

## **TASK Based Professional Services (TSPS) Requirement**

***Please note that the TSPS NPP MUST be published simultaneously with the issuance of the invitation to suppliers.***

This requirement is for: Public Health Agency of Canada

This requirement is open only to those **Supply Arrangement Holders under E60ZT-18TSPS** who qualified under Tier 1 for the following category(ies):

Business Consultant  
Subject Matter Expert  
Business Process Consultant

**The following SA Holders have been invited to submit a proposal.**

Cache Computer Consulting Corp.

CGI Information Systems and Management Consultants Inc.

CVL INFORMATION SOLUTIONS INC.

Deloitte Inc.

Donna Cona Inc.

KPMG LLP

Landmark Decisions Inc.

MaxSys Staffing & Consulting Inc.

Mobile Resource Group Inc

Pricewaterhouse Coopers LLP

Raymond Chabot Grant Thornton Consulting Inc.

Run Straight Consulting Ltd

Samson & Associés CPA/Consultation Inc

The Institute on Governance

Transpolar Technology Corporation and The Halifax Computer Consulting Group In Joint Venture

### **Description of the Requirement:**

Since the onset of the **COVID-19** pandemic, the Public Health Agency of Canada (PHAC) has directed the implementation of border restrictions and border control measures related to

travelers, chief among these being testing and quarantine measures designed to help prevent the introduction and spread of the virus in Canada. Verification of travelers' compliance with obligations has allowed PHAC to know whether its approach to enforcement is effective and what adjustments it may need to make to help limit the spread of the virus.

The objective of the work is to maximize PHAC's ability to contact travellers and improve compliance monitoring and traveller compliance, by ensuring that PHAC continues to be supported in the design of new campaigns, re-design of existing campaigns, and in maintaining the operational efficiency of the contact centre.

Depuis le début de la pandémie de **COVID-19**, l'Agence de la santé publique du Canada (ASPC) a dirigé la mise en œuvre des restrictions et des mesures de contrôle aux frontières liées aux voyageurs, les principales étant les tests et les mesures de quarantaine conçues pour aider à prévenir l'introduction et la propagation du virus au Canada. La vérification du respect des obligations par les voyageurs a permis à l'ASPC de déterminer si son approche en matière d'application de la loi est efficace et quels ajustements elle pourrait devoir apporter pour aider à limiter la propagation du virus.

L'objectif du travail est de maximiser la capacité de l'ASPC à communiquer avec les voyageurs et à améliorer la surveillance de la conformité et la conformité des voyageurs, en s'assurant que l'ASPC continue d'être soutenue dans la conception de nouvelles campagnes, la refonte des campagnes existantes, et le maintien de l'efficacité opérationnelle du centre de contact.

#### **Level of Security Requirement:**

##### **Company Minimum Security Level Required**

<b>Canada</b>	<b>NATO</b>	<b>Foreign</b>
<input type="checkbox"/> Protected A	<input type="checkbox"/> NATO Unclassified	<input type="checkbox"/> Protected A
<input checked="" type="checkbox"/> Protected B	<input type="checkbox"/> NATO Restricted	<input type="checkbox"/> Protected B
<input type="checkbox"/> Protected C	<input type="checkbox"/> NATO Confidential	<input type="checkbox"/> Protected C
<input type="checkbox"/> Confidential	<input type="checkbox"/> NATO Secret	<input type="checkbox"/> Confidential
<input type="checkbox"/> Secret	<input type="checkbox"/> Cosmic Top Secret	<input type="checkbox"/> Secret
<input type="checkbox"/> Top Secret		<input type="checkbox"/> Top Secret
<input type="checkbox"/> Top Secret (SIGINT)		<input type="checkbox"/> Top Secret (SIGINT)

Special comments: \_\_\_\_\_

##### **Resource Minimum Security Level Required**

<b>Canada</b>	<b>NATO</b>	<b>Foreign</b>
<input checked="" type="checkbox"/> Reliability Status		
<input type="checkbox"/> Protected A	<input type="checkbox"/> NATO Unclassified	<input type="checkbox"/> Protected A
<input type="checkbox"/> Protected B	<input type="checkbox"/> NATO Restricted	<input type="checkbox"/> Protected B
<input type="checkbox"/> Protected C	<input type="checkbox"/> NATO Confidential	<input type="checkbox"/> Protected C
<input type="checkbox"/> Confidential	<input type="checkbox"/> NATO Secret	<input type="checkbox"/> Confidential
<input type="checkbox"/> Secret	<input type="checkbox"/> Cosmic Top Secret	<input type="checkbox"/> Secret
<input type="checkbox"/> Top Secret		<input type="checkbox"/> Top Secret
<input type="checkbox"/> Top Secret (SIGINT)		<input type="checkbox"/> Top Secret (SIGINT)

Special comments: \_\_\_\_\_

**Applicable Trade Agreements:**

World Trade Organization Agreement on Government Procurement (WTO-AGP)", Canada–Chile Free Trade Agreement, Comprehensive and Progressive Agreement for Trans-Pacific Partnership (CPTPP), Canada–Colombia Free Trade Agreement, Canada–Honduras Free Trade Agreement, Canada–Korea Free Trade Agreement, Canada–Panama Free Trade Agreement, Canada–Peru Free Trade Agreement, Canada–Ukraine Free Trade Agreement, Canada-United Kingdom Trade Continuity Agreement, "the Canada-European Union Comprehensive Economic and Trade Agreement (CETA), and the "Canadian Free Trade Agreement (CFTA).

**Proposed period of contract:**

The proposed period of contract shall be from date of Contract Award for a period of one(1) year.

**Estimated Level of Effort:**

Category	Estimated # of hours
Business Consultant - Intermediate	1704
Business Consultant - Intermediate	1704
Business Consultant - Junior	2064
Business Consultant - Junior	2064
Business Consultant - Intermediate	696
Business Process Consultant - Intermediate	360
Business Process Consultant - Senior	84
Subject Matter Expert - Senior	132

File Number: 1000242560

Contracting Authority: Caroline Lecours

Phone Number: 613-941-2092

E-Mail: [caroline.lecours@hc-sc.gc.ca](mailto:caroline.lecours@hc-sc.gc.ca)

***NOTE: The Task and Solutions Professional Services (TSPS) Method of Supply is subject to quarterly refresh cycles. If you wish to find out how you can be a "Qualified SA Holder", please contact [SPTS.TSPS@TPSGC-PWGSC.GC.CA](mailto:SPTS.TSPS@TPSGC-PWGSC.GC.CA)***