## Amendment 005 - RFP 1000231119

## This amendment is raised to address the following questions

- Q12) For mandatory technical criterion 11 in Annex B, which states "Must be able to function and achieve successful completion of RPA task(s) in HC standard environment (standard environment being sandbox for case of experiment but full pipeline in production)", should vendors interpret this statement to mean that the RPA software must be able to function and achieve successful completion of RPA tasks with the software listed in Section 4.7 (Compatibility Requirements) operating within the network diagram found in Appendix 1? If not, please provide a complete list (and diagrams) of software, hardware and network components that make up the "HC standard environment" to inform vendors response to this mandatory criterion.
- A12) Correct, the RPA software must be able to function and achieve successful completion of RPA tasks with the software listed in Section 4.7 (Compatibility Requirements) operating within the network diagram found in Appendix 1.
- Q13) The development standard link is not working. Please clarify or reissue amendment with active link.
- A13) Part 4.6 Standards Compliance has been removed
- Q14) Can you please clarify if Class 1 resellers is the supply arrangement holder itself, "or" can authorized resellers on the supply arrangement deliver bids in response to the RFP?
- A14) The Supply Arrangement has outlined tiers of resellers, the Supply Arrangement Holders are "publishers" and are eligible to bid. Class 1 Resellers listed on the Supply Arrangement are also eligible to bid. If a bidder is not on the Supply Arrangement as a publisher or a Class 1 reseller they are not eligible to bid.
- Q15) We respectfully request an extension to the RFP deadline of five (5) days
- A15) A 48 hour extension to the end date has been granted

AMENDMENT TO SOLICITATION BELOW:

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#### Cover Page:

Delete: Solicitation Closes at – 2:00 PM on – 2021.07.06

Solicitation Closes at - 2:00 PM on - 2021.07.08 Replace with:

## Annex "A" Statement of Requirements:

Delete in it's entirety: Part 4.6 Standards Compliance

ALL OTHER TERMS AND CONDITIONS REMAIN THE SAME