

ADDENDUM NO 1.
Questions and Answers

Date: January 21, 2022

To: All Bidders

Subject: **CFIA Request for Proposal Number C0138 – Clothing rental, laundry and delivery services for approximately thirty (30) employees at CFIA offices in New Brunswick and Nova Scotia**

Bidders are hereby notified of the following questions raised regarding the above RFP. **Bidders are also hereby notified that the closing date has been extended to January 31, 2022.**

Questions	Answers
1. Will the service provider only pick up and drop the laundry from these locations?	1. For NB : At Clair, NB: The supplier must also provide, maintain and repair the clothing, if necessary. For NS: They would need to provide and clean the laundry as well. When dropping it off, they would need to hang it in the respective change rooms (2)
2. Does laundry item include any special care material such as wool, color care?	2. For NB: No For NS: No
3. What is the number of pieces to be picked up from each of these locations?	3. For NB: At Clair, NB: approximately: 160 to 240 per week For NS: This would vary by usage. Upwards of 200 items per week.
4. Are there any special requirements for delivery?	4. For NB: At Clair, NB - During the opening hours: 6 to 14h30, Monday to Friday. The supplier must also classify the garments by category, size and name of the employee For NS: They need to be brought up to the 2 nd floor where the office is and hung on the racks in the 2 change rooms. They will need the check with the plant as well.
5. Does the laundry items need any kinds of special treatment such as dry cleaning, Material Special Care like cold wash or hand washes?	5. For NB: At Clair, NB: No For NS: need to be brought up to the second floor where the office is and hung on the racks in the 2 change rooms. They will need to check in with the plant as well.

6. Any special care for allergy-free detergent/washing liquid?	6. For NB: At Clair, NB: Not now, but that could change during the contract For NS: Allergy-free detergent/washing liquid would be nice but is not required.
7. any special instructions for Scent-free detergent/washing liquid?	7. For NB: At Clair, NB: Not now, but that could change during the contract For NS: Scent-free detergent/washing liquid would be nice but is not required.
8. Is fabric softener needed?	8. For NB: At Clair, NB: Not now, but that could change during the contract For NS: No
9. Does the person/team providing this service have to be fully vaccinated?	9. Yes. Please see section 5.1.2 of the Request for Proposal.
10. Is any kind of certificate needed?	10. Yes. Please see Annex 1 to Part 5 of the Request for Proposal.

ALL OTHER TERMS & CONDITIONS OF THE SUBJECT RFS REMAIN UNCHANGED.

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