



## RETURN BIDS TO:

## RETOURNER LES SOUMISSIONS À:

Bid Receiving - PWGSC / Réception des soumissions -  
TPSGC

Place du Portage, Phase III

Core 0B2 / Noyau 0B2

11 Laurier St./11, rue Laurier

Gatineau

Québec

K1A 0S5

Bid Fax: (819) 997-9776

## SOLICITATION AMENDMENT MODIFICATION DE L'INVITATION

The referenced document is hereby revised; unless otherwise  
indicated, all other terms and conditions of the Solicitation  
remain the same.

Ce document est par la présente révisé; sauf indication contraire,  
les modalités de l'invitation demeurent les mêmes.

### Comments - Commentaires

### Vendor/Firm Name and Address

Raison sociale et adresse du  
fournisseur/de l'entrepreneur

### Issuing Office - Bureau de distribution

Shared Systems Division (XL)/Division des systèmes  
partagés (XL)

Terrasses de la Chaudière

4th Floor, 10 Wellington Street

4th etage, 10, rue Wellington

Gatineau

Québec

K1A 0S5

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|--|---|
| <b>Title - Sujet</b> National Cybercrime Solution Projec<br>Solution nationale en matière de cybercriminalité  |   |
| <b>Solicitation No. - N° de l'invitation</b><br>M7594-205915/D   | <b>Amendment No. - N° modif.</b><br>016     |
| <b>Client Reference No. - N° de référence du client</b><br>M7594-205915  | <b>Date</b><br>2021-06-28                   |
| <b>GETS Reference No. - N° de référence de SEAG</b><br>PW-\$\$XL-155-39352   |   |
| <b>File No. - N° de dossier</b><br>164xl.M7594-205915  | <b>CCC No./N° CCC - FMS No./N° VME</b>      |
| <b>Solicitation Closes - L'invitation prend fin</b><br><b>at - à 02:00 PM</b> Eastern Daylight Saving Time EDT<br><b>on - le 2021-07-13</b> Heure Avancée de l'Est HAE |   |
| <b>F.O.B. - F.A.B.</b><br><b>Plant-Usine:</b> <input type="checkbox"/> <b>Destination:</b> <input type="checkbox"/> <b>Other-Autre:</b> <input type="checkbox"/>       |   |
| <b>Address Enquiries to: - Adresser toutes questions à:</b><br>Kumar, Rajesh   | <b>Buyer Id - Id de l'acheteur</b><br>164xl |
| <b>Telephone No. - N° de téléphone</b><br>(613) 914-7906 ( )   | <b>FAX No. - N° de FAX</b><br>( ) -         |
| <b>Destination - of Goods, Services, and Construction:</b><br><b>Destination - des biens, services et construction:</b>  |   |

Instructions: See Herein

Instructions: Voir aux présentes

|  |  |
|--|--|
| <b>Delivery Required - Livraison exigée</b>  | <b>Delivery Offered - Livraison proposée</b> |
| <b>Vendor/Firm Name and Address</b><br><b>Raison sociale et adresse du fournisseur/de l'entrepreneur</b>   |  |
| <b>Telephone No. - N° de téléphone</b><br><b>Facsimile No. - N° de télécopieur</b>   |  |
| <b>Name and title of person authorized to sign on behalf of Vendor/Firm</b><br><b>(type or print)</b><br><b>Nom et titre de la personne autorisée à signer au nom du fournisseur/</b><br><b>de l'entrepreneur (taper ou écrire en caractères d'imprimerie)</b> |  |
| <b>Signature</b>   | <b>Date</b>                                  |

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This Solicitation Amendment #016 is raised to:

**1. Post Questions and Answers**

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The Solicitation is amended as follows:

**1. Questions and Answers:**

| Question # | Question  | Response  |
|------------|---|---|
| 150        | <p>Form 5</p> <p>The instructions for this Form states: "This declaration form must be submitted as part of the bidding process. Please complete and submit in a sealed envelope labelled "Protected" to the attention of Integrity, Departmental Oversight Branch, PWGSC, 11 Laurier Street, Place du Portage, Phase III, Tower A, 10A1, Room 108, Gatineau (Québec) Canada K1A 0S5. Include the sealed envelope with your bid submission. This form is considered "Protected B" when completed."</p> <p>As this is not practical in the current environment of social distancing, and is required at Bid Submission, can Canada confirm this form may be submitted within the response to Section III Certifications?</p>   | <p>Bidders must submit the referenced declaration form electronically within its bid response to Section III Certifications.</p>  |
| 151        | <p>Change Management</p> <p>The RFP makes no reference for the need for professional services associated with Organizational Change Management for the implementation of this important National Cybercrime Solution. The impacts to the organization, people, processes and ways of working could be significant and ensuring an understanding and adoption of the solution will be critical for its success. Without embedding this stream of work, there could be significant risk in adoption. Would Canada consider adding a mandatory requirement for Organizational Change Management services as part of the fixed price effort in the initial 3-year contract period and as part of the rate card during the option years? Or as a rate card item in the initial 3-year contract period as well as in the rate card during the option years?</p> | <p>Canada views Organizational Change Management as described by the Bidder as an internal activity to be performed by the RCMP in collaboration with the Contractor.</p> |

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| Question # | Question   | Response  |
|------------|--|---|
| 152        | <p>PRF 2-3 states:</p> <p>The Bidder should describe how its proposed Solution handles exploitive material (for example, material likely to cause offence such as pornographic images of children) including:</p> <p>a. Detecting exploitive content in Submissions (etc.)</p> <p>Our Solution includes artificial intelligence and machine learning (AI/ML) algorithms to deliver multi-purpose "content detection" capabilities that are not limited to Child Exploitation. However, in order to successfully detect new or previously unknown illegal content, the AI/ML models must be trained using existing datasets i.e. supplied with confirmed positive and negative examples, in order to produce a specific outcome(s).</p> <p>Due to the sensitive nature of the content, we believe it is important for Bidders NOT to acquire/store Child Exploitation data in advance of bid close. Please confirm that Bidders proposed solutions must not simply have an image (or image hash-value) lookup to detect known content, and instead also be capable of detecting NEW illegal material and that Canada will provide the necessary datasets for AI/ML model development and demonstration after bid close, and potentially during the CUA finalist phase.</p> <p>If this is not acceptable, please explain in as much detail as possible the evaluation process that Canada intends to execute to confirm Bidder compliance with this requirement at the time of submission so that we may assess our ability to comply.</p> | <p>Canada confirms that the Bidder should describe how its proposed Solution handles exploitive material.</p> <p>Assessment at time of evaluation will not include a test of the Solution's ability to detect exploitive material. Assessment is based on the Bidder's description of how the Solution handles exploitive content per the criteria outlined in PRF-2-3.</p>   |
| 153        | <p>Pricing Tables</p> <p>We request that Canada confirm that the scope of solution delivered and included in Pricing Table 3 is restricted to the base software required to enable the capabilities outlined in Appendix C - NCS Business Capability Model.</p> <p>The RFP does not define a scope boundary on the number of integrations, AI / ML models, service request workflows, etc. to be built, managed and supported by Bidders. This makes it impossible to size the effort other than providing a fixed capacity, and unclear whether Canada is expecting to develop and manage these integrations, AI / ML models, service request workflows, etc. themselves using the</p>  | <p>Canada confirms that the scope of the solution included in Pricing Table 3 is limited to the Capabilities outlined in Appendix C - NCS Business Capability Model.</p> <p>As part of Phase 2, Canada is expecting the Contractor to deliver the Full Solution as described in Annex A – Statement of Work and as priced per Annex B - Pricing Table 3.</p> <p>Canada has defined it's needs as Capabilities (as opposed to detailed requirements specifications) in order</p> |

| Question # | Question  | Response  |
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|            | <p>Solution, or whether Canada is expecting Bidders to respond with a team who will perform the required integrations work as part of their Phase 2 efforts. Section 4.7 Source Code and Development of the SOW suggests the latter.</p> <p>For example, Appendix C - NCS Business Capability Model section 4.8.1.2 (deployment of machine learning models) requires additional business requirement definition in order to build the capabilities of the solution required to meet RCMP's capability requirements.</p> <p>Please confirm defining and building the necessary functional components will be executed with the vendor through Task Authorizations. We also request that Canada extend Pricing Tables 7 and 8 to include the initial three year term of the contract.</p> | <p>to leverage the most current and advanced industry products and expertise. Phase 2 will include collaborative analysis and design, as required, in order to ensure that NCS Business Capabilities are delivered within the Full Solution.</p> <p>Canada confirms that costs for defining and building the functional components outlined in Appendix C - NCS Business Capability Model must be provided in Annex B - Pricing Table 3.</p> <p>Annex B – Pricing Tables 7 and 8 are intended to define pricing for Capabilities and Functionality not defined in Annex A – Statement of Work. Annex B - Pricing Tables 7 and 8 are as stated. The Optional Periods remain unchanged.</p> |
| 154        | <p>Form 6 – List of Names states the following at the top of the form: “In accordance with Part 5, Article 5.3. – Integrity Provisions – List of Names, please complete the Form below.”</p> <p>Section 5.3 references the section “Information to be provided when bidding, contracting or entering into a real property agreement” of the Ineligibility and Suspension Policy (<a href="http://tpsgcpwgsc.gc.ca/ci-if/politique-policy-eng.html">http://tpsgcpwgsc.gc.ca/ci-if/politique-policy-eng.html</a>).</p> <p>Given that this is not a solicitation for a “Real Property Agreement”, please confirm that the Contractor should leave Form 6 blank.</p>  | <p>Section 5.3 references “Information to be provided when bidding, contracting or entering into a real property agreement” of the Ineligibility and Suspension Policy.</p> <p>Form 6 is in reference to Integrity Provision of the list of Names of company Board of Directors when bidding, contracting or entering into a real property agreement in accordance with section 5.3. Form 6 is not limited only to the entry into a real property agreement but applies to all bidding and contracting. Therefore, Form 6 must be completed as part of the bid.</p>   |
| 155        | <p>Based on the current anticipated schedule when is “Phase 1 – Prototype” expected to Start and End?</p>   | <p>Per RFP Sec. 1.3 - Overview of the Project, Canada intends to initiate Phase 1 Prototype immediately after contract award. Start time is dependent on the number of Bids received. Estimated start time is Fall of 2021 - ending Spring of 2022.</p>   |
| 156        | <p>Based on the current anticipated schedule, when is Proof of Prototype expected to Start and End?</p>   | <p>Per RFP Sec. 1.3 - Overview of the Project, Canada intends to perform a</p>  |

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M7594-205915/D  
Client Ref. No. - N° de réf. du client  
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Amd. No. - N° de la modif.  
016  
File No. - N° du dossier  
164xl.M7594-205915

Buyer ID - Id de l'acheteur  
164XL  
CCC No./N° CCC - FMS No./N° VME

| Question # | Question   | Response   |
|------------|--|--|
|            |  | Proof of Prototype (if necessary) immediately following selection of the CUA Top Ranked Solution; estimated Spring 2022.   |
| 157        | <p>Canada has defined the following:</p> <p>“Private PaaS” means a PaaS is downloaded and hosted on the RCMP Cloud Tenant.</p> <p>There is a SaaS model, on the Protected B contract that provides SaaS on the RCMP Protected B tenant. It is provisioned and administered by the RCMP. Therefore, we ask that Canada add the following definition to the Annex D, Definitions and Interpretations:</p> <p>“Private SaaS” means a SaaS hosted on the RCMP Cloud Tenant and administered by RCMP.</p> | <p>Please refer to Canada’s definition of Cloud Services and Deployment models provided in Government of Canada Cloud Adoption Strategy at: <a href="https://www.canada.ca/en/government/system/digital-government/digital-government-innovations/cloud-services/government-canada-cloud-adoption-strategy.html">https://www.canada.ca/en/government/system/digital-government/digital-government-innovations/cloud-services/government-canada-cloud-adoption-strategy.html</a>.</p> <p>Annex D – Definitions and Interpretations remains unchanged.</p> |

**ALL OTHER TERMS AND CONDITIONS OF THE BID SOLICITATION REMAIN  
UNCHANGED.**