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PWGSC/TPSGC Acquisitions Bid Receiving
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1st Floor/1^{ère} étage, Suite 1212
100-1045 Main Street
Moncton
New Brunswick
E1C 1H1
Bid Fax: (506) 851-6759

SOLICITATION AMENDMENT
MODIFICATION DE L'INVITATION

The referenced document is hereby revised; unless otherwise indicated, all other terms and conditions of the Solicitation remain the same.

Ce document est par la présente révisé; sauf indication contraire, les modalités de l'invitation demeurent les mêmes.

Comments - Commentaires

Vendor/Firm Name and Address
Raison sociale et adresse du
fournisseur/de l'entrepreneur

Issuing Office - Bureau de distribution
Acquisitions NB/PEI (Moncton Office) – Bureau
d'acquisitions N.-B./Î.-P.-É. (Moncton)
1045 Main Street / 1045, rue Main
Moncton
New Bruns
E1C 1H1

Title - Sujet Career Transition Services	
Solicitation No. - N° de l'invitation 51019-220175/B	Amendment No. - N° modif. 003
Client Reference No. - N° de référence du client 51019-220175	Date 2022-02-15
GETS Reference No. - N° de référence de SEAG PW-\$MCT-018-6129	
File No. - N° de dossier MCT-1-44027 (018)	CCC No./N° CCC - FMS No./N° VME
Solicitation Closes - L'invitation prend fin at - à 02:00 PM Atlantic Standard Time AST on - le 2022-03-03 Heure Normale de l'Atlantique HNA	
F.O.B. - F.A.B.	
Plant-Usine: <input type="checkbox"/> Destination: <input checked="" type="checkbox"/> Other-Autre: <input type="checkbox"/>	
Address Enquiries to: - Adresser toutes questions à: Martin (MCT), Lisa M.	Buyer Id - Id de l'acheteur mct018
Telephone No. - N° de téléphone (506) 962-5328 ()	FAX No. - N° de FAX (506) 851-6759
Destination - of Goods, Services, and Construction: Destination - des biens, services et construction:	

Instructions: See Herein

Instructions: Voir aux présentes

Delivery Required - Livraison exigée	Delivery Offered - Livraison proposée
Vendor/Firm Name and Address Raison sociale et adresse du fournisseur/de l'entrepreneur	
Telephone No. - N° de téléphone Facsimile No. - N° de télécopieur	
Name and title of person authorized to sign on behalf of Vendor/Firm (type or print) Nom et titre de la personne autorisée à signer au nom du fournisseur/ de l'entrepreneur (taper ou écrire en caractères d'imprimerie)	
Signature	Date

Solicitation Amendment No. 003

This solicitation is hereby amended to provide the following questions and answers

Question 10. Is Canada prepared to provide the Contractor's with the following:

- Access to VAC's Azure account in order to host the deployment of the solution, and to support Protected B workloads.
- VAC's licenses of MS Dynamics and MS PowerBI.

Response 10. The contractor will be afforded account access to VAC's network and any related environments within it that pertain to the CTS project. This would include access to VAC's MS Dynamics environment. VAC is not fully using MS PowerBI at this time, but if deemed a necessary tool for the development of CTS, VAC would obtain licenses and grant access to it as well.

Question 11. Statement of Work Section 2.4 Eligible Client Groups and Duration 2.4.2 The Statement of Work indicates that "{...} Serving members stationed overseas are also considered Canadian residents." This would imply that members stationed overseas are eligible for CTS. Can Canada confirm if this is accurate? If yes, can Canada confirm how many active clients are currently being served in the CTS program?

Response 11. "Still serving members stationed overseas are eligible for Career Transition Services to prepare the member for return to Canada and transition to civilian employment. The number of active clients fluctuates daily as applications are approved and career transition plans are closed. As of February 3, 2022, there are 943 clients with active plans."

Question 12.
Annex D
Technical Evaluation Criteria
R8 – General Requirements

Bidders should provide detailed information/service delivery plans which demonstrate commitment to adhere to the general requirements within the following:

f. Training tools, products and delivery model for internal and external individuals and groups.

Can Canada please define “external individuals and groups” and provide an example?

Response 12. External individuals and groups would be those who are not currently active in Career Transition Services, such as individuals attending career fairs, or groups participating in information sessions. Please refer to sections 7.4 and 7.5 of the statement of work for additional information.

Question 13.
Annex B
Basis of Payment

1.1 Initial Meeting

The Contractor will be paid an all-inclusive firm price for its costs associated with the Initial Meeting at VAC's offices in Charlottetown, PEI, as described in Section 6.3 of the SOW. This fixed price will include the costs of the Contractor travel and accommodations.

Given the ongoing pandemic and provincial restrictions, can Canada confirm whether the initial meeting will be held in-person or virtually?

Response 13. Public health restrictions across Canada are continually changing due to the pandemic; therefore, the initial meeting will be held virtually

AND

This solicitation is hereby amended to:

(1) Reference: Solicitation Amendment 002

Attached are the revisions to the RFP documents per the original question below in Solicitation Amendment 002:

Question 6. R8d asks for detailed information/service delivery plans demonstrating commitment to adhering to the general requirements within the following: Financial requirements associated with claims processing, payment, invoicing, reporting, and travel.

After a thorough review of the SOW, "claims" only appears to be mentioned in section 6.45.1, Standard Operating Procedures. However, under this SOW, it does not appear that the contractor would be processing any type of "claims." Could you kindly define what is meant by "claims processing" in the context of R8d and career transition services?

Response 6. The word "Claims" was included in error in the SOW Section 6.45.1 and the phrase "claims processing" was included in error in R8d in the Evaluation Criteria. Both to be removed from the RFP documents.

(2) Reference: Annex A Statement of Work

DELETE the requirement for Annex A Statement of Work dated December 21, 2021
INSERT the revised requirement for Annex A Statement of Work dated February 10, 2022

(3) Reference: Annex D Technical Evaluation Criteria

DELETE the requirement for Annex D Technical Evaluation Criteria
INSERT the revised requirement for Annex D Technical Evaluation Criteria revised February 10, 2022

All other terms and conditions remain unchanged.
Inquiries are to be directed to:

Name Lisa Martin
Telephone No.: (506) 962-5328