

Appendix E-1 – Security Classification Guide

The following table outlines the personnel and facility security clearance requirements based on the expected roles and access to Canada Data.

The Contractor must contact PSPC CISD to ensure that the appropriate sub-SRCL is established for Sub-Contractors.

Screening measures must be applied in accordance with the definition and practices in the Treasury Board Standard on Security Screening (<https://www.tbs-sct.gc.ca/pol/doc-eng.aspx?id=28115>), or use an acceptable equivalent agreed to by Canada.

NOTE:

- End user ECCS data PA Now (backend management data is PB)/ end user CCaaS data Unclassified now (back end management data is PA).
- End user ECCS and CCaaS data Protected B in the future.

Table A-1 Security Classification Guide

#	Role/Function	Expected Access	Screening Required (ECCS) – PA Now	Screening Required (CCaaS)- Unclassified Now	Screening Required (CCaaS)- PB Future	Screening Required (CCaaS)- PB Future
1	Any Contractor personnel with general duties, including facilities management resources (maintenance services, guard duties etc) that have physical access to hardware equipment at the Contractor data centers for Services and where Canada Data is stored.	<ul style="list-style-type: none"> • Physical hardware • Data Center facilities • Data as stored on the Contractor’s local backup media 	Reliability	Reliability	Reliability	Reliability
2	Any Contractor personnel who have restricted logical access to operate, administer and configure IT systems and applications for Services in the Contractor data centers.	<ul style="list-style-type: none"> • Business data • Data as stored on the Contractor’s compute, storage, and network components 	Reliability	Reliability	Reliability	Reliability
3	Any Contractor personnel that have elevated privileges allowing unrestricted logical access to operate, administer, and configure IT systems and applications for Services in the Contractor data centers.	<ul style="list-style-type: none"> • Business data • Data as stored on the Contractor’s compute, storage, and network components • Security data including audit logs for Contractor Infrastructure components • Sensitive data • Canada’s Data 	Reliability	Reliability	Secret	Secret

#	Role/Function	Expected Access	Screening Required (ECCS) – PA Now	Screening Required (CCaaS)- Unclassified Now	Screening Required (CCaaS)- PB Future	Screening Required (CCaaS)- PB Future
		<ul style="list-style-type: none"> Voice and Screen Recordings 				