



**RETURN BIDS TO:**

**Shared Services Canada (SSC)**

By email to: Jean-Charles.St-Onge@canada.ca

**RETOURNER LES SOUMISSIONS À:**

**Services Partager Canada (SPC)**

Par courriel a: Jean-Charles.St-Onge@canada.ca

**SOLICITATION AMENDMENT  
MODIFICATION DE L'INVITATION**

The referenced document is hereby revised; unless otherwise indicated, all other terms and conditions of the Solicitation remain the same.

Ce document est par la présente révisé; sauf indication contraire, les modalités de l'invitation demeurent les mêmes.

**Comments - Commentaires**

**Issuing Office – Bureau de distribution**

Procurement and Vendor Relationships | Achats et relations avec les fournisseurs  
180 Kent Street | 180 Rue Kent  
13th Floor  
Ottawa, Ontario  
K1P 0B6

<b>Title – Sujet</b> Long Distance Services for Shared Services Canada	
<b>Solicitation No. – N° de l'invitation</b> R000066683	<b>Amendment No. – N° de modif.</b> <b>002</b>
<b>Client Reference No. – N° référence du client</b> P2P 66683	<b>Date</b> June 28, 2021.
<b>GETS Reference No. – N° de référence de SEAG</b> PW-21-00957028	
<b>File No. – N° de dossier</b> N/A	
Solicitation Closes – L'invitation prend fin <b>THE CLOSING IS EXTENDED : LA DATE DE CLOTURE EST PROLONGEE: at – à 02:00 PM on – le July 30, 2021</b>	
<b>F.O.B. - F.A.B.</b> Plant-Usine: <input type="checkbox"/> Destination: <input checked="" type="checkbox"/> Other-Autre: <input type="checkbox"/>	
<b>Address Inquiries to : - Adresser toutes questions à:</b> Jean-Charles St-Onge	<b>Buyer Id – Id de l'acheteur</b> CCG
<b>Telephone No. – N° de téléphone :</b> 613 618-0167	<b>FAX No. – N° de FAX</b> Not applicable
<b>Delivery required - Livraison exigée</b> See Herein	<b>Delivered Offered – Livraison proposée</b>
<b>Destination – of Goods, Services, and Construction:</b> <b>Destination – des biens, services et construction :</b> See Herein	

<b>Vendor/firm Name and address</b> <b>Raison sociale et adresse du fournisseur/de l'entrepreneur</b>	
<b>Facsimile No. – N° de télécopieur</b>	
<b>Telephone No. – N° de téléphone</b>	
<b>Name and title of person authorized to sign on behalf of Vendor/firm (type or print)-</b> <b>Nom et titre de la personne autorisée à signer au nom du fournisseur/de l'entrepreneur (taper ou écrire en caractères d'imprimerie)</b>	
<b>Signature</b>	<b>Date</b>



## **SOLICITATION AMENDMENT # 002**

The purpose of this amendment is to:

- 1) Question and answer 5 : concerning Annex A – Statement of Work, **Item 3.4.2, Service Access Point**;
  - 2) Question and answer 6 :concerning Long Distance RFP, **Form 5 – Customer Reference**;
  - 3) Question and answer 7: concerning Long Distance RFP, article **7.9 Contract Period, b., Option to Extend the Contract**.
  - 4) Modification to Annex A – Statement of Work, **Item 5.3.1.3**, to remove the reference for a toll-free fax number at the CSD.
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- 1) Concerning Annex A – Statement of Work, **Item 3.4.2, Service Access Point**:

### **Question 5 :**

**3.4.2 Service Access Point**– 3.4.2.2 b) Locations where the Service’s dedicated trunking connects to consolidations, terminating elements, or other network services including those provided by other suppliers; and c) Global satellite access gateways. - -  
**Question– Can SSC please provide a use case?**

### **Answer 5 :**

The Government of Canada cannot provide a detailed use case, however, some departments have PBX and VOIP switches across Canada. Many of the PSTN access connected to these PBX will access Long Distance through the Centrex LAS Consolidation private dial plan to the CIC-BTN or they may also access directly to the PSTN via PIC. The Government of Canada also has approximately 400 minutes per month of calling to Satellite devices. Item 3.4.2.2 is revised as follows:

### **DELETE :**

- 3.4.2.2 SAP locations include, but are not limited to:
- a) Locations where Equal Access (EA) connects to the LECs’ networks in Canada;
  - b) Locations where the Service’s dedicated trunking connects to consolidations, terminating elements, or other network services including those provided by other suppliers; and
  - c) Global satellite access gateways.



**INSERT :**

- 3.4.2.2 SAP locations include, but are not limited to:
- a) Locations where Equal Access (EA) connects to the LECs' networks in Canada;
  - b) Locations where the Government of Canada has calls originating from or terminating to dedicated trunking connected to Centrex LAS consolidations, i.e. Centrex PRI, Megalink or SIP, or other network services including those provided by multiple carriers; and
  - c) Global satellite access gateways i.e. the Federal Government has calls that terminate to Iridium, Inmarsat & Thuraya satellite devices.

2) Concerning Long Distance RFP, **Form 5 – Customer Reference:**

**Question 6 :**

**Please remove the requirement for a client signature. This would be difficult to attain.**

**Answer 6 :**

We will remove the client signature requirement on the form and replace Form 5.

**DELETE:** Form 5 in its entirety.

**Replace with the following form:**

**Form 5 – Customer Reference – Contact Information**

<b>Name of Bidder:</b>	
<b>Solicitation number:</b>	

<b>Name of customer reference:</b>	
<b>Title:</b>	
<b>Name of the organization:</b>	
<b>Telephone number of the customer reference:</b>	
<b>Email:</b>	
<b>Date:</b>	



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The organization must enter "Yes" or "No", "UR" where "UR" means Unable to Respond or "N/A" where "N/A" means Not Applicable, for each criteria in the table below. If the organization does not enter "Yes" or "No", "UR" or "N/A" for each of the criteria, the response will be deemed to be "No".

3) Concerning Long Distance RFP, article **7.9 Contract Period, b., Option to Extend the Contract:**

**Question 7:**

SSC intends to award the contract for a period of 4 years, plus 4 one-year irrevocable options allowing Canada to extend the term of the contract.

**Question: Please replace the word “irrevocable” with “mutually agreed upon” or wording that is similar to mutually agreed upon.**

**Answer 7 :**

This is a competitive process. Agreement on articles of the contract, including on an individual basis, is not open for negotiation.

4) Modification to Annex A – Statement of Work, **Item 5.3.1.3** to remove the reference for a toll-free fax number at the CSD.

**DELETE :**

5.3.1.3 The Contractor must provide an email address and a toll-free fax telephone number that can be accessed by the Service Manager to send service orders to the Contractor’s Service Desk (CSD) in the event the web site is not operational. This address and toll-free telephone number must be available to accept service orders on a 24x7x365 basis.

**INSERT :**

5.3.1.3 The Contractor must provide an email address that can be used by the Service Manager to send service orders to the Contractor’s Service Desk (CSD) in the event the web site is not operational. This address must be available to accept service orders on a 24x7x365 basis.

**ALL OTHER INFORMATION RELATED TO THIS SOLICITATION,  
REMAINS UNCHANGED**