



RETURN BIDS TO:
RETOURNER LES SOUMISSIONS À:
PWGSC/TPSGC Acquisitions Bid
Receiving/Réception des Soumissions
126 Prince William Street/
126, rue Prince William
Suite 14B
Saint John
New Brunswick
E2L 2B6
Bid Fax: (506) 636-4376

SOLICITATION AMENDMENT
MODIFICATION DE L'INVITATION

The referenced document is hereby revised; unless otherwise indicated, all other terms and conditions of the Solicitation remain the same.

Ce document est par la présente révisé; sauf indication contraire, les modalités de l'invitation demeurent les mêmes.

Comments - Commentaires

Vendor/Firm Name and Address
Raison sociale et adresse du
fournisseur/de l'entrepreneur

Issuing Office - Bureau de distribution
Saint John, NB (STJ)
126 Prince William Street/
126, rue Prince William
Suite 14B
Saint John
New Bruns
E2L 2B6

Title - Sujet Federal Health Claims Proces. Svcs. Federal Health Claims Processing Services	
Solicitation No. - N° de l'invitation 51019-211004/A	Amendment No. - N° modif. 003
Client Reference No. - N° de référence du client 51019-211004	Date 2021-11-19
GETS Reference No. - N° de référence de SEAG PW-\$STJ-002-4555	
File No. - N° de dossier STJ-1-44001 (002)	CCC No./N° CCC - FMS No./N° VME
Solicitation Closes - L'invitation prend fin at - à 02:00 PM Atlantic Daylight Saving Time ADT on - le 2022-06-30 Heure Avancée de l'Atlantique HAA	
F.O.B. - F.A.B. Plant-Usine: <input type="checkbox"/> Destination: <input checked="" type="checkbox"/> Other-Autre: <input type="checkbox"/>	
Address Enquiries to: - Adresser toutes questions à: Donovan (STJ), Janine E.	Buyer Id - Id de l'acheteur stj002
Telephone No. - N° de téléphone (506) 639-0215 ()	FAX No. - N° de FAX (506) 636-4376
Destination - of Goods, Services, and Construction: Destination - des biens, services et construction:	

Instructions: See Herein

Instructions: Voir aux présentes

Delivery Required - Livraison exigée	Delivery Offered - Livraison proposée
Vendor/Firm Name and Address Raison sociale et adresse du fournisseur/de l'entrepreneur	
Telephone No. - N° de téléphone Facsimile No. - N° de télécopieur	
Name and title of person authorized to sign on behalf of Vendor/Firm (type or print) Nom et titre de la personne autorisée à signer au nom du fournisseur/ de l'entrepreneur (taper ou écrire en caractères d'imprimerie)	
Signature	Date

Title: Federal Health Claims Processing Services

This amendment no. 3 to the Letter of Interest (LOI) is for the following:

To provide a list of six questions for industry feedback.

Responses to the questions below may be provided by email to Janine.donovan@pwgsc-tpsgc.gc.ca. We are requesting the responses/feedback be provided by December 9th, 2021.

1. Does your organization feel existing services should be included in a single procurement, or would Canada and/or the client be better served with these services being provided through more than one contract or through other delivery solutions? Please provide the rationale for your response.
2. Are there any requirements that would prevent your organization from submitting a proposal? If so, please elaborate.
3. Canadians expect their government to adapt how it operates, designs and provides services in order to meet their needs. End to end digital solutions provide opportunities for government to better understand its clients, improve its delivery of services to meet their needs, and operate more efficiently. How does your organization leverage digital technology in the provision of client centered health authorizations and claims processing services?
4. The government of Canada is interested in tracking the impact of its services and programs on its clients' wellness. Would the monitoring of health outcomes impact your proposed delivery approach?
5. What are the emerging changes in the health authorization and claims processing industry that could potentially impact the FHCPS services requirements and/or client service delivery? What technical changes or innovations does your organization foresee, which may impact the way these services will be delivered? What would be the benefits and risk associated with utilizing these changes or innovations?
- 6.. What additional information regarding the programs and services would your organization find useful to understand the requirements?

Disclaimer:

This is not a bid solicitation. This LOI and LOI amendments will not result in the award of any contract; therefore, potential suppliers of any goods or services described in this LOI and subsequent amendments should not earmark stock or facilities, nor allocate resources, as a result of any information contained in this LOI and LOI amendments. Whether or not any potential supplier responds to this LOI or LOI amendments will not preclude that supplier from participating in any future procurement. Also, the procurement of any of the goods and services described in this LOI will not necessarily follow this LOI. This LOI is simply intended to solicit feedback from industry with respect to the matters described in this LOI.

Respondents are reminded that this is an LOI and not an RFP and in this regard respondents are requested to provide their responses to the questions described in this LOI amendment. Any marketing or promotional information submitted as part of the responses will not be reviewed.

Responses will not be used for competitive or comparative evaluation purposes. However, the responses received may be used by Canada to develop or modify procurement strategies or any draft documents contained in this LOI.

Solicitation No. - N° de l'invitation
51019-211004/A
Client Ref. No. - N° de réf. du client
51019-211004

Amd. No. - N° de la modif.
003
File No. - N° du dossier
STJ-1-44001

Buyer ID - Id de l'acheteur
STJ002
CCC No./N° CCC - FMS No./N° VME

Contracting Authority Coordinates:

Name Janine Donovan
Telephone No.: (506) 639-0215
Email: janine.donovan@pwgsc-tpsgc.gc.ca

All other terms and conditions of the solicitation document remain unchanged.