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Bid Receiving Public Works and Government
Services Canada/Réception des soumissions/Travaux
publics et Services gouvernementaux Canada
See herein for bid submission
instructions/

Voir la présente pour les
instructions sur la présentation
d'une soumission

NA
Alberta

**SOLICITATION AMENDMENT
MODIFICATION DE L'INVITATION**

The referenced document is hereby revised; unless otherwise
indicated, all other terms and conditions of the Solicitation
remain the same.

Ce document est par la présente révisé; sauf indication contraire,
les modalités de l'invitation demeurent les mêmes.

Comments - Commentaires

Vendor/Firm Name and Address
Raison sociale et adresse du
fournisseur/de l'entrepreneur

Issuing Office - Bureau de distribution
Public Works and Government Services / Travaux
publics et services gouvernementaux
Canada Place/Place du Canada
Suite 1000
10th Floor/10e étage
9700 Jasper Ave/9700 ave Jasper
Edmonton
Alberta
T5J 4C3

Title - Sujet CCVE Preventative Maintenance ENTRETIEN PRÉVENTIF DE L'ÉQUIPEMENT VIDÉO EN CIRCUIT FERMÉ (EVCF)	
Solicitation No. - N° de l'invitation M5000-212635/A	Amendment No. - N° modif. 002
Client Reference No. - N° de référence du client M5000-212635	Date 2021-09-07
GETS Reference No. - N° de référence de SEAG PW-\$EDM-034-12140	
File No. - N° de dossier EDM-0-43184 (034)	CCC No./N° CCC - FMS No./N° VME
Solicitation Closes - L'invitation prend fin at - à 02:00 PM Mountain Daylight Saving Time MDT on - le 2021-09-16 Heure Avancée des Rocheuses HAR	
F.O.B. - F.A.B. Plant-Usine: <input type="checkbox"/> Destination: <input type="checkbox"/> Other-Autre: <input type="checkbox"/>	
Address Enquiries to: - Adresser toutes questions à: Nigam, Nidhi	Buyer Id - Id de l'acheteur edm034
Telephone No. - N° de téléphone (587) 532-8142 ()	FAX No. - N° de FAX () -
Destination - of Goods, Services, and Construction: Destination - des biens, services et construction: See Here-in	

Instructions: See Herein

Instructions: Voir aux présentes

Delivery Required - Livraison exigée	Delivery Offered - Livraison proposée
Vendor/Firm Name and Address Raison sociale et adresse du fournisseur/de l'entrepreneur	
Telephone No. - N° de téléphone Facsimile No. - N° de télécopieur	
Name and title of person authorized to sign on behalf of Vendor/Firm (type or print) Nom et titre de la personne autorisée à signer au nom du fournisseur/ de l'entrepreneur (taper ou écrire en caractères d'imprimerie)	
Signature	Date

CCVE Preventative Maintenance

Amendment 002 is raised to address industry questions.

Q1. Regarding Annex A:

"Item 6. Maintenance & Support Services, Please note: Please note: **For information purposes the following is provided: Approximately there were 233 break/fix work orders issued during the last one year period for Maintenance & Support services of which 153 required on site visits and the other 80 were addressed by phone/e-mail. Offerors should take into consideration these statistics while submitting their financial offer.**"

Based on the statistic above that this contract is to only include ~30% of the sites will require technical resources at site and the remaining services will all be done remotely by phone and email?

- R1. Whether technical services require a site visit to address a work order is dependant upon the issue and is not related to a site. Example: If a failed device cannot be reset remotely then a site visit will be required for replacement and configuration, however if a simple device (e.g. monitor) fails a replacement can be shipped and the client talked through the process to change it.

Q2. Item 10. Camera Housings

- i. Q: Cell Specific housings, do the current cell housings have any coatings (epoxy or caulking) that holds the housings to the walls preventing them from being removed?

- ii. Q: If so, please detail this information and provide an approximating time to remove and re-apply if required. Who is responsible for supplying this coating if required?

- R2. i. Yes, there are approved pick proof sealants for use within the cells to prevent any personal hazards or injury from occurring. The sealant must provide a complete seal between the cell surface and the perimeter of the housing.
ii. With proper tools it takes approximately thirty minutes to remove a cell housing and can take up to another thirty minutes to prepare it for reinstallation. The installation process can take up to thirty minutes to reapply sealant.

Q3. Annex B:

"Item B. RCMP Closed Circuit Video Equipment (CCVE) Standards, 1.2 RCMP Closed Circuit Video Equipment (CCVE) Standards Evergreen: Capable of transferring data from old server to new server with Minimal to no impact on services."

Please define "minimal", and the expectation around this disruption. What definition is deemed minimal, and then beyond? What are PTSS's expectations?

- R3. The intent is to not have a cellblock 100% inoperable at any given time. As such, minimal refers to the time required to move devices individually from the old server to the new server and the time required to replace an individual device. The video archive transfer should, wherever feasible, be completed without impacting the operation status of the cellblock. Evergreen efforts will be planned and coordinated with the site Commander and PTSS to identify any potential impacts to operations so that the Commander can prepare accordingly for disruptions beforehand.

- Q4. Regarding Annex B – Mandatory Technical Criteria, Section B, Item #6.1, are bidders permitted to subcontract the Electricians?

- R4. Electricians can be subcontracted as long as they meet RCMP clearance requirements.

- Q5. We would like to request a two-week extension to the closing date of the RFP.

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M5000-212635A
Client Ref. No. - N° de réf. du client
M5000-212635

Amd. No. - N° de la modif.
002
File No. - N° du dossier
EDM-0-43184

Buyer ID - Id de l'acheteur
EDM034
CCC No./N° CCC - FMS No./N° VME

R5. Please refer to the revised closing date.

ALL OTHER TERMS AND CONDITIONS REMAIN THE SAME AND IN FULL EFFECT.