

RETURN BIDS TO:**Shared Services Canada (SSC)**

By email to: Jean-Charles.St-Onge@canada.ca

RETOURNER LES SOUMISSIONS À:**Services Partager Canada (SPC)**

Par courriel a: Jean-Charles.St-Onge@canada.ca

SOLICITATION AMENDMENT**MODIFICATION DE L'INVITATION**

The referenced document is hereby revised; unless otherwise indicated, all other terms and conditions of the Solicitation remain the same.

Ce document est par la présente révisé; sauf indication contraire, les modalités de l'invitation demeurent les mêmes.

Comments - Commentaires

Issuing Office – Bureau de distribution

Procurement and Vendor Relationships | Achats et relations avec les fournisseurs

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Title – Sujet Long Distance Services for Shared Services Canada	
Solicitation No. – N° de l'invitation R000066683	Amendment No. – N° de modif. 006
Client Reference No. – N° référence du client P2P 66683	Date August 9, 2021.
GETS Reference No. – N° de reference de SEAG PW-21-00957028	
File No. – N° de dossier N/A	
Solicitation Closes – L'invitation prend fin THE CLOSING IS EXTENDED : LA DATE DE CLOTURE EST PROLONGEE: at – à 02:00 PM on – le August 30, 2021	Time Zone Fuseau horaire Eastern Daylight Time (EDT)
F.O.B. - F.A.B. Plant-Usine: <input type="checkbox"/> Destination: <input checked="" type="checkbox"/> Other-Autre: <input type="checkbox"/>	
Address Inquiries to : - Adresser toutes questions à: Jean-Charles St-Onge	Buyer Id – Id de l'acheteur CCG
Telephone No. – N° de téléphone : 613 618-0167	FAX No. – N° de FAX Not applicable
Delivery required - Livraison exigée See Herein	Delivered Offered – Livraison proposée
Destination – of Goods, Services, and Construction: Destination – des biens, services et construction : See Herein	

Vendor/firm Name and address Raison sociale et adresse du fournisseur/de l'entrepreneur	
Facsimile No. – N° de télécopieur	
Telephone No. – N° de téléphone	
Name and title of person authorized to sign on behalf of Vendor/firm (type or print)- Nom et titre de la personne autorisée à signer au nom du fournisseur/de l'entrepreneur (taper ou écrire en caractères d'imprimerie)	
Signature	Date

SOLICITATION AMENDMENT # 006

The purpose of this amendment is to:

- 1) Question and answer 19: concerning Long Distance RFP, **SRCL revised**;
 - 2) Question and Answer 20: concerning SOW, Table 4 Reporting.
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- 1) Concerning Long Distance RFP, **SRCL revised** :

Question 19 :

In reviewing Annex C SRCL, the description of the opportunity reads “Provision & Maintenance of in place legacy Centrex - also known as Local Access Service _for the Province of Saskatchewan”. Please confirm whether this is the correct SRCL.

Answer 19 :

We will remove the present SRCL from the RFP, **and**

Replace with the revised SRCL:

See attached revised SRCL.

- 2) Concerning SOW, Table 4 Reporting

Question 20:

8.4 Table 4 - Service Elements - Method and Delivery Period

Can SSC provide examples of the different reports required as asked for in Table 4 of Annex A to give us a better idea of the requirements?

Answer 19 :

SSC is not in a position to provide copies of the requested reports. While these reports are critical they are only provided as a result of an event. In the last 10 years there have been no Security Violations, Fraud notifications, Major Incidents or

Performance Credit situations. Where necessary SSC has amended the SOW to include elements and/or provided sample copies.

In some cases SSC has identified where to find the report requirement with the SOW item.

SOW-Table 4

Table 4 – Security Violations Report – SOW Item 2.2

Answer:

2.2 Security Violations- New Item 2.2.1.3

SSC does not have a sample report for the Security Violations, however, a new article 2.2.1.3 has been added to the SOW to show the content necessary for the report.

Insert

2.2.1.3 The Security Violation Report must contain:

- a. Ticket Number (if applicable)
- b. Description of the incident
- c. Phone numbers affected
- d. Steps taken to resolve the incident

Table 4 – Security Fraud Detection Report-SOW Item 2.4

Answer:

The Security Fraud Detection report in item 2.4.1.5 has been amended as follows:

2.4.1.5 The Contractor must report suspected fraudulent use or matters in a Security Fraud Detection Report to the Technical Authority as per the Method of Delivery and Delivery Period indicated in Table 4 of Annex A. In this report, the Contractor must provide details of the suspected fraud matter, and in the case of a suspected call usage fraud, include at a minimum, the following information:

Delete

- a) The monthly billing period (start and end dates);
- b) Originating telephone number;
- c) Terminating telephone number;
- d) Associated evidence and trigger threshold exceeded.

Insert

- a) The monthly billing period (start and end dates);
- b) Originating telephone number;
- c) Terminating telephone number;
- d) Associated evidence and trigger threshold exceeded.

- e) Date of call
- f) Call Start Time
- g) Call End Time
- h) Duration
- i) Terminating Country

Table 4 – Major Incident Report - SOW Item 5.4.2

Answer: The items needed for the report are listed in the SOW Item 5.4.2.4

Table 4 - Changes to the Service-SOW Item 4.3

Answer: There is no specific format, however, SSC expectation is that the notification would include at a minimum a description of the service process being modified/changed with a minimum of 60 days notice as identified in Table 4.

Table 4 – Monthly Invoice -SOW Item 5.5.7

Answer: A sample monthly invoice is provided in Table 9

Table 4 - Usage Detail File-SOW Item 5.5.8

Answer: A sample Usage Detail File in provided in Table 10

Table 4 - PIC Reports-SOW Item 5.6.2

Answer: The items required for the PIC reports are listed in Article 5.6.2 of the SOW

Table 4 - Service Performance Credit Report-SOW Item 5.6.3

Answer: All of the elements required in the report are mentioned in Section 5.6.3

Table 4 – Expenditure Report -SOW Item 5.6.4

Delete

5.6.4.4 A sample Expenditure Report is shown in Attachment XXX

Insert

5.6.4.4 A sample Expenditure Report is shown in Section 8 Table 12

Insert Section 8 NEW Table 12

Contract Expenditure Report

CONTRACT 12345

CONTRACT VALUE PERCENTAGE EXPENDED TO- DATE 0%

BILLING PERIOD START 2021-08-01 BILLING PERIOD END 2021-09-30

		CURRENT MONTH					YEAR TO DATE					CONTRACT TO DATE				
BAN	SERVICE	SERVICE AMOUNT	HST AMOUNT	GST AMOUNT	QST AMOUNT	TOTAL INVOICED	SERVICE AMOUNT	HST AMOUNT	GST AMOUNT	QST AMOUNT	TOTAL INVOICED	SERVICE AMOUNT	HST AMOUNT	GST AMOUNT	QST AMOUNT	TOTAL INVOICED
123456	LD															
Total																

**ALL OTHER INFORMATION RELATED TO THIS SOLICITATION,
REMAINS UNCHANGED**