

QUESTIONS & ANSWERS #1

SOLICITATION #10072467

The purpose of this amendment 001 is to answer questions posed by potential bidders.

Question 1:

The current solution in use by the GOC is hosted outside of Canada with a migration plan to move to Canada for January 2023. Will the PWGSC accept a fully compliant response including this 4-month hosting overlap?

Answer 1:

As per the RFP, “the cloud servers must reside in Canada exclusively”, therefore the servers must be located in Canada at Contract Award.

Question 2:

Do we have the ability to propose redlines to the contract clauses?

Answer 2:

No, changes cannot be made to the contract clauses.

Question 3:

With reference to Technical Requirements and PSPC Environment on page 30, can PWGSC please clarify what is the exact requirement for the proposed solution to be compatible with Microsoft Outlook 2013 and above?

Answer 3:

The requirement is that the system functions with Microsoft Outlook 2013 and above to enable us to use the automatic e-mail notification option.

Question 4:

With reference to your Deliverables mentioned on page 32, #8.6 shows a requirement for 80 Intelligent Lockers in 8 columns. Our locker size dimensions are based on industry package standards and hence need to understand from PWGSC what is more important?

- Meeting the 8 Column requirement (floor space), If yes, what is the floor space available for installing the columns?
- Meeting 80 locker count requirement(user needs).

Answer 4:

PWGSC will have the necessary floor space required to install the 8 column locker system. The main requirement is to meet a minimum of 80 lockers per system as described in the RFP.

All other terms and conditions of the Request for Proposal remain unchanged.