



**RETURN BIDS TO:**

**RETOURNER LES SOUMISSIONS À:**

Bid Receiving - PWGSC / Réception des soumissions  
→ TPSGC

Core 0B2 / Noyau 0B2

11 Laurier St.\11, rue Laurier

Gatineau

Québec

K1A 0S5

Bid Fax: (819) 997-9776

**SOLICITATION AMENDMENT  
MODIFICATION DE L'INVITATION**

The referenced document is hereby revised; unless otherwise indicated, all other terms and conditions of the Solicitation remain the same.

Ce document est par la présente révisé; sauf indication contraire, les modalités de l'invitation demeurent les mêmes.

**Comments - Commentaires**

**Vendor/Firm Name and Address**

Raison sociale et adresse du  
fournisseur/de l'entrepreneur

**Issuing Office - Bureau de distribution**

Technology-Enabled Business Transformation Team  
7→XY/Transformation des activités sur la technologie /  
7→ XY

Terrasses de la Chaudière 4th Floor

10 Wellington Street

Gatineau

Québec

K1A 0S5

<b>Title - Sujet</b> DPM Service Delivery - PSAB Services de transformation et de prestation numérique	
<b>Solicitation No. - N° de l'invitation</b> B9220-220011/A	<b>Amendment No. - N° modif.</b> 009
<b>Client Reference No. - N° de référence du client</b> B9220-220011	<b>Date</b> 2021-09-20
<b>GETS Reference No. - N° de référence de SEAG</b> PW-\$\$XY-001-39834	
<b>File No. - N° de dossier</b> 001xy.B9220-220011	<b>CCC No./N° CCC - FMS No./N° VME</b>
<b>Solicitation Closes - L'invitation prend fin</b> <b>at - à 02:00 PM</b> Eastern Daylight Saving Time EDT <b>on - le 2021-09-23</b> Heure Avancée de l'Est HAE	
<b>F.O.B. - F.A.B.</b>	
<b>Plant-Usine:</b> <input type="checkbox"/> <b>Destination:</b> <input checked="" type="checkbox"/> <b>Other-Autre:</b> <input type="checkbox"/>	
<b>Address Enquiries to: - Adresser toutes questions à:</b> Cardinal, France	<b>Buyer Id - Id de l'acheteur</b> 001xy
<b>Telephone No. - N° de téléphone</b> (613) 218-9269 ( )	<b>FAX No. - N° de FAX</b> ( ) -
<b>Destination - of Goods, Services, and Construction:</b> <b>Destination - des biens, services et construction:</b>	

Instructions: See Herein

Instructions: Voir aux présentes

<b>Delivery Required - Livraison exigée</b>	<b>Delivery Offered - Livraison proposée</b>
<b>Vendor/Firm Name and Address</b> <b>Raison sociale et adresse du fournisseur/de l'entrepreneur</b>	
<b>Telephone No. - N° de téléphone</b> <b>Facsimile No. - N° de télécopieur</b>	
<b>Name and title of person authorized to sign on behalf of Vendor/Firm</b> <b>(type or print)</b> <b>Nom et titre de la personne autorisée à signer au nom du fournisseur/ de l'entrepreneur (taper ou écrire en caractères d'imprimerie)</b>	
<b>Signature</b>	<b>Date</b>

**This amendment is issued to publish questions and answers.**

**1. Questions and Answers**

**Question 1**

In regard to Application Software Architect: Cloud Solutions Architect, for R8 on page 121, the Bidder should demonstrate, that the proposed resource has experience in the past 10 years of the RFP issuance date designing the architecture of cloud solutions designed to meet the Government of Canada Protected B Medium integrity Medium availability (PBMM) Profile. PBMM is still very new to the GoC and there are very few resources that would score full points having 2 years or more of this experience. The Ontario Provincial Government Security Frameworks uses a medium integrity and medium availability profile that include WAF, Azure Security Center, Azure Key Vault, Cloud Access Security Broker (CASB), Identity and Access Management (IAM), Security Solutions, IOT (Internet of Things) Hubs and Resources, Resource Security Hygiene, Policy and Compliance, Advanced Cloud Defense, ATP-Advanced Threat Protection, Encryption, VNET restrictions for multiple platforms and subnets as well as Azure CIS, ISO 27001 and SOC2 compliance. Since this profile is very similar to the GoC PBMM profile, would the Crown consider awarding points for Government of Ontario experience with a medium integrity and medium availability profile?

**Answer 1**

The request has been reviewed and the requirement will remain unchanged.

**Question 2**

Given that today (September 15, 2021) is the last day to ask questions and we have yet to receive responses to other questions that have been submitted, we are very concerned about the tight timelines to deliver a well substantiated proposal. It is unreasonable to expect bidders to be able to submit a quality compliant bid without providing all the required information for them to make important resourcing decisions. We implore the Crown to at minimum grant a 2-week extension, changing the closing date to October 7, 2021.

**Answer 2**

Please refer to question and answer 10 of Bid solicitation Amendment 006.

**Question 3**

We respectfully request an extension to October 5th.

**Answer 3**

Please refer to question and answer 10 of Bid solicitation Amendment 006.

**Question 4**

We request the IRCC reconsider to allow a broader range of qualifications from both federal *and* provincial and municipal departments, Crown Corporations and agencies. The expansion to other levels

of government reduces the Crown's risk. Bidders who have multi-jurisdictional experience are adept at understanding and meeting client-specific requirements for development, IT Security security implementation, data management, and have Cloud specific expertise *including* GoC specific Cloud standards for the following reasons: i) expertise required to establish Cloud Delivery Support Services vis a vis skillsets is the same so long as the scope and complexity is the same; ii) Federal Departments and Crowns each have unique Cloud requirements (for example ESDC adheres to DESDA policy with regards to data management/data security and CRA uses a different policy). As government entities, provincial and municipal departments, Crowns and agencies have similar strict personal data requirements and similar constraints around development, IT security implementation and data management and could have more similarities with a department like IRCC than another government department. It is incumbent upon IRCC that they engage with firm(s) that have a wider breadth of Cloud experience and can apply current best practices to the unique standards of IRCC. We therefore recommend that the Crown expand the requirement to include provincial and municipal departments and agencies.

**Answer 4**

Please refer to question and answer 1 of Bid solicitation Amendment 004.

**ALL OTHER TERMS AND CONDITIONS OF THE BID SOLICITATION REMAIN UNCHANGED**