

### **RETURN BIDS TO:**

IRCC.BidsReceiving-Receptiondessoumissions.IRCC@cic.gc.ca

Attn: Jasdeep Jande

# FOR ELECTRONIC BIDS:

The electronic mailbox is equipped to send an automatic reply to all messages received. If you do not receive an automatic response, please contact the Contracting Authority to ensure your bid was received. Please note that it is the bidder's sole responsibility to ensure that all bids submitted are received in their entirety by Citizenship and Immigration Canada by the closing date and time indicated in this RFP.

### **IMPORTANT NOTICE TO SUPPLIERS**

The Government Electronic Tendering Service on buyandsell.gc.ca/tenders will be the sole authoritative source for Government of Canada tenders that are subject to trade agreements or subject to departmental policies that require public advertising of tenders.

### **REQUEST FOR PROPOSAL**

**Proposal To: Citizenship and Immigration Canada** We hereby offer to sell to Her Majesty the Queen in right of Canada, in accordance with the terms and conditions set out herein, referred to herein or attached hereto, the goods, services, and construction listed herein and on any attached sheets at the price(s) set out thereof.

### THIS DOCUMENT CONTAINS A SECURITY REQUIREMENT

**Instructions: See Herein** Instructions: Voir aux présentes Issuing Office - Bureau de distribution Citizenship and Immigration Canada **Procurement and Contracting Services** 70 Crémazie Gatineau, Québec K1A 1L1

| Title – Sujet   |                         |
|---|-------------------------|
|   |                         |
| Cloud based Enterprise Learning Management System (LMS)       |                         |
| for department wide use at Immigration, Refugees and          |                         |
| Citizenship Canada  |                         |
| Solicitation No. – N° de l'invitation                         | Date                    |
| Solicitation No. – N de i invitation                          | Date                    |
| CIC-152202  | June 18 2021            |
| Amendment No. – N° de modification                            |                         |
| 002   |                         |
| Solicitation Closes – L'invitation                            | Time Zone               |
| prend fin at – à  | Fuseau horaire          |
| 2:00 PM   |                         |
| on – July 6 2021  | EDT                     |
| F.O.B F.A.B.  | _                       |
| Plant-Usine: Destination:                                     |                         |
| Address Inquiries to: - Adresser toutes questions à :         |                         |
|   |                         |
| IRCC.BidsReceiving-   |                         |
| Receptiondessoumissions.IRCC@cic.gc.ca                        |                         |
| Telephone N₀. – N° de téléphone :                             |                         |
|   |                         |
| 343-574-4425  |                         |
| Destination – of Goods, Services, an                          |                         |
| Destination – des biens, services et                          | construction :          |
| See Herein  |                         |
| Delivery required - Livraison exigée                          |                         |
| See Herein  |                         |
| Vendor/firm Name and address                                  |                         |
| Raison sociale et adresse du fournis                          | sseur/de l'entrepreneur |
|   | -                       |
|   |                         |
|   |                         |
|   |                         |
|   |                         |
|   |                         |
|   |                         |
| Facsimile No. – N° de télécopieur                             |                         |
| Telephone No. – N° de téléphone                               |                         |
| Name and title of person authorized                           | to sign on behalf of    |
| Vendor/firm   |                         |
| Vollagi,  |                         |
| Nom et titre de la personne autorisée                         | e à signer au nom du    |
| fournisseur/de l'entrepreneur                                 |                         |
| Tournisseurae rentrepreneur                                   |                         |
|   |                         |
|   |                         |
|   |                         |
| (type or print)/ (taper ou écrire en caractères d'imprimerie) |                         |
| (type or printy (taper ou ecrire en caracteres d'imprimerie)  |                         |
|   |                         |
|   |                         |
|   |                         |
|   |                         |
| Signature   | Date                    |
| Oigilataic  | Date                    |



# Amendment 002 - RFP CIC-152202

### Amendment 002 is raised to:

- Change the solicitation closing date; and
- Update Appendix C Terms of Payment;

# 1. SOLICITATION CLOSING DATE

The solicitation closing date is now July 6th 2021, at 2:00pm EDT.

### 2. APPENDIX C-TERMS OF PAYMENT

Appendix C, sub article "C4.2 Monthly Subscription Fee and Professional Services" is deleted in its entirety and replaced with:

# C4.2 Subscription Fee and Professional Services

Canada will pay the Contractor on a monthly basis for work performed during the month covered by the invoice in accordance with the payment provisions of the Contract if:

- a) an accurate and complete invoice and any other documents required by the Contract have been submitted in accordance with the invoicing instructions provided in the Contract;
- b) all such documents have been verified by Canada;
- c) the Work performed has been accepted by Canada.

Canada will make payment to the Contract for the Services either in advance or in arrears, in accordance with Appendix J Service Level Agreement or the Contractor's bid, as applicable. Where payment is made in advance, the advance payment period shall not exceed 12 months. Payment in advance does not prevent Canada from exercising any or all potential remedies in relation to this payment or the delivery of the Services.

If Canada disputes an invoice for any reason, Canada will pay the Contractor the undisputed portion of the invoice, as long as the undisputed items are separate line items on the invoice and owed. In the case of disputed invoices, the invoice will only be considered to have been received for the purposes of the section A18 Interest on Overdue Accounts once the dispute is resolved.

For each individual Task Authorization issued under the Contract that contains a maximum price:

- Canada will pay the Contractor no more frequently than once a month in accordance with the Basis of Payment. The Contractor must submit time sheets for each resource showing the days and hours worked to support the charges claimed in the invoice;
- b. Once Canada has paid the maximum price, Canada will not be required to make any further payment, but the Contractor must complete all the work described in the Task Authorization, all of which is required to be performed for the maximum price. If the work described in the Task Authorization is completed in less time than anticipated, and the actual time worked (as supported by the time sheets) at the rates set out in the Contract is less than the maximum price, Canada is only required to pay for the time spent performing the work related to that Task Authorization/Contract.

# ALL OTHER TERMS AND CONDITIONS REMAIN THE SAME.

