



RETURN BIDS BY E-MAIL TO:

Jesse Squirrell
jesse.squirrell@ssc-spc.gc.ca &
ssc.wtdprintingproductsproduitsimpressionatmt.spc@ssc-spc.gc.ca

RETOURNER LES SOUMISSIONS PAR COURRIEL À:

Jesse Squirrell
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ssc.wtdprintingproductsproduitsimpressionatmt.spc@ssc-spc.gc.ca

REQUEST FOR PROPOSAL AMENDMENT

The referenced document is hereby revised; unless otherwise indicated, all other terms and conditions of the Solicitation remain the same.

Ce document est par la présente révisé; sauf indication contraire, les modalités de l'invitation demeurent les mêmes.

Comments - Commentaires

Issuing Office – Bureau de distribution

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180 Kent Street, 13th floor | 180, rue Kent, 13ième étage
Ottawa, Ontario K1P 0B6

Title – Sujet 36 Month Printer Lease for the Royal Canadian Mounted Police	
Solicitation No. – N° de l'invitation RFP 2BP1-90670	Date September 15, 2021
Client Reference No. – N° référence du client 202104098	Amendment/Amendment 004
File No. – N° de dossier 2BP1-90670 - ITPRO#63743	
Preliminary Closing Date and Time (for Pre-Bid Submission): at 2:00 pm on September 16, 2021	Time Zone Fuseau horaire Eastern Daylight Time (EDT) / Heure avancée de l'Est (HAE)
Final Solicitation Closes: at 2:00 pm on September 24, 2021	
F.O.B. - F.A.B. Plant-Usine: <input type="checkbox"/> Destination: <input checked="" type="checkbox"/> Other-Autre: <input type="checkbox"/>	
Address Inquiries to : - Adresser toutes questions à: Jesse Squirrell	
Telephone No. – N° de téléphone : 613-791-6257	FAX No. – N° de FAX Not applicable
Destination – of Goods, Services, and Construction: Destination – des biens, services et construction : Royal Canadian Mounted Police Winnipeg, MB	
Vendor/firm Name and address Raison sociale et adresse du fournisseur/de l'entrepreneur	
Facsimile No. – N° de télécopieur Telephone No. – N° de téléphone	
Name and title of person authorized to sign on behalf of Vendor/firm (type or print)- Nom et titre de la personne autorisée à signer au nom du fournisseur/de l'entrepreneur (taper ou écrire en caractères d'imprimerie)	
Signature	Date

REQUEST FOR PROPOSAL AMENDMENT NO. 004

Amendment no. 004 is raised for the following reasons:

- 1. To provide questions and answers; and**
- 2. To amend the Request for Proposal.**

QUESTIONS AND ANSWERS:

Question 4:

MANDATORY TECHNICAL REQUIREMENT A1.19 - Are you referring to a Minimum Resolution of 1200 DPI as Scanned Resolution or as the Print Resolution?

Answer 4:

Print Resolution.

Question 5:

MANDATORY TECHNICAL REQUIREMENT A1.20 - Please clarify the Mandatory Technical Requirement.

Answer 5:

The device has to be able to handle heavy weight stock and glossy paper through the feeders or trays. E.g. glossy photo paper 11x17 68lb 10.4 mill.

Question 6:

MANDATORY TECHNICAL REQUIREMENT A1.29 – •Does the RCMP have intentions to upgrade Windows 7 to Windows 10, currently the Microsoft standard? Is so what is that timeline?

Answer 6:

The SOW was created before the OS was upgraded to Windows 10. It has now been upgraded to Windows 10 therefore Windows 10 is required. See Modification 007.

Question 7:

How many PC's/MAC workstations will be utilized to send digital data to the requested printer?

Answer 7:

Currently only one computer is utilized, however, it will need to be connected to the network to give access to approximately 3 other computers.

Question 8:

How many users?

Answer 8:

There are 2 main users with 1 supervisor who may occasionally use the device.

Question 9:

What is the current make and model of colour printer being used today?

Answer 9:

This is not relevant as the current model does not meet the RCMP's needs.

Question 10:

What is the current External or embedded print controller currently being used? What is the current print production software program currently being used? How many users are required?

Answer 10:

The RCMP is currently using only regular office programs, not specialty print production software. There are 3 users required.

Question 11:

Will this new device be operated by a designated individual(s) or is it a walk-up device? Will it reside in a controlled environment i.e: Secure Print Room/Shop or will it be installed in an open office environment?

Answer 11:

The device will be installed in a secure print room where only the 3 staff members have access to it.

Question 12:

How are print jobs sent to the current device? Direct to Print, or a Hold Cue for release by Print Shop staff? Does the current digital colour printer look like any other printer on your network to users? If not how are files/jobs sent to the device/print shop today?

Answer 12:

Direct as it is only used by one staff member at a time in a secure print room.

Question 13:

Section A1.9 States: Tab Printing. Is it a requirement that printing is enabled on the TAB portion of the stock or could labels replace that need?

Answer 13:

The RCMP requires the ability to print on the tabs.

Question 14:

Section A1.30 states: Printer lease will be included on-site maintenance, repairs, parts, labour, consumable, on-site training, materials, hot swap service, upgrades, and related software. Is it RCMP's requirement that if the unit or part of the unit is down, the supplier provides a short term loner of the unit or part of the unit?

Answer 14:

If the copier requires parts and repair that will take longer than 5 business days, the RCMP will require a short term loaner of the unit or part of the unit. As the department provides printing services for the division, it is unacceptable to be without services for weeks.

MODIFICATIONS

Modification 007

At ANNEX A – Statement of Work, A1.29:

Delete: Windows 7.

Insert: Windows 10.

ALL OTHER TERMS AND CONDITIONS OF THE REQUEST FOR PROPOSAL (RFP) REMAIN UNCHANGED.