



RETURN BIDS TO:

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Bid Receiving - PWGSC / Réception des soumissions -
TPSGC

11 Laurier St. / 11, rue Laurier

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Québec

K1A 0S5

Bid Fax: (819) 997-9776

Revision to a Request for Supply Arrangement - Révision à une demande pour un arrangement en matière d'approvisionnement

The referenced document is hereby revised; unless
otherwise indicated, all other terms and conditions of
the Solicitation remain the same.

Ce document est par la présente révisé; sauf
indication contraire, les modalités de l'invitation
demeurent les mêmes.

Comments - Commentaires

Vendor/Firm Name and Address

Raison sociale et adresse du
fournisseur/de l'entrepreneur

Issuing Office - Bureau de distribution

Communication Procurement Directorate/Direction de
l'approvisionnement en communication
360 Albert St. / 360, rue Albert
12th Floor / 12ième étage
Ottawa
Ontario
K1A 0S5

Title - Sujet Media Monitoring Services	
Solicitation No. - N° de l'invitation EN578-191713/C	Date 2021-08-11
Client Reference No. - N° de référence du client EN578-19-1713	Amendment No. - N° modif. 001
File No. - N° de dossier cy037.EN578-191713	CCC No./N° CCC - FMS No./N° VME
GETS Reference No. - N° de référence de SEAG PW-\$\$CY-037-80201	
Date of Original Request for Supply Arrangement 2021-07-15 Date de demande pour un arrangement en matière d'app. originale	
Solicitation Closes - L'invitation prend fin at - à 02:00 PM Eastern Daylight Saving Time EDT on - le 2026-06-30 Heure Avancée de l'Est HAE	
Address Enquiries to: - Adresser toutes questions à: Richard, Josette	Buyer Id - Id de l'acheteur cy037
Telephone No. - N° de téléphone (343) 551-1719 ()	FAX No. - N° de FAX () -
Delivery Required - Livraison exigée	
Destination - of Goods, Services, and Construction: Destination - des biens, services et construction:	
Security - Sécurité This revision does not change the security requirements of the solicitation. Cette révision ne change pas les besoins en matière de sécurité de l'invitation.	

Instructions: See Herein

Instructions: Voir aux présentes

Acknowledgement copy required Accusé de réception requis	Yes - Oui <input type="checkbox"/>	No - Non <input type="checkbox"/>
The Offeror hereby acknowledges this revision to its Offer. Le proposant constate, par la présente, cette révision à son offre.		
Signature	Date	
Name and title of person authorized to sign on behalf of offeror. (type or print) Nom et titre de la personne autorisée à signer au nom du proposant. (taper ou écrire en caractères d'imprimerie)		
For the Minister - Pour le Ministre		

Amendment 001

This amendment is raised to answer questions from potential bidders.

Question 1:

Due to the nature of the services, subscription-based SaaS services via website, there is no inspection of the services or acceptance procedures, but they are required under the Procurement Terms. Is it possible to modify this requirement?

Answer:

No, this is a standard clause for Government of Canada's procurements. Canada retains the right to audit any aspects of a supplier that does business with the Government of Canada.

Question 2:

We agree to indemnify Canada for third-party claims related to breach of IP rights and claims that cannot be legally limited (e.g. wilful breach). Indemnity and liability for all other types of claims should be capped by an amount commensurate to the value of the annual subscription in accordance with the market standard. Is this permissible?

Answer: No, it is not permissible.

Question 3:

We do not provide tailor-made services nor work for hire deliverables. We provides access to the services/website for the duration of the subscription term and the services/website are based on public social media data. Canada will not own our website. As such, is it possible to modify the license provisions and ownership of services/website and deliverables as currently drafted in the Procurement Terms to reflect the specific nature of the subscription?

Answer:

Terms and conditions for specific contract requirements will be determined by Canada at the time requests are made by federal departments

Question 4:

We provide our services/website remotely over the internet. The broad inspection and audit rights required under the Procurement Terms are not applicable to this type of service. Are we able to tailor the language to match the services?

Answer:

No, we cannot tailor the language to match the services.

Question 5:

As a company outside of Canada, and services/website hosted outside of Canada, the local data protections laws do not apply by default. We are compliant with GDPR which is generally regarded as the stingiest personal data legislation. Is this permissible?

Answer:

No, it is not permissible. Suppliers are required to meet all Federal and Provincial regulations, as applicable.

All other terms and conditions remain unchanged.