

Défense nationale Quartier général de la Défense nationale Ottawa (Ontario) K1A 0K2

REQUEST FOR INFORMATION /
DEMANDE DE RENSEIGNEMENTS

RETURN RESPONSES TO / RETOURNER LES RÉPONSES À:

Attn: Brittani Real D Mar P 8-2 DMarP3BidSubmission-DOMar3Soumissiondesoffres@forces.gc.ca

REQUEST FOR INFORMATION
AMENDMENT/
MODIFICATION DE LA DEMANDE
DE RENSEIGNEMENTS

NEQUEST FOR INFORMATION
AMENDMENT/
MODIFICATION DE LA DEMANDE
DE RENSEIGNEMENTS

Request for Information Closes / La Demande de renseignements prend fin:			
At/à:	10:00 AM EDT/HAE		

On / le: 26 July/juillet 2022

Title / Titre:	Solicitation No / No de l'invitation:		
Risk Management Software / Logiciel pour la gestion des risques	W8482-230362/A		
Date	Amendment No N° de la modification		
08 July/juillet 2022	003		
Address Enquiries to – Adresser toutes questions à:			
Brittani Real			
D Mar P 8-2			
DMarP3BidSubmission-DOMar3Soumissiondesoffres@forces.gc.ca			
Telephone No. / N° de téléphone:	FAX No / No de fax:		
N/A	N/A		
Destination:			
Specified herein			

See Herein.

Instructions: Voir aux présentes

Instructions:

Delivery required / Livraison exigée:	Delivery offered / Livraison proposée:			
See Herein	N/A			
Vendor Name and Address / Raison sociale et adresse du fournisseur:				
Telephone No N° de téléphone				
Name and title of person authorized to sign on behalf of vendor (type or print) / Nom et titre de la personne				
autorisée à signer au nom du fournisseur (caractère d'impri	merie):			
Name / Nom:	Title / Titre:			
Signature:	Date:			



W8482-230362/A RISK MANAGEMENT SOFTWARE

Request for Information Amendment 003

This amendment is raised to:

- i. Provide Industry with Appendix 9, List of Security Controls, to Annex B, draft Software Requirements Specifications, of this Request for Information (RFI).
- ii. Provide a response to Questions 1 to 5 received from Industry.

1.0 Add Appendix 9, List of Security Controls, to Annex B, draft Software Requirements Specifications.

Under the "Attachments" section of the BuyandSell.gc.ca RFI listing, attach the following bilingual Appendix:

Appendix 9 – List of Security Controls/Annexe 9 – Liste des contrôles de sécurités

2.0 Respond to Questions 1 to 5 received from Industry.

- Q1: Appendix 9 in the Software Requirements Specification document is missing; namely the list of Security Controls Could we get a copy?
- A1: Appendix 9 can be provided for the RFI. An abbreviated, and bilingual, version is attached to the BuyandSell.gc.ca posting.
- Q2: Annexes A, B and C in the Request for Information document do not provide many details of your expectations.
 - Q2a: Are there specific answer grids to complete or do we respond in line? What are the expectations for the response? For example, in Annex A and B do you require a Yes/No response to each requirement, or a more detailed response?
 - A2a: Questions in the RFI Annex E Section 3 are directly related to Annex A (Statement of Work) and Questions in the RFI Annex E Section 4 are directly related to Annex B (Software Requirements Specifications). However, there is no set expectation for the response format; Canada is agreeable to both in-line responses and answer grids. Respondents are provided latitude in formatting their response.

Regarding Annex A and B to the RFI document, the draft Statement of Work and draft Software Requirement Specifications documents are provided to illicit feedback from Potential Respondents. Should a Request for Proposal be issued for W8482-230362 – RISK MANAGEMENT SOFTWARE, responses from this RFI may be used to better develop future iterations of these documents. As such, detailed responses may be useful in developing said documentation. For example, should a respondent respond "no" to Question 3.1 in Annex E "Are there any part(s) of the scope of work defined in the Statement of Work at Annex A of this RFI that are unclear and could lead to confusion when submitting bids?", then providing a detailed response as to which

- parts of the Statement of Work are unclear may help to clarify future documentation should a Request for Proposal be pursued.
- Q2b: What are you looking for in Annex C was there a document that should have been included?
- A2b: Question 6.1 in the RFI Annex E Section 6 is directly related to Annex C (Financial Proposal). Canada is looking for input into the proposed methodology and breakdown to be used to evaluate potential future bids from a financial perspective.
 - A bilingual version of Annex C was uploaded as an Attachment to BuyandSell.gc.ca with the initial RFI. Should Potential Respondents have issues downloading/accessing this or other documentation, Canada will supply this published documentation as required.
- Q3: Is DND already leveraging a Project and Program software? (Please see sections 3.1.4 and 3.6.1). [Our software] has an offering for this, should we be discussing this, or is the expectation we will integrate with an existing solution if so, can you provide details?
- A3: Canada is not currently leveraging any Project or Program specific Software. The objective of the requirements under 3.1.4 and 3.6.1 of the Software Requirements Specification is to allow Canada to manage risks under a given project or program. This is therefore to allow access to a consolidated view of the risks under a given project or program, and equally to manage roles and access to risks under a given project and program. Those requirements are not about enabling a full range of project or program management functionalities beyond risk management.
 - Additionally, it is envisioned that this software will eventually be integrated with other software solutions, notably with SAP which is DND's Enterprise Resource Planning software. Requirements in section 3.4.2 of the Software Requirements Specifications discuss the need to provide an Application Programming Interface such that Canada is able to integrate the risk management solution with other software. However, the actual integration with other software (such as SAP) is currently outside the scope of this requirement.
- Q4: 3.5.4 Data encryption must be achieved through the use of approved cryptographic mechanisms for protecting information up to Protected B in accordance with Ref [Q] Could you provide more information on Ref [Q] we did not see it referenced in any of the documents?
- A4: Ref [Q] is used in requirement 3.5.4 of the Software Requirements Specifications and the reference link is provided in section 1.4 of that same document. More specifically, this standard (ITSP.40.111) provides the detail of approved cryptographic algorithms that must be implemented to protect the authenticity, confidentiality, and integrity of information. Since the risk management software will handle and store information up to PROTECTED B, cryptographic algorithms within this standard must be applied. This standard provides a range of cryptographic algorithm selection such that the supplier can select which one(s) would best fit with the proposed solution.
- Q5: Can you confirm if vendors are to [(a) respond to the questions set out in "Annex E Questions for Industry" and provide input and feedback based on the questions noted

- within on the RFI or (b) provide responses to Annex E <u>PLUS</u> additional components (e.g., pricing estimates for license and implementation, submitting team qualifications, etc.)].
- A5: For the purposes of this RFI, Canada is primarily seeking responses to the questions in Annex E Questions for Industry. The purpose is to obtain industry feedback such that requirements can be amended, as required, before a potential Request for Proposal.

We certainly welcome any additional comments and feedback on the requirements documents included in Annexes A and B, or any other feedback related to this procurement effort.

ALL OTHER TERMS AND CONDITIONS REMAIN UNCHANGED.