

Correctional Service

Service correctionnel Canada

RETURN OFFERS TO :	Title — Sujet:		
RETOURNER LES OFFRES À :	Community Assessment and Parole Supervision		
Bid Receiving - Réception des soumissions:	Solicitation No. — Nº. de l'invitation	Date:	
GEN-ATL.Contractingbidsubmissions@csc-scc.gc.ca	21280-22-3852291	October 1, 2021	
	Client Reference No. — N°. de Référence du Client		
REQUEST FOR A STANDING OFFER DEMANDE D'OFFRE À COMMANDES	21280-22-3852291		
	GETS Reference No. — Nº. de Re	éférence de SEAOG	
Regional Master Standing Offer (RMSO)	PW-21-00970030		
	Solicitation Closes —	Time Zone	
Offre à commandes maître régionale (OCMR)	L'invitation prend fin	Fuseau horaire	
Canada, as represented by the Minister of the	at / à : 2 :00 / 14 :00	ADT / HAA	
Canada, as represented by the Minister of the Correctional Service of Canada, hereby requests a	On / Le : October 18, 2021		
Standing Offer on behalf of the Identified Users herein. Le Canada, représenté par le ministre du Service	Delivery Required — Livraison exigé See herein – Voir aux présentes	e :	
correctionnel Canada, autorise par la présente, une offre à commandes au nom des utilisateurs identifiés énumérés ci-après.	F.O.B. — F.A.B. Plant – Usine: Destination: Other-Autre:		
Comments — Commentaires :			
	Address Enquiries to — Soumet Annette Martin, A/District Officer, C Services	tre toutes questions a: Contracting and Material Management	
Vendor/Firm Name and Address — Raison sociale et adresse du fournisseur/de	Telephone No. – N° de téléphone: (506) 851-6507		
l'entrepreneur :	Destination of Goods, Services and Destination des biens, services et co Multiple as per call-up Multiples, selon la commande subséqu	onstruction:	
	Province of Prince Edward Island / Province de l'Île-du-Prince-Édouard		
	Security – Sécurité This request for a Standing Offer includ Cette Demande d'offre à commandes d	les provisions for security. comprend des dispositions en matière de sécurité.	
Telephone # — N° de Téléphone :	Instructions: See Herein Instructions : Voir aux présentes		
	Name and title of person authorized	to sign on behalf of Vendor/Firm	
Fax # — No de télécopieur :	Nom et titre du signataire autorisé d	u fournisseur/de l'entrepreneur	
Email / Courriel :	Name / Nom	Title / Titre	
GST # or SIN or Business # — Nº de TPS ou NAS ou Nº d'entreprise :			
	Signature	Date	
	(Sign and return cover page with o Signer et retourner la page de cou		

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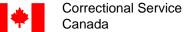
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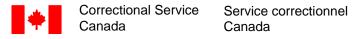


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PART 1 - GENERAL INFORMATION

1. Introduction

The Request for Standing Offer (RFSO) is divided into seven parts plus attachments and annexes, as follows:

- Part 1 General Information: provides a general description of the requirement;
- Part 2 Offeror Instructions: provides the instructions applicable to the clauses and conditions of the RFSO;
- Part 3 Offer Preparation Instructions: provides Offerors with instructions on how to prepare their offer to address the evaluation criteria specified;
- Part 4 Evaluation Procedures and Basis of Selection: indicates how the evaluation will be conducted, the evaluation criteria which must be addressed in the offer, and the basis of selection;
- Part 5 Certifications and Additional Information: includes the certifications and additional information to be provided;
- Part 6 Security, Financial and Insurance Requirements: includes specific requirements that must be addressed by Offerors; and
- Part 7 7A, Standing Offer, and 7B, Resulting Contract Clauses:

7A, includes the Standing Offer containing the offer from the Offeror and the applicable clauses and conditions;

7B, includes the clauses and conditions, which will apply to any contract resulting from a call-up made pursuant to the Standing Offer.

The Annexes include the Statement of Work, the Basis of Payment and any other annexes.

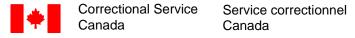
2. Summary

The Correctional Service Canada has a requirement to assist offenders to reintegrate into the community as law-abiding citizens. The Corrections and Conditional Release Act (CCRA) requires that the Correctional Service Canada (CSC) ensure that programs, plans, and supervision are in place in institutions and the community to assist in an offender's reintegration.

- Federal offenders on release in the community in the Province of Prince Edward Island;
- the Standing Offer is for an initial one-year period with three (3) one-year options to renew.

3. Security Requirements

There are security requirements associated with the requirement of the Standing Offer. For additional information, see Part 6 – Security, Financial and Insurance Requirements, and Part 7 – Standing Offer and Resulting Contract Clauses. For more information on personnel and organization security screening or security clauses, Offerors should refer to the <u>Contract Security Program</u> (CSP) of Public Works and Government Services Canada website.



4. Revision of Departmental Name

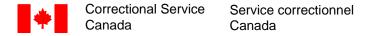
As this request for Standing Offer is issued by Correctional Service of Canada (CSC), any reference to Public Works and Government Services Canada (PWGSC) or its Minister contained in full text or by reference in any term, condition or clause of this document, or any resulting contract, must be interpreted as a reference to CSC or its Minister.

5. Debriefings

Offerors may request a debriefing on the results of the request for Standing Offer process. Offerors should make the request to the Standing Offer Authority within 15 working days of receipt of the results of the request for Standing Offer process. The debriefing may be in writing, by telephone or in person.

6. Procurement Ombudsman

The Office of the Procurement Ombudsman (OPO) was established by the Government of Canada to provide an impartial, independent venue for Canadian bidders to raise complaints regarding the award of certain federal contracts under \$26,400 for goods and \$105,700 for services. If you have concerns regarding the award of a federal contract below these dollar amounts, you may contact OPO by e-mail at the Office of the Procurement Ombudsman email address, by telephone at 1-866-734-5169, or by web at the Office of the Procurement Ombudsman website. For more information on OPO's services or to determine if your concerns are within the Ombudsman's mandate, please see the Procurement Ombudsman Regulations or visit the OPO website.



PART 2 - OFFEROR INSTRUCTIONS

1. Standard Instructions, Clauses and Conditions

All instructions, clauses and conditions identified in the Request for Standing Offer (RFSO) by number, date and title are set out in the <u>Standard Acquisition Clauses and Conditions Manual</u> issued by Public Works and Government Services Canada.

Offerors who submit an offer agree to be bound by the instructions, clauses and conditions of the RFSO and accept the clauses and conditions of the Standing Offer and resulting contract(s).

The 2006 (2020-05-28), Standard Instructions - Request for Standing Offer - Goods or Services - Competitive Requirements, are incorporated by reference into and form part of the RFSO.

Subsection 5.4 of 2006, Standard Instructions - Request for Standing Offer - Goods or Services - Competitive Requirements, is amended as follows:

Delete: sixty (60) days Insert: one hundred and twenty (120) days

2. Submission of Offers

Offerors must submit their offer only to Correctional Service of Canada (CSC) by the date, time and at the email address indicated on page 1 of the request for standing offer.

Due to the nature of the request for standing offer, CSC will not accept offers submitted in hard copy or by facsimile.

CSC recommends that offerors submit their response to the requirements of this request for standing offer in typewritten format.

Offerors must ensure that any handwritten information included in their offer is clearly legible in order to allow CSC to complete the offer evaluation. CSC reserves the right, at its sole and entire discretion, to disregard any handwritten information which it determines to be illegible when assessing whether offers comply with all of the requirements of the request for standing offer including, if applicable, any and all evaluation criteria.

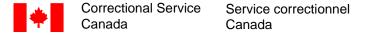
3. Former Public Servant

Contracts awarded to former public servants (FPS) in receipt of a pension or of a lump sum payment must bear the closest public scrutiny, and reflect fairness in the spending of public funds. In order to comply with Treasury Board policies and directives on contracts awarded to FPS, offerors must provide the information required below before the issuance of a standing offer. If the answer to the questions and, as applicable the information required have not been received by the time the evaluation of offers is completed, Canada will inform the Offeror of a time frame within which to provide the information. Failure to comply with Canada's request and meet the requirement within the prescribed time frame will render the offer non-responsive.

Definitions

For the purposes of this clause,

"former public servant" is any former member of a department as defined in the <u>Financial</u> <u>Administration Act</u> R.S., 1985, c. F-11, a former member of the Canadian Armed Forces or a former member of the Royal Canadian Mounted Police. A former public servant may be:



- a. an individual;
- b. an individual who has incorporated;
- c. a partnership made of former public servants; or
- d. a sole proprietorship or entity where the affected individual has a controlling or major interest in the entity.

"lump sum payment period" means the period measured in weeks of salary, for which payment has been made to facilitate the transition to retirement or to other employment as a result of the implementation of various programs to reduce the size of the Public Service. The lump sum payment period does not include the period of severance pay, which is measured in a like manner.

"pension" means a pension or annual allowance paid under the <u>Public Service Superannuation Act</u> (PSSA), R.S., 1985, c. P-36, and any increases paid pursuant to the <u>Supplementary Retirement</u> <u>Benefits Act</u>, R.S., 1985, c. S-24 as it affects the PSSA. It does not include pensions payable pursuant to the <u>Canadian Forces Superannuation Act</u>, R.S., 1985, c. C-17, the <u>Defence Services Pension</u> <u>Continuation Act</u>, 1970, c. D-3, the <u>Royal Canadian Mounted Police Pension Continuation Act</u>, 1970, c. R-10, and the <u>Royal Canadian Mounted Police Superannuation Act</u>, R.S., 1985, c. R-11, the <u>Members of Parliament Retiring Allowances Act</u>, R.S., 1985, c. M-5, and that portion of pension payable to the <u>Canada Pension Plan Act</u>, R.S., 1985, c. C-8.

Former Public Servant in Receipt of a Pension

As per the above definitions, is the Offeror a FPS in receipt of a pension? **YES**() **NO**()

If so, the Offeror must provide the following information, for all FPS in receipt of a pension, as applicable:

- a. name of former public servant;
- b. date of termination of employment or retirement from the Public Service.

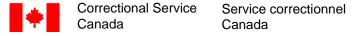
By providing this information, Offerors agree that the successful Offeror's status, with respect to being a former public servant in receipt of a pension, will be reported on departmental websites as part of the published proactive disclosure reports in accordance with <u>Contracting Policy Notice: 2019-01</u> and the <u>Guidelines on the Proactive Disclosure of Contracts</u>.

Work Force Adjustment Directive

Is the Offeror a FPS who received a lump sum payment pursuant to the terms of the Work Force Adjustment Directive? **YES** () **NO** ()

If so, the Offeror must provide the following information:

- a. name of former public servant;
- b. conditions of the lump sum payment incentive;
- c. date of termination of employment;
- d. amount of lump sum payment;
- e. rate of pay on which lump sum payment is based;



- f. period of lump sum payment including start date, end date and number of weeks;
- g. number and amount (professional fees) of other contracts subject to the restrictions of a work force adjustment program.

4. Enquiries - Request for Standing Offer

All enquiries must be submitted in writing to the Standing Offer Authority no later than five (5) business days before the Request for Standing Offer (RFSO) closing date. Enquiries received after that time may not be answered.

Offerors should reference as accurately as possible the numbered item of the RFSO to which the enquiry relates. Care should be taken by Offerors to explain each question in sufficient detail in order to enable Canada to provide an accurate answer. Technical enquiries that are of a proprietary nature must be clearly marked "proprietary" at each relevant item. Items identified as "proprietary" will be treated as such except where Canada determines that the enquiry is not of a proprietary nature. Canada may edit the question(s) or may request that Offerors do so, so that the proprietary nature of the question(s) is eliminated, and the enquiry can be answered to all Offerors. Enquiries not submitted in a form that can be distributed to all Offerors may not be answered by Canada.

5. Applicable Laws

The Standing Offer and any contract resulting from the Standing Offer must be interpreted and governed, and the relations between the parties determined, by the laws in force in Prince Edward Island.

Offerors may, at their discretion, substitute the applicable laws of a Canadian province or territory of their choice without affecting the validity of their offer, by deleting the name of the Canadian province or territory specified and inserting the name of the Canadian province or territory of their choice. If no change is made, it acknowledges that the applicable laws specified are acceptable to the Offerors.



PART 3 - OFFER PREPARATION INSTRUCTIONS

1. Offer Preparation Instructions

CSC requests that offerors provide their offer in separate sections as follows:

Section I: Technical Offer: one (1) electronic copy in PDF format

Section II: Financial Offer: not required

Section III: Certifications: one (1) electronic copy in PDF format

Section IV: Additional Information: one (1) electronic copy in PDF format

Prices should appear in the financial offer only. No prices should be indicated in any other section of the offer.

Offerors should submit their technical offer and financial offer in two (2) separate documents.

Canada requests that Offerors follow the format instructions described below in the preparation of their offer.

- (a) use 8.5 x 11 inch (216 mm x 279 mm) paper;
- (b) use a numbering system that corresponds to that of the Request for Standing Offer.

In April 2006, Canada issued a policy directing federal departments and agencies to take the necessary steps to incorporate environmental considerations into the procurement process, the <u>Policy on Green</u> <u>Procurement</u>. To assist Canada in reaching its objectives, Offerors should:

- 1) use 8.5 x 11 inch (216 mm x 279 mm) paper containing fiber certified as originating from a sustainably-managed forest and containing minimum 30% recycled content; and
- 2) use an environmentally preferable format including black and white printing instead of colour printing, printing double sided/duplex, using staples or clips instead of cerlox, duotangs or binders.

Section I: Technical Offer

In their technical offer, Offerors should explain and demonstrate how they propose to meet the requirements and how they will carry out the Work.

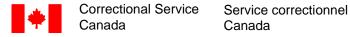
Section II: Financial Offer

As there is a National Fee Schedule, bidders are not required to submit a financial proposal.

See Annex B – Proposed Basis of Payment for the Pricing Schedule format.

Section III: Certifications

Offerors must submit the certifications and additional information required under Part 5.



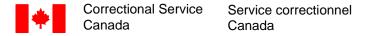
Section IV: Additional Information

1.1 Offeror's Proposed Site or Premises Requiring Safeguard Measures

As indicated in Part 6 under Security Requirements, the Offeror must provide the full addresses of the Offeror's and proposed individuals' sites or premises for which safeguarding measures are required for Work Performance.

Street Number / Street Name, Unit / Suite / Apartment Number City, Province, Territory / State Postal Code / Zip Code Country

1.2 The Company Security Officer (CSO) must ensure through the <u>Contract Security Program (CSP)</u> that the Offeror and proposed individual(s) hold a valid security clearance at the required level, as indicated in Part 6 – Security, Financial and Other Requirements.



PART 4 - EVALUATION PROCEDURES AND BASIS OF SELECTION

1. Evaluation Procedures

- (a) Offers will be assessed in accordance with the entire requirement of the Request for Standing Offers including the technical and financial evaluation criteria.
- (b) An evaluation team composed of representatives of CSC will evaluate the offers.

1.1. Technical Evaluation

1.1.1 Mandatory Technical Criteria

Offers will be evaluated to determine if they meet all mandatory technical criteria outlined in **Annex E** – **Evaluation Criteria**. Offers not meeting all mandatory criteria will be declared non-responsive and will be given no further consideration.

1.1.2 Point Rated Technical Criteria

Offers will be evaluated to determine their score with regards to the point rated technical criteria outlined in **Annex E – Evaluation Criteria**.

2. Basis of Selection

- 2.1 To be declared responsive, an offer must:
 - a. comply with all the requirements of the bid solicitation;
 - b. meet all mandatory technical evaluation criteria; and
 - c. obtain the required **minimum of 63 points** overall for the technical evaluation criteria which are subject to point rating. The rating is performed on a scale of **105 points**.
- 2.2 Proposals not meeting (a) or (b) or (c) will be declared non-responsive. The responsive bid with the highest number of points will be recommended for award of a standing offer.

3.0 Tie-breaking method for identical bids:

In case of a tie, the proposal with the greatest number of years of most directly related experience in supervising offenders in the community will be recommended for award of a contract.



PART 5 - CERTIFICATIONS AND ADDITIONAL INFORMATION

Offerors must provide the required certifications and additional information to be issued a Standing Offer.

The certifications provided by Offerors to Canada are subject to verification by Canada at all times. Unless specified otherwise, Canada will declare an offer non-responsive, will have the right to set-aside a standing offer, or will declare a contractor in default, if any certification made by the Offeror is found to be untrue whether made knowingly or unknowingly during the offer evaluation period, during the Standing Offer period, or during the contract period.

The Standing Offer Authority will have the right to ask for additional information to verify the Offeror's certifications. Failure to comply and to cooperate with any request or requirement imposed by the Standing Offer Authority will render the offer non-responsive, result in the setting aside of the Standing Offer or constitute a default under the Contract.

1. Certifications Precedent to the Issuance of a Standing Offer and Additional Information

The certifications and additional information listed below should be submitted with the offer, but may be submitted afterwards. If any of these required certifications or additional information is not completed and submitted as requested, the Standing Offer Authority will inform the Offeror of a time frame within which to provide the information. Failure to provide the certifications or the additional information listed below within the time frame provided will render the offer non-responsive.

1.1 Integrity Provisions – Declaration of Convicted Offenses

- A) Subject to subsection B, by submitting an offer in response to this request for standing offer (RFSO), the Offeror certifies that:
 - i. it has read and understands the Ineligibility and Suspension Policy;
 - ii. it understands that certain domestic and foreign criminal charges and convictions, and other circumstances, as described in the Policy, will or may result in a determination of ineligibility or suspension under the Policy;
 - iii. it is aware that Canada may request additional information, certifications, and validations from the Offeror or a third party for purposes of making a determination of ineligibility or suspension;
 - iv. it has provided with its bid a complete list of all foreign criminal charges and convictions pertaining to itself, its affiliates and its proposed first tier subcontractors that, to the best of its knowledge and belief, may be similar to one of the listed offenses in the Policy;
 - v. none of the domestic criminal offenses, and other circumstances, described in the Policy that will or may result in a determination of ineligibility or suspension, apply to it, its affiliates and proposed first tier subcontractors; and
 - vi. it is not aware of a determination of ineligibility or suspension issued by PWGSC that applies to it.
- B) Where an Offeror is unable to provide any of the certifications required by subsection A, it must submit with its offer the completed <u>Integrity Declaration Form</u>. Offerors must submit this form to Correctional Service of Canada with their offer.

1.2 Integrity Provisions – Required documentation

List of names: all Offerors, regardless of their status under the Ineligibility and Suspension Policy, must submit the following information:



OR

- i. Offerors that are corporate entities, including those submitting an offer as joint ventures, must provide a complete list of the names of all current directors or, for a privately owned corporation, the names of the owners of the corporation;
- ii. Offerors submitting an offer as sole proprietors, including sole proprietors submitting an offer as joint ventures, must provide a complete list of the names of all owners; or
- iii. Offerors that are a partnership do not need to provide a list of names.

List of Names:

□ The Offeror is a partnership

During the evaluation of offers, the Offeror must, within 10 working days, inform the Contracting Authority in writing of any changes affecting the list of names submitted with the offer.

1.3 Status and Availability of Resources

SACC Manual clause M3020T (2016-01-28), Status and Availability of Resources

1.4 Language Requirements - English Essential

By submitting an offer, the Offeror certifies that, should it be awarded a standing offer as result of the request for a standing offer, every individual proposed in its offer will be fluent in English. The individual(s) proposed must be able to communicate orally and in writing in English without any assistance and with minimal errors.

1.5 Education and Experience

SACC Manual clause M3021T (2012-07-16), Education and Experience

1.6 Certification:

By submitting an offer, the Offeror certifies that the information submitted by the Offeror in response to the above requirements is accurate and complete.



PART 6 - SECURITY, FINANCIAL AND INSURANCE REQUIREMENTS

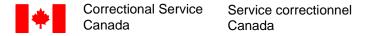
1. Security Requirement

- 1. Before issuance of a standing offer, the following conditions must be met:
 - (a) the Offeror must hold a valid organization security clearance as indicated in Part 7A -Standing Offer;
 - (b) the Offeror's proposed individuals requiring access to classified or protected information, assets or sensitive work sites must meet the security requirements as indicated in Part 7A - Standing Offer;
 - (c) the Offeror must provide the name of all individuals who will require access to classified or protected information, assets or sensitive work sites;
 - (d) the Offeror's proposed location of work performance and document safeguarding must meet the security requirement as indicated in Part 7A Standing Offer;
 - (e) the Offeror must provide the addresses of proposed sites or premises of work performance or document safeguarding as indicated in Part 3 - Section IV Additional Information.
- 2. Offerors are reminded to obtain the required security clearance promptly. Any delay in the issuance of a standing offer to allow the successful Offeror to obtain the required clearance will be at the entire discretion of the Standing Offer Authority.
- 3. For additional information on security requirements, Offerors should refer to the <u>Contract Security</u> <u>Program (CSP)</u> of Public Works and Government Services Canada website.

2. Insurance Requirements

The Offeror must provide a letter from an insurance broker or an insurance company licensed to operate in Canada stating that the Offeror, if issued a Standing Offer as a result of the request for Standing Offer, can be insured in accordance with the Insurance Requirements specified in Annex D.

If the information is not provided in the offer, the Standing Offer Authority will so inform the Offeror and provide the Offeror with a time frame within which to meet the requirement. Failure to comply with the request of the Standing Offer Authority and meet the requirement within that time period will render the offer non-responsive.



PART 7 - STANDING OFFER AND RESULTING CONTRACT CLAUSES

A. STANDING OFFER

- 1. Offer
- 1.1 The Offeror offers to fulfill the requirement in accordance with the Statement of Work at Annex A.

2. Security Requirement

2.1 The following security requirements (SRCL and related clauses provided by CSP) apply to and form part of the Standing Offer.

SECURITY REQUIREMENT FOR CANADIAN SUPPLIER: PWGSC FILE No. 21280-22-3852291

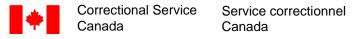
- 1. The Contractor/Offeror must, at all times during the performance of the Contract/Standing Offer, hold a valid Designated Organization Screening (DOS) with approved Document Safeguarding at the level of PROTECTED B, issued by the Contract Security Program (CSP), Public Works and Government Services Canada (PWGSC).
- 2. The Contractor/Offeror personnel requiring access to PROTECTED information, assets or site(s) must EACH hold a valid RELIABILITY STATUS, granted or approved by the CSP, PWGSC.
- The Contractor MUST NOT utilize its Information Technology systems to electronically process, produce or store PROTECTED information until the CSP, PWGSC has issued written approval. After approval has been granted or approved, these tasks may be performed at the level of PROTECTED B.
- 4. Subcontracts which contain security requirements are NOT to be awarded without the prior written permission of the CSP, PWGSC.
- 5. The Contractor/Offeror must comply with the provisions of the:
 - (a) Security Requirements Check List and security guide (if applicable), attached at Annex C;
 - (b) *Contract Security Manual* (Latest Edition)

2.2 Offeror's Site or Premises Requiring Safeguarding Measures / IT Authorization for Storage or Processing

Where safeguarding measures are required in the performance of the Work, the Offeror must diligently maintain up-to-date the information related to the Offeror's and proposed individuals' sites or premises for the following addresses:

Street Number / Street Name, Unit / Suite / Apartment Number City, Province, Territory / State Postal Code / Zip Code Country

2.3 The Company Security Officer (CSO) must ensure through the <u>Contract Security Program (CSP)</u> that the Offeror and individual(s) hold a valid security clearance at the required level.



3. Standard Clauses and Conditions

All clauses and conditions identified in the Standing Offer and resulting contract(s) by number, date and title are set out in the <u>Standard Acquisition Clauses and Conditions Manual</u> issued by Public Works and Government Services Canada.

As this Standing Offer is issued by Correctional Service of Canada (CSC), any reference to Public Works and Government Services Canada (PWGSC) or its Minister contained in full text or by reference in any term, condition or clause of this document must be interpreted as a reference to CSC or its Minister.

3.1 General Conditions

2005 (2017-06-21), General Conditions - Standing Offers - Goods or Services, apply to and form part of the Standing Offer.

4. Term of Standing Offer

4.1 Period of the Standing Offer

The period for making call-ups against the Standing Offer is from March 1, 2022, to February 28, 2023.

4.2 Extension of Standing Offer

If the Standing Offer is authorized for use beyond the initial period, the Offeror offers to extend its offer for an additional three (3) one-year periods, from March 1, 2023, to February 29, 2024; from March 1, 2024, to February 28, 2025; and from March 1, 2025, to February 28, 2026, under the same conditions and at the rates or prices specified in the Standing Offer, or at the rates or prices calculated in accordance with the formula specified in the Standing Offer.

The Offeror will be advised of the decision to authorize the use of the Standing Offer for an extended period by the Standing Offer Authority at any time before the expiry date of the Standing Offer. A revision to the Standing Offer will be issued by the Standing Offer Authority.

5. Authorities

5.1 Standing Offer Authority

The Standing Offer Authority is:

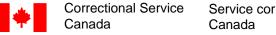
Name: Annette Martin Title: A/District Officer, Contracting and Material Management Services Organization: Correctional Service of Canada Branch or Directorate: Atlantic District Office Address: 1045 Main St., 3rd floor, Moncton, NB, E1C 1H1

Telephone: 506- 851- 6507 Facsimile: 506- 851- 3305 E-mail address: Annette.L.Martin@csc-scc.gc.ca

The Standing Offer Authority is responsible for the establishment of the Standing Offer, its administration and its revision, if applicable. Upon the making of a call-up, as Contracting Authority, they are responsible for any contractual issues relating to individual call-ups made against the Standing Offer by any Identified User.

5.2 **Project Authority**

The Project Authority for the Standing Offer is:



Service	correctionnel
Canada	

Name:	 		
Title:			
Organization:			_
Address:			
Tolophono:			
Telephone:	 	 	
Facsimile:			

E-mail address:

The Project Authority is the representative of the department or agency for whom the Work will be carried out pursuant to a call-up under the Standing Offer and is responsible for all the technical content of the Work under the resulting Contract.

5.3 **Offeror's Representative**

The Authorized Standing Offer Representative is:

Name:		
Title:		
Company:		
Address:		
Telephone:	 	
Facsimile:	 	
E-mail address:		

6. Proactive Disclosure of Contracts with Former Public Servants

By providing information on its status, with respect to being a former public servant in receipt of a Public Service Superannuation Act (PSSA) pension, the Contractor has agreed that this information will be reported on departmental websites as part of the published proactive disclosure reports, in accordance with Contracting Policy Notice: 2019-01 of the Treasury Board Secretariat of Canada.

7. **Identified Users**

The Identified User authorized to make call-ups against the Standing Offer is:

Correctional Service of Canada Atlantic Region

8. **Call-up Procedures**

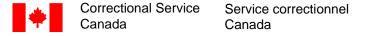
Where only one standing offer will be authorized for use as the result of a competitive RFSO, the resulting call-ups are considered competitive and the competitive call-up authorities can be used.

9. Call-up Instrument

The Work will be authorized or confirmed by the Identified User(s) using the Call-up Against a Standing Offer form or an electronic version.

10. Limitation of Call-ups

Individual call-ups against the Standing Offer must not exceed \$3,000.00 (Applicable Taxes included).



11. Financial Limitation

The total cost to Canada resulting from call-ups against the Standing Offer must not exceed the sum of \$20,500.00 (Applicable Taxes excluded) unless otherwise authorized in writing by the Standing Offer Authority. The Offeror must not perform any work or services or supply any articles in response to call-ups which would cause the total cost to Canada to exceed the said sum, unless an increase is so authorized.

The Offeror must notify the Standing Offer Authority as to the adequacy of this sum when 75 percent of this amount has been committed, or four (4) months before the expiry date of the Standing Offer, whichever comes first. However, if at any time, the Offeror considers that the said sum may be exceeded, the Offeror must promptly notify the Standing Offer Authority.

12. Priority of Documents

If there is a discrepancy between the wording of any documents that appear on the list, the wording of the document that first appears on the list has priority over the wording of any document that subsequently appears on the list.

- a) the call-up against the Standing Offer, including any annexes;
- b) the articles of the Standing Offer;
- c) the general conditions 2005 (2017-06-21), General Conditions Standing Offers Goods or Services
- d) the general conditions 2010B (2020-05-28), General Conditions Professional Services (medium complexity);
- e) Annex A, Statement of Work;
- f) Annex B, Basis of Payment;
- g) Annex C, Security Requirements Check List;
- h) Annex D, Insurance Requirements;
- i) the Offeror's offer dated _____ (insert date of offer).

13. Certifications and Additional Information

13.1 Compliance

Unless specified otherwise, the continuous compliance with the certifications provided by the Offeror with its offer or precedent to issuance of the Standing Offer (SO), and the ongoing cooperation in providing additional information are conditions of issuance of the SO and failure to comply will constitute the Offeror in default. Certifications are subject to verification by Canada during the entire period of the SO and of any resulting contract that would continue beyond the period of the SO.

13.2 SACC Manual Clauses

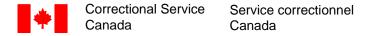
SACC Manual clause M3020C (2016-01-28), Status of Availability of Resources - Standing Offer

14. Applicable Laws

The Standing Offer and any contract resulting from the Standing Offer must be interpreted and governed, and the relations between the parties determined, by the laws in force in Prince Edward Island.

B. RESULTING CONTRACT CLAUSES

The following clauses and conditions apply to and form part of any contract resulting from a call-up against the Standing Offer.



1. Statement of Work

The Contractor must perform the Work described in the call-up against the Standing Offer.

2. Standard Clauses and Conditions

2.1 General Conditions

2010B (2020-05-28), General Conditions - Professional Services (Medium Complexity), apply to and form part of the Contract.

2.2 Replacement of Specific Individuals

- 1. If specific individuals are identified in the Contract to perform the Work, the Contractor must provide the services of those individuals unless the Contractor is unable to do so for reasons beyond its control.
- 2. If the Contractor is unable to provide the services of any specific individual identified in the Contract, it must provide a replacement with similar qualifications and experience. The replacement must meet the criteria used in the selection of the Contractor and be acceptable to Canada. The Contractor must, as soon as possible, give notice to the Contracting Authority of the reason for replacing the individual and provide:
 - a. The name, qualifications and experience of the proposed replacement; and
 - b. Proof that the proposed replacement has the required security clearance granted by Canada, if applicable.
- 3. The Contractor must not, in any event, allow performance of the work by unauthorized replacement persons. The Contracting Authority may order that a replacement stop performing the Work. In such a case, the Contractor must immediately comply with the order and secure a further replacement in accordance with subsection 2. The fact that the Contracting Authority does not order that a replacement stop performing the work does not release the Contractor from its responsibility to meet the requirements of the contract.

3. Term of Contract

3.1 Period of the Contract

The work must be completed in accordance with the call-up against the Standing Offer.

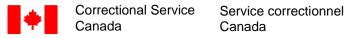
4. **Proactive Disclosure of Contracts with Former Public Servants**

By providing information on its status, with respect to being a former public servant in receipt of a <u>Public</u> <u>Service Superannuation Act</u> (PSSA) pension, the Contractor has agreed that this information will be reported on departmental websites as part of the published proactive disclosure reports, in accordance with <u>Contracting Policy Notice: 2019-01</u> of the Treasury Board Secretariat of Canada.

5. Payment

5.1 Basis of Payment

Payments will be made in accordance with Annex B – Basis of Payment.



5.2 Limitation of Expenditure

- 1. Canada's total liability to the Contractor under the Contract must not exceed \$20,500.00. Customs duties are excluded and Applicable Taxes are extra.
- 2. No increase in the total liability of Canada or in the price of the Work resulting from any design changes, modifications or interpretations of the Work, will be authorized or paid to the Contractor unless these design changes, modifications or interpretations have been approved, in writing, by the Contracting Authority before their incorporation into the Work. The Contractor must not perform any work or provide any service that would result in Canada's total liability being exceeded before obtaining the written approval of the Contracting Authority. The Contractor must notify the Contracting Authority in writing as to the adequacy of this sum:
 - a. when it is 75% committed, or
 - b. four months before the contract expiry date, or
 - c. as soon as the Contractor considers that the contract funds provided are inadequate for the completion of the Work,

whichever comes first.

3. If the notification is for inadequate contract funds, the Contractor must provide to the Contracting Authority a written estimate for the additional funds required. Provision of such information by the Contractor does not increase Canada's liability.

5.3 Terms of Payment

Canada will pay the Contractor on a monthly basis for work performed during the month covered by the invoice in accordance with the payment provisions of the Contract if:

- a. an accurate and complete invoice and any other documents required by the Contract have been submitted in accordance with the invoicing instructions provided in the Contract;
- b. all such documents have been verified by Canada;
- c. the Work performed has been accepted by Canada.

5.4 SACC Manual Clauses

SACC Manual clause A9117C (2007-11-30), T1204 - Direct Request by Customer Department SACC Manual clause C0710C (2007-11-30), Time and Contract Price Verification SACC Manual clause C0705C (2010-01-11), Discretionary Audit

5.5 Travel and Living Expenses

The Contractor will be reimbursed its authorized travel and living expenses reasonably and properly incurred in the performance of the Work, at cost, without any allowance for profit and/or administrative overhead, in accordance with the meal, and private vehicle allowances specified in Appendices B, C and D of the <u>National Joint Council Travel Directive</u>, and with the other provisions of the directive referring to "travellers", rather than those referring to "employees". Canada will not pay the Contractor any incidental expense allowance for authorized travel.

All travel must have the prior authorization of the Project Authority.

All payments are subject to government audit.

Estimated Cost: \$ 3,000.00.



5.6 Electronic Payment of Invoices - Contract

The Contractor accepts to be paid using the following Electronic Payment Instrument(s):

(a) Direct Deposit (Domestic and International).

6. Invoicing Instructions

1. The Contractor must submit invoices in accordance with the section entitled "Invoice Submission" of the general conditions. Invoices cannot be submitted until all work identified in the invoice is completed.

Each invoice must be supported by:

- a. a copy of documents as specified in the Contract;
- b. a copy of the invoices, receipts, vouchers for all direct expenses, and all travel and living expenses;
- c. a copy of the monthly progress report.
- 2. Invoices must be distributed as follows:

The original must be forwarded to the address shown on page 1 of the Contract for certification and payment.

7. Insurance – Specific Requirements

The Contractor must comply with the insurance requirements specified in Annex D. The Contractor must maintain the required insurance coverage for the duration of the Contract. Compliance with the insurance requirements does not release the Contractor from or reduce its liability under the Contract.

The Contractor is responsible for deciding if additional insurance coverage is necessary to fulfill its obligation under the Contract and to ensure compliance with any applicable law. Any additional insurance coverage is at the Contractor's expense, and for its own benefit and protection. The Contractor must forward to the Contracting Authority within ten (10) days after the date of award of the Contract, a Certificate of Insurance evidencing the insurance coverage and confirming that the insurance policy complying with the requirements is in force. Coverage must be placed with an Insurer licensed to carry out business in Canada. The Contractor must, if requested by the Contracting Authority, forward to Canada a certified true copy of all applicable insurance policies.

8. Liability

The Contractor is liable for any damage caused by the Contractor, its employees, subcontractors, or agents to Canada or any third party. Canada is liable for any damage caused by Canada, its employees or agents to the Contractor or any third party. The Parties agree that no limitation of liability or indemnity provision applies to the Contract unless it is specifically incorporated in full text in the Articles of Agreement. Damage includes any injury to persons (including injury resulting in death) or loss of or damage to property (including real property) caused as a result of or during the performance of the Contract.

9. Ownership Control

Where the Contractor will have access to any and all personal and confidential information belonging to Canada, CSC staff or inmates for the performance of the work, the following will apply:



- 9.1 The Contractor warrants that it is not under ownership control of any non-resident entity (i.e. Individual, partnership, joint venture, corporation, limited liability company, parent company, affiliate or other).
- 9.2 The Contractor must advise the Minister of any change in ownership control for the duration of the contract.
- 9.3 The Contractor acknowledges that the Minister has relied on this warranty in entering into this Contract and that, in the event of breach of such warranty, or in the event that the Contractor's ownership control becomes under a non-resident entity, the Minister must have the right to treat this Contract as being in default and terminate the contract accordingly.
- 9.4 For the purposes of this clause, a non-resident entity is any individual, partnership, joint venture, corporation, limited liability company, parent company, affiliate or other residing outside of Canada.

10. Closure of Government Facilities

- 10.1 Contractor personnel are employees of the Contractor and are paid by the Contractor on the basis of services rendered. Where the Contractor or the Contractor's employees are providing services on government premises pursuant to this Contract and the said premises become non accessible due to evacuation or closure of government facilities, and consequently no Work is being performed as a result of the closure, Canada will not be liable for payment to the Contractor for the period of closure.
- 10.2 Contractors working at CSC sites should be aware that they may be faced with delay or refusal of entry to certain areas at certain times even if prior arrangements for access may have been made. Contractors are advised to call in advance of travel to ensure that planned access is still available.

11. Tuberculosis Testing

- 11.1 It is a condition of this contract that the Contractor or any employees of the Contractor who require entry into a Correctional Service of Canada Institution to fulfill the conditions of the contract may, at the sole discretion of the Warden, be required to provide proof of and results of a recent tuberculin test for the purpose of determining their TB infection status.
- 11.2 Failure to provide proof of and results of a tuberculin test may result in the termination of the contract.
- 11.3 All costs related to such testing will be at the sole expense of the Contractor.

12. Compliance with CSC Policies

- 12.1 The Contractor agrees that its officers, servants, agents and subcontractors will comply with all regulations and policies in force at the site where the work covered by this contract is to be performed.
- 12.2 Unless otherwise provided in the contract, the Contractor must obtain all permits and hold all certificates and licenses required for the performance of the Work.
- 12.3 Details on existing CSC policies can be found on the <u>CSC website</u> or any other CSC web page designated for such purpose.

13. Health and Labour Conditions

13.1 In this section, "Public Entity" means the municipal, provincial or federal government body authorized to enforce any laws concerning health and labour applicable to the performance of the Work or any part thereof.



- 13.2 The Contractor must comply with all laws concerning health and labour conditions applicable to the performance of the Work or part thereof and must also require compliance of same by all its subcontractors when applicable.
- 13.3 The Contractor upon any request for information or inspection dealing with the Work by an authorized representative of a Public Entity must forthwith notify the Project Authority or Her Majesty.
- 13.4 Evidence of compliance with laws applicable to the performance of the Work or part thereof by either the Contractor or its subcontractor must be furnished by the Contractor to the Project Authority or Her Majesty at such time as the Project Authority or Her Majesty may reasonably request."

14. Identification Protocol Responsibilities

The Contractor must ensure that the Contractor and each of its agents, representatives or subcontractors (referred to as Contractor Representatives for the purposes of this clause) comply with the following selfidentification requirements:

- 14.1 During the performance of any Work at a Government of Canada site, the Contractor and each Contractor Representative must be clearly identified as such at all times;
- 14.2 During attendance at any meeting, the Contractor or Contractor Representatives must identify themselves as such to all meeting participants;
- 14.3 If the Contractor or a Contractor Representative requires the use of the Government of Canada's email system in the performance of the Work, then the individual must clearly identify themself as the Contractor or an agent or subcontractor of the Contractor in all electronic mail in the signature block as well as under the e-mail account Properties. This identification protocol must also be used in all other correspondence, communication, and documentation; and
- 14.4 If Canada determines that the Contractor is not complying with any of the obligations stated in this article, Canada will advise the Contractor and request that the Contractor implement, without delay, appropriate corrective measures to eliminate recurrence of the problem.

15. Dispute Resolution Services

The Parties agree to make every reasonable effort, in good faith, to settle amicably all disputes or claims relating to the Contract, through negotiations between the Parties' representatives authorized to settle. If the Parties do not reach a settlement within 25 working days after the dispute was initially raised to the other party in writing, either Party may contact the Office of the Procurement Ombudsman (OPO) to request dispute resolution/mediation services. OPO may be contacted by e-mail at the Office of the Procurement Ombudsman email address, by telephone at 1-866-734-5169, or by web at the Office of the Procurement Ombudsman website. For more information on OPO's services, please see the Procurement Ombudsman Regulations or visit the Office of the Procurement Ombudsman website.

16. Contract Administration

The Office of the Procurement Ombudsman (OPO) was established by the Government of Canada to provide an impartial, independent venue for Canadian bidders to raise complaints regarding the administration of certain federal contracts, regardless of dollar value. If you have concerns regarding the administration of a federal contract, you may contact OPO by e-mail at the Office of the Procurement Ombudsman email address, by telephone at 1-866-734-5169, or by web the Office of the Procurement Ombudsman website. For more information on OPO's services, please see the Procurement Ombudsman Regulations or visit the Office of the Procurement Ombudsman website.



17. Privacy

- 17.1 The Contractor acknowledges that Canada is bound by the Privacy Act, R.S.C. 1985, c. P-21, with respect to the protection of personal information as defined in that Act. The Contractor must keep private and confidential any such personal information collected, created or handled by the Contractor under the Contract, and must not use, copy, disclose, dispose of or destroy such personal information except in accordance with this clause and the delivery provisions of the Contract.
- 17.2 All such personal information is the property of Canada, and the Contractor must have no right in or to that information. The Contractor must deliver to Canada all such personal information in whatever form, including all copies, drafts, working papers, notes, memoranda, reports, data in machine-readable format or otherwise, and documentation which have been made or obtained in relation to this Contract, upon the completion or termination of the Contract, or at such earlier time as the Minister may request. Upon delivery of the personal information to Canada, the Contractor must have no right to retain that information in any form and must ensure that no record of the personal information remains in the Contractor's possession.

18. Information Guide for Contractors

Prior to the commencement of any work, the Contractor certifies that its employees or employees of its subcontractors, working under contract for CSC will complete the applicable Module(s) and retain the signed checklist(s) from the CSC "Information Guide for Contractors" website: www.bit.do/CSC-EN.



ANNEX A

STATEMENT OF WORK

MINIMUM CONTRACT REQUIREMENTS – COMMUNITY ASSESSMENT AND PAROLE SUPERVISION (CAPS)

BACKGROUND / OBJECTIVE

- 1. In accordance with the *Corrections and Conditional Release Act* (CCRA), the purpose of conditional release is to contribute to the maintenance of a just, peaceful and safe society. One of the ways that this legislative mandate is fulfilled is to assist offenders to reintegrate into the community as law-abiding citizens through the provision of programs, plans and supervision in institutions and in the community. The protection of society is the paramount consideration in the release process.
- To assist CSC in meeting its mandate, there are times when CSC will contract with independent agencies/individuals to provide case management services, i.e. supervision, risk assessment, urinalysis collection, report writing, etc., for offenders on conditional release and offenders subject to a Long-Term Supervision Order (LTSO).

SCOPE

3. The Contractor must provide the following services:

SERVICES	
SUPERVISION OF OFFENDERS	\checkmark
UNESCORTED TEMPORARY ABSENCE AND	\checkmark
WORK RELEASE SUPERVISION	
PRELIMINARY ASSESSMENTS (PA)	
COMMUNITY ASSESSMENTS (CA) (INCLUDING	
POST-SENTENCE COMMUNITY	
ASSESSMENTS [PSCA])	
COMMUNITY STRATEGIES (CS)	
TANDEM ACCOMPANIMENT/ SUPERVISION	

LOCATION OF WORK

4. The Contractor must provide services at the following location:

Prince Edward Island

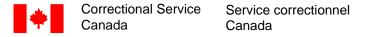
LANGUAGE OF WORK

5. The Contractor must provide all services in the following official language:

English essential

DEFINITIONS:

Level of Intervention	Minimum frequency of face-to-face contacts per month that the Parole Officer/Contractor must have with the offender. The level of intervention may also be referred to as frequency of contact.
Parole Supervisor	Refers to a CSC Parole Officer or a person entrusted by the CSC with the guidance and supervision of an offender. (CCRA sect. 99 (1))
Reliable Information	Information which is substantiated or confirmed by one or more independent sources; the information is logical and consistent with other corroborated information on the same subject.



RESPONSIBILITIES OF THE DEPARTMENT

- 6. The Project Authority will consult with the Contractor regarding safe supervision practices and assist with any problem solving that may be necessary.
- 7. Upon awarding the contract, the Project Authority will provide the Contractor with the following information at the time the contract is awarded:
 - a. Instructions for formatting, completing/submitting the required reports including timeframes; and
 - b. The contact information for the National Monitoring Centre, Parole Office, and others as necessary.
- 8. The Project Authority will ensure that the Contractor has access to all applicable legislation, policies and procedures pertaining to the supervision and management of conditionally released offenders. The Project Authority will provide the Contractor with information relating to changes in policy, procedures or practices applicable to the Statement of Work.
- 9. The Project Authority will provide essential case management information for each offender supervised by the Contractor. The Project Authority will make this information available electronically through the Offender Management System (OMS) unless it is only available in hard copy or the Contractor is not connected to OMS or via other CSC-approved secure electronic means of communication. The information and documents to forward are the following:
 - a. Release Certificate;
 - b. Community Assessments (CAs) (if relevant);
 - c. Correctional Plan Initial (including the Criminal Profile);
 - d. Correctional Plan Update (including the Community Strategy);
 - e. FPS Sheet;
 - f. Parole Board Canada (PBC) Decision Sheet;
 - g. Pre-release Assessment for Decision report and any addendum reports;
 - h. Psychological Reports (if relevant);
 - i. Standard Profile;
 - j. A recent photograph; and
 - k. Any other information relevant to the management of the offender's case.
- 10. The Project Authority will provide a returnable temporary docket to the Contractor containing pertinent information relating to requests for written reports (i.e. community strategy, temporary absence, community assessments, etc.), unless the Contractor was granted access to other secured means of electronic communication such as the Offender Management System (OMS).
- 11. The Project Authority will provide the Contractor a secure electronic correspondence solution to enable communication on offender information which meets the Treasury Board Secretariat's Policy on Government Security (PGS). Where electronic correspondence is not an option, correspondence will be done by mail according to required security standards.
- 12. Prior to any Contractor beginning work under the contract, the Project Authority will offer information specific to the services to be provided. Following the information session, the Project Authority will ensure the Contractor signs a form confirming that the information was provided. The information provided may include, but is not limited to the following:
 - a. Policy on Confidentiality;
 - b. Information on obligations related to the Access to Information Act and the Privacy Act,
 - c. Policy on Emergency Measures;
 - d. Policy on Staff Safety;
 - e. Relationship to the Correctional Service of Canada;
 - f. Contractual Obligations;



- g. Information Management & Security; and
- h. Information Guide for Contractors.
- 13. The Project Authority will monitor and audit the Contractor's compliance with the national policies and standards applicable to this Statement of Work. The Contractor must facilitate and cooperate with such monitoring and audit.

MANDATORY REPORTING

- 14. The Contractor must ensure that if, upon release, the offender fails to contact the Contractor at the scheduled time of arrival and no valid circumstances can be determined, immediate action is taken to advise the Technical Authority of the offender's failure to arrive. If the Technical Authority is not available during normal working hours, the Contractor must contact a Parole Officer Supervisor (POS). The Contractor must contact the National Monitoring Centre (NMC) after-hours.
- 15. During the period of this contract, should the offender's behaviour deteriorate, should he/she be in violation of any release conditions, or if there are any indications that the offender's risk has increased, the Contractor must inform the Technical Authority without delay. The person delegated under section 135 of the CCRA, in conjunction with the Technical Authority, must take appropriate measures to ensure public safety and document such measures accordingly. The Contractor must contact the National Monitoring Centre (NMC) after-hours.
- 16. The Contractor must immediately advise the Technical Authority or the NMC after-hours when any information has been received that would be relevant to CSC to make decisions in the event that interventions are required, and when reliable information exists that the offender has:
 - a. been charged with or is planning to commit a new offence;
 - b. violated or is about to violate a term or condition of release;
 - c. not reported and whereabouts are unknown; or,
 - d. been involved in any other situation which would lead to the conclusion that continued release would constitute an undue risk to society,

TASKS TO BE PERFORMED BY THE CONTRACTOR

- 17. The Contractor must follow all legislation and policies pertaining to the management and supervision of offenders under federal jurisdiction, in the completion of tasks related to the Statement of Work.
- 18. The Contractor must contact the Project Authority or his/her designate for any clarification/inquiries relating to this contract, and/or CSC legislation and policies.
- 19. Where the Contractor has been provided with direct access to OMS in read/write mode, the Contractor will be responsible for entries in relation to the services identified above in accordance with applicable legislation and policies. Where the Contractor has not been provided with direct access to OMS, the Contractor must forward entries in relation to services identified above to CSC, as directed by the Project Authority and agreed upon by the Contractor, in accordance with all security requirements.

CONDITIONAL RELEASE - COMMUNITY SUPERVISION

- 20. The Technical Authority will assign the supervision of offenders on conditional release and those subject to Long-Term Supervision Orders (LTSO) following the appropriate referral, review, and acceptance procedures established by CSC and in accordance with applicable legislation and policy, including requirements in terms of staff safety assessment.
- 21. The Contractor must ensure that offenders, their community supports and local police agencies are provided with CSC's contact numbers to be used in times of crisis or, when the Contractor is unavailable.
- 22.At the initial interview with the offender, the Contractor must review items listed in the Initial Interview Checklist (CSC Form # 1331). A signed copy of the Initial Interview Checklist must be forwarded to the



Technical Authority to be placed on the offender's Case Management file.

- 23. The Contractor must, on a regular basis, in accordance with supervision policies and in consultation with the Technical Authority, verify the offender's place of residence, confirm that the information contained in the Standard Profile is updated, and identify programs considered critical to the offender's reintegration. The Standard Profile must be updated as changes occur in the offender's situation.
- 24.Case Management reports must be submitted to the Technical Authority according to the format and frequency determined in consultation with the Project Authority and according to CSC policies.
- 25. The Contractor must maintain clear, legible and detailed Casework Records which shall include reference to all contacts made with the offender, location of contact (e.g. home, work); time and date of contact; type of contact (e.g. face to face, phone). The Contractor must clearly indicate in Casework Records if the contact is collateral and the name(s) of the community support (s) and their relationship to the offender.
- 26.All Casework Records prepared by the Contractor must be delivered to CSC within a maximum of five (5) days following the contact or activity in accordance with policy requirements. If the Contractor has access to OMS, the Contractor must enter Casework Records in OMS in accordance with policy as soon as possible, but no later than seven (7) days.
- 27.At the request of the Technical Authority, the Contractor must prepare and submit a formal written report (which may include the Correctional Plan [CP] Update, Assessment for Decision, etc.) to the Technical Authority in the following circumstances:
 - a. an increase in the offender's risk;
 - b. a breach of a special condition;
 - c. suspension;
 - d. transfer of the case;
 - e. proposal for change to the conditions of release;
 - f. any situation requiring notification to the Parole Board of Canada;
 - g. exceptional incidents; and,
 - h. termination of supervision (including suspension and warrant expiry).
- 28. The Contractor will share the contents of the report(s) with the offender.
- 29.Case Conferences between the Contractor and the Technical Authority shall take place at a frequency determined in consultation with the Technical Authority and according to CSC policies. The Case Conferences must address the behaviour of the offender and the strategies which might be required in the management of the case, and the results must be noted in a Casework Record by the Contractor, in accordance with paragraph 27.
- 30. The Contractor must be cognizant of and consider all relevant information provided to CSC by victims in the management of an offender's case.

TEMPORARY ABSENCES (The supervision of offenders on Unescorted Temporary Absence (UTA), and/or the supervision of offenders on Work Release (WR)).

- 31.At the request of the Project Authority, the Contractor must meet in person or by telephone with offenders released to the area on an UTA or WR, in accordance with reporting requirements identified in the temporary absence permit.
- 32. The Contractor must conduct a follow-up interview with the UTA/WR sponsor immediately following completion of the UTA or WR. This interview can be completed by telephone.
- 33. The Contractor must complete and forward the Post Temporary Absence/Work Release Evaluation Report (CSC/SCC 1082) to the Technical Authority following the completion of the absence. The evaluation will relate to the specific objectives outlined in the original decision granting the UTA or WR.



TANDEM SUPERVISION (The accompaniment of the assigned Contractor by a second individual).

- 34. The Contractor must, in consultation and as approved by the Technical Authority, obtain the assistance of a CSC-authorized person (e.g. Program Officer, Psychologist, Parole Officers, Police Officer or other) to accompany him/her on home visits in accordance with CSC's Tandem Supervision policy.
- **35.**The Contractor may, at the request of the Project Authority, accompany a CSC Parole Officer on a tandem supervision home visit.

REPORT WRITING

- 36.In addition to the reporting requirements outlined in the sections entitled 'CONDITIONAL RELEASE COMMUNITY SUPERVISION' and 'TEMPORARY ABSENCES', the Contractor must complete the following reports at the request of the Project Authority in accordance with applicable legislation and policy:
 - a. Preliminary Assessment report (PA);
 - b. Community Assessment report (CA);
 - c. Post-Sentence Community Assessment report (PSCA); and
 - d. Community Strategy report (CS).
- 37. The Contractor must submit the completed reports to the Technical Authority in an electronic format and/or hard copy as identified by the Project Authority and agreed upon by the Contractor, within the timeframes outlined in applicable policies.

SHARING AND SHIPPING OF OFFENDER INFORMATION

- 38. The Contractor must not share copies of documentation provided by CSC with the offender unless authorized to do so by the Project Authority, in accordance to CSC policies and guidelines.
- **39.** The Contractor must return all offender information provided by CSC within 30 days of the transfer or termination of supervision (including suspension and warrant expiry) or, following the termination of the contract by CSC, whichever is sooner unless the Project Authority gives written consent instructing otherwise to the Contractor.
- **40.**The Contractor must pack and ship all offender information in accordance with the CSC Offender Records User's Guide. This must include providing an itemized list of documentation and files being returned to CSC on a Transmittal Note & Receipt Form (CSC-0827).

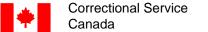
HANDLING OF OFFENDER INFORMATION ELECTRONICALLY

41. All electronic exchanges of information and correspondence must be managed in accordance with the Treasury Board Secretariat's Policy on Government Security (PGS) and the IT Security Requirements Technical Documents.

MONTHLY ACTIVITY REPORTS:

42. The Contractor must provide monthly activity reports to the Technical Authority, including:

- a. Supervision cases identifying the offender's name and FPS number, supervision level and the date supervision commenced;
- b. Supervised UTAs or Work Releases identifying the offender's name and FPS number and the period (weekday or weekend) during which supervision was provided; and,
- c. Number of completed reports identified by type of reports (CA, PSCA, PA, etc.), offender name and FPS number.



AUTHORITIES

43. Contracting Authority

The Contracting Authority for the Contract is: Name: Annette Martin Title: A/District Officer, Contracting and Material Management Services Organization: Correctional Service Canada Address: 1045 Main St., 3rd floor, Moncton, NB, E1C 1H1 Telephone: (506) 851-6507 E-mail address: Annette.L.Martin@csc-scc.gc.ca

44. The Contracting Authority is responsible for the management of the Contract and any changes to the Contract must be authorized in writing by the Contracting Authority. The Contractor must not perform work in excess of or outside the scope of the Contract based on verbal or written requests or instructions from anybody other than the Contracting Authority.

45. Technical Authority

The Technical Authority for the Contra	ct is:
Name:	
Title:	
Organization:	
Address:	
Telephone:	
E-mail address:	

46. The Technical Authority is the representative of the department for whom the work is being carried out under the Contract and is the Contractor's primary contact with regards to the Work under the Contract. Matters relating to the Work under the Contract may be discussed with the Technical Authority; however, the Technical Authority has no authority to authorize changes to the scope of the Work. Changes to the scope of the Work can only be made through a contract amendment issued by the Contracting Authority.

47. Project Authority

The Project Authority for the Contract is:

_

48. The Project Authority or his/her designated representative will be responsible for monitoring the progress of the work and will be responsible for the technical requirements; the acceptance and approval of the deliverables. Any proposed changes to the scope of work may be discussed with the Project Authority, but any resulting changes can only be authorized by an amendment issued by the Contracting Authority.



Service correctionnel

ANNEX B

PROPOSED BASIS OF PAYMENT

The following basis of payment will apply to any call-up issued against this Standing Offer.

1.0 INITIAL STANDING OFFER PERIOD: MARCH 1, 2022, TO FEBRUARY 28, 2023

The Contractor will be paid in accordance with the following basis of payment for work performed pursuant to this standing offer.

For the provision of services as described in Annex A - Statement of Work, the Contractor will be paid the firm all-inclusive rates below in the performance of this standing offer, HST extra.

Total estimated cost for fees

\$17,500.00

- \$213.20 for each Community Assessment (CA)
- \$213.20 for each Post Sentence Community Assessment (PSCA)
- **\$213.20** for each Community Strategy (CS) •
- \$213.20 for each Correctional Plan Progress Report (CPPR)
- \$36.00 for each Tandem Supervision Accompaniment .
- \$197.20 Conditional Release Supervision Blended Rate, for each Parole Supervision (PS) (including Statutory Releases, Full Parole, Day Parole, and 60-day UTAs as well as the paperwork that these cases generate) case for a month, or portion of a month of parole supervision, including the month during which supervision terminates. Payment will not be made for any month during which a paroled offender was under supervision of the Contractor for less than three (3) days.
- \$107.90 for each Unescorted Temporary Absence and Work Release Supervision (Weekday) (i.e. between 08:00 Monday and/or prior to 17:00 on Fridays)
- \$163.80 for each Unescorted Temporary Absence and Work Release Supervision (Weekend) or during a statutory holiday. For the purpose of this agreement, a "weekend" is defined as the period applied to cases that arrive in the jurisdiction after 17:00 on Friday and return to the institution prior to 9:00 the following Monday, and a "statutory holiday" means a holiday as defined in the Interpretation Act, R.S.C. 1970, chap. I-23, s.28.

Travel as per article 5.5 Travel and Living Expenses \$3,000.00 **Total estimate cost** \$20,500.00

2.0 OPTIONS TO EXTEND THE STANDING OFFER PERIOD

Subject to the exercise of the option to extend the Standing Offer period in accordance with Article 4.2 of the original Standing Offer, Options to Extend the Standing Offer, the Contractor will be paid the firm all inclusive rates below, applicable taxes extra, to complete all Work and services required to be performed in relation any call-up issued as a result of the Standing Offer extension.

First Optional Period: March 1, 2023, to February 29, 2024

Total estimated cost for fees



- **\$213.20** for each Community Assessment (CA)
- **\$213.20** for each Post Sentence Community Assessment (PSCA)
- **\$213.20** for each Community Strategy (CS)
- **\$213.20** for each Correctional Plan Progress Report (CPPR)
- \$36.00 for each Tandem Supervision Accompaniment
- \$197.20 <u>Conditional Release Supervision Blended Rate</u>, for each Parole Supervision (PS) (including Statutory Releases, Full Parole, Day Parole, and 60-day UTAs as well as the paperwork that these cases generate) case for a month, or portion of a month of parole supervision, including the month during which supervision terminates. Payment will not be made for any month during which a paroled offender was under supervision of the Contractor for less than three (3) days.
- \$107.90 for each <u>Unescorted Temporary Absence and Work Release Supervision (Weekday)</u> (i.e. between 08:00 Monday and/or prior to 17:00 on Fridays)
- **\$163.80** for each <u>Unescorted Temporary Absence and Work Release Supervision (Weekend)</u> or during a statutory holiday. For the purpose of this agreement, a "weekend" is defined as the period applied to cases that arrive in the jurisdiction after 17:00 on Friday and return to the institution prior to 9:00 the following Monday, and a "statutory holiday" means a holiday as defined in the Interpretation Act, R.S.C. 1970, chap. I-23, s.28.

Travel as per article 5.5 Travel and Living Expenses	\$3,000.00
Total estimate cost	\$20,500.00
Second Optional Period: March 1, 2024, to February 28, 2025	
Total estimated cost for fees	\$17,500.00
• \$213.20 for each Community Assessment (CA)	
• \$213.20 for each Post Sentence Community Assessment (PSCA)	

- **\$213.20** for each Community Strategy (CS)
- **\$213.20** for each Correctional Plan Progress Report (CPPR)
- **\$36.00** for each Tandem Supervision Accompaniment
- \$197.20 <u>Conditional Release Supervision Blended Rate</u>, for each Parole Supervision (PS) (including Statutory Releases, Full Parole, Day Parole, and 60-day UTAs as well as the paperwork that these cases generate) case for a month, or portion of a month of parole supervision, including the month during which supervision terminates. Payment will not be made for any month during which a paroled offender was under supervision of the Contractor for less than three (3) days.
- \$107.90 for each <u>Unescorted Temporary Absence and Work Release Supervision (Weekday)</u> (i.e. between 08:00 Monday and/or prior to 17:00 on Fridays)
- \$163.80 for each <u>Unescorted Temporary Absence and Work Release Supervision (Weekend)</u> or during a statutory holiday. For the purpose of this agreement, a "weekend" is defined as the period applied to cases that arrive in the jurisdiction after 17:00 on Friday and return to the institution prior to



9:00 the following Monday, and a "statutory holiday" means a holiday as defined in the Interpretation Act, R.S.C. 1970, chap. I-23, s.28.

Travel as per article 5.5 Travel and Living Expenses	\$3,000.00
Total estimate cost	\$20,500.00
<u>Third Optional Period: March 1, 2025, to February 28, 2026</u> Total estimated cost for fees	\$17,500.00
	φ17, 300.00

- **\$213.20** for each Community Assessment (CA)
- \$213.20 for each Post Sentence Community Assessment (PSCA)
- **\$213.20** for each Community Strategy (CS)
- **\$213.20** for each Correctional Plan Progress Report (CPPR)
- **\$36.00** for each Tandem Supervision Accompaniment
- \$197.20 <u>Conditional Release Supervision Blended Rate</u>, for each Parole Supervision (PS) (including Statutory Releases, Full Parole, Day Parole, and 60-day UTAs as well as the paperwork that these cases generate) case for a month, or portion of a month of parole supervision, including the month during which supervision terminates. Payment will not be made for any month during which a paroled offender was under supervision of the Contractor for less than three (3) days.
- \$107.90 for each <u>Unescorted Temporary Absence and Work Release Supervision (Weekday)</u> (i.e. between 08:00 Monday and/or prior to 17:00 on Fridays)
- **\$163.80** for each <u>Unescorted Temporary Absence and Work Release Supervision (Weekend)</u> or during a statutory holiday. For the purpose of this agreement, a "weekend" is defined as the period applied to cases that arrive in the jurisdiction after 17:00 on Friday and return to the institution prior to 9:00 the following Monday, and a "statutory holiday" means a holiday as defined in the Interpretation Act, R.S.C. 1970, chap. I-23, s.28.

Travel as per article 5.5 Travel and Living Expenses	\$3,000.00
Total estimate cost	\$20,500.00

3.0 APPLICABLE TAXES

- (a) All prices and amounts of money in the Standing Offer are exclusive of applicable taxes, unless otherwise indicated. Applicable Taxes are extra to the price herein and will be paid by Canada.
- (b) The estimated Applicable Taxes of \$<<u>To Be Inserted at Standing Offer Award></u> are included in the total estimated cost shown on page 1 of this Standing Offer. The estimated Applicable Taxes will be incorporated into all invoices and progress claims and shown as a separate item on invoices and progress claims. All items that are zero-rated, exempt, or to which taxes do not apply, are to be identified as such on all invoices. The Offeror agrees to remit to Canada Revenue Agency (CRA) any amounts of Applicable Taxes or due.

4.0 Electronic Payment of Invoices - Offer

Canada requests that Offerors complete option 1 or 2 below:

1. () Electronic Payment Instruments will be accepted for payment of invoices.

The following Electronic Payment Instrument is accepted: () Direct Deposit (Domestic and International);

2. () Electronic Payment Instruments will not be accepted for payment of invoices.

The Offeror is not obligated to accept payment by Electronic Payment Instruments.

Acceptance of Electronic Payment Instruments will not be considered as an evaluation criterion.



ANNEX C SECURITY REQUIREMENTS CHECK LIST

DOD		4570
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Government Gouvernement du Canada

Contract Number / Numéro du contrat	
21280-22-3852291	
Security Classification / Classification de sécurité	

SE LISTE DE VÉRIFIC	CURITY REQUI						
PART A - CONTRACT INFORMATION / PARTIE A -	INFORMATION C		E				
1. Originating Government Department or Organization				or Directorate / Direction généra	ale ou (Directio	n
Ministère ou organisme gouvernemental d'origine	CSC - SCC	la	PEI Ares				
 a) Subcontract Number / Numéro du contrat de sou 	is-traitance	3. b) Name and	Address of Subcon	ntractor / Nom et adresse du so	us-trait	ant	
 Brief Description of Work / Brève description du tra 	vail						
CAPS - Community Assessments and Parole Supervision	n						
 a) Will the supplier require access to Controlled Go Le fournisseur aura-t-il accès à des marchandis 						No Non	Yes Oui
5. b) Will the supplier require access to unclassified n	nilitary technical da	ta subject to the	provisions of the Te	chnical Data Control		No [Yes
Regulations?					\checkmark	Non L	Oui
Le fournisseur aura-t-il accès à des données teo sur le contrôle des données techniques?	hniques militaires i	non classifiées qu	ii sont assujetties a	ux dispositions du Règlement			
 Surie controle des données techniques / Indicate the type of access required / Indiguer le type 	pe d'accès requis						
6. a) Will the supplier and its employees require acce	ss to PROTECTED	and/or CLASSI	IED information or	accetc?	_	No [Yes
Le fournisseur ainsi que les employés auront-ils						Non	✓ loui
(Specify the level of access using the chart in Q		-					
(Préciser le niveau d'accès en utilisant le tablea 6. b) Will the supplier and its employees (e.g. cleaner			ccess to restricted	access areas? No access to		No [Yes
PROTECTED and/or CLASSIFIED information of			100838 10 168010060	access areas : Inv access to		Non L	Oui
Le fournisseur et ses employés (p. ex. nettoyeu				d'accès restreintes? L'accès			
à des renseignements ou à des biens PROTÉG 6, c) is this a commercial courier or delivery requirem			orisé.			No. 1	1 Vac
6. c) is this a commercial couner or delivery requirem S'agit-il d'un contrat de messagerie ou de livrais			de nuit?			No [Non [Yes
7. a) Indicate the type of information that the supplier				an auqual la fourniecour doura	for an and		
			te type d'informatio			0085	
Canada 🖌		070TAN		n/a Foreign / Étranger			
7. b) Release restrictions / Restrictions relatives à la No release restrictions	All NATO countri	ee		No release restrictions			
Aucune restriction relative	Tous les pays de			Aucune restriction relative			
à la diffusion				à la diffusion			
Not releasable							
Å ne pas diffuser							
						1	
Restricted to: / Limité à :	Restricted to: / Li	mité à :		Restricted to: / Limité à :			
Specify country(ies): / Préciser le(s) pays :	Specify country(i	es): / Préciser le(s) pays :	Specify country(ies): / Précis	er le(s)	pays :	
7. c) Level of information / Niveau d'information							
PROTECTED A	NATO UNCLASS			PROTECTED A			
PROTÉGÉA	NATO NON CLA NATO RESTRIC		<u> </u>	PROTÉGÉ A PROTECTED B	⊨		
PROTÉGÉ B	NATO DIFFUSIO			PROTÉGÉ B			
PROTECTED C	NATO CONFIDE			PROTECTED C			
PROTÉGÉ C	NATO CONFIDE	NTIEL		PROTÉGÉ C			
CONFIDENTIAL	NATO SECRET			CONFIDENTIAL			
CONFIDENTIEL	NATO SECRET			CONFIDENTIEL			
SECRET	COSMIC TOP SI			SECRET			
SECRET	COSMIC TRES	SECRET		SECRET TOP SECRET	⊢		
TRÈS SECRET				TRÈS SECRET			
TOP SECRET (SIGINT)				TOP SECRET (SIGINT)	늼		
TRES SECRET (SIGINT)				TRES SECRET (SIGINT)	\square		

TBS/SCT 350-103(2004/12)

Security Classification / Classification de sécurité

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 Correctional Service	Service correctionnel		
Canada	Canada		

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	Government	Gouvernemen	t	Cor	tract Number / Numéro	du contrat
Τ.	of Canada	du Canada			21280-22-385229	1
				Security	Glassification / Glassific	ation de sécurité
PART & (cor	tinued) / PARTIE	A (aulta)				
8. Will the su Le fourniss If Yes, indi	pplier require acces seur aura-t-il accès cale the level of se	ts to PROTECTED : à des renseignemen nsitivity:	and/or CLASSIFIED COMSE nts ou à des biens COMSEC	C information or assets? désignés PROTÉGÉS et	ou CLASSIFIÉS?	No Yes Non Oui
9. Will the su	pplier require acces	niveau de sensibilité la lo extremely sens à des renseignemen	Itive INFOSEC information or Its ou à des biens INFOSEC	r assets? de nature extrêmement d	lélicate?	No Yes
Document	Number / Numéro	e(s) abrégé(s) du m du document :				
10. a) Person	nel security screen	IER) / PARTIE B - ing level required / N	PERSONNEL (FOURNISSE liveau de contrôle de la sécu	UR) tité du personnel requis		
	RELIABILITY ST COTE DE FIABI	TATUS [CONFIDENTIAL CONFIDENTIEL	SECRET SECRET		SECRET
	TOP SECRET- TRÈS SECRET	SIGINT [NATO CONFIDENTIAL NATO CONFIDENTIEL			SMIC TOP SECRET SMIC TRÈS SECRET
	SITE ACCESS ACCÈS AUX EN	IPLACEMENTS				
	Special commen Commentaires s					
	NOTE: If multiple REMARQUE : S	e levels of screening i plusieurs niveaux d	are identified, a Security Class le contrôle de sécurité sont re	ification Guide must be pro	wided. cation de la sécurité de	sit Atro found
10. b) May un Du pers	screened personne	al be used for portion	ns of the work? It-il se voir confier des parties			No Yes Non Oui
If Yes, v	will unscreened per	sonnel be escorted	?			No Yes
		onnel en question se				NonOui
PART C - SAN	EGUARDS (SUP)	PLIER) / PARTIE C RENSEIGNEMEN	MESURES DE PROTECTIO	ON (FOURNISSEUR)		
11. a) Will the premise	supplier be require	to receive and sto	ore PROTECTED and/or CLA	SSIFIED information or a	ssets on its site or	No Non ✓ Yes Oui
	nisseur sera-t-il ten	u de recevoir et d'er	treposer sur place des rense	ignements ou des biens l	PROTÉGÉS et/ou	
			ISEC information or assets? inseignements ou des biens (COMSEC?		No Yes
PRODUCTIO	ON					
occur at Les inst	the supplier's site o	r premises?	nd/or modification) of PROTEC			GÉ No Ves Non Oui
INFORMATIC	ON TECHNOLOGY	(IT) MEDIA / SUI	PPORT RELATIF À LA TECH	NOLOGIE DE L'INFORM	ATION (TI)	
Le fourn	ion or data? isseur sera-t-il tenui		to electronically process, prod systèmes informatiques pour /ou CLASSIFIES?			No Ves Non Ves Oui
Dispose	e be an electronic lin ra-t-on d'un lien élec ementale?	ik between the suppl ctronique entre le sys	er's IT systems and the goven teme informatique du fourniss	nment department or agen eur et celui du ministère ou	cy? u de l'agence	No Yes Non Oui
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Government Gouvernement of Canada du Canada

DSD-ATL4572

Contract Number / Numéro du contrat 21280-22-3852291

Security Classification / Classification de sécurité

PART C - (continued	-0.7	DAD	THE	C . (quital												
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For users comple	-						mary chart i	s automaticali	v populat	ed by you	rinesc	onsi	as to	previous que	stions.	
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Category Catégorie		OTECT			ASSIFIED			NATO						COMSEC		
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12. a) is the descrip La description										SIFIÉE?				[✓ Non Non	Yes Oui
If Yes, classif Dans l'affirma « Classificatio	ative	, cla	ssif	ier le présent	formulai	re en ind	iquant le niv									
12. b) Will the docu La documenta														l	✓ Non Non	Oui
If Yes, classify this form by annotating the top and bottom in the area entitled "Security Classification" and indicate with attachments (e.g. SECRET with Attachments). Dans l'affirmative, classifier le présent formulaire en indiquant le niveau de sécurité dans la case intitulée « Classification de sécurité » au haut et au bas du formulaire et indiquer qu'il y a des pièces jointes (p. ex. SECRET avec des pièces jointes).																

TBS/SCT 350-103(2004/12)

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Government Gouvernement of Canada du Canada Contract Number / Numéro du contrat 21280-22-3852291 Security Classification / Classification de sécurité

PART D - AUTHORIZATION / PAR	TIE D - AUTORISATIO	N					
13. Organization Project Authority / (Chargé de projet de l'or	ganisme					
Name (print) - Nom (en lettres moulé		Title - Titre		Signature			
Joanne Maillet		A/Area Dire	ctor, NB/PEI	Maillet, Joanne Alice Maillet, Joanne Alice			
Telephone No N ^a de téléphone 506-851-3038	Facsimile No Nº de 506-851-2057		E-mail address - Adresse cour joanne.maillet@csc-scc.gc.ca		Date		
14. Organization Security Authority /	Responsable de la séc	urité de l'orga	nisme			Digitally signed by StDanis, Dominic	
Name (print) - Nom (en lettres moulé	es)	Title - Titre		Signature	StDenis	DR CHCA, CHGC, CUHCSC-GCC, CN+"StDenis, Dominic" 7 Research I am the author of this	
Dominic St-Denis			cting Security Analyst	[Dominio	Content Date: 2021 07.14 09:52:57-04'00 Fost PDF Editor Version: 11.0.0	
Telephone No N° de téléphone	Facsimile No Nº de		E-mail address - Adresse cour	riel	Date		
15. Are there additional instructions (e.g. Security Guide, Security Classification Guide) attached? Des instructions supplémentaires (p. ex. Guide de sécurité, Guide de classification de la sécurité) sont-elles jointes? No No Ves							
Procurement Officer / Agent d'ap	provisionnement						
Name (print) - Nom (en lettres moulé	es)	Title - Titre		Signature			
Sylvie Gallant Telephone No Nº de téléphone		A/Dist Cuntraction	4 Materiel Mont	Sul	re Da	hA	
	Facsimile No N° de (504-) 1651 - 37	télécopieur	E-mail address - Adresse cou		Date		
15001301-8120	19041 301- 37		sylvie gallantecses	cc.gc.cn	July 13	3,2021	
Stephanie Tompkins		e se	curité 7	-	"no	igitally signed by	
Contract Security Officer		16		Tom	pkins,™	ompkins,	
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Stephanie.tompkins@tpg	sc-bwgsc.gc.ca	1F	E-mail address - Adresse cou	alep	Fren i C -	ate: 2021.08.10	
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IT Security Requirements

8.

The IT Security Requirements are derived from the Directive on Security Management.

The requirements below apply to the above-noted contract and all contractors and external partners therein who access information of PROTECTED level sensitivity and use **PROTECTED IT Equipment** (refer to Appendix A: Definitions).

- 1. Any suspected loss or theft of PROTECTED IT Equipment containing PROTECTED information must be reported by the Contractor to the Project Authority immediately.
- All PROTECTED IT Equipment must be located in a space that meets the requirements of an Operations Zone as defined in the <u>G1-026 Guide to the Application of Physical</u> <u>Security Zones</u>.
- 3. All PROTECTED information in the Contractor's custody stored, processed and/or shared electronically must be encrypted using a product that meets Government of Canada (GC) encryption standards as defined in <u>Cryptographic Algorithms for UNCLASSIFIED</u>, <u>PROTECTED A, and PROTECTED B Information</u> and protected by a strong password (minimum 8 characters, uppercase letters, lowercase letters and numbers). Passwords should comply with Canadian Center Cyber Security (<u>CCCS</u>) Best Practices for Passphrases and Passwords.
- 4. All PROTECTED information in the Contractor's custody must be stored in Canada only as per <u>ITPIN 2017-01: Direction for Electronic Data Residency</u>. Storage of all Government of Canada (GC) information outside Canada is prohibited. Only Canadian-based cloud storage services that are specifically-authorised by CSC may be used to store PROTECTED information; all other cloud services are prohibited.
- 5. Current antivirus software must be installed and enabled with the most current virus definitions, updates and maintained on all PROTECTED IT Equipment on which it is possible to install antivirus software.
- 6. The Operating System (OS) and applications used on PROTECTED IT Equipment must be vendor-supported, i.e. current security patches must be available and the product must not have reached end of life, and the latest security patches must be installed. (Please note as of January 14th, 2020 Windows 7 OS is no longer supported).
- 7. Each authorized user who accesses PROTECTED IT Equipment must use their own unique account with user-level privileges and protect it using a strong password. Computer accounts must not be shared. Computer accounts with Administrator-level privileges must be used for system administration tasks only and must not be used for general user tasks, e.g. surfing the Internet, checking email, accessing OMS.
 - Security event logging must be enabled and logs kept for a minimum of 1 month on all PROTECTED IT Equipment on which event logging is possible.
- 9. A password protected screen saver set to 15 minutes or less must be enabled on all PROTECTED IT Equipment connected to or including a digital display or monitor.
- 10. All PROTECTED IT Equipment that is connected to the Internet must reside behind a network router that is securely-configured using industry best practices, e.g. NAT-enabled firewall, password-protected and documented configuration, security logging enabled, maintained and reviewed, and filtered access.

- 11. When PROTECTED IT Equipment is no longer required to store or process PROTECTED information, the information stored on the equipment must be securely destroyed in accordance with <u>IT Media Sanitization</u>. Any PROTECTED information stored on approved Canadian-based cloud storage services must also be deleted when no longer needed.
- 12. All PROTECTED IT Equipment must have its internal data storage devices, e.g. hard drives, removed and secured with the Contractor prior to the equipment being removed from the Contractor's premises for service.
- 13. If it has been determined that PROTECTED IT Equipment is no longer serviceable, any internal data storage devices, e.g. hard drives, contained in the equipment must be surrendered to the Project Authority for destruction. If the internal storage cannot be removed from its host equipment, the host equipment itself must be surrendered to the Project Authority for destruction.
- 14. When PROTECTED information is displayed on the screens of PROTECTED IT Equipment or viewed in printed format, it must not be viewable by unauthorized persons.
- 15. Unless otherwise prohibited, any remote access to PROTECTED IT Equipment using Contractorprovided and/or CSC-provided standard remote access software must be secured using industry best practices, e.g. encrypted connection, two-factor authentication, controlled/restricted access, security logging, split tunneling disabled. All parties using the remote access must also meet all requirements listed in this document.

Additional Security for Connectivity (and other External Partners)

In addition, for contracts where a connectivity requirement has been identified in the SRCL, i.e. "yes" to question 11e, the following IT Security requirements must be met:

- 16. All PROTECTED IT equipment used to access Offender Management System (OMS), its ancillary applications or CSC's email system must meet the following requirements:
 - a. The BIOS is protected with a strong password.
 - b. The BIOS is configured to allow booting only from the system drive, e.g. C: drive.
 - c. All wireless capability is disabled.
 - d. The system is locked or shut down when not in use.
- 17. All PROTECTED IT equipment used to access OMS, its ancillary applications or CSC's email system must never have the following installed and/or used on the equipment unless specifically-authorised by CSC:
 - a. Tools that could circumvent security controls.
 - b. Peer-to-peer (P2P) software used to communicate with other systems over the Internet
 - c. Client-server software such as web servers, proxy servers or file servers.
 - d. Web-based email services.
 - e. Remote-control software.
 - f. Cloud services, including storage (see Requirement 4).

Departmental Security – Physical and Personnel

In addition to the aforementioned items, compliance with the following items below is assumed through Designated Organization Screening (DOS) and Document Safeguarding Capability (DSC) verifications conducted by Canadian Industrial Security Directorate (CISD):



- Each Contractor, Contractor's agents, subcontractors, volunteers or any other parties requiring
 access to PROTECTED information must hold a valid RELIABILITY STATUS security clearance,
 granted by the CISD of Public Works and Government Services Canada (PWGSC) and have a
 legitimate need-to-know for the information provided.
- When not in use, all Portable Data Storage Devices containing PROTECTED information must be secured in a security container that meets GC security standards within an Operations Zone.
- All documentation produced or completed by the Contractor which contains PROTECTED information must have its sensitivity labeled in the upper right hand corner on the face of each page of the document. Also, all Portable Data Storage Devices must be labelled with the highest sensitivity level of the information contained therein, e.g. PROTECTED B.



Appendix A: Definitions

PROTECTED IT Equipment - All Information Technology (IT) equipment and devices (such as, but not limited to, servers, desktop computers, Portable Data Storage Devices) that are used to access, store and/or process information of PROTECTED level sensitivity.

Portable Data Storage Device (PDSD) - Devices that are portable and contain storage or memory into which users can store information are considered portable data storage devices. Examples of portable data storage devices include:

- USB devices (e.g. memory sticks, external hard drives);
- eSATA (External Serial Advanced Technology Attachment) devices;
- Tablets, laptops, smart devices (e.g. BlackBerry), and cameras; and
- Portable media tapes, optical discs (e.g. CDs and DVDs).

Appendix B: References

- Directive on Security Management
 <u>https://www.tbs-sct.gc.ca/pol/doc-eng.aspx?id=32611</u>
- TBS directive on Canadian Industrial Security Directorate (CISD) Roles and Responsibilities http://ssi-iss.tpsgc-pwgsc.gc.ca/msi-ism/ch8-eng.html#ch8-802
- TBS Direction on Electronic Data Residency ITPIN 2017-02, <u>https://www.canada.ca/en/government/system/digital-government/digital-government-innovations/cloud-services/direction-electronic-data-residency.html</u>
- G1-026 Guide to the Application of Physical Security Zones <u>http://www.rcmp-grc.gc.ca/physec-secmat/pubs/g1-026-eng.htm</u>
- Cryptographic Algorithms for UNCLASSIFIED, PROTECTED A, and PROTECTED B Information <u>https://cyber.gc.ca/en/guidance/cryptographic-algorithms-unclassified-protected-and-protectedb-information-itsp40111</u>
- IT Media Sanitization
 <u>https://www.cyber.gc.ca/en/guidance/it-media-sanitization-itsp40006</u>
- G1-001 Security Equipment Guide
 <u>http://www.rcmp-grc.gc.ca/physec-secmat/res-lim/pubs/seg/html/home_e.htm</u>
- Best Practices for Passphrases and Passwords (ITSAP.30.032) <u>https://cyber.gc.ca/en/guidance/best-practices-passphrases-and-passwordsitsap30032</u>

ANNEX D INSURANCE REQUIREMENTS

Commercial General Liability Insurance

- 1. The Contractor must obtain Commercial General Liability Insurance, and maintain it in force throughout the duration of the Contract, in an amount usual for a contract of this nature, but for not less than \$2,000,000 per accident or occurrence and in the annual aggregate.
- 2. The Commercial General Liability policy must include the following:
 - a. Additional Insured: Canada is added as an additional insured, but only with respect to liability arising out of the Contractor's performance of the Contract. The interest of Canada should read as follows: Canada, as represented by Public Works and Government Services Canada.
 - b. Bodily Injury and Property Damage to third parties arising out of the operations of the Contractor.
 - c. Products and Completed Operations: Coverage for bodily injury or property damage arising out of goods or products manufactured, sold, handled, or distributed by the Contractor and/or arising out of operations that have been completed by the Contractor.
 - d. Personal Injury: While not limited to, the coverage must include Violation of Privacy, Libel and Slander, False Arrest, Detention or Imprisonment and Defamation of Character.
 - e. Cross Liability/Separation of Insureds: Without increasing the limit of liability, the policy must protect all insured parties to the full extent of coverage provided. Further, the policy must apply to each Insured in the same manner and to the same extent as if a separate policy had been issued to each.
 - f. Blanket Contractual Liability: The policy must, on a blanket basis or by specific reference to the Contract, extend to assumed liabilities with respect to contractual provisions.
 - g. Employees and, if applicable, Volunteers must be included as Additional Insured.
 - h. Employers' Liability (or confirmation that all employees are covered by Worker's compensation (WSIB) or similar program)
 - i. Broad Form Property Damage including Completed Operations: Expands the Property Damage coverage to include certain losses that would otherwise be excluded by the standard care, custody or control exclusion found in a standard policy.
 - j. Notice of Cancellation: The Contractor will provide the Contracting Authority thirty (30) days prior written notice of policy cancellation or any changes to the insurance policy.
 - k. If the policy is written on a claims-made basis, coverage must be in place for a period of at least 12 months after the completion or termination of the Contract.
 - I. Owners' or Contractors' Protective Liability: Covers the damages that the Contractor becomes legally obligated to pay arising out of the operations of a subcontractor.
 - m. Non-Owned Automobile Liability Coverage for suits against the Contractor resulting from the use of hired or non-owned vehicles.



n. Litigation Rights: Pursuant to subsection 5(d) of the <u>Department of Justice Act</u>, S.C. 1993, c. J-2, s.1, if a suit is instituted for or against Canada which the Insurer would, but for this clause, have the right to pursue or defend on behalf of Canada as an Additional Named Insured under the insurance policy, the Insurer must promptly contact the Attorney General of Canada to agree on the legal strategies by sending a letter, by registered mail or by courier, with an acknowledgement of receipt.

For the province of Quebec, send to:

Director Business Law Directorate, Quebec Regional Office (Ottawa), Department of Justice, 284 Wellington Street, Room SAT-6042, Ottawa, Ontario, K1A 0H8

For other provinces and territories, send to:

Senior General Counsel, Civil Litigation Section, Department of Justice 234 Wellington Street, East Tower Ottawa, Ontario K1A 0H8

A copy of the letter must be sent to the Contracting Authority. Canada reserves the right to co-defend any action brought against Canada. All expenses incurred by Canada to co-defend such actions will be at Canada's expense. If Canada decides to co-defend any action brought against it, and Canada does not agree to a proposed settlement agreed to by the Contractor's insurer and the plaintiff(s) that would result in the settlement or dismissal of the action against Canada, then Canada will be responsible to the Contractor's insurer for any difference between the proposed settlement amount and the amount finally awarded or paid to the plaintiffs (inclusive of costs and interest) on behalf of Canada.



ANNEX E

EVALUATION CRITERIA

1.0 Technical Evaluation:

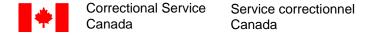
- 1.1 The following elements of the offer will be evaluated and scored in accordance with the following evaluation criteria.
 - Mandatory Technical Criteria
 - Rated Technical Criteria

It is <u>imperative</u> that the offer <u>address each of these criteria</u> to demonstrate that the requirements are met.

- 1.2 LISTING EXPERIENCE WITHOUT PROVIDING ANY SUBSTANTIATING DATA TO SUPPORT WHERE, WHEN AND HOW SUCH EXPERIENCE WAS OBTAINED WILL RESULT IN THE STATED EXPERIENCE NOT BEING CONSIDERED FOR EVALUATION PURPOSES.
- 1.3 All experience must be strictly work-related. Time spent during education and/or training will not be considered, unless otherwise indicated.
- 1.4 Experience must be demonstrated through a history of past projects, either completed or on-going.
- 1.5 References must be provided for each project/employment experience.
 - I. Where the stated experience was acquired within a Canadian Federal Government Department or Agency **as a Public Servant**, the reference must be a Public Servant who had a supervisory role over the proposed resource during the stated employment.
 - II. Where the stated experience was acquired within a Canadian Federal Government Department or Agency **as a consultant**, the reference must be the Public Servant who was identified as the Project Authority of the project on which the proposed resource acquired the experience.
 - III. References must be presented in this format:
 - a. Name;
 - b. Organization;
 - c. Current Phone Number; and
 - d. Email address if available

1.6 Response Format

- I. In order to facilitate evaluation of offers, it is recommended that Offerors' offers address the mandatory criteria in the order in which they appear in the Evaluation Criteria and using the numbering outlined.
- II. Offerors are also advised that the month(s) of experience listed for a project or experience whose timeframe overlaps that of another referenced project or experience will only be counted once. For example: Project 1 timeframe is July 2001 to December 2001; Project 2 timeframe is October 2001 to January 2002; the total months of experience for these two project references is seven (7) months.
- III. For any requirements that specify a particular time period (e.g., 2 years) of work experience, CSC will disregard any information about experience if the technical offer does not include the required month and year for the start date and end date of the experience claimed.



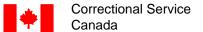
IV. CSC will also only evaluate the duration that the resource actually worked on a project or projects (from the start date to end date), instead of the overall start and end date of a project or a combination of projects in which a resource has participated.

MANDATORY TECHNICAL CRITERIA

It is understood by the parties submitting offers that to be considered valid, an offer MUST meet all of the following mandatory requirements. Proposals must be supported by proper and adequate detail, particularly where supporting evidence is required by a mandatory item. Those not meeting all of these mandatory requirements will be given no further consideration.

ATTENTION BIDDERS: WRITE BESIDE THE CRITERIA BELOW THE RELEVANT PAGE NUMBER(S) FROM YOUR PROPOSAL WHICH ADDRESSES THE ISSUE.

	Mandatory Technical Criteria	Bidder Response Description (include page number in bid)	Met/ Not Met	Comments
M1	The bidder must be able to provide services in English. The bidder must demonstrate how the proposed meets the language requirements in a detailed resumé of the proposed.			
M2	The bidder's proposed personnel must have the ability and flexibility to travel in the province of Prince Edward Island to perform the work required.			
M3	The bid must include proof that the proposed personnel have a valid driver's license.			
M4	The bid must include proof of vehicle liability insurance coverage required herein.			
M5	Resumés of the proposed personnel must be included in the bid.			
M6	A copy of the educational degree(s) for the proposed personnel must be included in the bid.			



POINT RATED TECHNICAL CRITERIA

In addition to meeting all of the mandatory requirements, the technical proposal will be evaluated on the basis of the following. The proposal must obtain 60% of the maximum overall score of 105 points in order to be deemed responsive.

ATTENTION BIDDERS: WRITE BESIDE THE CRITERIA BELOW THE RELEVANT PAGE NUMBER(S) FROM YOUR PROPOSAL, WHICH ADDRESSES THE ISSUE.

Poir	nt Rated Criteria	Cross	For Evaluation Purposes			
		Reference to Technical Offer (page #)	Met/ Not Met	Score	Comments	
R1	 Demonstrate the different types of disadvantaged persons the proposed worker has supported in the past. Male Offenders Female Offenders Homeless Persons Persons with mental deficiencies Disadvantaged minorities Bidders must provide a copy of their resumé to demonstrate how they meet the required experience. 5 points will be given for each of the following types they have supported (Maximum of 25 points) 					
R2	 Demonstrate that the proposed worker has experience assessing those in the criminal justice system and identifying their needs. Bidders must provide a copy of their resumé to demonstrate how they meet the required experience. 2 points for every 6 months experience (Maximum 20 points) 					
R3	Demonstrate that the proposed worker has experience working with offenders on conditional release. Bidders must provide a copy of their resumé to demonstrate how they meet the required experience. 2 points for every 6 months of experience					



	(Maximum 20 points)		
R4	Demonstrate that the proposed worker has experience assessing risk in regards to an individual's behaviour.		
	Bidders must provide a copy of their resumé to demonstrate how they meet the required experience.		
	2 points for every 6 months experience		
	(Maximum 20 points)		
	Criteria for the organization:		
R5	Demonstrate that the organization has been assisting disadvantaged persons in the community.		
	Bidders must provide a copy of their resumé to demonstrate how they meet the required experience.		
	2 points for every full year of service		
	(Maximum 20 points)		