

7.6 REPAIR OR REPLACEMENT OF DAMAGED OR STOLEN ASSETS

In the event any Asset contained in this Contract is damaged, vandalized, destroyed or stolen, the Contractor shall have the following responsibilities:

- if the Asset can be restored to its prior condition, the Contractor shall comply with section 7.4.5 and shall restore the Asset using the most appropriate process (i.e., cleaning, repair, paint, etc.);
- if the Asset cannot be restored, the Contractor shall Replace the Asset. Any Asset provided by the Contractor as a replacement item shall be identical to the original, or as approved by the NCC.

Any Work associated with the Replacement of an Asset under this clause shall be recorded on an occurrence report accompanied by cost estimates and digital photographs. These reports must be forwarded to the NCC no later than 48 hours after each occurrence. The estimate(s) provided as part of the occurrence report must:

- be based on SOA rates, where the Work required can be completed (in part or in whole) using such rates.
- reflect fair market price(s), where the Work required must be completed (in part or in whole) using specialized labour or materials not included in the SOA rates.

If, after careful consideration, the NCC determines that the estimate submitted by the Contractor does not reflect fair market prices, the NCC reserves the right to award the Work to other suppliers.

7.6.1 Deadlines

The Contractor shall ensure that immediate safety remediation measures are taken to protect the public. Once the NCC has approved in writing the estimates provided in the occurrence report, the Contractor will have 48 hours to complete the repairs detailed therein. Where the repair(s), Replacement or restitution of the asset(s) require(s) more time than the 48 hours allotted, the safety remediation and public safety measures shall remain in place until such time as the Work has been completed. At no time shall repair(s), Replacement or restitution of the asset(s) extend beyond thirty (30) days, unless authorized by the NCC.

7.7 SPECIAL SITE AND ASSET REQUIREMENTS

The Contractor shall provide at his/her own expense additional Maintenance services to specific sites as indicated in this section. These services are in addition to, and not a substitution for, any other service requirements indicated in this Contract.

7.7.1 Parliament Hill

Parliament Hill is open to the public year-round and also plays host to a variety of events and a multitude of demonstrations, protests, press conferences, national TV broadcasts, etc. This heavily used site is to be consistently maintained at the highest quality standards. It is the most prestigious site in the National Capital Region. The Contractor shall manage a variety of