



RETURN BIDS TO:

RETOURNER LES SOUMISSIONS À:

Bid Receiving - PWGSC / Réception des soumissions -
TPSGC

11 LaurierSt./ 11, rue Laurier

Place du Portage, Phase III

Core 0B2 / Noyau 0B2

Gatineau

Québec

K1A 0S5

Bid Fax: (819) 997-9776

**SOLICITATION AMENDMENT
MODIFICATION DE L'INVITATION**

The referenced document is hereby revised; unless otherwise
indicated, all other terms and conditions of the Solicitation
remain the same.

Ce document est par la présente révisé; sauf indication contraire,
les modalités de l'invitation demeurent les mêmes.

Comments - Commentaires

There are security requirements associated with this
requirement.

Vendor/Firm Name and Address

Raison sociale et adresse du
fournisseur/de l'entrepreneur

Issuing Office - Bureau de distribution

Infrastructure Maintenance and Solution Services
Division (FK)

L'Esplanade Laurier,

East Tower 4th Floor

L'Esplanade Laurier,

Tour est 4e étage

140 O'Connor, Street

Ottawa

Ontario

K1A 0R5

Title - Sujet RFP Property facility Management, Project Delivery and Optional Services London	
Solicitation No. - N° de l'invitation 08324-200590/B	Amendment No. - N° modif. 005
Client Reference No. - N° de référence du client 20200590	Date 2022-03-29
GETS Reference No. - N° de référence de SEAG PW-\$\$FK-307-80991	
File No. - N° de dossier fk307.08324-200590	CCC No./N° CCC - FMS No./N° VME
Solicitation Closes - L'invitation prend fin at - à 02:00 PM Eastern Daylight Saving Time EDT on - le 2022-04-22 Heure Avancée de l'Est HAE	
F.O.B. - F.A.B. Plant-Usine: <input type="checkbox"/> Destination: <input type="checkbox"/> Other-Autre: <input type="checkbox"/>	
Address Enquiries to: - Adresser toutes questions à: Cowell, Philip	Buyer Id - Id de l'acheteur fk307
Telephone No. - N° de téléphone (613) 296-1922 ()	FAX No. - N° de FAX () -
Destination - of Goods, Services, and Construction: Destination - des biens, services et construction:	

Instructions: See Herein

Instructions: Voir aux présentes

Delivery Required - Livraison exigée	Delivery Offered - Livraison proposée
Vendor/Firm Name and Address Raison sociale et adresse du fournisseur/de l'entrepreneur	
Telephone No. - N° de téléphone Facsimile No. - N° de télécopieur	
Name and title of person authorized to sign on behalf of Vendor/Firm (type or print) Nom et titre de la personne autorisée à signer au nom du fournisseur/ de l'entrepreneur (taper ou écrire en caractères d'imprimerie)	
Signature	Date

Solicitation Amendment 005 is raised to respond to questions from the Industry.

- Q1. In Reference to Statement of Work, Section 3.3. Service calls: *Service calls provide an important opportunity for personal interaction with building tenants. Each service request results in a Work Order in Mission Request Online (MRO) which is DFATD's electronic service request system. Service requests, specifically those included in the Statement of Work, DFATD **notifies the Contractor.***

Can DFATD confirm the method of contact when notifying the Contractor of service requests? Additionally, can DFATD confirm if there is any requirement for data interface between the Mission Request Online system and the proponents work order system?

- R1. The method of contact when notifying the Contractor of a service requests is determined based upon the scope, nature and/or severity of the request received in MRO. Requests of an urgent nature will be communicated to the Contractor immediately via telephone, with a follow-up message that includes all of the relevant details sent to a regularly monitored e-mail address identified by the Contractor. Requests of a more routine/non-urgent nature will be sent to the Contractor via e-mail. There is currently no requirement for a data interface between MRO and the Contractor's work order system.
- Q2. Can DFATD please confirm if Section III: Certifications and Section IV: Additional Information are included in the 100 page limit?
- R2. Yes, sections III and IV are included in the 100 page limit.
- Q3. We note the requirement for the provision of a financial security (bond) and seek confirmation as to whether this is an absolute requirement or subject to a financial assessment of a tenderer's proposed contracting entity, and whereupon it is considered the entity is of a sufficient financial standing to ensure fulfilment of the obligations under the prospective agreement, the requirement can be excluded.
- R3. The requirement for the provision of a financial security (bond) is absolute. The financial security (bond) must be provided within thirty (30) calendar days following the Contract Award date and will neither be waived or excluded. The financial security (bond) is required from a supplier to:
- i. Ensure that the Contractor's obligations under a contract are carried out; and
 - ii. Protect all suppliers of goods and/or services including subcontractors.

No other changes apply