



**RETURN BIDS TO:**

**RETOURNER LES SOUMISSIONS À:**

Bid Receiving - PWGSC / Réception des soumissions -  
TPSGC

11 Laurier St. / 11, rue Laurier

Place du Portage, Phase III

Core 0B2 / Noyau 0B2

Gatineau

Québec

K1A 0S5

Bid Fax: (819) 997-9776

**SOLICITATION AMENDMENT  
MODIFICATION DE L'INVITATION**

The referenced document is hereby revised; unless otherwise indicated, all other terms and conditions of the Solicitation remain the same.

Ce document est par la présente révisé; sauf indication contraire, les modalités de l'invitation demeurent les mêmes.

**Comments - Commentaires**

THIS DOCUMENT CONTAINS A SECURITY  
REQUIREMENT

**Vendor/Firm Name and Address**

Raison sociale et adresse du  
fournisseur/de l'entrepreneur

**Issuing Office - Bureau de distribution**

Informatics Professional Services Division / Division  
des services professionnels en informatique

Les Terrasses de la Chaudière

10, rue Wellington, 4ième

étage/Floor

Gatineau

Québec

K1A 0S5

<b>Title - Sujet</b> TBIPS Tier 2 - ESDC	
<b>Solicitation No. - N° de l'invitation</b> G9292-226504/A	<b>Amendment No. - N° modif.</b> 014
<b>Client Reference No. - N° de référence du client</b> PREQ 100016504	<b>Date</b> 2021-10-27
<b>GETS Reference No. - N° de référence de SEAG</b> PW-\$\$ZM-625-39844	
<b>File No. - N° de dossier</b> 625zm.G9292-226504	<b>CCC No./N° CCC - FMS No./N° VME</b>
<b>Solicitation Closes - L'invitation prend fin</b> <b>at - à 02:00 PM</b> Eastern Daylight Saving Time EDT <b>on - le 2021-11-02</b> Heure Avancée de l'Est HAE	
<b>F.O.B. - F.A.B.</b> <b>Plant-Usine:</b> <input type="checkbox"/> <b>Destination:</b> <input type="checkbox"/> <b>Other-Autre:</b> <input type="checkbox"/>	
<b>Address Enquiries to: - Adresser toutes questions à:</b> Haroutounian, Rosanna	<b>Buyer Id - Id de l'acheteur</b> 625zm
<b>Telephone No. - N° de téléphone</b> (873) 354-5346 ( )	<b>FAX No. - N° de FAX</b> ( ) -
<b>Destination - of Goods, Services, and Construction:</b> <b>Destination - des biens, services et construction:</b>	

Instructions: See Herein

Instructions: Voir aux présentes

<b>Delivery Required - Livraison exigée</b>	<b>Delivery Offered - Livraison proposée</b>
<b>Vendor/Firm Name and Address</b> <b>Raison sociale et adresse du fournisseur/de l'entrepreneur</b>	
<b>Telephone No. - N° de téléphone</b> <b>Facsimile No. - N° de télécopieur</b>	
<b>Name and title of person authorized to sign on behalf of Vendor/Firm</b> <b>(type or print)</b> <b>Nom et titre de la personne autorisée à signer au nom du fournisseur/</b> <b>de l'entrepreneur (taper ou écrire en caractères d'imprimerie)</b>	
<b>Signature</b>	<b>Date</b>

## AMENDMENT NO. 014

This amendment is raised to revise the solicitation and to answer bidders' questions.

### **SOLICITATION REVISIONS:**

#### **25. After Table of Contents in the RFP, at List of Attachments to Part 5 (Certifications):**

Insert:

-Attachment 5.2: COVID-19 Vaccination Requirement Certification

#### **26. At section 1.2 of the RFP, Summary, item (i):**

Delete:

In its entirety.

Insert:

- (i) This requirement is subject to the COVID-19 Vaccination Policy for Supplier Personnel. Failure to complete and provide the COVID-19 Vaccination Requirement Certification as part of the bid will render the bid non-responsive.
- (j) SA Holders that are invited to compete as a joint venture must submit a bid as that joint venture SA Holder, forming no other joint venture to bid. Any joint venture must be already qualified under the SA EN578-170432 as that joint venture at the time of bid closing in order to submit a bid.

The Resource Categories described below are required on an as and when requested basis in accordance with the TBIPS SA Annex "A":

RESOURCE CATEGORY	LEVEL OF EXPERTISE	ESTIMATED NUMBER OF DAYS REQUIRED (PER YEAR)
A.1 Application/Software Architect	LEVEL 2	960
A.1 Application/Software Architect	LEVEL 3	1440
A.6 Programmer/Software Developer	LEVEL 2	240
A.6 Programmer/Software Developer	LEVEL 3	240
A.7 Programmer/Analyst	LEVEL 2	240
A.7 Programmer/Analyst	LEVEL 3	240
A.8 System Analyst	LEVEL 3	240
A.11 Tester	LEVEL 1	240
A.11 Tester	LEVEL 2	240
A.11 Tester	LEVEL 3	240
I.1 Data Conversion Specialist	LEVEL 3	240
I.10 Technical Architect	LEVEL 2	240
I.10 Technical Architect	LEVEL 3	240

I.11 Technology Architect	LEVEL 2	240
I.11 Technology Architect	LEVEL 3	2160
B.1 Business Analyst	LEVEL 3	720
B.2 Business Architect	LEVEL 3	240
B.7 Business Transformation Architect	LEVEL 3	240
B.14 Technical Writer	LEVEL 3	240
P.1 Change Management Consultant	LEVEL 3	240
P.5 Project Executive	LEVEL 3	240
P.7 Project Coordinator	LEVEL 3	240
P.9 Project Manager	LEVEL 2	240
P.9 Project Manager	LEVEL 3	240
P.10 Project Scheduler	LEVEL 3	240
P.11. Quality Assurance Specialist/Analyst	LEVEL 3	240
P.12 Risk Management Specialist	LEVEL 3	240

**27. At Section 5.1 of the RFP, Certifications Precedent to Contract Award and Additional Information:**

Insert:

**(c) COVID-19 Vaccination Requirement Certification**

In accordance with the COVID-19 Vaccination Policy for Supplier Personnel, all Bidders must provide with their bid, the COVID-19 Vaccination Requirement Certification attached to this bid solicitation, to be given further consideration in this procurement process. This Certification incorporated into the bid solicitation on its closing date is incorporated into, and forms a binding part of any resulting Contract.

**28. At ATTACHMENT 4.2, POINT-RATED TECHNICAL CRITERIA:**

Delete:

<b>RTC6</b>	The Bidder should demonstrate that they hold current ISO Quality Management Certification.  Proof of certification must be provided with the bid.	<b>/25</b>	ISO 9001:2015 Certification = 25 points	
-------------	---	------------	--	--

Insert:

<b>RTC6</b>	The Bidder should demonstrate that they hold current ISO Quality Management Certification.  Proof of certification must be provided with the bid.	<b>/5</b>	ISO 9001:2015 Certification = 5 points	
-------------	---	-----------	---	--

**29. At ATTACHMENT 4.2, POINT-RATED TECHNICAL CRITERIA:**

Delete:

<b>Maximum Points Available:</b>	<b>262</b>
<b>Minimum Points Required:</b>	<b>183</b>

Insert:

<b>Maximum Points Available:</b>	<b>242</b>
<b>Minimum Points Required:</b>	<b>169</b>

**30. After ATTACHMENT 5.1, FEDERAL CONTRACTORS PROGRAM FOR EMPLOYMENT EQUITY – CERTIFICATION:**

Insert:

**ATTACHMENT 5.2, COVID-19 VACCINATION REQUIREMENT CERTIFICATION (see attachment)**

**QUESTIONS AND ANSWERS**

**Question 63:** RTC6 requests that Bidders hold an ISO Quality Management Certification to score 25 points, while any other quality management system demonstrated scores 0 points. This unfairly narrows the pool of capable Bidders from achieving a competitive score. To provide Bidders with knowledge and insight to best serve ESDC on this requirement and future requirements, we respectfully request that ESDC clarify the reasoning behind the importance and heavily weighted score placed on one singular quality management process, in this case the ISO certification.

**Answer 63:** ISO 9001:2015 certification is a globally recognised certification for quality management, which requires passing an audit by a third-party, independent auditor. Having an ISO 9001:2015 certification as a rated requirement allows ESDC to identify those firms that have met this internationally recognized standard, and as such allocate the points merited to those firms that are the best qualified to provide reliable, quality support for the Pensions program relied on by over 7 million Canadians. Note that RTC6 has been revised. Please see Solicitation Revision 28.

**Question 64:** RTC6 requests that Bidders hold an ISO Quality Management Certification to score 25 points, while any other quality management system demonstrated scores 0 points. This unfairly narrows the pool of capable Bidders from achieving a competitive score. To support the mandate of fairness and transparency throughout the bidding process, we respectfully request ESDC reconsider and allow for the allocation of partial points in RTC6 for Bidders who demonstrate a detailed Quality Management Process.

**Answer 64:** RTC6 has been revised. Please see Solicitation Revision 28.

**Question 65:** Given the complexity of the data needed to substantiate so many categories over multiple workstreams in this response, we kindly ask that ESDC extend the bid submission date by an additional one (1) week to November 9<sup>th</sup>, 2021. We hope that ESDC can accommodate this request.

**Answer 65:** The solicitation closing date will not be extended at this time.

**ALL OTHER TERMS AND CONDITIONS REMAIN THE SAME.**

**NOTE:** A BID ALREADY SUBMITTED MAY BE AMENDED PRIOR TO THE CLOSING DATE. AMENDING CORRESPONDENCE MUST ADDRESS THE SOLICITATION NUMBER AND THE CLOSING DATE. BIDS MUST BE SUBMITTED ONLY TO THE PUBLIC WORKS AND GOVERNMENT SERVICES CANADA (PWGSC) BID RECEIVING UNIT VIA E-POST CONNECT.

For bidders needing to register with epost Connect the email address is:  
[tpsgc.dgareceptiondessoumissions-abbidreceiving.pwgsc@tpsgc-pwgsc.gc.ca](mailto:tpsgc.dgareceptiondessoumissions-abbidreceiving.pwgsc@tpsgc-pwgsc.gc.ca)

Interested Bidders must register as early as possible, and in any case, at least six business days prior to the solicitation closing date and time (in order to ensure a response). Requests to open an epost Connect conversation received after that time may not be answered.