RETURN BIDS TO: RETOURNER LES SOUMISSIONS A :

Bid Receiving/Réception des soumissions

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REQUEST FOR PROPOSAL

DEMANDE DE PROPOSITION

Proposal to: Canadian Food Inspection Agency

We hereby offer to sell to Her Majesty the Queen in right of Canada, in accordance with the terms and conditions set out herein, referred to herein or attached hereto, the goods, services, and construction listed herein and on any attached sheets at the price(s) set out therefor.

Proposition aux : Agence canadienne d'inspection des aliments

Nous offrons par la présente de vendre à Sa Majesté la Reine du chef du Canada, aux conditions énoncées ou incluses par référence dans la présente et aux appendices ci-jointes, les biens, services et construction énumérés ici sur toute feuille ciannexée, au(x) prix indiqué(s).

Comments: - Commentaries :

Title - Sujet Date Garment Rental, laundry and Delivery Services for Approximately Thirty (30) December 17, 2021 Employees for CFIA locations in New Brunswick And Nova Scotia Solicitation No. - Nº de l'invitation C0138 Client Reference No. - No. De Référence du Client C0138 Solicitation Closes - L'invitation prend fin EST(Eastern Standard Time) At /à: 2:00 pm HNE (heure normale de l'Est) On / le: January 24, 2022 **Delivery - Livraison** Taxes - Taxes **Duty - Droits** See herein — Voir aux See herein — Voir See herein — Voir aux présentes aux présentes présentes Destination of Goods and Services - Destinations des biens et services See herein — Voir aux présentes Instructions See herein — Voir aux présentes Address Inquiries to -Adresser toute demande de renseignements à Aimee.legault@inspection.gc.ca Telephone No. - No. de téléphone Facsimile No. - No. de télécopieur 343-573-4189 N/A **Delivery Required** -Delivery Offered -Livraison exigée Livraison proposée See herein — Voir aux présentes

| Vendor/Firm Name, Address and Readresse et représentant du fourniss | • |
|--|------------------------------------|
| Telephone No. – No. de téléphone | Facsimile No. – No. de télécopieur |
| Name and title of person authorized (type or print) – Nom et titre de la pe du fournisseur/de l'entrepreneur (ta d'imprimerie) | ersonne autorisée à signer au nom |
| Signature | Date |



November 2020 Medium Complexity Bid Solicitation and Resulting Contract Template (MC)

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PART 1 - GENERAL INFORMATION

1.1 Security Requirements

There is no security requirement applicable to the Contract.

1.2 Statement of Work

The Work to be performed is detailed under Annex A of the resulting contract clauses.

1.3 Debriefings

Bidders may request a debriefing on the results of the bid solicitation process. Bidders should make the request to the Contracting Authority within 15 working days from receipt of the results of the bid solicitation process. The debriefing may be in writing, by telephone or in person.

1.4 COVID-19 vaccination requirement

This requirement is subject to the COVID-19 Vaccination Policy for Supplier Personnel. Failure to complete and provide the COVID-19 Vaccination Requirement Certification as part of the bid will render the bid non-responsive.

PART 2 - BIDDER INSTRUCTIONS

2.1 Standard Instructions, Clauses and Conditions

All instructions, clauses and conditions identified in the bid solicitation by number, date and title are set out in the <u>Standard Acquisition Clauses and Conditions Manual</u> (https://buyandsell.gc.ca/policy-and-guidelines/standard-acquisition-clauses-and-conditions-manual) issued by Public Works and Government Services Canada.

Bidders who submit a bid agree to be bound by the instructions, clauses and conditions of the bid solicitation and accept the clauses and conditions of the resulting contract.

The <u>2003</u> (2020-05-28) Standard Instructions - Goods or Services - Competitive Requirements, are incorporated by reference into and form part of the bid solicitation.

"Subsection 3.a) of Section 01, Integrity Provisions - Bid of the Standard Instructions 2003 incorporated by reference above is deleted in its entirety and replaced with the following:

a. at the time of submitting an arrangement under the Request for Supply Arrangements (RFSA), the Bidder has already provided a list of names, as requested under the <u>Ineligibility and Suspension Policy</u>. During this procurement process, the Bidder must immediately inform Canada in writing of any changes affecting the list of names.

Subsection 5.4 of 2003, Standard Instructions - Goods or Services - Competitive Requirements, is amended as follows:

Delete: 60 days Insert: 120 days

2.2 Submission of Bids

Bids must be submitted only to The Canadian Food Inspection Agency (CFIA) Bid Receiving Unit by the date, time and place indicated on the cover page of the bid solicitation.

Due to the nature of the bid solicitation, bids transmitted by facsimile to CFIA will not be accepted.

2.2.1 Improvement of Requirement During Solicitation Period

Should bidders consider that the specifications or Statement of Work contained in the bid solicitation could be improved technically or technologically, bidders are invited to make suggestions, in writing, to the Contracting Authority named in the bid solicitation. Bidders must clearly outline the suggested improvement as well as the reason for the suggestion. Suggestions that do not restrict the level of competition nor favour a particular bidder will be given consideration provided they are submitted to the Contracting Authority at least fifteen (15) days before the bid closing date. Canada will have the right to accept or reject any or all suggestions.

2.3 Former Public Servant

Contracts awarded to former public servants (FPS) in receipt of a pension or of a lump sum payment must bear the closest public scrutiny, and reflect fairness in the spending of public funds. In order to comply with Treasury Board policies and directives on contracts awarded to FPSs, bidders must provide the information required below before contract award. If the answer to the questions and, as applicable the information required have not been received by the time the evaluation of bids is completed, Canada will inform the Bidder of a time frame within which to provide the information. Failure to comply with Canada's request and meet the requirement within the prescribed time frame will render the bid non-responsive.



Definitions

For the purposes of this clause, "former public servant" is any former member of a department as defined in the Financial Administration Act, R.S., 1985, c. F-11, a former member of the Canadian Armed Forces or a former member of the Royal Canadian Mounted Police. A former public servant may be: a.an individual;

b.an individual who has incorporated;

c.a partnership made of former public servants; or

d.a sole proprietorship or entity where the affected individual has a controlling or major interest in the entity.

"lump sum payment period" means the period measured in weeks of salary, for which payment has been made to facilitate the transition to retirement or to other employment as a result of the implementation of various programs to reduce the size of the Public Service. The lump sum payment period does not include the period of severance pay, which is measured in a like manner.

"pension" means a pension or annual allowance paid under the Public Service Superannuation Act (PSSA), R.S., 1985, c. P-36, and any increases paid pursuant to the Supplementary Retirement Benefits Act, R.S., 1985, c. S-24 as it affects the PSSA. It does not include pensions payable pursuant to the Canadian Forces Superannuation Act, R.S., 1985, c. C-17, the Defence Services Pension Continuation Act, 1970, c. D-3, the Royal Canadian Mounted Police Pension Continuation Act, 1970, c. R-10, and the Royal Canadian Mounted Police Superannuation Act, R.S., 1985, c. R-11, the Members of Parliament Retiring Allowances Act, R.S. 1985, c. M-5, and that portion of pension payable to the Canada Pension Plan Act, R.S., 1985, c. C-8.

Former Public Servant in Receipt of a Pension

As per the above definitions, is the Bidder a FPS in receipt of a pension?

Yes () No ()

If so, the Bidder must provide the following information, for all FPSs in receipt of a pension, as applicable: a.name of former public servant;

b.date of termination of employment or retirement from the Public Service.

By providing this information, Bidders agree that the successful Bidder's status, with respect to being a former public servant in receipt of a pension, will be reported on departmental websites as part of the published proactive disclosure reports in accordance with Contracting Policy Notice: 2019-01 and the Guidelines on the Proactive Disclosure of Contracts.

Work Force Adjustment Directive

Is the Bidder a FPS who received a lump sum payment pursuant to the terms of the Work Force Adjustment Directive?

Yes () No ()

If so, the Bidder must provide the following information:

a.name of former public servant;

b.conditions of the lump sum payment incentive;

c.date of termination of employment;

d.amount of lump sum payment;

e.rate of pay on which lump sum payment is based;

f.period of lump sum payment including start date, end date and number of weeks;

g.number and amount (professional fees) of other contracts subject to the restrictions of a work force adjustment program.

2.4 Enquiries - Bid Solicitation

All enquiries must be submitted in writing to the Contracting Authority no later than seven (7) calendar days before the bid closing date. Enquiries received after that time may not be answered.

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Bidders should reference as accurately as possible the numbered item of the bid solicitation to which the enquiry relates. Care should be taken by Bidders to explain each question in sufficient detail in order to enable Canada to provide an accurate answer. Technical enquiries that are of a proprietary nature must be clearly marked "proprietary" at each relevant item. Items identified as "proprietary" will be treated as such except where Canada determines that the enquiry is not of a proprietary nature. Canada may edit the question(s) or may request that the Bidder do so, so that the proprietary nature of the question(s) is eliminated, and the enquiry can be answered to all Bidders. Enquiries not submitted in a form that can be distributed to all Bidders may not be answered by Canada.

2.5 Applicable Laws

Any resulting contract must be interpreted and governed, and the relations between the parties determined, by the laws in force in Ontario.

Bidders may, at their discretion, substitute the applicable laws of a Canadian province or territory of their choice without affecting the validity of their bid, by deleting the name of the Canadian province or territory specified and inserting the name of the Canadian province or territory of their choice. If no change is made, it acknowledges that the applicable laws specified are acceptable to the Bidders.

2.6 Bid Challenge and Recourse Mechanisms

- (a) Several mechanisms are available to potential suppliers to challenge aspects of the procurement process up to and including contract award.
- (b) Canada encourages suppliers to first bring their concerns to the attention of the Contracting Authority. Canada's Buy and Sell website, under the heading "Bid Challenge and Recourse Mechanisms" contains information on potential complaint bodies such as:
 - Office of the Procurement Ombudsman (OPO)
 - Canadian International Trade Tribunal (CITT)
- (c) Suppliers should note that there are **strict deadlines** for filing complaints, and the time periods vary depending on the complaint body in question. Suppliers should therefore act quickly when they want to challenge any aspect of the procurement process.



PART 3 - BID PREPARATION INSTRUCTIONS

3.1 Bid Preparation Instructions

Due to the nature of the bid solicitation, bids transmitted by epost Connect service and by facsimile will not be accepted.

Canada requests that bidders provide their bid in separately bound sections as follows:

Section I: Technical Bid (1 soft copy)

Section II: Financial Bid (1 soft copy)

Section III: Certifications (1 soft copy)

If there is a discrepancy between the wording of the soft copy on electronic media and the hard copy, the wording of the hard copy will have priority over the wording of the soft copy.

Prices must appear in the financial bid only. No prices must be indicated in any other section of the bid.

Canada requests that bidders follow the format instructions described below in the preparation of hard copy of their bid:

(a) use a numbering system that corresponds to the bid solicitation.

In April 2006, Canada issued a policy directing federal departments and agencies to take the necessary steps to incorporate environmental considerations into the procurement process Policy on Green Procurement (https://www.tbs-sct.gc.ca/pol/doc-eng.aspx?id=32573). To assist Canada in reaching its objectives, bidders should:

1) use an environmentally-preferable format including black and white printing instead of colour printing, printing double sided/duplex, using staples or clips instead of cerlox, duotangs or binders.

Section I: Technical Bid

In their technical bid, Bidders should explain and demonstrate how they propose to meet the requirements and how they will carry out the Work.

Section II: Financial Bid

Bidders must submit their financial bid in accordance with the Annex 1 to Part 3 – Pricing Schedule Basis of Payment.

Section III: Certifications

Bidders must submit the certifications and additional information required under Part 5.



Annex 1 to Part 3 - Pricing Schedule

(Please refer to attached Pricing Schedule)



PART 4 - EVALUATION PROCEDURES AND BASIS OF SELECTION

4.1 Evaluation Procedures

- (a) Bids will be assessed in accordance with the entire requirement of the bid solicitation including the technical and financial evaluation criteria.
- (b) An evaluation team composed of representatives of Canada will evaluate the bids.

4.1.1 Technical Evaluation

4.1.1.1 Mandatory Technical Criteria

| # | Mandatory Technical Criteria (MT) | Required Supporting Documentation | Compliant Yes/No |
|-----|---|--|---------------------|
| MT1 | Experience The Bidder must demonstrate having a minimum of four (4) years' experience in the laundry and garment rental industry. The sum of all examples must equal or exceed 4 years' experience. | To demonstrate the Bidders must provide the following reference information: - Client Name - Client Contact Name - Client Title - Location Serviced - Duration (mm-yyyy to mm-yyyy) - Phone Number and/or Email - Provide a brief description of services provided | |
| MT2 | Essential Services The Bidder must demonstrate how they will provide various services: - Pickup and Delivery schedule, must be once a week; - Drop off of garments - Pickup of garments; - Hygienically clean handling and transport of garments. | As a minimum, the Bidder must: 1. Provide a sample of a weekly delivery slip, 2. Provide details of how the organization of garments will be performed once dropped off. Explain the individual garment identification process. 3. Provide details of how soiled garments will be collected, including cross contamination prevention techniques, 4. Provide a copy of vehicle sanitation/cleaning policy and proof of staff training, such as a certificate of hygienically safe handling training or copy of the training module. | |



| # | Mandatory Technical Criteria (MT) | Required Supporting Documentation | Compliant |
|-----|---|--|-----------|
| | Defense | T 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 | Yes/No |
| МТЗ | References The Bidder must provide two (2) references from client organizations that are comparable in size and scope* for the CFIA's laundry requirement as described in the Statement of Work. *Comparable in size and scope = - Two or more sites and - twenty or more staff to service Note: Both references will be contacted. | To demonstrate the Bidders must provide the following reference information: - Client Name - Client Contact Name - Client Title - Location Serviced - Duration (mm-yyyy to mm-yyyy) - Phone Number and/or Email - Provide a brief description of services provided | |
| MT4 | Garment Samples The Bidder must provide garment samples to the two establishments identified. A list of garment samples for each establishment is identified below. | Provide one sample of each garment to be delivered to: A- Canadian Food Inspection Agency 326 Main Street Berwick, NS B0P 1E0 | |
| | Not all samples requested will necessarily be chosen for use at the CFIA sites. A - Garment Samples for Berwick: 1) White short sleeved shirts, snap button closures – no pockets 2) White pants, hook and eye closure with front/back pockets 3) White long lab coats, snap button closures, with pockets below the waist and upper inside pocket. 4) Green Barn Coat B - Garment Samples for Saint-François: 1) White short sleeved shirts, snap button closures – no pockets 2) White pants, hook and eye closure with front/back pockets 3) White long lab coats, snap button closures, with pockets below the waist and upper interior pocket. 4) Blue long lab coat, snap button closures, with pockets below the waist | B- Agence canadienne d'inspection des aliments 2222 Rue Commerciale Saint-François NB E7A 1B6 Please clearly indicate the Request for Proposal (RFP) number on the garment sample package as well as a return address to send back the garments after the evaluations are complete. Each garment must meet the following mandatory criteria that will be further evaluated under MT5 a): Each garment must meet the following mandatory criteria: 1. Be new and suitable for the food industry and/or farm/shop environment 2. Be made from fabric blends that are breathable and durable, 3. Be resistant to soiling, 4. Have a relaxed fit, and be reinforced at the seams and stress points | |

MT4 a) Garment Samples Evaluation

| Garments | New, Suitable for Food Industry and/or Farm/Shop Environment | 2) Fabric Blend Breathable and Durable | 3) Resistant to Soiling | 4) Relaxed Fit, Reinforced at Seams and Stress Points |
|---|--|--|-------------------------|---|
| White short sleeved shirts, snap button closures – no pockets | Yes or No | Yes or No | Yes or No | Yes or No |
| White pants, hook and eye closure with front/back pockets | Yes or No | Yes or No | Yes or No | Yes or No |
| White long lab coats, snap button closures, with pockets below the waist and upper inside pockets | Yes or No | Yes or No | Yes or No | Yes or No |
| Green Barn Coat | Yes or No | Yes or No | Yes or No | Yes or No |
| Blue long lab coat, snap button closures, with pockets the waist | Yes or No | Yes or No | Yes or No | Yes or No |

4.1.1.2 Point Rated Technical Criteria

| Rated Criteria (RT) | Rated Technical Criteria (RT) | Maximum Points | Scoring Guideline | Cross Reference To Proposal |
|---------------------------|---|-------------------|--|--------------------------------------|
| | Documentation and Process | | | |
| | The Bidder should demonstrate how they meet the criteria of MT2 as follows: | | | |
| | Does the weekly account/location delivery slip indicate: | 5 | Yes/No Yes/No Yes/No Yes/No Yes/No | |
| RT1 | a) Does the organization of garments at CFIA site locations build in sanitary practices to prevent contamination of clean garments? | 1 | Yes/No | |
| | b) Are each employee's garments easily identifiable at CFIA site locations? | 1 | Yes/No | |
| | a) Are soiled garments kept secure during collection and transportation in segregated containers? | 1 | Yes/No | |
| | b) Are clean garments wrapped and/or separated from soiled garments during delivery and pickup. | 1 | Yes/No | |

| RT2 | Experience The Bidder should demonstrate its experience in providing services to clients with similar Operational requirements: from client organizations that are comparable in size and scope* to the CFIA Ontario's laundry requirements as described in the Statement of Work. Reference contacts must be available to the CFIA evaluation committee, in order to respond to the questions outlined in RT3 and RT4. *Comparable in size and scope = - over 4 different types of garments/items; and | 8 | 8 points -10 + years experience 6 points -7-9 years experience 4 points -5-6 years experience 2 points - 4 years experience | |
|-----|--|--|---|--|
| | - 50 or more sites; and/or a minimum of 500 staff to service Reference must include the requested information: (MT1 duplicates accepted) - Client Name - Client Contact Name - Client Title - Location Serviced - Duration (mm-yyyy to mm-yyyy) - Phone Number and/or Email | | | |
| RT3 | | 10 points (5 points max for each reference) | Each of the 2 references will be evaluated separately and will be scored with the following: 1. Did the vendor comply with the process for repair and/or replacement of defective garments as defined by your contract? Yes (1 point) No (0 points) Not Applicable (0 points) Cannot reach reference (0 points) 2. Did the vendor comply with the process for accuracy in invoicing and reporting as defined by your contract? | |

| | Did the vendor comply with the process for inventory control to ensure correct sizes and | |
|-----------------------|---|--|
| | quantities were delivered consistently as defined by your contract? Yes (1 point) | |
| | No (0 points) Not Applicable (0 points) Cannot reach reference (0 points) | |
| | Did the vendor comply with the process for responding to inventory adjustments or other client service needs as defined by your contract? | |
| | Yes (1 point) No (0 points) Not Applicable (0 points) Cannot reach reference (0 points) | |
| | 5. Did the vendor comply with the process for general quality of garment cleanliness as defined by your contract? | |
| | Yes (1 point) No (0 points) Not Applicable (0 points) Cannot reach reference (0 points) | |
| Total Possible Score: | 27 points Minimum pass mark: 18 points | |

4.1.2 Financial Evaluation

The price of the bid will be evaluated in Canadian dollars, Applicable Taxes excluded, FOB destination, Canadian customs duties and excise taxes included.

4.2 Basis of Selection

- 1. To be declared responsive, a bid must:
 - a. comply with all the requirements of the bid solicitation; and
 - a. meet all mandatory criteria; and
 - b. obtain the required minimum of 18 points overall for the technical evaluation criteria which are subject to point rating.
 The rating is performed on a scale of 27 points.
- 2. Bids not meeting (choose "(a) or (b) or (c)" will be declared non-responsive.
- 3. The selection will be based on the highest responsive combined rating of technical merit and price. The ratio will be 70 % for the technical merit and 30 % for the price.
- 4. To establish the technical merit score, the overall technical score for each responsive bid will be determined as follows: total number of points obtained / maximum number of points available multiplied by the ratio of 70 %.
- 5. To establish the pricing score, each responsive bid will be prorated against the lowest evaluated price and the ratio of 30 %.
- 6. For each responsive bid, the technical merit score and the pricing score will be added to determine its combined rating.
- 7. Neither the responsive bid obtaining the highest technical score nor the one with the lowest evaluated price will necessarily be accepted. The responsive bid with the highest combined rating of technical merit and price will be recommended for award of a contract.

The table below illustrates an example where all three bids are responsive and the selection of the contractor is determined by a 70/30 ratio of technical merit and price, respectively. The total available points equals 135 and the lowest evaluated price is \$45,000 (45).

| Basis of Selection - Highest Combined Rating Technical Merit (70%) and Price (30%) | | | | | |
|--|-----------------------|----------------------|---------------------|---------------------|--|
| | | Bidder 1 | Bidder 2 | Bidder 3 | |
| Overall Techni | cal Score | 115/135 | 89/135 | 92/135 | |
| Bid Evaluated Price \$55,000.00 \$50,000.00 \$45,000.00 | | | | \$45,000.00 | |
| Calaulatiana | Technical Merit Score | 115/135 x 70 = 59.63 | 89/135 x 70 = 46.15 | 92/135 x 70 = 47.70 | |
| Calculations | Pricing Score | 45/55 x 30 = 24.55 | 45/50 x 30 = 27.00 | 45/45 x 30 = 30.00 | |
| Combined Rating 84.18 73.15 77.70 | | | | | |
| Overall Rating | | 1st | 3rd | 2nd | |



PART 5 - CERTIFICATIONS AND ADDITIONAL INFORMATION

Bidders must provide the required certifications and additional information to be awarded a contract.

The certifications provided by Bidders to Canada are subject to verification by Canada at all times. Unless specified otherwise, Canada will declare a bid non-responsive, or will declare a contractor in default if any certification made by the Bidder is found to be untrue whether made knowingly or unknowingly, during the bid evaluation period or during the contract period.

The Contracting Authority will have the right to ask for additional information to verify the Bidder's certifications. Failure to comply and to cooperate with any request or requirement imposed by the Contracting Authority will render the bid non-responsive or constitute a default under the Contract.

5.1 Certifications Required with the Bid

Bidders must submit the following duly completed certifications as part of their bid.

5.1.1 Integrity Provisions - Declaration of Convicted Offences

In accordance with the Integrity Provisions of the Standard Instructions, all bidders must provide with their bid, **if applicable**, the declaration form available on the Forms for the Integrity Regime website (http://www.tpsgc-pwgsc.gc.ca/ci-if/declaration-eng.html), to be given further consideration in the procurement process.

5.1.2 COVID-19 vaccination requirement certification

In accordance with the COVID-19 Vaccination Policy for Supplier Personnel, all Bidders must provide with their bid, the COVID-19 Vaccination Requirement Certification attached to this bid solicitation at Annex 1 to Part 5, to be given further consideration in this procurement process. This Certification incorporated into the bid solicitation on its closing date is incorporated into, and forms a binding part of any resulting Contract.

5.2 Certifications Precedent to Contract Award and Additional Information

The certifications and additional information listed below should be submitted with the bid, but may be submitted afterwards. If any of these required certifications or additional information is not completed and submitted as requested, the Contracting Authority will inform the Bidder of a time frame within which to provide the information. Failure to provide the certifications or the additional information listed below within the time frame provided will render the bid non-responsive.

5.2.1 Integrity Provisions - Required Documentation

In accordance with the section titled Information to be provided when bidding, contracting or entering into a real property agreement of the <u>Ineligibility and Suspension Policy</u> (http://www.tpsgc-pwgsc.gc.ca/ci-if/politique-policy-eng.html), the Bidder must provide the required documentation, as applicable, to be given further consideration in the procurement process.

5.2.2 Federal Contractors Program for Employment Equity - Bid Certification

By submitting a bid, the Bidder certifies that the Bidder, and any of the Bidder's members if the Bidder is a Joint Venture, is not named on the Federal Contractors Program (FCP) for employment equity "FCP Limited Eligibility to Bid" list available at the bottom of the page of the Employment and Social Development Canada (ESDC) -



<u>Labour's</u> website (https://www.canada.ca/en/employment-social-development/programs/employment-equity/federal-contractor-program.html#).

Canada will have the right to declare a bid non-responsive if the Bidder, or any member of the Bidder if the Bidder is a Joint Venture, appears on the "FCP Limited Eligibility to Bid" list at the time of contract award.

5.2.3 Additional Certifications Precedent to Contract Award

5.2.3.1 Education and Experience

The Bidder certifies that all the information provided in the résumés and supporting material submitted with its bid, particularly the information pertaining to education, achievements, experience and work history, has been verified by the Bidder to be true and accurate. Furthermore, the Bidder warrants that every individual proposed by the Bidder for the requirement is capable of performing the Work described in the resulting contract.



Annex 1 to Part 5 - COVID-19 Vaccination Requirement Certification

COVID-19 Vaccination Requirement Certification

| I,(first and last name), as the representative of |
|---|
| (name of business) pursuant to |
| (insert solicitation number), warrant and certify that all personnel that |
| (name of business) will provide on the resulting Contract who |
| access federal government workplaces where they may come into contact with public servants will be: |
| (a) fully vaccinated against COVID-19 with Health Canada-approved COVID-19 vaccine(s); or |
| (b) for personnel that are unable to be vaccinated due to a certified medical contraindication, religion or other |
| prohibited grounds of discrimination under the Canadian Human Rights Act,, subject to accommodation and |
| mitigation measures that have been presented to and approved by Canada; |
| until such time that Canada indicates that the vaccination requirements of the COVID-19 Vaccination Policy for |
| Supplier Personnel are no longer in effect. |
| I certify that all personnel provided by (name of business) have been notified of the |
| vaccination requirements of the Government of Canada's COVID-19 Vaccination Policy for Supplier Personnel, |
| and that the (name of business) has certified to their compliance with this requirement. |
| I certify that the information provided is true as of the date indicated below and will continue to be true for the |
| duration of the Contract. I understand that the certifications provided to Canada are subject to verification at all |
| times. I also understand that Canada will declare a contractor in default, if a certification is found to be untrue, |
| whether made knowingly or unknowingly, during the bid or contract period. Canada reserves the right to ask for |
| additional information to verify the certifications. Failure to comply with any request or requirement imposed by |
| Canada will constitute a default under the Contract. |
| Signature: |
| Date: |
| <u>Optional</u> |
| For data purposes only, initial below if your business already has its own mandatory vessination policy or |
| For data purposes only, initial below if your business already has its own mandatory vaccination policy or requirements for employees in place. Initialing below is not a substitute for completing the mandatory certification above. |
| Initials: |



Information you provide on this Certification Form and in accordance with the Government of Canada's COVID-19 Vaccination Policy for Supplier Personnel will be protected, used, stored and disclosed in accordance with the Privacy Act. Please note that you have a right to access and correct any information on your file, and you have a right to file a complaint with the Office of the Privacy Commissioner regarding the handling of your personal information. These rights also apply to all individuals who are deemed to be personnel for the purpose for the Contract and who require access to federal government workplaces where they may come into contact with public servants.

PART 6 - RESULTING CONTRACT CLAUSES

The following clauses and conditions apply to and form part of any contract resulting from the bid solicitation.

6.1 Security Requirements

6.1.1 There is no security requirement applicable to the Contract.

6.2 Statement of Work

The Contractor must perform the Work in accordance with the Statement of Work at Annex "A".

6.3 Standard Clauses and Conditions

All clauses and conditions identified in the Contract by number, date and title are set out in the Standard
Acquisition Clauses and Conditions Manual (https://buyandsell.gc.ca/policy-and-guidelines/standard-acquisition-clauses-and-conditions-manual) issued by Public Works and Government Services Canada.

6.3.1 General Conditions

2010C (2020-05-28), General Conditions - Services (Medium Complexity) apply to and form part of the Contract.

6.3.2 Supplemental General Conditions

The Contractor must comply and ensure that its employees and subcontractors comply with all security measures, standing orders, policies or other rules in force at the site where the Work is performed.

6.4 Term of Contract

6.4.1 Period of the Contract

The period of the Contract is from date of Contract to February 1, 2025 inclusive.

6.4.2 Option to Extend the Contract

The Contractor grants to Canada the irrevocable option to extend the term of the Contract by up to three (3) additional option periods of one (1) year each under the same conditions. The Contractor agrees that, during the extended period of the Contract, it will be paid in accordance with the applicable provisions as set out in the Basis of Payment.

Canada may exercise this option at any time by sending a written notice to the Contractor at least fifteen (15) calendar days before the expiry date of the Contract. The option may only be exercised by the Contracting Authority, and will be evidenced for administrative purposes only, through a contract amendment.

6.5 Authorities

6.5.1 Contracting Authority

The Contracting Authority for the Contract is:

Aimée Legault Procurement Officer The Canadian Food Inspection Agency of Canada 59 Camelot Drive, Ottawa ON, K1A 0Y9



Telephone: 343-573-4189

E-mail address: aimee.legault@inspection.gc.ca

The Contracting Authority is responsible for the management of the Contract and any changes to the Contract must be authorized in writing by the Contracting Authority. The Contractor must not perform work in excess of or outside the scope of the Contract based on verbal or written requests or instructions from anybody other than the Contracting Authority.

6.5.2 Project Authority

A- The Project Authority for establishment 150 and 762 is: Name: (To be completed at contract award) Title: Organization: Address: _____ Telephone: ____ ___ Facsimile: ____ ___ E-mail address: B- The Project Authority for establishment 248 and 066 is: Name: (To be completed at contract award) Title: Organization: Address: _____ Telephone: ____ ___ Facsimile:

The Project Authority is the representative of the department or agency for whom the Work is being carried out under the Contract and is responsible for all matters concerning the technical content of the Work under the Contract. Technical matters may be discussed with the Project Authority, however the Project Authority has no authority to authorize changes to the scope of the Work. Changes to the scope of the Work can only be made through a contract amendment issued by the Contracting Authority.

6.5.3 Contractor's Representative

| Name: (To be co | ompleted at contract award) |
|-----------------|-----------------------------|
| Title: | |
| Organization: | |
| Address: | |
| Telephone: | |
| Facsimile: | |
| E-mail address: | |

6.6 Proactive Disclosure of Contracts with Former Public Servants

By providing information on its status, with respect to being a former public servant in receipt of a <u>Public Service</u> <u>Superannuation Act</u> (PSSA) pension, the Contractor has agreed that this information will be reported on departmental websites as part of the published proactive disclosure reports, in accordance with <u>Contracting Policy Notice</u>: 2019-01 of the Treasury Board Secretariat of Canada.



6.7 Payment

6.7.1 Basis of Payment

In consideration of the Contractor satisfactorily completing all of its obligations under the Contract, the Contractor will be paid a firm unit prices as specified in Annex "B" for a cost of \$_____ (To be completed at contract award). Customs duties are included, and Applicable Taxes are extra.

Canada will not pay the Contractor for any design changes, modifications or interpretations of the Work, unless they have been approved, in writing, by the Contracting Authority before their incorporation into the Work.

6.7.2 Limitation of Expenditure

- 1. Canada's total liability to the Contractor under the Contract must not exceed \$_____. (*To be completed at contract award*) Customs duties are included and Applicable Taxes are extra.
- 2. No increase in the total liability of Canada or in the price of the Work resulting from any design changes, modifications or interpretations of the Work, will be authorized or paid to the Contractor unless these design changes, modifications or interpretations have been approved, in writing, by the Contracting Authority before their incorporation into the Work. The Contractor must not perform any work or provide any service that would result in Canada's total liability being exceeded before obtaining the written approval of the Contracting Authority. The Contractor must notify the Contracting Authority in writing as to the adequacy of this sum:
 - a. when it is 75% committed, or
 - b. four months before the contract expiry date, or
 - c. as soon as the Contractor considers that the contract funds provided are inadequate for the completion of the Work,

whichever comes first.

3. If the notification is for inadequate contract funds, the Contractor must provide to the Contracting Authority a written estimate for the additional funds required. Provision of such information by the Contractor does not increase Canada's liability.

6.7.3 Terms of Payment - Monthly Payment

Canada will pay the Contractor on a monthly basis for work performed during the month covered by the invoice in accordance with the payment provisions of the Contract if:

- a. an accurate and complete invoice and any other documents required by the Contract have been submitted in accordance with the invoicing instructions provided in the Contract;
- b. all such documents have been verified by Canada;
- c. the Work performed has been accepted by Canada.

6.8 Invoicing Instructions

- 1. The Contractor must submit invoices in accordance with the section entitled "Invoice Submission" of the general conditions. Invoices cannot be submitted until all work identified in the invoice is completed.
- 2. Invoices must be distributed as follows:
 - a. The original must be forwarded to the address shown on page 1 of the Contract for certification and payment.



6.9 Certifications and Additional Information

6.9.1 Compliance

Unless specified otherwise, the continuous compliance with the certifications provided by the Contractor in its bid or precedent to contract award, and the ongoing cooperation in providing additional information are conditions of the Contract and failure to comply will constitute the Contractor in default. Certifications are subject to verification by Canada during the entire period of the Contract.

6.9.2 Federal Contractors Program for Employment Equity - Default by the Contractor

The Contractor understands and agrees that, when an Agreement to Implement Employment Equity (AIEE) exists between the Contractor and Employment and Social Development Canada (ESDC)-Labour, the AIEE must remain valid during the entire period of the Contract. If the AIEE becomes invalid, the name of the Contractor will be added to the "FCP Limited Eligibility to Bid" list. The imposition of such a sanction by ESDC will constitute the Contractor in default as per the terms of the Contract.

6.10 Applicable Laws

The Contract must be interpreted and governed, and the relations between the parties determined, by the laws in force in Ontario.

6.11 Priority of Documents

If there is a discrepancy between the wording of any documents that appear on the list, the wording of the document that first appears on the list has priority over the wording of any document that subsequently appears on the list.

- (a) the Articles of Agreement;
- (b) the supplemental general conditions 4013 Compliance with on-site measures, standing orders, policies, and rules:
- (c) the general conditions 2010C (2020-05-28) <u>General conditions: Services (medium complexity) (2020-05-28)</u> 2010C;
- (d) Annex A, Statement of Work;
- (e) Annex B, Basis of Payment;
- (f) the Contractor's bid dated .

6.12 Dispute Resolution

- (a) The parties agree to maintain open and honest communication about the Work throughout and after the performance of the contract.
- (b) The parties agree to consult and co-operate with each other in the furtherance of the contract and promptly notify the other party or parties and attempt to resolve problems or differences that may arise.
- (c) If the parties cannot resolve a dispute through consultation and cooperation, the parties agree to consult a neutral third party offering alternative dispute resolution services to attempt to address the dispute.
- (d) Options of alternative dispute resolution services can be found on Canada's Buy and Sell website under the heading "Dispute Resolution".



ANNEX "A"

STATEMENT OF WORK

TITLE

Garment Rental, Laundry and Delivery Services for the Canadian Food Inspection Agency.

SCOPE

To provide garment and miscellaneous item rentals, laundry, pick-up and delivery services for a variety of garments for approximately thirty (30) employees of the Canadian Food Inspection Agency at the following locations:

- Canadian Food Inspection Agency, Establishment 150: 326 Main Street, Berwick, NS, B0P 1E0
- Canadian Food Inspection Agency, Establishment 762: 24 Brookside Branch Road, Bible Hill, NS B6L 2A6
- Canadian Food Inspection Agency, Establishment 248: 2222 Commercial Street, St. Francois, NB, E7A 1B6
- Canadian Food Inspection Agency, Establishment 066, 465 Principale Street, Clair, NB, E7A 2G6
- **1.0** Appendix I to Annex A, Process Flow for White Garment Laundering
- 1.1 Appendix II to Annex A, Process Flow for Coloured Garment Laundering
- 1.2 Appendix III to Annex A, Site Contact Liaisons CFIA/Contractor

REQUIREMENT

The Contractor must provide the following tasks:

- a) Inventory is to be maintained on an "as and when" required basis, must be per employee, bulk orders size is not permitted.
- b) Measurements for employee clothing sizes will be taken on site by the Contractor, following contract award, before the initial delivery.
- c) Minor repairs to be done automatically such as mending rips, patching, sewing on buttons. The Contractor shall supply buttons and patching materials free of charge;
- d) Garments requiring major repairs, or which are beyond repair, must be identified as such by the Contractor and submitted to the Veterinarian or Inspector in Charge at the service location for assessment of damage and replaced with a new garment in the inventory;
- e) The Contractor will adjust sizes and or quantities required, including sleeve, pant or lab coat length from time to time, as requested by the Inspector in Charge at the service location within a period of seven (7) calendar days from receipt of a request;
- f) Garments are to be upgraded as needed or at the request of the Veterinarian or Inspector in Charge at the service location:
- g) Each garment shall be identified by Account number, location and name of CFIA employee;
- h) The Contractor will visit each location on a semi-annual basis to assess any loss of garments and to ensure there are no service issues or concerns;
- i) Lost items must be brought to the attention of the Veterinarian or Inspector in Charge prior to invoicing;
- j) Damaged garments are replaced at the Agency's expense only when the Agency is responsible for the damage to the garments and has approved their disposal. The Contractor must replace the item at no charge when the item is unusable as a result of normal use and/or a defect



- k) Contractor must provide a Contractor Representative per work site at Appendix III to Annex A (once contract has been awarded) for helping to resolve rental and laundry discrepancies that may arise at CFIA sites.
- I) Other items (towels, bag stands, laundry bags and mats) may be required as a rental items;
- m) Some garments belong to CFIA and those garments will only be charged for laundering;
- n) CFIA has the option to replace CFIA-owned garments with rentals as required. These replacements are done on an as needed basis at the request of the CFIA On-site Contact at the service location.
- o) Adequate response to changes in worksites to ensure no break in service when CFIA employees move from one site to another.
- p) Shirts must be white, short sleeved, with snap button closures and no pockets. Pants must be white, have hook eye closures with front/back pockets. White lab coats must be long, have snap button closures, have pockets below the waist as well as an upper inside pocket. Blue lab coats must be long, have snap button closures, and have pockets below the waist.
- q) Garments must be of a quality suitable for the food industry and/or farm/shop environment, resistant to soiling, made from breathable and durable blends, have a relaxed fit, are reinforced at the seams and stress points. Various male/female sizes (shapes) and lengths available from XS- XXL to allow for proper fitting without excessive bagginess or extra length. All clothing items must be available in white.
- r) Disagreements and disputes that cannot be resolved at the site location will be raised to the Project Authority who will engage the Contractor Representative referred to in Appendix III to Annex A.

Required Garments/ Equipment:

| <u>Items</u> | <u>Establishments</u> | | | | |
|--|-----------------------|-----|-----|-----|--|
| | <u>150</u> | 762 | 248 | 066 | |
| White long lab coats, snap button | | | | | |
| closures, with pockets below the waist | | | | | |
| and upper inside pocket. | | | | | |
| | Yes | Yes | Yes | Yes | |
| Blue lab coat, long, snap button closures, | | | | | |
| with pockets below the waist | No | No | Yes | Yes | |
| Green Barn Coat | No | Yes | No | No | |
| White short sleeved shirts, snap button | | | | | |
| closures – no pockets | Yes | Yes | Yes | Yes | |
| White pants, hook eye closure with | | | | | |
| front/back pockets | Yes | Yes | Yes | Yes | |
| CFIA Owned Garments | | | | | |
| 3-in-1 coats | | | | | |
| | No | No | No | Yes | |
| Freezer coats | No | No | No | Yes | |
| Other Miscellaneous Rental Items | | | | | |
| Bath Towels 24" - 30" x 48" - 60" | | | | | |
| | Yes | Yes | Yes | Yes | |
| Bag Stand | Yes | Yes | No | No | |
| Laundry Bag | Yes | Yes | No | No | |
| | | | | | |
| Hanger Stand | No | No | Yes | Yes | |
| Mats 3 x 4 – 4 x 6 | No | No | Yes | Yes | |
| Laundry lock up | No | No | Yes | Yes | |

Delivery:

- a) Pick-up and delivery of garments must be done on a weekly basis unless otherwise specified by the service location. (existing service schedules to be accommodated);
- b) The schedule for garment pickup and delivery (during business hours only) must be arranged by the establishment's Administrative Assistant or Supervisor, and a CFIA official must be present when the delivery is made;
- c) The cleaned and pressed garments must be returned to each establishment on hangers. Garments are to be identified and parceled (on hangers or folded and bagged dependent on service location requirements) to be kept completely separate from soiled laundry to prevent cross-contamination;
- d) The Contractor must respond to inventory adjustments within a week and when employees move from site to site, a new establishment opens, a worksite shuts down or an unexpected emergency arises.

Lost/Damaged Garment Charges:

- a) One set of invoices for each account for Lost/Damaged Garment Charges must be supplied to the actual service location.
- Both the Contractor and Veterinarian or Inspector in Charge at the specific site shall agree on whatis
 being declared "lost or damaged" and which party shall be responsible. Pickup slips reflecting lost or
 damaged items must be signed by both parties or payment/reimbursement cannot be processed;
- c) Lost/Damaged rental items will be replaced at CFIA expense only when CFIA is responsible. CFIA will not be responsible for lost/damaged charges if incurred by the Contractor;
- d) If CFIA Owned Garments are lost or damaged by the Contractor, arrangements will be made for reimbursement or replacement by the Contractor at no charge;
- e) The Contractor must replace garments at no charge to CFIA when the garment is unusable as a result of normal wear and tear usage due to the extreme environment in various inspection locations and establishments. Both the Contractor and CFIA On-site Contact at the specific site shall agree on what is being declared unusable.
- f) Should a disagreement arise regarding lost/damaged garments, refer to Annex A, item s) for resolution process

Cleaning:

- a) Garments and towels are to be hygienically cleaned and free of stains by method of a commercial process to remove dirt, grime, dust, grease and other usual industrial types of soil likely to be encountered in a laboratory, workshop and/or meat processing/slaughter establishment.
- b) Garments are to be pre-treated and/or incorporate a protein dissolving substance or similar process to remove protein, blood, etc., before laundering to disinfect and eliminate bacterial contamination and staining.
- c) The Contractor must provide their washing/laundering process formula that ensures garments are hygienically clean, and free of pathogens.
- d) Garments must be neatly pressed and folded/hung, before being returned to CFIA.
- e) Formula for all whites and coloured garments
 - i) The sequence detailed in Appendix I and II to Annex A shall be used for washing of cotton and/or cotton/polyester blend garments. Suppliers to input their laundry process by completing the chart and providing details regarding their process to eliminate stains and biological contaminants, templates are provided in Appendix I and II to Annex A.



- ii) The pre-soak/treatment is critical to deal with food industry staining and bio- contamination. Have the last (3) boiled rinses be checked for stains and whiteness of garments. If garments on the last rinses are not white, perfectly clean and free from stains or solutions, additional rinses must be added.
- iii) An annual quality audit may be conducted by CFIA at each processing facility to confirm hygienic laundering processes and handling are being adhered to.
- iv) As technology and industry standards improve, updates to cleaning and sanitizing methods must be reviewed and approved prior to implementation.

Invoicing:

- a) There must be no initial inventory charge;
- b) There must be no minimum pickup/delivery charges, so no fuel surcharge. All pickup and delivery charges are to be included in the unit prices;
- c) CFIA will only be charged for actual services rendered as per the rates detailed in Annex B Basis of Payment with no minimum charges;
- d) The Contractor will produce a pickup slip to be kept by the client. The Contractor's delivery slips for cleaned items must be signed by the CFIA;
- e) One set of invoices for each account for regular weekly charges must be supplied to the actual service location within two (2) days after the garments have been picked upand/or delivered. Electronic invoices may be accepted depending on the service location;
- The Contractor must have an accounting system that can provide detailed invoices and usage reports per site;
- g) Damaged garments are replaced at the Agency's expense only when the Agency is responsible for the damage to the items. The Contractor must replace the item at no charge when the item is unusable as a result of normal use and/or a defect;
- h) All replacement charges for lost/damaged garments must be billed separately from the regular weekly invoices and sent to the respective office. They must be clearly traceable and must be invoiced no later than the next billing period. If the garments are subsequently found, the Contractor must take them back and reimburse the CFIA;
- i) time of the loss.
- j) The Contractor must have a tracking system for missing garments and credit all rental charges from the time of the loss.

REPORTING

The Contractor must produce detailed reports on garment use for each establishment on request.

REPRESENTATIVE

The Contractor will be required to assign a specific person to administer the CFIA account. This person will be the contact for all CFIA staff. Responsibilities will include responding to complaints and questions about inventories or invoicing, initiating inventory checks, advising the CFIA as soon as irregularities are identified and responding to urgent requests for garments. This condition does not change even if the Contractor uses subcontractors.

MEETING AND MANDATORY INVENTORY COUNT

The Contractor and the CFIA will schedule a visit to each establishment every six (6) months to take inventory. If there are any problems with the service provided by the Contractor, the Contractor's representative will be informed. If the problems are not resolved in the next month, the CFIA reserves the right to withdraw the establishment concerned from the Contract.



Disagreements and disputes that cannot be resolved at the site location will be raised to the Project Authority who will engage the Contractor contact liaise referred to in Annex A, Section 2.7. In more complex issues the Contractors Representative indicated in Part 6, section 6.5.3 will be engaged.

If there is a difference between the Contractor's and the CFIA's counts, the CFIA's count will prevail. In that case, no loss charges will be requested, and the Contractor's inventory will be adjusted to match the CFIA's count.

Regarding customer service standards provided by the contractor, when handling issues such as incorrect garment sizes, excessive staining, damages, incorrect invoices etc. a reasonable response time of two (2) business days is expected and a satisfactory resolution and/or steps toward resolution is expected to be implemented within one (1) business week.

ADMINISTRATIVE INFORMATION

CFIA could have additional establishments opening and/or closing throughout the duration of the contract. The Contractor agrees to add, delete or combine locations where a change in workload warrants and is requested by the designated CFIA representative.

CONSTRAINTS

The Contractor must comply with the Canadian Environmental Protection Act 1999 (1999, c.33), addressing (but not limited to) Controlling Pollution and Managing Wastes, Tributyitetradecylphosphonium Chloride Regulations and Ozone-depleting Substances.



Appendix I to Annex A

Process Flow for White Garment Laundering

Bidders are to input their own laundry process by completing the chart where below as applicable OR Bidders can chose to provide their own document/chart to be inserted in this section at contract award.

If completing the chart below, provide all information regarding your process to eliminate stains and biological contaminants for example:

Incorporating a pre-soak/treatment using a protein dissolving substance to remove protein, blood etc. before laundering to disinfect and eliminate bacterial contamination and staining. As well as boiling and checking the last three (3) rinses. If garments on the last three rinses are not white, perfectly clean and free from stains or solutions, additional rinses must be added before the souring process.

| Laundry Service Process for White | Formulas /Solutions | Inches of Water | Tempe | Time minutes | |
|---|---------------------|-----------------------|------------|-----------------|--|
| | | | Fahrenheit | Celsius | |
| 1. Pre-soak/ treatment | | | | | |
| 2. Flush | | | | | |
| 3. Flush | | | | | |
| 4. Break | | | | | |
| 5. Flush | | | | | |
| 6. Suds | | | | | |
| 7. Suds | | | | | |
| 8. Suds | | | | | |
| 9. Rinse | | | | | |
| 10. Extract | | | | | |
| 11. Rinse water | | | | | |
| 12. Rinse water | | | | | |
| 13. *Rinse water | | | | | |
| 14. *Rinse water | | | | | |
| 15. *Rinse water | | | | | |
| 16. Sour water, sour (acid) | | | | | |



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Appendix II to Annex A

Process Flow for Coloured Garment Laundering

Bidders are to input their own laundry process by completing the chart where below as applicable OR Bidders can chose to provide their own document/chart to be inserted in this section at contract award.

Provide all information regarding your process to eliminate stains and biological contaminants **for example**:

Incorporating a pre-soak/treatment using a protein dissolving substance to remove protein, blood etc. before laundering to disinfect and eliminate bacterial contamination and staining. As well as *boiling and checking the last three (3) rinses. If garments on the last three rinses are not perfectly clean and free from stains or solutions, additional rinses must be added before the souring process.

| Laundry Service Process for Colour | Formulas /Solutions | Inches of Water | Tempe | Time minutes | |
|--|------------------------|-----------------------|------------|-----------------|--|
| | | | Fahrenheit | Celsius | |
| 1. Pre-soak/ treatment | | | | | |
| 2. Flush | | | | | |
| 3. Flush | | | | | |
| 4. Break | | | | | |
| 5. Flush | | | | | |
| 6. Suds | | | | | |
| 7. Suds | | | | | |
| 8. Suds | | | | | |
| 9. Rinse | | | | | |
| 10. Extract | | | | | |
| 11. Rinse water | | | | | |
| 12. Rinse water | | | | | |
| 13. *Rinse water | | | | | |
| 14. *Rinse water | | | | | |
| 15. *Rinse water | | | | | |
| 16. Sour water, sour (acid) | | | | | |

Solicitation No. - N° de l'invitation C0138 Client Ref. No. - N° de réf. du client C0138

Amd. No. - \mbox{N}° de la modif.

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Appendix III to Annex A

CONTACT INFORMATION FOR ESTABLISHMENTS

(Project Authority and Contractor to complete at contract award)

| Wo Site | CFIA Veterinarian or Inspector in Charge | Telephone | Email Address | CFIA Invoicing and Inventory Contact | Telephone | Email Address | Contractor Representative | Telephone | Email Address | Acct # |
|------------|---|-----------|------------------|--|-----------|------------------|------------------------------|-----------|------------------|-----------|
| | | | | | | | | | | |

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ANNEX "B"

BASIS OF PAYMENT

(will be provided at the time of contract award)