



RETURN BIDS TO:

Shared Services Canada (SSC)

By email to: Jean-Charles.St-Onge@canada.ca

RETOURNER LES SOUMISSIONS À:

Services Partager Canada (SPC)

Par courriel a: Jean-Charles.St-Onge@canada.ca

**SOLICITATION AMENDMENT
MODIFICATION DE L'INVITATION**

The referenced document is hereby revised; unless otherwise indicated, all other terms and conditions of the Solicitation remain the same.

Ce document est par la présente révisé; sauf indication contraire, les modalités de l'invitation demeurent les mêmes.

Comments - Commentaires

Issuing Office – Bureau de distribution

Procurement and Vendor Relationships | Achats et relations avec les fournisseurs
180 Kent Street | 180 Rue Kent
13th Floor
Ottawa, Ontario
K1P 0B6

Title – Sujet Long Distance Services for Shared Services Canada	
Solicitation No. – N° de l'invitation R000066683	Amendment No. – N° de modif. 014
Client Reference No. – N° référence du client P2P 66683	Date January 26, 2022
GETS Reference No. – N° de reference de SEAG PW-21-00957028	
File No. – N° de dossier N/A	
Solicitation Closes – L'invitation prend fin THE CLOSING IS EXTENDED : LA DATE DE CLOTURE EST PROLONGEE: at – à 02:00 PM on – le February 11, 2022	
F.O.B. - F.A.B. Plant-Usine: <input type="checkbox"/> Destination: <input checked="" type="checkbox"/> Other-Autre: <input type="checkbox"/>	
Address Inquiries to : - Adresser toutes questions à: Jean-Charles St-Onge	Buyer Id – Id de l'acheteur CCG
Telephone No. – N° de téléphone : 613 618-0167	FAX No. – N° de FAX Not applicable
Delivery required - Livraison exigée See Herein	Delivered Offered – Livraison proposée
Destination – of Goods, Services, and Construction: Destination – des biens, services et construction : See Herein	

Vendor/firm Name and address Raison sociale et adresse du fournisseur/de l'entrepreneur	
Facsimile No. – N° de télécopieur	
Telephone No. – N° de téléphone	
Name and title of person authorized to sign on behalf of Vendor/firm (type or print)- Nom et titre de la personne autorisée à signer au nom du fournisseur/de l'entrepreneur (taper ou écrire en caractères d'imprimerie)	
Signature	Date



SOLICITATION AMENDMENT # 014

The purpose of this amendment is to:

- 1) Questions and Answers: The purpose of this amendment is to provide a response to Question #22 regarding Table 3 in the Statement of Work.

1. Follow up Question # 22-

We would like to ask the following question for consideration for the Long Distance RFP regarding Annex A, Table 7 (below):

We believe item #2 of the SLA penalty is similar and covered by item #1 which has an SLA and penalty for lost, removed or re-assigned PICs if the contractor takes no action within 30 days. Item #2 penalizes the contractor for a PIC that has not worked and may not be the fault of the contractor. Please remove item #2.

#	Type of Service Credit	Applicable timeframe	Credit Unit Price	Maximum monthly credit
1	No Re-PIC Action Credit	Applies when the Contractor is notified the PIC is lost, removed or erroneously re-assigned resulting in long distance calls defaulting to another service provider and the Contractor cannot demonstrate that it has complied with all the requirements of the Contract, including	\$50 per DN that should have been re-PIC'd by the Contractor	\$5,000 per monthly billing period.



		issuing an order to the LEC within 30 calendar days of being notified the PIC has been lost, removed or re-assigned		
2	No PIC Action Credit	Applies when a PIC is requested and confirmed but the Contractor is notified by SSC that Long-distance appears on the client bill confirming a no PIC	\$50 per DN/month that should have been PIC'd by the Contractor	\$5,000 per monthly billing period.
3	Service Delivery Credit	Applies monthly to PIC'd LD minute usage that has not been migrated to the Contractor's network within 200 calendar days from Contract Award. The number of un-migrated minutes will be equal to the number of PIC'd LD minutes charged to SSC by the existing supplier, following the	Total Credit = (\$0.02 per minute - Contractor's minute termination rate) X number of un-migrated PIC'd LD minutes If the above calculation is less than 0, the Service Delivery Credit will not apply.	No maximum credit level



		200 calendar day deadline.		
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Response to Question # 22;

Item 1 and Item 2 in Table 3 are not the same.

Item 1 is a situation where a line is PIC and working with the vendor without issue and billed to Canada using the billing format in Table 9 and Table 10 . Due to repair calls, long distance billing on landline account, etc. Canada advises the vendor that the PIC has been lost and if the vendor does not react in the 10 day period to re-install PIC.

Item 2 is a situation where the vendor provides a completion of PIC to Canada and Canada continues to receive long distance on telephony billing, proving that the PIC was never completed.

No change to Table 3

**ALL OTHER INFORMATION RELATED TO THIS SOLICITATION,
REMAINS UNCHANGED**