

ANNEX A – STATEMENT OF WORK

NSSB – Console Servers

1.0 Objective

The purpose of this document is to define the scope of Shared Services Canada's (SSC) requirement for console servers and related goods for the Networks and Security Services Branch (NSSB).

2.0 Background

Networks and Security Services Branch is responsible for the planning, design and operations of the Government of Canada (GC) IT network infrastructure; the management of cyber and IT security services that protects GC data and technology assets.

The services delivered by NSSB to GC departments represent foundational interconnectivity for services that are transported over IT infrastructure. Out-of-band management, primarily delivered through console servers, represents a critical tool for SSC resources supporting the GC's IT infrastructure to access asset management consoles in a centralized way, even in the event of an outage.

3.0 Scope

The requirement, including optional components, will be delivered over five (5) Government of Canada Fiscal Years, with the option to extend by two (2) one-year periods.

The initial contract will require the delivery of products specified in Annex B. The contract will include provisions to amend for additional deliveries of the products specified in Annex B at the firm price specified in the winning bid.

Future requirements for console server products in support GC IT infrastructure management will be fulfilled using amendments to this contract where the situation permits. SSC will also utilize the contract to maintain a small operational inventory of console server products to address pressing GC requirements.

4.0 Requirement Overview

4.1 Deliverables

The requirement is primarily for six (6) types of console server products to address the needs identified for a variety of environments throughout Canada. These types are:

Type	Description
8-Port	Console server for small remote closets and individual racks.
16-Port	Console server for small legacy data centre environments and telecom rooms.
32-Port	Console server for data centre environments and main equipment rooms.
48-Port	Console server for large data centre environments.
32-Port with SFP	Console server for data centre environments and main equipment rooms where fibre optic connectivity is required.
48-Port with SFP	Console server for large data centre environments where fibre optic connectivity is required.

In addition, directly related to these primary deliverables, SSC also requires optical transceivers and central console management software per Annex B and Annex C.

4.2 Warranty

All applicable console server products are to include a 5-year warranty term delivered by the Original Equipment Manufacturer (OEM) directly to SSC. The warranty must provide advance replacement Return Merchandise Authorization (RMA) for any hardware failures during the 5-year term, with all associated shipping and freight at no cost to SSC. The warranty term is to begin no sooner than the time of delivery.

4.3 End-of-Life Announcements

Any deliverable that is subject to an official end-of-life announcement by the Original Equipment Manufacturer (OEM) during the lifetime of the contract is to be replaced with the manufacturer-suggested replacement in any subsequent Contract amendments. The replacement product must provide fully equivalent or improved capabilities and be delivered at the same cost per unit as the deliverable it replaces.

5.0 Evaluation and Delivery

5.1 Evaluation

SSC will evaluate bidder responses in the 10 business days following the end of the solicitation period. The lowest-priced compliant bidder will be identified by using the extended total cost of all Annex B quantities specified in Column D (for financial evaluation purposes only) among the bidders whose response is considered technically compliant. SSC may seek clarification from bidders during the evaluation.

5.2 Delivery

All goods ordered in Government of Canada Fiscal Year 2021-2022 must be delivered on or before June 30, 2022. Subsequent contract amendments for additional quantities will specify a timeframe for delivery as part of the amendment terms.

The Contractor must ensure that all shipments clearly show the P2P Requisition number and the Contract number on packing slips. The Contractor must also provide a two-day advance notice of all shipments to the delivery contact.

5.3 Payment

Payment will be on a per-shipment basis, in arrears, to be paid within 30 calendar days following the delivery of goods.