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**SOLICITATION AMENDMENT  
MODIFICATION DE L'INVITATION**

The referenced document is hereby revised; unless otherwise indicated, all other terms and conditions of the Solicitation remain the same.

Ce document est par la présente révisé; sauf indication contraire, les modalités de l'invitation demeurent les mêmes.

**Comments - Commentaires**

THIS DOCUMENT CONTAINS A SECURITY  
REQUIREMENT / CE DOCUMENT CONTIENT  
UNE EXIGENCE DE SÉCURITÉ

**Vendor/Firm Name and Address**

Raison sociale et adresse du  
fournisseur/de l'entrepreneur

**Issuing Office - Bureau de distribution**

Informatics Professional Services Division/Division des  
services professionnels en informatique  
Terrasses de la Chaudière 4th Floor  
10 Wellington Street  
Gatineau  
Quebec  
K1A0S5

<b>Title - Sujet</b> Digital Policing Professional Servi Digital Policing Professional Services	
<b>Solicitation No. - N° de l'invitation</b> M7594-211047/A	<b>Amendment No. - N° modif.</b> 002
<b>Client Reference No. - N° de référence du client</b> M7594-211047	<b>Date</b> 2021-09-23
<b>GETS Reference No. - N° de référence de SEAG</b> PW-\$IPS-006-39882	
<b>File No. - N° de dossier</b> 006ips.M7594-211047	<b>CCC No./N° CCC - FMS No./N° VME</b>
<b>Solicitation Closes - L'invitation prend fin</b> <b>at - à 02:00 PM</b> Eastern Daylight Saving Time EDT <b>on - le 2021-10-15</b> Heure Avancée de l'Est HAE	
<b>F.O.B. - F.A.B.</b> <b>Plant-Usine:</b> <input type="checkbox"/> <b>Destination:</b> <input type="checkbox"/> <b>Other-Autre:</b> <input type="checkbox"/>	
<b>Address Enquiries to: - Adresser toutes questions à:</b> Aresta, Arden	<b>Buyer Id - Id de l'acheteur</b> 006ips
<b>Telephone No. - N° de téléphone</b> (613) 858-9160 ( )	<b>FAX No. - N° de FAX</b> ( ) -
<b>Destination - of Goods, Services, and Construction:</b> <b>Destination - des biens, services et construction:</b>	

Instructions: See Herein

Instructions: Voir aux présentes

<b>Delivery Required - Livraison exigée</b>	<b>Delivery Offered - Livraison proposée</b>
<b>Vendor/Firm Name and Address</b> <b>Raison sociale et adresse du fournisseur/de l'entrepreneur</b>	
<b>Telephone No. - N° de téléphone</b> <b>Facsimile No. - N° de télécopieur</b>	
<b>Name and title of person authorized to sign on behalf of Vendor/Firm</b> <b>(type or print)</b> <b>Nom et titre de la personne autorisée à signer au nom du fournisseur/</b> <b>de l'entrepreneur (taper ou écrire en caractères d'imprimerie)</b>	
<b>Signature</b>	<b>Date</b>

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## SOLICITATION AMENDMENT NO. 002

This amendment is raised to:

1. Provide answers to Bidders questions in relation to the above mentioned solicitation; and
2. Amend the RFP accordingly.

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**Q8.** In the RFP, page 6, section 1.2 (h), Canada states that only SA Holders that hold a TBIPS SA for Tier 2 “in all required resource categories in this solicitation” are eligible to complete. Given the broad range of services and the ongoing evolution of needs expressed by the RCMP in this long term contract, we would respectfully request this be changed to “in at least 80% of required resource categories in this solicitation”. This would allow the RCMP to consider more eligible bidders that will be able to add any remaining roles through the TBIPS SA in the course of time. Given that there will be multiple contracts awarded it would also not affect the RCMP contemplated work. The requirements for the RFP are significant and there is a risk that the pool of eligible bidders could be reduced by needing the mandatory requirements and current holding of all roles. This change would benefit Canada and provide a more open and fair competition for this critical work.

**A8.** Canada will not amend the RFP and therefore the requirement remain unchanged.

**Q.11** The Cyber Protection Services roles do not align with the complex strategy work being asked for in the experience and credentials. In order to ensure that the RCMP has a strong slate of candidate bidders, we respectfully request the removal of the Cyber Protection Services roles from the current RFP or allow Bidders that have submitted for the addition of those roles prior to the date of the bid submission to be eligible to compete.

**A11.** The Cyber Protection Services will be removed from the RFP. The changes will be made in a future solicitation amendment.

**Q12.** We understand that the RCMP wishes to select the right service provider for this critical business transformation. As such, the RFP is rather comprehensive, requiring a number of project references from across the globe, key resources, and a detailed project plan to support your requirements.

Will the Crown kindly [sic] extend the submission deadline by 4 weeks to October 29, 2021?

**A12.** The new closing date is Friday, October 15 at 2:00 pm.

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**Q13.** Form 4 - Pricing Schedule calls for rates of a number of resource categories at various levels of expertise. These resources require security clearance to perform their duties. APPENDIX A1 - Security Clearance Requirements states that, "Individual resource security clearance requirements will be determined on a per Task Authorization basis, depending on the statement of work. The range could include an RCMP facility clearance, enhanced reliability, SECRET or TOP SECRET."

This is a wide range of security clearances that directly impacts the number of resources available at each clearance level. Consequentially, the market for TOP SECRET resources is significantly smaller (and more expensive) than Enhanced Reliability resources.

Can the Crown kindly [sic] clarify what security level each category in Form 4 - Pricing Schedule should be used?

**A13.** The answer will be provided in a future solicitation amendment.

**Q14. Requirement MTC3 Innovation Lab\* in Canada**

Requiring an Innovation Lab is an extremely limiting requirement, with only a select few organizations able to qualify. It is even more restricting as the Innovation Lab would need to have Top Secret Facility clearance, as per the security requirements of RCMP, "at all times during the performance of the Contract/Standing Offer hold a valid Facility Security Clearance at the level of TOP SECRET."

Given this TBIPS requirement requests the Contractor must provide informatics professional services to RCMP on an 'as and when' requested basis, as initiated through Task Authorizations (TAs), through the corresponding TBIPS categories, and in order to allow fair and open competition, can RCMP please consider removing the MTC3 requirement?

**A14.** No. All classified work, as and when requested, will be performed in appropriate RCMP facilities.

**Q15.** As described in Q9 in amendment 1, the RCMP is seeking firms with global experience (as shown in the mandatory criteria). Firms that have the experience being sought are organized to operate internationally and as such, have access to experience, personnel and capabilities from their parent and affiliates in each country. We would respectfully request PSPC to consider expanding the definition of Bidder for the purposes of the mandatory and rated criteria. Failing this clarification, the RCMP is not likely to attract the type of firms who can meet the stringent criteria.

**A15.** The definition will not be expanded at this time.

**Q16.** In our opinion, the Crown has not provided sufficient time to respond to this very important mandate related to Public Safety for Canada. [...The Bidder] has therefore requested a 4 week extension[...]

**A16.** Please see Response 12.

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**Q17.** Amendment 1, Answer 5 clarifies that “The Bidder must demonstrate that it has Global Alliances\* with at least three of four of the following software companies: Amazon Web Services, Oracle, SAP, and Microsoft by the closing date of this bid solicitation.”

- Many bidders perform services that would present a conflict of interest, such as audit services, and would prevent them from holding formal global alliance partnerships with some of these software companies. As some of these software companies share the same auditors, this would unfairly put organizations at a disadvantage to demonstrate their global alliances due to industry standards. Would Canada amend the requirement to: The Bidder must demonstrate that it has Global Alliances\* with two of the four following software companies: Amazon Web Services, Oracle, SAP, and Microsoft by the closing date of this bid solicitation.”? Additionally, would Canada amend the points from 40 points (10 points/global alliance) to 20 points (10 points/global alliance)?

**A17.** The answer will be provided in a future solicitation amendment.

**Q18.** We are an existing, qualified TSPS/TBIPS SA holder and we are very interested in this RFP. Can you please invite us?

**A18.** Please see Response 1.

**Q19.** In reference to: MTC1 Corporate Experience with Governmental Organizations page 104, since policing often occurs at a provincial, regional and/or local level, would Canada accept projects from provincial, regional and local police organizations as comparable experience?

**A19.** Yes. Canada will accept experience with any level of Government. At Form 2, Canada revises MTC1 as follows:

**Delete:** “ \* A large and complex operation/project is defined as a country’s federal organization responsible for supporting admissibility and case processing for that country, and at least one of the following:

- i. operations regarding matters of law enforcement; or
- ii. Public safety.”

**Insert:** “ \* A large and complex operation/project is defined as an organization responsible for supporting at least one of the following:

- i. operations regarding matters of law enforcement; or
- ii. Public safety.”

**Q20.** Given the complexity of this procurement, we strongly urge you to consider granting an extension to allow for an open, fair and transparent process. The given timeline is abnormally short and not comparable to other recent Government of Canada procurement processes involving the need for global

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requirements/credentials and a similar level of complexity. As such, can a three week extension be granted?

**A20. Please see Response 12.**

**Q21.** [...C]an the deadline for submitting questions be extended by 10 days?

**A21. Please see Response 12. The deadline for submitting questions is October 6, 2021.**

**Q22.** Will the Crown please confirm that it will allow the Bidder to use the experience of the Bidder, its subsidiaries, affiliates and subcontractors to meet Corporate Mandatory and Point Rated Mandatories?

**A22. Please see Response 9.**

**Q23.** Will the Crown please confirm that it will allow the Bidder to use references from provincial and municipal police services, that have a sworn officer strength of more than 1000 officers, in order to meet Corporate Point Rated Mandatories?

**A23. Please see Response 19.**

**Q24.** Due to the complexity of the response and the extensive qualifications required, the firm requests a 4 week extension.

**A24. Please see Response 12.**

**Q25.** In MTC1, Canada states “ a large and complex operation is defined as a country’s federal organization responsible for admissibility and case processing for that country, and at least one of the following:

- i. operations regarding matters of law enforcement; or
- ii. Public safety.

We would request clarification on this and suggest that RCMP may consider relevant credentials as being reflected by:

\* A large and complex operation is defined as an organization greater than 5,000 employees responsible for at least one of the following:

- i. Operations regarding matters of law enforcement; or
- ii. Public safety.

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**A25.** Please refer to Response 19.

**Q26.** Can Canada please clarify the MTC2 description 1.e. “with our legacy case management system environment (GCMS Integration).” Does this refer to overall legacy integration projects beyond case management, more in line with Para 6.7 of the SOW in the RFP?

**A26.** The answer will be provided in a future solicitation amendment.

**ALL OTHER TERMS AND CONDITIONS REMAIN UNCHANGED**