



RETURN BIDS TO:

RETOURNER LES SOUMISSIONS À:

Bid Receiving - PWGSC / Réception des soumissions -
TPSGC

Place du Portage, Phase III

Core 0B2 / Noyau 0B2

11 Laurier St./11, rue Laurier

Gatineau

Québec

K1A 0S5

Bid Fax: (819) 997-9776

SOLICITATION AMENDMENT MODIFICATION DE L'INVITATION

The referenced document is hereby revised; unless otherwise
indicated, all other terms and conditions of the Solicitation
remain the same.

Ce document est par la présente révisé; sauf indication contraire,
les modalités de l'invitation demeurent les mêmes.

Comments - Commentaires

Vendor/Firm Name and Address

Raison sociale et adresse du
fournisseur/de l'entrepreneur

Issuing Office - Bureau de distribution

Shared Systems Division (XL)/Division des systèmes
partagés (XL)

Terrasses de la Chaudière

4th Floor, 10 Wellington Street

4th etage, 10, rue Wellington

Gatineau

Québec

K1A 0S5

Title - Sujet National Cybercrime Solution Projec Solution nationale en matière de cybercriminalité	
Solicitation No. - N° de l'invitation M7594-205915/D	Amendment No. - N° modif. 015
Client Reference No. - N° de référence du client M7594-205915	Date 2021-06-23
GETS Reference No. - N° de référence de SEAG PW-\$\$XL-155-39352	
File No. - N° de dossier 164xl.M7594-205915	CCC No./N° CCC - FMS No./N° VME
Solicitation Closes - L'invitation prend fin at - à 02:00 PM Eastern Daylight Saving Time EDT on - le 2021-07-13 Heure Avancée de l'Est HAE	
F.O.B. - F.A.B. Plant-Usine: <input type="checkbox"/> Destination: <input type="checkbox"/> Other-Autre: <input type="checkbox"/>	
Address Enquiries to: - Adresser toutes questions à: Kumar, Rajesh	Buyer Id - Id de l'acheteur 164xl
Telephone No. - N° de téléphone (613) 914-7906 ()	FAX No. - N° de FAX () -
Destination - of Goods, Services, and Construction: Destination - des biens, services et construction:	

Instructions: See Herein

Instructions: Voir aux présentes

Delivery Required - Livraison exigée	Delivery Offered - Livraison proposée
Vendor/Firm Name and Address Raison sociale et adresse du fournisseur/de l'entrepreneur	
Telephone No. - N° de téléphone Facsimile No. - N° de télécopieur	
Name and title of person authorized to sign on behalf of Vendor/Firm (type or print) Nom et titre de la personne autorisée à signer au nom du fournisseur/ de l'entrepreneur (taper ou écrire en caractères d'imprimerie)	
Signature	Date

This Solicitation Amendment #015 is raised to:

1. **To correct the numbering sequences of Amendment 14 Questions and Answers posted on June 22nd, 2021**
 2. **Update Part 7- Resulting Contract Clauses, Section 7.18 - Security Requirement paragraph c), item iii**
 3. **Update Annex A - Statement of Work, Section 3.1 - Scope of Work, paragraph d)**
 4. **Update Annex A - Statement of Work, Section 4.6 - Cloud Deployment, paragraph a), item i.**
 5. **Update Annex A - Statement of Work, Section 7.2 - List of Phase 2 Deliverables, paragraph a), item vi. (2) j)**
 6. **Update Annex A - Statement of Work, Appendix G - Cloud Service Delivery Model Reference Tables, paragraph 2.**
 7. **Update Annex J - Technical Evaluation, Section 1.0 - Mandatory Criteria, item MC-55**
 8. **Update Annex J - Technical Evaluation, Section 4.1 - Point Rated Corporate and Management Criteria, item PRM-3, Rating Scale**
 9. **Post Questions and Answers**
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The Solicitation is amended as follows:

1. **Numbering sequences of Amendment 14 Questions and Answers posted on June 22nd, 2021:**
Posted Question and Answer numbers 131, 139, 154, and 156 should have read: 140, #141, #142, and #143 respectively.
2. **Part 7- Resulting Contract Clauses, Section 7.18- Security Requirement, paragraph c), item iii is hereby DELETED in its entirety and REPLACED by the following;**

7.18 Security Requirement

- (c) (iii) The foreign recipient **Contractor / Subcontractor** must implement controls to ensure appropriate isolation of resources such that Canada's Data are not co-mingled with other tenant data, while in use, storage or transit, and throughout all aspects of the Cloud Services and Contractor Infrastructure's functionality and system administration. This includes implementing access controls and enforcing appropriate logical or physical segregation to support.
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3. Annex A – Statement of Work - Section 3.1 – Scope of Work, paragraph d) is hereby DELETED in its entirety and REPLACED by the following;

3.1 Scope of Work

- d) The Solution can be delivered internal to the RCMP (IaaS or Private PaaS on an RCMP Protected B cloud tenant) with the grant of user licenses; as a Software as a Service (SaaS) or Public PaaS; or a combination of SaaS and Perpetual Licenses herein referred to as a “Hybrid”.

4. Annex A – Statement of Work - Section 4.6 - Cloud Deployment, paragraph a), item i. is hereby DELETED in its entirety and REPLACED by the following;

4.6 Cloud Deployment

- a) i. Internal to the RCMP (IaaS or Private PaaS on an RCMP Protected B Cloud Tenant) with Grant of User Licenses – Solution deployed, operated, and managed by the RCMP on the RCMP's Protected-B Cloud Tenant using the Solution's applicable Cloud Service Provider (CSP) infrastructure.

5. Annex A – Statement of Work - Section 7.2 - List of Phase 2 Deliverables, paragraph a), item vi. (2) j) is hereby DELETED in its entirety and REPLACED by the following;

7.2 List of Phase 2 Deliverables

- a) vi. (2) j) A description of the Solution Cloud Service Delivery Model describing how the Solution is deployed (internal to the RCMP (IaaS or Private PaaS on an RCMP Protected B cloud tenant) with the grant of user licenses; as a Software as a Service (SaaS) or Public PaaS; or a combination of SaaS and Perpetual Licenses referred to as a “Hybrid”).

6. Annex A – Statement of Work - Appendix G - Cloud Service Delivery Model Reference Tables, paragraph 2, is hereby DELETED in its entirety and REPLACED by the following;

- 2. Contractors proposing a Solution that will require the RCMP to provision Cloud Services and Resources (Where some or all of the Solution is hosted on the RCMP Cloud Tenant (IaaS or Private PaaS)) with the grant of user licenses, must complete the applicable sections in Table G 1: Cloud Resources to be Provisioned by the RCMP. The following instructions apply:
 - a. Indicate the Cloud Service Provider.
 - b. Include brief description of each cloud service or resource that the RCMP will host on the RCMP's cloud tenant. Indicate a Page and Section Reference to the applicable details in the Contractor's CSDM Section of the proposed Solution Architecture.
 - c. The Technical Authority requires all necessary detail to use a Cloud Service Provider Pricing Calculator to estimate costs of the cloud

resources that the RCMP will be required to provision in order to support the proposed Solution.

- d. Use Cloud Service Provider (CSP) specific terminology to describe cloud services and resources including types and sizes that are applicable to the CSP.
- e. Provide a page/section reference to the System Architecture documentation (per Section 4.1 - General Requirements) that contains the details with respect to resource virtual instances, sizing, elasticity, scalability, high availability and resilience, 10 year data growth etc.
- f. Provide all details necessary for the RCMP to use a CSP price calculator to determine the cost of the cloud services or resources that the RCMP will host on the RCMP's cloud tenant.

7. Annex J – Technical Evaluation, Section 1.0 - Mandatory Criteria, item MC-55 is hereby DELETED and REPLACED by;

MC-55

At Bid closing, the Bidder must demonstrate their CSPs compliance with GOC CSP SCED infrastructure. As evidence, Canada will accept a screenshot of the GC Cloud Brokering Service – Providers website (https://cloud-broker.canada.ca/s/central-provider-page-v2?language=en_US) that includes the Bidder's CSP name/logo.

8. Annex J – Technical Evaluation, Section 4.1 - Point Rated Corporate and Management Criteria, item PRM-3, Rating Scale is hereby DELETED and REPLACED by;

PRM-3, Rating Scale

50 points (10 points for each year beyond the mandatory 10 years – to max of 15 years)

9. Questions and Answers:

Question #	Question	Response
144	<p>For item 7.18 c) The foreign recipient Contractor / Subcontractor must ensure that all databases on which any data relating to the contract / subcontract is stored are physically and logically independent (meaning there is no direct or indirect connection of any kind) from all other databases.</p> <p>This is not a TBS or CCCS or SSC Requirement for Protected B Medium Medium cloud-based solutions. Is in Canada's intention to redefine existing Protected B Security Controls and certifications</p>	<p>Canada agrees to update 7.18 c) (iii) to remove reference to physical isolation of data.</p> <p>See Amendment.</p>

Question #	Question	Response
	already in place by Canada and agreed to by Cloud Service Providers? Please remove references to Physical Isolation within the RFP.	
145	<p>Section 7.2 Contract Term of the Bid Solicitation:</p> <p>States that the initial term is 3 years including Phase 1, and up to 8 additional one-year option periods, which is a total of 11 years.</p> <p>Section 2.6 Phase 1 Deliverables states in Table 2-1: Phase 1 Deliverables that Phase 1 is 21 weeks (approximately 5 months). Pricing Table 1 provides the evaluation price for this phase of the project.</p> <p>Section 7.1 Overview, item (d) states that Phase 2 Implementation period is approximately 17 months from the date Canada elects its option to deliver Phase 2. Pricing tables 3 and 4 provide the prices that apply to the Phase 2 Implementation Period.</p> <p>Pricing tables PT5A, PT5B, PT6, PT7, and PT8 all apply only to the 8 option years.</p> <p>There is a gap of approximately 14 months that is not represented in any pricing table If one assumes that Phase 1 and Phase 2 are sequential with no gap. This raises several questions.</p> <p>a) How many weeks after the completion of Phase 1 does Canada expect to award Phase 2? Bidders will be required to retain those resources from Phase 1 that are expected to deliver Phase 2 as available to the contract and as such are incurring costs during this decision period, or the project schedules and risk logs must consider the fact that the resources performing Phase 1 may not be available to Canada for Phase 2.</p> <p>b) Where are Bidders expected to provide their price for the period between the end of the Implementation Period and the end of the 3-year contract? According to Canada's proposed durations, the Implementation Period will end prior to the 3-year contract. There is no provision in the pricing table for providing a price for the period between the end of the Implementation Period and the start of the 1st option year.</p>	<p>a) Bidders are to note that on completion and delivery of Phase 1 deliverables, Canada will conduct the CUA assessments and will on completion exercise its rights to the top ranked CUA Contractor to implement Phase 2 work. The top ranked CUA contractor will be required under Contract to provide the resources to implement Phase 2 as and when that option is exercised by Canada.</p> <p>b) There is no gap in the pricing tables between the end of implementation period and the start of the option years. Canada has the sole discretion and the right to exercise the first option period as and when required. The pricing tables in Annex B must be completed accordingly.</p>
146	<p>MC-55 states that</p> <p>"the Bidder must demonstrate compliance by providing evidence confirming successful integration between their CSP and GoC networking using SCED infrastructure."</p>	<p>MC-55 will be amended to clarify acceptable proof of compliance.</p> <p>See Amendment.</p>

Question #	Question	Response
	What types of evidence will Canada accept that Bidders have the ability to provide that demonstrates compliance that the cloud platform has been successfully onboarded to SSC/TBS's SCED project?	
147	<p>Clause 7.10 Remedies</p> <p>Does clause 7.10 apply to the entire contract term - ie is it applicable to the Option years? Given the broad definition of Contract Period this clause should not apply to the option years. As an example if Canada identified a deficiency in Year 8 for an item developed and implemented in Year 1, it does not seem reasonable. Can Canada please confirm this clause does not apply to Option years.</p>	<p>Clause 7.10 – Remedies:</p> <ol style="list-style-type: none"> It only applies to the initial contract period (reference 7.2 Contract terms (a) to (b)) – for a period of 3 years from contract award date It will ONLY apply to the terms and conditions of the entire contract if any option years are exercised (7.2 Contract terms (c)).
148	<p>MC-3 and PRM-3</p> <p>MC3 states:</p> <p>“A. The Senior CPM must have a minimum of Ten (10) years.....s.”</p> <p>PRM-3 states:</p> <p>“The bidder should demonstrate the number of years beyond the mandatory 10 years</p> <p>Scoring for PRM-3 states:</p> <p>50 points - (5 points for each year beyond the mandatory 5 years - to max. of 10 years</p> <p>There seems to be a discrepancy here. Can Canada please clarify the requirements and issue an Amendment to correct?</p>	<p>Rating Scale entry for PRM-3 will be amended to indicate the following: “(10 points for each year beyond the mandatory 10 years – to max of 15 years)”</p> <p>See amendment.</p>
149	<p>Section 3.1.d states: d) The Solution can be delivered internal to the RCMP (IaaS or Private PaaS on an RCMP Protected B cloud tenant) with the grant of perpetual licenses; as a Software as a Service (SaaS) or Public PaaS; or a combination of SaaS and Perpetual Licenses herein referred to as a “Hybrid”.</p> <p>This does not accommodate Bidders who have subscription services that include flexibility about where to run the software including in Private PaaS, and where these subscriptions do not include perpetual licenses. Can you please update 3.1.d to include this option?</p>	<p>Canada will amend the SOW to replace the term Perpetual License with User License to allow use of Subscription pricing for Private PaaS Solutions.</p> <p>See amendment.</p>

**ALL OTHER TERMS AND CONDITIONS OF THE BID SOLICITATION REMAIN
UNCHANGED.**