fits within the 25 calendar days AND meets the requirement stated in 9.3.4?

Answer 4:

The Statement of Work has been amended to address this question. See document Annex "A" Statement of Work AMDT 1, paragraph 6.1.2 article 4, and paragraph 6.2.2 article 3.

Question 5:

- a) MT5 states: "Bidder must provide a minimum of three (3) letters of agreement with health-care facilities located in major centres (ie Winnipeg, Vancouver, Toronto) for the contract period, including option periods, between the Bidder and local* urban hospitals

for the provision of preceptors to teach, supervise and provide feedback on SAR Tech practical training.”

- b) The wording in the SOW (6.1.4) and MT5 with respect to location give different examples and expectations, specifically facility location for clinical settings – ‘larger city settings’ vs ‘facilities located in major centres’.
 - i. Which is correct?
 - ii. Is there a preferred setting for either the RTM or the RTL (ie: larger city centre’ or ‘facilities located in major centres’)?
 - iii. Can/should the bidder provide evidence that supports practicum placements that can be used in both ‘larger city settings’ (eg: such as Vancouver, Victoria and Winnipeg) AND “facilities located in major centres” (eg: Winnipeg, Vancouver, Toronto)?

Answer 5:

- a) In response to the question relating to MT5, the bidder must provide a minimum of three letters of agreement with facilities located in a larger centres affording a high-volume patient. The bidder must provide proof that an agreement in place with a minimum of three facilities to allow for the SAR Techs practicum training in a high-volume patient environment.
- b) The Statement of Work has been amended to address this part of the question. See document Annex “A” Statement of Work AMDT 1, paragraph 6.2.4.

Question 6:

Similar to question asked above about the RTM practicum:

- a) Does the 10 days refer to the scheduling of X number of shifts per SAR Tech learner over 10 days or is it that each learner is supposed to be scheduled for 10 shifts in 10 calendar days? The latter interpretation seems inconsistent with the requirement (9.3.4) that “Practicum shifts must be no less than eight (8) hours and no more than twelve (12) hours. Students must not work more than four (4) consecutive twelve (12) hour shifts without a minimum of forty-eight (48) hours rest.”
- b) Is the contractor to establish the number of clinical shifts required per learner as long as that number fits within the 10 calendar days AND meets the requirement stated in 9.3.4?

Answer 6:

The Statement of Work has been amended to address this part of the question. See document Annex “A” Statement of Work AMDT 1, paragraph 6.2.2 article 3, and paragraph 9.3.4.

The following questions 7 and 8 are addressed in the attached document titled “Mandatory Technical Criteria, Table 1.4 AMDT 001”.

For the table of the RFP titled “1.4 Mandatory Technical Criteria”:

DELETE: Table 1.4 in its entirety;

REPLACE WITH: The attached document titled “Mandatory Technical Criteria, Table 1.4 AMDT 001”

Changes to the table are as follows:

- (i) Amend the numbering to address Q7;
- (ii) Amend MT18 to address Q8; and,
- (iii) Amend MT5.

Question 7:

The table under 1.4 Mandatory Technical Criteria listing shows:

MT1 to M9; MT11 to MT 12; MT13 to MT14; MT15 to MT16; and MT17 – MT 18

There is no MT10 in the listing. Is this a typographical error in the listing? Is there an MT10 requirement that is missing? If there is, what is that requirement?

Answer 7:

This was a typographical error. Attachment 1 to Part 4, table 1.4 Mandatory Technical Criteria has been amended to address this question. See document titled Mandatory Technical Criteria, Table 1.4 AMDT 001.

Question 8

MT18 states that ‘The proposed resource(s) must have a minimum of three (3) years’ demonstrated experience in an isolated and/or austere environment (ex. Arctic, remote locations)’

This requirement seems very specific compared to the list of expectations linked to the SAR protocols and procedures under the Standards outlined in 6.0 in the SOW, and the requirement that practicum sites be in larger city settings or urban settings. We interpret this to mean ‘work experience’ in a clinical setting in those settings. Most ER physicians and nurse clinicians and on ambulance preceptors will not have had (3) years’ demonstrated experience in an isolated and/or austere environment (ex. Arctic, remote locations)’

Additionally, in the SOW, the stated requirements for Preceptor minimum standards are:

9.3.1.1 Must be a certified member, in good standing, of their applicable Canadian provincial association. (Example: Medical Association; Nursing Association; Paramedic Association; or other provincial or federal professional organization.)

9.3.1.2 A Registered Nurse qualified with triage training in the adult ER,

9.3.1.3 A minimum of one-year emergency room experience,

Are you able to provide a brief explanation of the intent in asking for this experience in MT18, as it is not stated as a requirement in the SOW?

Answer 8:

Attachment 1 to Part 4, table 1.4 Mandatory Technical Criteria has been amended to address this question. See document titled Mandatory Technical Criteria, Table 1.4 AMDT 001, criteria number MT18.

Question 9:

MT8 states that: “Bidder must provide a minimum of one (1) sample of Textbooks and Guides for RTM, RTL, and Med Recert training modules, including one (1) chronological study guide.”

Given that bid submissions can only be electronic or via fax, what would the CA accept as the format for this evidence?

- E-copies of study guides can be provided but may be large file sizes.
- Temporary access to an e-version of a proposed text (access code protected) could also be provided instead of a hard copy textbook

Answer 9:

Temporary access to an e-version of the proposed textbooks/guides is acceptable.