



RETURN BIDS TO:

RETOURNER LES SOUMISSIONS À:

Bid Receiving - PWGSC / Réception des soumissions -
TPSGC

11 Laurier St. / 11, rue Laurier

Place du Portage, Phase III

Core 0B2 / Noyau 0B2

Gatineau

Quebec

K1A 0S5

Bid Fax: (819) 997-9776

**SOLICITATION AMENDMENT
MODIFICATION DE L'INVITATION**

The referenced document is hereby revised; unless otherwise
indicated, all other terms and conditions of the Solicitation
remain the same.

Ce document est par la présente révisé; sauf indication contraire,
les modalités de l'invitation demeurent les mêmes.

Comments - Commentaires

Vendor/Firm Name and Address

Raison sociale et adresse du
fournisseur/de l'entrepreneur

Issuing Office - Bureau de distribution

Mainframe & Business Software Procurement Division /
Div des achats des ordi principaux et des logiciels de
gestion

Terrasses de la Chaudière

4th Floor, 10 Wellington Street

4th etage, 10, rue Wellington

Gatineau

Quebec

K1A 0S5

Title - Sujet Digital Asset Management Solution	
Solicitation No. - N° de l'invitation C1111-190572/C	Amendment No. - N° modif. 002
Client Reference No. - N° de référence du client C1111-190572	Date 2021-08-12
GETS Reference No. - N° de référence de SEAG PW-\$EEM-035-39761	
File No. - N° de dossier 035eem.C1111-190572	CCC No./N° CCC - FMS No./N° VME
Solicitation Closes - L'invitation prend fin at - à 02:00 PM Eastern Daylight Saving Time EDT on - le 2021-08-20 Heure Avancée de l'Est HAE	
F.O.B. - F.A.B. Plant-Usine: <input type="checkbox"/> Destination: <input type="checkbox"/> Other-Autre: <input type="checkbox"/>	
Address Enquiries to: - Adresser toutes questions à: Pozzi (035eem), Marco	Buyer Id - Id de l'acheteur 035eem
Telephone No. - N° de téléphone (613) 858-6215 ()	FAX No. - N° de FAX () -
Destination - of Goods, Services, and Construction: Destination - des biens, services et construction:	

Instructions: See Herein

Instructions: Voir aux présentes

Delivery Required - Livraison exigée	Delivery Offered - Livraison proposée
Vendor/Firm Name and Address Raison sociale et adresse du fournisseur/de l'entrepreneur	
Telephone No. - N° de téléphone Facsimile No. - N° de télécopieur	
Name and title of person authorized to sign on behalf of Vendor/Firm (type or print) Nom et titre de la personne autorisée à signer au nom du fournisseur/ de l'entrepreneur (taper ou écrire en caractères d'imprimerie)	
Signature	Date

Amendment 002 to Solicitation C1111-190572/C is raised in order to:

1. Amend the Technical Bid Section of the Bid Preparation Instructions;
2. Amend the Service Availability Levels and Credits subsection; and
3. Answer inquiries from bidders.

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1. At Part **3.2 Section I: Technical Bid**, sub-section (c) (ii) **Substantiation of Technical Compliance**:

INSERT:

"Links to websites are not acceptable and if provided to validate a mandatory requirement, it will render the bid response non-responsive. Any reference material listed by the Bidder to demonstrate the compliance must be part of the bid. If it is not included in the bid, it will not be taken into consideration by Canada."

2. At Section **7.10 Payment**, subsection (g) **Service Availability Levels and Credits**:

DELETE the following clauses:

(iii), (iv), (v), (vi), (vii), (viii), (ix), (x), and (xi), in their entirety.

3. **See below the Questions (Q) received from bidders and their respective Answers (A)**

- I. **Q:** 7.6 (a) Implementation: I wanted to confirm that the 10 working days to complete the implementation excludes the data migration of assets?

A: Yes, the 10 working days to complete implementation excludes the migration of assets.

- II. **Q:** Timeframe and Delivery Date: Can you please confirm what calendar date is end-of-fiscal year 2021.

A: End of Fiscal Year 2021-22 is March 31, 2022.

- III. **Q:** We would like to understand if the Crown requires the vendor to provide a complete implementation including strategic configuration etc. and that it is to be completed within 10 days of the approval of the implementation plan. O would the Crown accept that the software is available within the required 10 days and that the vendor can continue to provide the complete implementation services so that the solution is implemented before the end of the fiscal year.

A: As per Clause 7.6 (a) (ii):

"The Contractor must complete the Implementation of the DAM Solution, including installation, configuration, support services, and deployment, no later than 10 working days after finalization and approval of the Implementation Plan, *unless otherwise specified by the Contracting Authority.*"

Canada recognizes that implementation of the DAM Solution can be a complex task and may require longer timelines than expected. Considering this, the Contracting Authority, in consultation with Client and vendor project authorities, may extend the initial timeline to allow for a fair and reasonable time period to complete the implementation of the DAM solution.

- IV. Q:** Given the amount of information requested of vendors through this Request for Proposal and the fact that July/August is a busy time for vacations and resources being away, we respectfully request a week extension to the present due date. This additional time will allow vendors time to ensure they are able to provide a complete and comprehensive response to the requirements.

A: The Solicitation closing date has been extended to August 20, 2021, as per Amendment 001.

- V. Q:** Section 1.2 Point Rated Technical Criteria it states,

For the Point Rated Technical Criteria, the instructions states that Bidders must demonstrate their compliance by providing documentation outlining their ability to meet the requirement. Bidders may provide screen captures and technical or end-user documentation to supplement their responses.

Will PCH accept hyperlinks as technical or end-user documentation or is PCH requesting that bidder provides multiple appendices with screen shots to substantiate their response?

A: Links to websites are not acceptable and if provided to validate a mandatory requirement, it will render the bid response non-responsive. Please refer to section 3.2 (c) (ii) *Substantiation of Technical Compliance* for more information.

- VI. Q:** To the extent that Contractor is providing world-class commercial software and services, is Canada amenable to accepting Contractor's standard commercial terms, including but not limited to Security, Accounts and Audit, and other terms with the addition of any other mutually agreeable negotiated clauses?

A: Canada is not at this time amenable to accepting Contractors' standard commercial terms.

- VII.** In response to a request to modify several portions of the following conditions:

- i. 2030 (2020-05-28) General Conditions;
- ii. 4007 (2010-08-16) Supplemental General Conditions - Canada to Own Intellectual Property Rights in Foreground Information; and
- iii. 4008 (2008-12-12) Supplemental General Conditions - Personal Information

A: Canada will not at this time modify any of the above-mentioned general and supplemental conditions.

VIII. In response to a request to modify several clauses in the solicitation C1111-190572/C:

A: Canada has modified the Service Availability Levels and Credits, as per point 2. of this Amendment.

Canada will not at this time modify any other clauses in the solicitation C1111-190572/C, as they are in line with GC standards.