



**RETURN BIDS TO:**

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Bid Receiving - PWGSC / Réception des soumissions -  
TPSGC

11 Laurier St., / 11, rue Laurier

Place du Portage, Phase III

Core 0B2 / Noyau 0B2

Gatineau

Québec

K1A 0S5

Bid Fax: (819) 997-9776

**SOLICITATION AMENDMENT  
MODIFICATION DE L'INVITATION**

The referenced document is hereby revised; unless otherwise indicated, all other terms and conditions of the Solicitation remain the same.

Ce document est par la présente révisé; sauf indication contraire, les modalités de l'invitation demeurent les mêmes.

**Comments - Commentaires**

**Vendor/Firm Name and Address**

Raison sociale et adresse du  
fournisseur/de l'entrepreneur

**Issuing Office - Bureau de distribution**

Informatics Professional Services - EL Division/Services

professionnels en informatique - division EL

Terrasses de la Chaudière 4th Floor

10 Wellington Street

Gatineau

Québec

K1A 0S5

<b>Title - Sujet</b> Enterprise Resource Planning (ERP)	
<b>Solicitation No. - N° de l'invitation</b> E60ZR-202994/B	<b>Amendment No. - N° modif.</b> 004
<b>Client Reference No. - N° de référence du client</b> 20202994	<b>Date</b> 2021-09-24
<b>GETS Reference No. - N° de référence de SEAG</b> PW-\$\$EL-629-39889	
<b>File No. - N° de dossier</b> 629el.E60ZR-202994	<b>CCC No./N° CCC - FMS No./N° VME</b>
<b>Solicitation Closes - L'invitation prend fin</b> <b>at - à 02:00 PM</b> Eastern Daylight Saving Time EDT <b>on - le 2021-10-05</b> Heure Avancée de l'Est HAE	
<b>F.O.B. - F.A.B.</b> <b>Plant-Usine:</b> <input type="checkbox"/> <b>Destination:</b> <input checked="" type="checkbox"/> <b>Other-Autre:</b> <input type="checkbox"/>	
<b>Address Enquiries to: - Adresser toutes questions à:</b> Morin, Sylvie	<b>Buyer Id - Id de l'acheteur</b> 629el
<b>Telephone No. - N° de téléphone</b> (613) 859-0761 ( )	<b>FAX No. - N° de FAX</b> ( ) -
<b>Destination - of Goods, Services, and Construction:</b> <b>Destination - des biens, services et construction:</b>	

Instructions: See Herein

Instructions: Voir aux présentes

<b>Delivery Required - Livraison exigée</b>	<b>Delivery Offered - Livraison proposée</b>
<b>Vendor/Firm Name and Address</b> <b>Raison sociale et adresse du fournisseur/de l'entrepreneur</b>	
<b>Telephone No. - N° de téléphone</b> <b>Facsimile No. - N° de télécopieur</b>	
<b>Name and title of person authorized to sign on behalf of Vendor/Firm</b> <b>(type or print)</b> <b>Nom et titre de la personne autorisée à signer au nom du fournisseur/</b> <b>de l'entrepreneur (taper ou écrire en caractères d'imprimerie)</b>	
<b>Signature</b>	<b>Date</b>

Solicitation No. - N° de l'invitation  
E60ZR-202994/B

Amd. No. - N° de la modif.  
004

Buyer ID - Id de l'acheteur  
629el

Client Ref. No. - N° de réf. du client  
E60ZR-202994

File No. - N° du dossier  
629elE E60ZR-202994

CCC No./N° CCC - FMS No./N° VME

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The Request for Proposal (RFP) Amendment 004 is raised to answer Bidders questions.

## QUESTIONS AND ANSWERS

### Question 14

As this bid solicitation cancels and supersedes previous bid solicitation number E60ZR-202994/A dated 2021/04/26, with a bid closing date of 2021/06/14 at 14:00 Eastern Daylight Time (EDT), please confirm that the previous approvals obtained by our Client References for M2/R1 billable hours can be utilized in our response to this RFP providing that, all billable hours for each resource category fall within the stated/current five year window and have not changed since our last submission. Asking Clients to sign off a second time for the exact same information with no changes, would create confusion for the client and produce unnecessary delays in responding to this solicitation.

### Answer 14

The mandatory requirement M2 does not require a letter or email confirmation from the client. To be considered, the Bidder must demonstrate compliance with all the requirements of the mandatory M2

### Question 15

Please refer to the Bidder's Response Table for M.1 – Corporate Experience (Appendix A to Attachment 2). Please confirm that when filling in "Section 3: Resource Details" that the resource responsibilities refer to the category of Personnel and not each individual resource placed on contract as that task would be quite significant and would take an extraneous effort by the client to review/approve.

### Answer 15:

To be considered, the Bidder must demonstrate compliance with all the requirements in M1 as per the template provided. This includes specifically outlining the Resource responsibilities and results achieved in support of the development<sup>1</sup> and operational support<sup>2</sup> of the Informatics professional services

<sup>1</sup> Development is defined as the systematic use of technical and commercial knowledge to meet specific business objectives or requirements.

<sup>2</sup> Operational support is defined as the support and maintenance of the underlying service technology; ensures the development and maintenance of technical documentation and participates in Root Cause Analysis reviews as needed..

## Question 16

**M1** states: One (1) must involve implementing or maintaining a PeopleSoft HCM (HR) ERP system. The second must involve implementing or maintaining a PeopleSoft HCM (HR or PAY) ERP system.

Will the Crown please acknowledge that if the bidder is able to meet both requirements with one contract reference, it will be accepted as meeting the criteria and a second reference will not be required?

For example: 1 contract reference meeting all the criteria requested involves the implementation and maintenance of a PeopleSoft HCM (HR) ERP system and a PeopleSoft HCM (PAY) ERP system and is valued at over \$1M, therefore a second reference is not required.

## Answer 16

The requirement remains unchanged. The bidder must meet all requirements set out in M1; which includes providing two contracts.

## Question 17

**Attachment 2 – Work Stream 1:** The mandatory and rated requirements are a balance of a Bidder's PeopleSoft experience (M1, R2 and R3) and their experience delivering informatics professional services supplying all of the listed resource categories and levels (M2 and R1).

M2/R1 allows Bidders to use contracts from any number of sources (Government of Canada, Private Sector, TBIPS or non-TBIPS Government of Canada) to demonstrate billable days. While some of these contracts may not use the exact same resource category naming convention as M2/R1, they all involved performing the tasks identified for each of the listed resource categories and levels. In order to evaluate the billable days from the different contract sources equally, can the Crown please confirm Bidders may use billable days from a contract that included the same tasks as the resource categories included in M2/R1 regardless of the resource category naming convention used in the contract.

## Answer 17

Canada is not interested in evaluating resources at bid closing, rather the Bidder's capability to supply resources as required in M2. No mapping is required under this RFP.

To qualify for M2, the Bidder must use contracts with the same resource Categories and their level as listed in the requirement.

**ALL OTHER TERMS AND CONDITIONS REMAIN UNCHANGED**