



RETURN BIDS TO:

RETOURNER LES SOUMISSIONS À:

Bid Receiving - PWGSC / Réception des soumissions
→ TPSGC

Core 0B2 / Noyau 0B2

11 Laurier St.\11, rue Laurier

Gatineau

Québec

K1A 0S5

Bid Fax: (819) 997-9776

**SOLICITATION AMENDMENT
MODIFICATION DE L'INVITATION**

The referenced document is hereby revised; unless otherwise indicated, all other terms and conditions of the Solicitation remain the same.

Ce document est par la présente révisé; sauf indication contraire, les modalités de l'invitation demeurent les mêmes.

Comments - Commentaires

Vendor/Firm Name and Address

Raison sociale et adresse du
fournisseur/de l'entrepreneur

Issuing Office - Bureau de distribution

Technology-Enabled Business Transformation Team
7→XY/Transformation des activités sur la technologie /
7→ XY

Terrasses de la Chaudière 4th Floo

10 Wellington Street

Gatineau

Québec

K1A 0S5

Title - Sujet DPM Service Delivery - PSAB Services de transformation et de prestation numérique	
Solicitation No. - N° de l'invitation B9220-220011/A	Amendment No. - N° modif. 007
Client Reference No. - N° de référence du client B9220-220011	Date 2021-09-10
GETS Reference No. - N° de référence de SEAG PW-\$\$XY-001-39834	
File No. - N° de dossier 001xy.B9220-220011	CCC No./N° CCC - FMS No./N° VME
Solicitation Closes - L'invitation prend fin at - à 02:00 PM Eastern Daylight Saving Time EDT on - le 2021-09-23 Heure Avancée de l'Est HAE	
F.O.B. - F.A.B. Plant-Usine: <input type="checkbox"/> Destination: <input checked="" type="checkbox"/> Other-Autre: <input type="checkbox"/>	
Address Enquiries to: - Adresser toutes questions à: Cardinal, France	Buyer Id - Id de l'acheteur 001xy
Telephone No. - N° de téléphone (613) 218-9269 ()	FAX No. - N° de FAX () -
Destination - of Goods, Services, and Construction: Destination - des biens, services et construction:	

Instructions: See Herein

Instructions: Voir aux présentes

Delivery Required - Livraison exigée	Delivery Offered - Livraison proposée
Vendor/Firm Name and Address Raison sociale et adresse du fournisseur/de l'entrepreneur	
Telephone No. - N° de téléphone Facsimile No. - N° de télécopieur	
Name and title of person authorized to sign on behalf of Vendor/Firm (type or print) Nom et titre de la personne autorisée à signer au nom du fournisseur/ de l'entrepreneur (taper ou écrire en caractères d'imprimerie)	
Signature	Date

This amendment is issued to publish questions and answers and make modifications to the Bid Solicitation.

1. Questions and Answers

Question 1

Given that there are still unanswered questions related to significant components of the RFP and many bidders are likely at a standstill with bid development, we respectfully request a two week extension to October 7.

Answer 1

Canada will not extend the solicitation closing date further.

Question 2

In regards to the M2 requirement for the Human Resources Consultant – Staffing - Level 3 in Workstream 2, considering the psychology and human studies involved in the obtainment of a Bachelor's degree in Education, would the Crown consider amending the M2 requirement to include a Bachelor of Education?

Answer 2

The request has been reviewed and the requirement will remain unchanged.

Question 3

As per the Government of Canada website, it is our understanding that the Procurement Strategy for Aboriginal Business (PSAB) is in place to support underrepresented Indigenous businesses with procurement opportunities by advocating for their inclusion in federal government contract competitions and participation on major Crown projects.

There is already a limited number of qualified PSAB suppliers that can surpass the minimum \$15Million contract value in WS1M-1, so by not allowing non-federal level contracts and not allowing similar or equivalent categories the Crown is at risk of eliminating some of the Aboriginal firms who have been invited to bid. This goes against the Procurement Strategy for Aboriginal Business (PSAB).

We respectfully request that IRCC reconsider and allow Public Sector contracts to be used in WS1M-1 and WS1R-4.

Answer 3

Please refer to question and answer 1 of Bid solicitation Amendment 004.

Canada will not extend the solicitation closing date further. All terms and conditions remain unchanged.

Question 4

As responses to submitted questions are taking up to 8 days to receive, and requiring further clarification upon receipt, and as we are still awaiting the publication of detailed justification in response to a question submitted on September 1, 2021, not receiving these responses in a timely manner has not allowed us to adequately prepare our response. Given this, we respectfully request an extension to the closing date to

October 14, 2021. This extension is very much needed in order that vendors have adequate time to prepare viable proposals for IRCC's initiative.

Answer 4

Canada will not extend the solicitation closing date further.

Question 5

Part 3 Bid Preparation Instructions 3.1 (b) indicates that bid response format should be

(i) *use 8.5 x 11 inch (216 mm x 279 mm) page size;*
However corporate requirements WS1M-6, WS1M-7^{PB}, WS2M-5, WS2M-6^{PB}, and FORM R4 each indicate that *"The proposed ... must not exceed 2 pages of A4 size paper format, with single line spacing."*

Size A4 paper is 8.25 x 11.75 inch (210 x 297 mm), which differs from the requirement for all other portions of the requested bid response format.

Would The Crown please amend the requirements to request the response "must not exceed 2 pages of Letter size paper format (8.5 x 11 inch / 216 mm x 279 mm), with single line spacing?"

Answer 5

Canada will amend WS2M-5, WS2M-6PB, WS1M-6, and WS1M-7PB to "must not exceed 2 pages of Letter size paper format (8.5 x 11 inch / 216 mm x 279 mm), with single line spacing".

Question 6

Ref: Application Software Architect – Cloud Solutions Architect – Level 3: Mandatory Technical Criteria M6

The proposed resource must demonstrate that they hold a valid Amazon Web Services Certified Solutions Architect – Associate certification. There are two levels of the AWS Solutions Architect certification: Associate and Professional, with the Professional certification being the superior and senior level certification. Would the Crown please accept the AWS Solutions Architect – Professional certification for this requirement as it supersedes the Associate level certification?

Answer 6

Canada confirms acceptance of either an Amazon Web Services Certified Solutions Architect – Associate certification or Amazon Web Services Solutions Architect – Professional certification for the Application Software Architect – Cloud Solutions Architect – Level 3: Mandatory Technical Criteria M6.

2. Modifications to the Bid Solicitation

2.1 At Attachment 4.1 Corporate Technical Criteria, 2.0 Workstream 1, 2.3 Corporate Mandatory Evaluation Criteria

DELETE: WS1M-6 and WS1M-7 in its entirety;

INSERT: WS1M-6 and WS1M-7 below:

WS1M-6	<p>Human Resources Strategy: The Bidder must describe its proposed Human Resources Strategy, including the approach and/or measures it proposes to undertake to ensure its ability to propose fully qualified resources within 5 working days of receipt of a Task Authorization (TA) Request in accordance with the resulting contract.</p> <p>The Bidder must demonstrate its ability to supply, manage and retain sufficient groups of resources in support of a Single Client or Project within the region of delivery. The Bidder must also demonstrate how it will deal with difficult and unexpected situations.</p> <p>The proposed Strategy must not exceed 2 pages of Letter size paper format (8.5 x 11 inch / 216 mm x 279 mm), with single line spacing.</p>
WS1M-7 ^{PB}	<p>Contract Management Plan. The Bidder must provide a plan as to how the resulting contract will be managed.</p> <p>The Bidder must describe its proposed Contract Management Plan specifically addressing measures it proposes to undertake to manage the resulting contract including all of the following elements:</p> <ol style="list-style-type: none">1. Identify, select and deploy the appropriate resource in a timely manner;2. Manage the process of transitioning between contracted resources where required for a resource replacement during the term of the contract;3. Manage quality assurance practices in providing resources for tasking; and4. Manage contingency plans and practices to ensure resource availability and resource replacement. <p>The proposed Contract Management Plan must not exceed 2 pages of Letter size paper format (8.5 x 11 inch / 216 mm x 279 mm), with single line spacing.</p>

2.2 At Attachment 4.1 Corporate Technical Criteria, 3.0 Workstream 1, 3.3 Corporate Mandatory Evaluation Criteria

DELETE: WS1M-5 and WS1M-6 in its entirety;

INSERT: WS1M-5 and WS1M-6 below:

WS2M-5	<p>Human Resources Strategy: The Bidder must describe its proposed Human Resources Strategy, including the approach and or measures it proposes to undertake to ensure its ability to propose fully qualified resources within 5 working days of receipt of a Task Authorization (TA) Request in accordance with the resulting contract.</p> <p>The Bidder must demonstrate its ability to supply, manage and retain sufficient groups of resources in support of a Single Client or Project within the region of delivery. The Bidder must also demonstrate how it will deal with difficult and unexpected situations.</p> <p>The proposed Strategy must not exceed 2 pages of Letter size paper format (8.5 x 11 inch / 216 mm x 279 mm), with single line spacing.</p>
WS2M-6 ^{PB}	<p>Contract Management Plan: The Bidder must provide a plan as to how the resulting contract will be managed.</p>

	<p>The Bidder must describe its proposed Contract Management Plan specifically addressing measures it proposes to undertake to manage the resulting contract including all of the following elements:</p> <ol style="list-style-type: none">1. Identify, select and deploy the appropriate resource in a timely manner;2. Manage the process of transitioning between contracted resources where required for a resource replacement during the term of the contract;3. Manage quality assurance practices in providing resources for tasking; and4. Manage contingency plans and practices to ensure resource availability and resource replacement. <p>The proposed Contract Management Plan must not exceed 2 pages of Letter size paper format (8.5 x 11 inch / 216 mm x 279 mm), with single line spacing.</p>
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ALL OTHER TERMS AND CONDITIONS OF THE BID SOLICITATION REMAIN UNCHANGED