



RETURN BIDS TO:

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Bid Receiving - PWGSC / Réception des soumissions
→ TPSGC

Epost Connect / Postel

Refer to section 2.2 in the ITQ /

Référez-vous à la section 2.2 de
cette ISQ

SOLICITATION AMENDMENT MODIFICATION DE L'INVITATION

The referenced document is hereby revised; unless otherwise
indicated, all other terms and conditions of the Solicitation
remain the same.

Ce document est par la présente révisé; sauf indication contraire,
les modalités de l'invitation demeurent les mêmes.

Comments - Commentaires

Vendor/Firm Name and Address

Raison sociale et adresse du
fournisseur/de l'entrepreneur

Issuing Office - Bureau de distribution

Technology-Enabled Business Transformation Team 5 →
XV/Division de la transformation des activités axées sur
la technologie équipe 5
Terrasses de la Chaudière 4th Floor
Terrasses de la Chaudière 4e étage
10 Wellington Street
10, rue Wellington
Gatineau
Québec
K1A 0S5

Title - Sujet ITQ for DEMS/Body Worn Cameras	
Solicitation No. - N° de l'invitation M7594-212120/F	Amendment No. - N° modif. 009
Client Reference No. - N° de référence du client M7594-212120	Date 2021-06-29
GETS Reference No. - N° de référence de SEAG PW-\$\$XV-001-39525	
File No. - N° de dossier 001xv.M7594-212120	CCC No./N° CCC - FMS No./N° VME
Solicitation Closes - L'invitation prend fin at - à 02:00 PM Eastern Daylight Saving Time EDT on - le 2021-07-06 Heure Avancée de l'Est HAE	
F.O.B. - F.A.B. Plant-Usine: <input type="checkbox"/> Destination: <input checked="" type="checkbox"/> Other-Autre: <input type="checkbox"/>	
Address Enquiries to: - Adresser toutes questions à: Cummings, Kent	Buyer Id - Id de l'acheteur 001xv
Telephone No. - N° de téléphone (613) 866-3745 ()	FAX No. - N° de FAX () -
Destination - of Goods, Services, and Construction: Destination - des biens, services et construction: Royal Canadian Mounted Police 1200 Vanier Pkwy Ottawa (Ontario) K1A 0R2	

Instructions: See Herein

Instructions: Voir aux présentes

Delivery Required - Livraison exigée	Delivery Offered - Livraison proposée
Vendor/Firm Name and Address Raison sociale et adresse du fournisseur/de l'entrepreneur	
Telephone No. - N° de téléphone Facsimile No. - N° de télécopieur	
Name and title of person authorized to sign on behalf of Vendor/Firm (type or print) Nom et titre de la personne autorisée à signer au nom du fournisseur/ de l'entrepreneur (taper ou écrire en caractères d'imprimerie)	
Signature	Date

Invitation to Qualify # M7594-212120/F

National Digital Evidence Management System (DEMS) and Body Worn Cameras (BWC)

AMENDMENT #009

This amendment is issued to provide answers to Industry questions.

QUESTIONS AND ANSWERS

Question 017

Reference:

Form 2 – Reference Project Check Form - Section (e) states: "Name of the contact person that is responsible to accept the services/goods on behalf of the Reference Project".
Article 3.2.3 of ITQ states: "*Reference Project Contact Information -- Form 2 – Reference Project Check Form: The Respondent must provide a contact person for each project experience description provided in its response to demonstrate the experience as required by Annex B – Mandatory Evaluation Criteria. Each contact person must confirm, if requested by Canada, the facts identified in the Respondent's Response, relative to the project for which they are identified as a reference, as required by Annex B- Mandatory Evaluation Criteria. i) Respondents are requested to submit a completed Form 2 - Reference Project Check Form for each reference project, as required by Annex B - Mandatory Evaluation Criteria; ii) If the Respondent does provide a completed Form 2 - Reference Project Check Form, they must provide it upon request by the Contracting Authority within the timeframe identified in the request. iii) Canada may contact the identified contact person for the reference project to validate the information provided in the Respondent's response.*"

Question: Do I put my name as project lead or do I put the name of the sub contracting company within Form 2?

Answer: Neither of the proposed choices. As per Article 3.2.3 of the ITQ, the Respondent must provide a contact person for each project experience description provided in its response as required by Annex B – Mandatory Evaluation Criteria. The contact person must be a person responsible and working at the Law Enforcement Organization where the reference project was carried out. This contact person must be available to validate the information provided by the Respondent for M1, M2 and M3. The name of the contact person, the title, the email address and the phone number are required. Respondents are requested to submit a completed Form 2 – Project Reference Check Form", for each reference project in response to a corresponding mandatory criterion.

Question 018

Reference: Annex B – Mandatory Evaluation Criteria

Mandatory Requirement M2 states: “*The Respondent must provide a minimum of one (1) up to a maximum of four (4) reference projects where, at a minimum, the Respondent has delivered DEMS services to law enforcement organization(s) for a cumulative total of 11,000 end users:*

- *Each of the reference projects must have been for a duration of at least *one (1) year within the past five (5) years from the ITQ closing date.*
- *All reference projects must have deployed the DEMS as a SAAS Model.*
- *All reference projects must have deployed a DEMS capable of: (a) storing uploaded body worn camera audio and video; (b) searching and retrieving of digital evidence; and, (c) redacting.*
- *All reference projects must have included the Respondent providing implementation services and demonstrate that the Respondent provided support with the following tasks: (a) planning; (b) configuration; (c) testing, and (d) phased onboarding.*
- *All reference projects must have included the Respondent providing training services for the DEMS including: (a) train-the-trainer training session(s); and, (b) training aids development such as online courses or reference materials.*
- *All reference projects must have included maintenance and support for the DEMS including: (a) 24/7 technical support service by phone, email or online for application performance issues, errors and defects; (b) application corrective measures (e.g. bug fixes) and/or patches; and, (c) provision of ongoing application upgrades.”*

Mandatory Requirement M3 states: “The Respondent must provide a minimum of one (1) up to a maximum of three (3) reference projects where, at a minimum, the Respondent has provided integrated BWC and DEMS services to law enforcement organization(s) for a cumulative total of 3,000 end users.

- Each of the reference projects must have been for a duration of at least *one (1) year within the past five (5) years from the ITQ closing date
- All reference projects must have included the following integrated BWC and DEMS service: automated upload of the body worn camera, audio and video, from the docking station to the DEMS.

Question: There are a limited number of law enforcement organizations within Canada for which a Respondent may have delivered the requested DEMS technology, with respect to M2 and M3. To ensure Canada receives a sufficient number of qualified and competitive bids, we recommend that Canada modify requirements M2 and M3 to consider DEMS implementations for organizations beyond law enforcement that also manage digital evidence for the purposes of audit, insurance claims, fraud and financial investigations. This will allow for a greater number of qualified responses with varied technologies to implement a future-proof DEMS solution in support of RCMP's Vision 150 for transforming and implementing its Digital Policing Strategy.

Answer: Canada has reviewed the concern and the requirement remains the same. The reference projects are not limited to law enforcement organizations within Canada.

Question 019

Reference: Annex B – Mandatory Evaluation Criteria

Mandatory Requirement M2 states: “*The Respondent must provide a minimum of one (1) up to a maximum of four (4) reference projects where, at a minimum, the Respondent has delivered DEMS services to law enforcement organization(s) for a cumulative total of 11,000 end users:*

- *Each of the reference projects must have been for a duration of at least *one (1) year within the past five (5) years from the ITQ closing date.*
- *All reference projects must have deployed the DEMS as a SAAS Model.*
- *All reference projects must have deployed a DEMS capable of: (a) storing uploaded body worn camera audio and video; (b) searching and retrieving of digital evidence; and, (c) redacting.*
- *All reference projects must have included the Respondent providing implementation services and demonstrate that the Respondent provided support with the following tasks: (a) planning; (b) configuration; (c) testing, and (d) phased onboarding.*
- *All reference projects must have included the Respondent providing training services for the DEMS including: (a) train-the-trainer training session(s); and, (b) training aids development such as online courses or reference materials.*
- *All reference projects must have included maintenance and support for the DEMS including: (a) 24/7 technical support service by phone, email or online for application performance issues, errors and defects; (b) application corrective measures (e.g. bug fixes) and/or patches; and, (c) provision of ongoing application upgrades.”*

Mandatory Requirement M3 states: “The Respondent must provide a minimum of one (1) up to a maximum of three (3) reference projects where, at a minimum, the Respondent has provided integrated BWC and DEMS services to law enforcement organization(s) for a cumulative total of 3,000 end users.

- Each of the reference projects must have been for a duration of at least *one (1) year within the past five (5) years from the ITQ closing date
- All reference projects must have included the following integrated BWC and DEMS service: automated upload of the body worn camera, audio and video, from the docking station to the DEMS.

Question: Considering the overarching goal of building a comprehensive digital policing platform, it is important that the RCMP adopt a solution that has the ability to manage digital evidence of **all** types and formats. Video from BWCs represent only a fraction of the digital evidence that needs to be ingested into an effective and comprehensive digital policing platform. Having an integrated system qualification for Digital Evidence Management that is limited to digital content from Body-worn Cameras diminishes other extremely important video sources and digital content. In order to ensure Canada receives a diverse set of qualified responses from Respondents who can enable the DEMS solution to become a cornerstone of the RCMPs digital policing platform, we recommend that Canada further expand requirements M2 and M3 to include; the upload of data from additional data capture systems such as but not limited to fixed cameras, in car cameras, closed circuit TV, citizen captured video, images, 911 calls, written witness statements and victim statements, social media posts and other web intelligence data (surface, deep and dark, audio recording, and other forms of digital media.

Answer: Canada has reviewed the concern and the requirement remains the same. Canada will not expand requirements M2 and M3 to include the upload of data from additional data capture systems.

Solicitation No. - N° de l'invitation
M7594-212120/F
Client Ref. No. - N° de réf. du client
M7594-212120

Amd. No. - N° de la modif.
009
File No. - N° du dossier
001XV.M7594-212120

Buyer ID - Id de l'acheteur
001XV
CCC No./N° CCC - FMS No./N° VME

Question 020

Reference: ITQ Closing Date
Question: We would like to request a two-week extension as we were unable to meet the original requirements but with the recent changes, we are re-evaluating our ability to bid. We will need time to mount a proposal team in order to respond.
Answer: The ITQ closing date has been extended to July 6 th , 2021 as per ITQ Amendment 008.

ALL OTHER TERMS AND CONDITIONS REMAIN THE SAME