RETURN BIDS TO:

Shared Services Canada (SSC)

By email to: Jean-Charles.St-Onge@canada.ca

RETOURNER LES SOUMISSIONS À: Services Partager Canada (SPC)

Par courriel a: Jean-Charles.St-Onge@canada.ca

SOLICITATION AMENDMENT MODIFICATION DE L'INVITATION

The referenced document is hereby revised; unless otherwise indicated, all other terms and conditions of the Solicitation remain the same.

Ce document est par la présente révisé; sauf indication contraire, les modalités de l'invitation demeurent les mêmes.

Comments - Commentaires

Issuing Office - Bureau de distribution

Procurement and Vendor Relationships | Achats et relations avec les fournisseurs 180 Kent Street | 180 Rue Kent 13th Floor Ottawa, Ontario K1P 0B6

Title - Sujet				
Long Distance Services for Shared Services Canada				
Solicitation No. – N° de l'invitation	Amendment No. – N° de modif.			
R000066683	002			
Client Reference No. – N° référence du	Date			
client P2P 66683	June 28, 2021.			
GETS Reference No. – N° de reference de PW-21-00957028	SEAG			
File No N° de dossier				
N/A				
			Time Zone Fuseau horaire	
Solicitation Closes – L'invitation prend fin			ruseau norane	
THE CLOSING IS EXTENDED:			Eastern Daylight	
LA DATE DE CLOTURE EST PROLONGEE: Time (EDT)			Time (EDT)	
at – à 02:00 PM				
on – le July 30, 2021				
F.O.B F.A.B.				
Plant-Usine: ☐ Destination: ☑ Other-Autre: ☐				
Address Inquiries to : - Adresser toutes of			yer ld – ld de	
I lean-Charles St-Onge			l'acheteur CCG	
1			AX No. – N° de FAX	
·			Not applicable	
Delivery required - Livraison exigée		Delivered Offered –		
		Liv	Livraison proposée	
Destination – of Goods, Services, and Co Destination – des biens, services et cons				
See Herein				
355 116.5				

Vendor/firm Name and address Raison sociale et adresse du fournisseur/de l'entrepreneur		
Facsimile No. – N° de télécopieur Telephone No. – N° de téléphone Name and title of person authorized to sign on behalf of Vendor/firm (type or print)- Nom et titre de la personne autorisée à signer au nom du fournisseur/de l'entrepreneur (taper ou écrire en caractères d'imprimerie)		
Signature Date		

SOLICITATION AMENDMENT # 002

The purpose of this amendment is to:

- 1) Question and answer 5 : concerning Annex A Statement of Work, **Item 3.4.2**, **Service Access Point**:
- 2) Question and answer 6 :concerning Long Distance RFP, Form 5 Customer Reference:
- 3) Question and answer 7: concerning Long Distance RFP, article **7.9 Contract Period, b.**, **Option to Extend the Contract**.
- 4) Modification to Annex A Statement of Work, **Item 5.3.1.3**, to remove the reference for a toll-free fax number at the CSD.
- 1) Concerning Annex A Statement of Work, Item 3.4.2, Service Access Point:

Question 5:

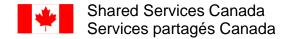
3.4.2 Service Access Point– 3.4.2.2 b) Locations where the Service's dedicated trunking connects to consolidations, terminating elements, or other network services including those provided by other suppliers; and c) Global satellite access gateways. -- **Question– Can SSC please provide a use case?**

Answer 5:

The Government of Canada cannot provide a detailed use case, however, some departments have PBX and VOIP switches across Canada. Many of the PSTN access connected to these PBX will access Long Distance through the Centrex LAS Consolidation private dial plan to the CIC-BTN or they may also access directly to the PSTN via PIC. The Government of Canada also has approximately 400 minutes per month of calling to Satellite devices. Item 3.4.2.2 is revised as follows:

DELETE:

- 3.4.2.2 SAP locations include, but are not limited to:
 - a) Locations where Equal Access (EA) connects to the LECs' networks in Canada:
 - b) Locations where the Service's dedicated trunking connects to consolidations, terminating elements, or other network services including those provided by other suppliers; and
 - c) Global satellite access gateways.



INSERT:

- 3.4.2.2 SAP locations include, but are not limited to:
 - a) Locations where Equal Access (EA) connects to the LECs' networks in Canada;
 - b) Locations where the Government of Canada has calls originating from or terminating to dedicated trunking connected to Centrex LAS consolidations, i.e. Centrex PRI, Megalink or SIP, or other network services including those provided by multiple carriers; and
 - c) Global satellite access gateways i.e. the Federal Government has calls that terminate to Iridium, Inmarsat & Thuraya satellite devices.
- 2) Concerning Long Distance RFP, Form 5 Customer Reference:

Question 6:

Please remove the requirement for a client signature. This would be difficult to attain.

Answer 6:

We will remove the client signature requirement on the form and replace Form 5.

DELETE: Form 5 in its entirety.

Replace with the following form:

Form 5 - Customer Reference - Contact Information

Name of Bidder:	
Solicitation number:	
Name of customer reference:	
Title:	
Name of the organization:	
Telephone number of the customer reference:	
Email:	
Date:	

The organization must enter "Yes" or "No", "UR" where "UR" means Unable to Respond or "N/A" where "N/A" means Not Applicable, for each criteria in the table below. If the organization does not enter "Yes" or "No", "UR" or "N/A" for each of the criteria, the response will be deemed to be "No".

3) Concerning Long Distance RFP, article **7.9 Contract Period, b., Option to Extend the Contract:**

Question 7:

SSC intends to award the contract for a period of 4 years, plus 4 one-year irrevocable options allowing Canada to extend the term of the contract.

Question: Please replace the word "irrevocable" with "mutually agreed upon" or wording that is similar to mutually agreed upon.

Answer 7:

This is a competitive process. Agreement on articles of the contract, including on an individual basis, is not open for negotiation.

4) Modification to Annex A – Statement of Work, **Item 5.3.1.3** to remove the reference for a toll-free fax number at the CSD.

DELETE:

5.3.1.3 The Contractor must provide an email address and a toll-free fax telephone number that can be accessed by the Service Manager to send service orders to the Contractor's Service Desk (CSD) in the event the web site is not operational. This address and toll-free telephone number must be available to accept service orders on a 24x7x365 basis.

INSERT:

5.3.1.3 The Contractor must provide an email address that can be used by the Service Manager to send service orders to the Contractor's Service Desk (CSD) in the event the web site is not operational. This address must be available to accept service orders on a 24x7x365 basis.

ALL OTHER INFORMATION RELATED TO THIS SOLICITATION, REMAINS UNCHANGED