



## RETURN BIDS TO:

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Voir la présente pour les  
instructions sur la présentation  
d'une soumission

NA  
Ontario

## SOLICITATION AMENDMENT MODIFICATION DE L'INVITATION

The referenced document is hereby revised; unless otherwise  
indicated, all other terms and conditions of the Solicitation  
remain the same.

Ce document est par la présente révisé; sauf indication contraire,  
les modalités de l'invitation demeurent les mêmes.

### Comments - Commentaires

Vendor/Firm Name and Address  
Raison sociale et adresse du  
fournisseur/de l'entrepreneur

Issuing Office - Bureau de distribution  
Public Works and Government Services Canada  
Ontario Region  
10th Floor, 4900 Yonge Street  
Toronto  
Ontario  
M2N 6A6

<b>Title - Sujet</b> Security Guard Services	
<b>Solicitation No. - N° de l'invitation</b> 47419-216063/B	<b>Amendment No. - N° modif.</b> 002
<b>Client Reference No. - N° de référence du client</b> 47419-216063	<b>Date</b> 2021-06-28
<b>GETS Reference No. - N° de référence de SEAG</b> PW-\$TOR-016-8053	
<b>File No. - N° de dossier</b> TOR-0-43034 (016)	<b>CCC No./N° CCC - FMS No./N° VME</b>
<b>Solicitation Closes - L'invitation prend fin</b> <b>at - à 02:00 PM</b> Eastern Daylight Saving Time EDT <b>on - le 2021-07-14</b> Heure Avancée de l'Est HAE	
<b>F.O.B. - F.A.B.</b> <b>Plant-Usine:</b> <input type="checkbox"/> <b>Destination:</b> <input type="checkbox"/> <b>Other-Autre:</b> <input type="checkbox"/>	
<b>Address Enquiries to: - Adresser toutes questions à:</b> Grozdanovski, Tase	<b>Buyer Id - Id de l'acheteur</b> tor016
<b>Telephone No. - N° de téléphone</b> (647) 926-3756 ( )	<b>FAX No. - N° de FAX</b> ( ) -
<b>Destination - of Goods, Services, and Construction:</b> <b>Destination - des biens, services et construction:</b> See Herein	

Instructions: See Herein

Instructions: Voir aux présentes

<b>Delivery Required - Livraison exigée</b>	<b>Delivery Offered - Livraison proposée</b>
<b>Vendor/Firm Name and Address</b> <b>Raison sociale et adresse du fournisseur/de l'entrepreneur</b>	
<b>Telephone No. - N° de téléphone</b> <b>Facsimile No. - N° de télécopieur</b>	
<b>Name and title of person authorized to sign on behalf of Vendor/Firm</b> <b>(type or print)</b> <b>Nom et titre de la personne autorisée à signer au nom du fournisseur/</b> <b>de l'entrepreneur (taper ou écrire en caractères d'imprimerie)</b>	
<b>Signature</b>	<b>Date</b>

Amendment 002 has been issued to:

1. Extend the solicitation period, and
2. Provide answers to the following questions.

1. Extend the solicitation period as follows;

At Page 1, under Solicitation Closes:

Delete: 2021-07-07

Insert: 2021-07-14

2. Provide answers to the following questions;

Q1. Can you kindly advise on the required quantity of leg irons for Pacific Region?

A1. The IHC currently requires 56 (46 plus 10 spares), and VIA requires 5.

Q2. Can a guard carry a personal cell phone while on duty for the purpose of guard tour and/or clock in and out?

A2. No; personal cell phones are not allowed in the IHC facilities.

Q3. Regarding Vehicles: Can you kindly advise on the daily/monthly/annual mileage per vehicle?

A3. This depends on the region/operation. For Laval IHC, approximately 25,000 km/year. For BC IHC vehicles, the average is 19,000 km/year. For GTA IHC, the pre covid average is 17,000 – 25,000 km per month. For the Prairie Region the average is 15,000 km/year.

Q4. Regarding Vehicles: Can you kindly define what the word “usage” under section B.X.Y.5 Vehicles includes (RFP clause below)? Does it include the purchase of the vehicle, lease, insurance or any other item?

**B.X.Y.5 Vehicles**

The Contractor will be reimbursed for the use of vehicles as per the firm all-inclusive monthly rates identified below. The firm all-inclusive monthly rate includes: the usage, maintenance and repairs related to the execution of the Work as per Annex A, Statement of Work and excludes gasoline, guards, drivers, and Applicable Taxes. No additional claims for expenses incurred related to the usage of vehicles under this Contract may be made.

A4. The usage is defined as providing vehicles in accordance with Section 12.0 ‘Contractor Provided Fleet Vehicles’ and Appendix 2 of Annex A, in order to perform the services listed in Section 3.2 of Annex A.

Q5. In the requirements under R3 where it refers to licenses in neighbouring provinces we are assuming you mean 1 resource who is licensed to operate with the specific portfolio and the adjacent regions. For example a guard in Ontario could operate in Quebec and Manitoba for we presume transport duties – is this assumption correct?

A5. Yes, this is correct.

Q6. What types of vehicles or height specifications (brand and model accepted) are required for the 7 and 12 passengers?

A6. Ford Transit MR 150 XL  
Ford Transit MR 350 XL  
Toyota Sienna  
Dodge Ram Promaster

Q7. In the text, a prisoner partition cage with front and rear bulkheads must be installed, including a transparent plexiglass partition. The rear bulkhead provided could be a cage and is required only in vehicles with a rear cargo area (e.g., SUVs, etc.) Sedan-type vehicles (e.g., Crown Victoria) do not need a rear bulkhead. Is it possible to have concrete examples of your requirements with more specifications such as the supplier or standards to which we can refer?

A7. The CBSA is not able to direct industry to its suppliers. However, pictures were included in Amendment 1 to provide additional clarification.

Q8. What is the timeframe for establishing the vehicle fleet at the time of contract award?

A8. The CBSA requires the appropriate fit-up and provision of vehicles for the entire duration of the Contract. A 12-week transition period will be provided prior to the in-service date.

Q9. Sedan-type vehicles (e.g., Crown Victoria) are not listed in the requirements. Can they be requested during the contract period?

A9. A sedan-type vehicle may be appropriate as a 5-passenger with the proper fit-up.

Q10. Vehicle accessories; naloxone kit in the present specifications. I see no mention of training to administer this. Who will be responsible for providing training for this purpose?

A10. Naloxone administration is addressed in the provided online training “Policy Suite for the Handling of Toxic Substances”.

Q11. When you say that we are responsible for all the inmate's property, what is the maximum amount we can be charged if this property is lost or the like?

A11. As per Annex F, F4 details cost recovery surcharges that apply to “Missed Luggage, Personal Effects, Money, Valuables and Resolution of Claims”.

Q12. Is it possible that we might be responsible for a significant amount of money or property during the detention period and if so, what is the maximum amount for which we must be accountable?

A12. As per Annex F, F4 details cost recovery surcharges that apply to "Missed Luggage, Personal Effects, Money, Valuables and Resolution of Claims".

Q13. What means are implemented to ensure that claimed items that are damaged or lost are really authentic and legitimate?

A13. An investigation is systematically carried out by the CBSA taking into account the facts of all parties concerned. In addition, the security company must follow the processes in place to account for money and assets.

Q14. How many hours of training is required for Airport Security Awareness? Is it required for all the positions?

A14. Please direct your question regarding length of training to the airport authority responsible for the specific training. Airport Security Awareness training to obtain a RAIC pass is not provided by the CBSA.

Q15. What is the method used for payments of invoices generally and frequently?

A15. As per section 7.7.4 – Method of Payment, of the RFP.

Q16. Can you please disclose the total cost recovery charged in last one year to the contractor for various reasons such as missed flights, missing personal valuables and escapes?

A16. As per Annex F, F4 details cost recovery surcharges that apply to "Missed Luggage, Personal Effects, Money, Valuables and Resolution of Claims".

Q17. Do all the security personnel require body armours?

A17. As per Section 8 of Annex A, transport resources are required to wear body armour.

Q18. There is one security guard on the Bill 7 for Ontario at pay of \$20.40 whereas all others are for same post are \$18. Is this due to seniority?

A18. A response will be sent directly to participants of the mandatory virtual site visit for the Ontario Region.

Q19. Bill 7 for Ontario mentions certain post as A&D. Please clarify what it stands for.

A19. A response will be sent directly to participants of the mandatory virtual site visit for the Ontario Region.

Q20. Please clarify the guards which are bilingual on the Bill 7 or their pay rates for Ontario.

A20. A response will be sent directly to participants of the mandatory virtual site visit for the Ontario Region.

Q21. Please advise the total no. of radios or cell phones to be provided by the contractor for the Pacific Region.

A21. The IHC operation requires approximately 25 radios for the guards plus 2 base radios at Central control, along with 10 radios for the CBSA. VIA requires 1 radio per guard plus 1 base radio. We recommend there be a reasonable number of spare radios in case any become damaged/lost.

Q22. The Bill 7 for Ontario mentions a guard Manager. Is the individual Operations Manager or an Assistant Operations Manager?

A22. A response will be sent directly to participants of the mandatory virtual site visit for the Ontario Region.

Q23. The Bill 7 for Ontario does not disclose Assistant Operations Manager. Please advise.

A23. A response will be sent directly to participants of the mandatory virtual site visit for the Ontario Region.

Q24. Please clarify the location where the supervisor is working currently listed at \$22.80 on the Bill 7 for Ontario.

A24. A response will be sent directly to participants of the mandatory virtual site visit for the Ontario Region.

Q25. Please clarify whether the body armours are only required for Transport Guards.

A25. As per Section 8 of Annex A, transport resources are required to wear body armour.

Q26. The total hours per week for Supervisor at GTA IHC comes to 208 which is 5 supervisors, whereas the Supervisor hours per week comes up to 112 at TPIA which is almost 3 Supervisors. Please clarify the pay rates of remaining Supervisors which is not seen on the Bill 7 for Ontario.

A26. A response will be sent directly to participants of the mandatory virtual site visit for the Ontario Region.

Q27. Please clarify the pay rates of Supervisors working at TPIA.

A27. A response will be sent directly to participants of the mandatory virtual site visit for the Ontario Region.