



**RETURN BIDS TO:**

**RETOURNER LES SOUMISSIONS À:**

Bid Receiving - PWGSC / Réception des soumissions -  
TPSGC

Place du Portage, Phase III

Core 0B2 / Noyau 0B2

11 Laurier St./11, rue Laurier

Gatineau

Québec

K1A 0S5

Bid Fax: (819) 997-9776

**SOLICITATION AMENDMENT  
MODIFICATION DE L'INVITATION**

The referenced document is hereby revised; unless otherwise indicated, all other terms and conditions of the Solicitation remain the same.

Ce document est par la présente révisé; sauf indication contraire, les modalités de l'invitation demeurent les mêmes.

**Comments - Commentaires**

**Vendor/Firm Name and Address**

Raison sociale et adresse du  
fournisseur/de l'entrepreneur

**Issuing Office - Bureau de distribution**

Shared Systems Division (XL)/Division des systèmes  
partagés (XL)

Terrasses de la Chaudière

4th Floor, 10 Wellington Street

4th étage, 10, rue Wellington

Gatineau

Québec

K1A 0S5

<b>Title - Sujet</b> NICEMS NATIONAL INTEGRATED COMPLIANCE AND ENFORCEMENT MANAGEMENT SOI	
<b>Solicitation No. - N° de l'invitation</b> HT372-192532/B	<b>Amendment No. - N° modif.</b> 004
<b>Client Reference No. - N° de référence du client</b> HT372-192532	<b>Date</b> 2021-08-10
<b>GETS Reference No. - N° de référence de SEAG</b> PW-\$\$XL-152-39547	
<b>File No. - N° de dossier</b> 152xl.HT372-192532	<b>CCC No./N° CCC - FMS No./N° VME</b>
<b>Solicitation Closes - L'invitation prend fin</b> <b>at - à 02:00 PM</b> Eastern Daylight Saving Time EDT <b>on - le 2021-08-23</b> Heure Avancée de l'Est HAE	
<b>F.O.B. - F.A.B.</b>	
<b>Plant-Usine:</b> <input type="checkbox"/> <b>Destination:</b> <input checked="" type="checkbox"/> <b>Other-Autre:</b> <input type="checkbox"/>	
<b>Address Enquiries to: - Adresser toutes questions à:</b> Grant, Ryan	<b>Buyer Id - Id de l'acheteur</b> 152xl
<b>Telephone No. - N° de téléphone</b> (873) 355-1916 ( )	<b>FAX No. - N° de FAX</b> ( ) -
<b>Destination - of Goods, Services, and Construction:</b> <b>Destination - des biens, services et construction:</b>	

Instructions: See Herein

Instructions: Voir aux présentes

<b>Delivery Required - Livraison exigée</b>	<b>Delivery Offered - Livraison proposée</b>
<b>Vendor/Firm Name and Address</b> <b>Raison sociale et adresse du fournisseur/de l'entrepreneur</b>	
<b>Telephone No. - N° de téléphone</b> <b>Facsimile No. - N° de télécopieur</b>	
<b>Name and title of person authorized to sign on behalf of Vendor/Firm</b> <b>(type or print)</b> <b>Nom et titre de la personne autorisée à signer au nom du fournisseur/ de l'entrepreneur (taper ou écrire en caractères d'imprimerie)</b>	
<b>Signature</b>	<b>Date</b>

**Solicitation No. – N° de l’invitation**  
HT372-192532/B  
**Client Ref. No. – N° de réf. De client**  
HT372-192532

**Amd. No – N° de la modif.**  
004  
**File No. – N° du dossier**  
152x121120-199151

**Buyer ID – Id de l’acheteur**  
152XL  
**CCC No./ N° CCC – FMS No/ N° VME**

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Solicitation Amendment 004 is raised to:

1. Answer questions from industry.
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## 1.0 Questions and Answers

**Question 62:** To ensure consistency from bidders, can Canada specify the number of non-production environments to be used? (ex: dev, test, staging, sandbox, etc.)

**Answer 62:** As stated in Annex A, “Statement of Work”, section 4.1 b) v) “Optional Professional Services”, Canada requires a testing and training environment in addition to the production environment on an as and when needed basis.

**Question 63:** In section 1.8 b) of the Statement of Work it states that "Canada estimates a total requirement of 2,900 regulated parties (tobacco and vaping product industry) and laboratories to access the portal..." Can Canada clarify if each of the 2,900 regulated parties and laboratories require a user (reference is only made to 175 users in SOW). If Canada is requiring external users to have a profile, would it be acceptable to allow for multiple types of users licensed?

**Answer 63:** As stated in Answer 55, there is an expectation of no cost for external user access. However, Annex B “Basis of Payment”, “Pricing Table” has been amended to allow bidders to submit financial information for both internal user licenses and external user licenses.

**Question 64:** In Annex B 'Basis of Payment', 'Pricing Table PT1' there is only one line for 200 users. We also require the ability to provide a different type of license for external entities which are interacting with the system. In this case that would be the 2,900 'regulated parties (tobacco and vaping product industry) and laboratories'.

**Answer 64:** As stated in Answer 55, there is an expectation of no cost for external user access. However, Annex B “Basis of Payment”, “Pricing Table” has been amended to allow bidders to submit financial information for both internal user licenses and external user licenses.

**Question 65:** Canada has repeatedly maintained that it will only accept perpetual license models (Q33, 34, 43 amongst others). In so doing, Health Canada would be eliminating current solution platforms in use and available to all government clients since most modern solutions are not available on a perpetual license basis. Can Canada confirm that they are prepared to create a no-bid situation for current, qualified system integrators and major Canadian Government standard solutions and platforms? This would significantly reduce the options available to Health Canada for the critical NICEMS requirements.

**Answer 65:** As stated in the answers to questions 33, 35, and 43, Canada’s requirement is for perpetual licenses hosted by Contractor on a SSC certified 3rd party protected B cloud platform.

**ALL OTHER TERMS AND CONDITIONS OF THE BID SOLICITATION REMAIN UNCHANGED**