



TENDER ADDENDUM

Snow Removal and Ice Maintenance Services on the Rideau Canal Skateway SS009

June 24, 2022

ADDENDUM No. 1

The present addendum is raised to answer the questions below.
This shall be read in conjunction with and shall form an integral part of the Tender /
Proposal and Agreement Documents:

Question 1:

SOA is referred in many places, for example 5.1.1 it's referred to as Appendix 1.
Appendix 1 is the GIS Maps.

1. Is part B the SOA on the Price Grid?
2. If not then 280 hrs a year is underestimating the work and could mislead proponents and where can we find the SOA?

Answer 1:

- 1: Yes, part B of the Price Grid is the SOA referred to in section 5.3 of the Statement of Work.
- 2: These hours are upon demand only and are additional tasks to this contract and that may be required during a season. These hours are an estimate and could be subject to change. The SOA will be awarded to the successful Bidder for the provision of additional services.

Question 2:

The price grids are not the same in English and French for example L15, the English calculation looks like the right one.

Answer 2:

Please see updated Price Grid in Attachment.

Question 3:

On Buy and Sell, there's an amendment posted on June 7th, but is not visible nor did we get an email notification, is this a mistake?

Answer 3:

The notification was due to a correction to the closing date on the poster made to match the information in the RFP document i.e. July 4,2022 @ 3PM

Question 4:

Confusing with the point rated,
- in 1.1.3 points allocation
Maximum Possible points should be 350 if we calculate technical points and Financial proposal.

Answer 4:

Correction to Stage 2 of the evaluation:

Proposals obtaining a total minimum score of 280 points out of a possible 350 points (80%), will be considered technically admissible. Fee proposals must be submitted in a separate email and will be opened only if the Proponents Detailed Proposal has been deemed technically admissible.

Question 5:

RFP demands 3 referrals, one for last 3 contracts of the company, if each contract has the same referral will this lower the score?

Answer 5:

No

Question 6:

7.5.2 to 7.5.8

- a. Is the contractor expected to maintain the Rink when there are skaters on the ice in the day with motorized equipment?
 - (i) If so, does the NCC have an umbrella insurance policy for the daytime operations? and if so, is the contractor supported by that insurance?
- b. Does the contractor have to flood every night, even after a day of snow removal?
 - (i) In the affirmative, does this mean operations could go on for days, weeks, 24/7 without a pause?
 - (ii) If not, what is the pause period allowed after a snowstorm?
- c. There is no maximum amount of snow detailed in the RFP per season
 - (i) Does our price have to include the worst-case scenario?
 - (ii) Is there fee's acceptable after 225cm?
- d. 1500 trees and signs are often talked about in the RFP, where are those located on the maps?

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- (i) Are we talking about the concession area trees and signage?
 - (ii) Can we have a map of all the additional items that are not listed in the map icons?
Reason for asking is that if we have ice sculptures or other objects in the way it makes operations that more difficult.

e. We read snow dumps in a few places, does the contractor have to take snow off the canal?

Answer 6:

Answer a: Yes, when ongoing snowfall during the day, the contractor must maintain the central section of the skate track and clear the access for services, shelters, washrooms, stairs, and ramps.

Answer a(i): No, the NCC is not covered by an umbrella insurance policy for Rideau canal skateway operations. Please refer to clause 26 in the general conditions section regarding the contractor's liability insurance requirements. More information to follow.

Answer b: The contractor must sweep and flood every night (pending weather conditions and no forecasted snowfall).

b(i): Yes, it may occur that the ice maintenance operations may happen day and/or nighttime none stop as weather will permit.

b(ii): Once a snowstorm is cleared, the ice must be swept and flooded overnight (between 22h00 and 06h00). The contractor shall provide sufficient staff and equipment for a 24/24 - 7/7 maintenance operation.

Answer c: The contractor's price must consider that there is no limit for snow quantity to clear et must be ready to sweep and plow once 2cm are on the skate track.

Answer d: Trees are usually installed at the rest areas according to a small asset site plan. A copy of these plans showing on ice asset locations (trees, signage, benches, tables and others) will be provided to the contractor the beginning of the season. Please refer to section 8.5.3 to 8.5.9

Answer e: Certain locations, the snow has to be blown off the canal. The dedicated snow dump areas are to spread the weight of the snow preventing any effects on the skate track.

Question 7:

Bid Bond

a. Regarding the 150K Bid Bond:

- (i) Is the total price including Part A & Part B of year 1 or just Part A of year 1?
- (ii) For example if our total price for the bid is 2M, our performance bond would be 500,000.00 is that correct?

Answer 7:

The Bid Bond is a fixed amount of \$150K. As for the performance Bond, please refer to the excerpt below from the Tender Security & Contract Security Requirements section of the RFP.

TYPES AND AMOUNTS OF CONTRACT SECURITY

1. The successful Contractor shall deliver to the NCC:
 - a. A performance bond and a Payment of Labour and Material Bond for each at 25% of year one (1) Total (including taxes) of the Contract ("Initial term of the bond"). Each bond is renewable annually for years 2,3,4,5,6 and 7 of the Contract.

The Performance Bond is based on the value of year 1 of Part A only.

Question 8:

Inflation

Last two years are a perfect example of Inflation. In order to guarantee a lowest bid by the contractor, does the NCC allow to renegotiate when inflation hits the roof like it did last two seasons?

Answer 8:

Bidder must account for inflation within each year indicated in the price grid.

Question 9:

Flooding

Our research department has seen many videos and photos of the NCC Zamboni.

- (i) Do we operate it or the NCC does it and we do the touch ups with pumps and hoses?
- (ii) If we operate it, are we in charge of maintenance? And if so, do we have data on yearly maintenance for the Zamboni?

Answer 9:

- (i) the "Zamboni" is owned and patented by the previous contractor and is not an NCC property.
- (ii) The NCC does not have any data on maintenance of this machinery.

Question 10:

Dedicated Equipment

Can the contractor use the equipment in the daytime or when not needed, other sites close by?

Answer 10:

Please refer to clause 6.2 of the terms of reference stating that the contractor must use the equipment exclusively for the Rideau canal ice and snow maintenance.

Question 11:

(Health and Safety Welfare) Regulations 1992 state that working conditions should be kept at a 'reasonable' temperature. To ensure employee's health what does the NCC consider reasonable temperature for flooding operation on the Canal?

Answer 11:

The NCC requires that the skateway is maintained as often and as long as possible no matter the conditions. The contractor must supply a health and safety plan on ice that must consider the conditions (extreme cold, snow, rain) that the staff may encounter.

All other terms and conditions remain the same.

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