

7.6 SIGNAGE, PLAQUES, CULTURAL ASSETS AND MONUMENTS

The Contractor is responsible for the Maintenance of NCC signage found within the geographical boundaries of the Contract. Signage operations includes Maintenance activities related to the inspection and repair of regulatory signage, Federal Identity Program (FIP) signs, interpretive signage and plaques, directional signage, informational signage, and wayfinding maps.

7.6.1 Signage and Signage Supports

- Inspect monthly and maintain/repair/replace as required.
- Except for Consumables, the NCC is responsible for the fabrication and supply of all signage Components;
- Ensure that sign sight lines are clear of any obstructions by cutting vegetation, removing snowbanks or accomplishing any other required work.
- Reinstall or replace any downed, bent, faded, missing or broken signs.
- Clean all signage once (1) per Year by May 1st and as necessary.
- The Contractor is not responsible for providing maintenance, repairs and graffiti removal on Capital Pathway Signage and Visitor Access Network, Orientation and Attraction Signage. The Contractor is responsible to report to the CMO any deficiencies to those assets.

7.6.2 Plaques, Cultural Assets and Monuments

- Clean once (1) every two (2) weeks. Clean by hand with water and soft cloth.
- Inspect and report deficiencies.

7.7 REPAIR OR REPLACEMENT OF DAMAGED OR STOLEN ASSETS

In the event any Asset contained in this Contract is damaged, vandalized, destroyed or stolen, the Contractor shall have the following responsibilities:

- if the Asset can be restored to its prior condition, the Contractor shall comply with section 7.4.6 and shall restore the Asset using the most appropriate process (i.e., cleaning, repair, paint, etc.);
- if the Asset cannot be restored, ~~subject to the limitations of 7.7.2,~~ the Contractor shall replace the Asset. Any Asset provided by the Contractor as a replacement item shall be identical to the original, or as approved by the NCC.

Any Work associated with the Replacement of an Asset under this clause shall be recorded on an occurrence report accompanied by cost estimates and digital photographs. These reports must be forwarded to the NCC no later than 48 hours after each occurrence. The estimate(s) provided as part of the occurrence report must:

- be based on SOA rates, where the Work required can be completed (in part or in whole) using such rates.
- reflect fair market price(s), where the Work required must be completed (in part or in whole) using specialized labour or materials not included in the SOA rates.