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**SOLICITATION AMENDMENT  
MODIFICATION DE L'INVITATION**

The referenced document is hereby revised; unless otherwise indicated, all other terms and conditions of the Solicitation remain the same.

Ce document est par la présente révisé; sauf indication contraire, les modalités de l'invitation demeurent les mêmes.

**Comments - Commentaires**

**Vendor/Firm Name and Address**

Raison sociale et adresse du  
fournisseur/de l'entrepreneur

**Issuing Office - Bureau de distribution**

Informatics Professional Services Division / Division  
des services professionnels en informatique

Les Terrasses de la Chaudière

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K1A 0S5

<b>Title - Sujet</b> IT Security/Business Continuity Sécurité des TI /continuité des activités	
<b>Solicitation No. - N° de l'invitation</b> 45045-200073/A	<b>Amendment No. - N° modif.</b> 003
<b>Client Reference No. - N° de référence du client</b> 000012052	<b>Date</b> 2022-07-18
<b>GETS Reference No. - N° de référence de SEAG</b> PW-\$\$ZM-613-41037	
<b>File No. - N° de dossier</b> 613zm.45045-200073	<b>CCC No./N° CCC - FMS No./N° VME</b>
<b>Solicitation Closes - L'invitation prend fin</b> <b>at - à 02:00 PM</b> Eastern Daylight Saving Time EDT <b>on - le 2022-08-02</b> Heure Avancée de l'Est HAE	
<b>F.O.B. - F.A.B.</b>	
<b>Plant-Usine:</b> <input type="checkbox"/> <b>Destination:</b> <input type="checkbox"/> <b>Other-Autre:</b> <input type="checkbox"/>	
<b>Address Enquiries to: - Adresser toutes questions à:</b> Pierre, Anoule	<b>Buyer Id - Id de l'acheteur</b> 613zm
<b>Telephone No. - N° de téléphone</b> (613) 858-8317 ( )	<b>FAX No. - N° de FAX</b> ( ) -
<b>Destination - of Goods, Services, and Construction:</b> <b>Destination - des biens, services et construction:</b>	

Instructions: See Herein

Instructions: Voir aux présentes

<b>Delivery Required - Livraison exigée</b>	<b>Delivery Offered - Livraison proposée</b>
<b>Vendor/Firm Name and Address</b> <b>Raison sociale et adresse du fournisseur/de l'entrepreneur</b>	
<b>Telephone No. - N° de téléphone</b> <b>Facsimile No. - N° de télécopieur</b>	
<b>Name and title of person authorized to sign on behalf of Vendor/Firm</b> <b>(type or print)</b> <b>Nom et titre de la personne autorisée à signer au nom du fournisseur/</b> <b>de l'entrepreneur (taper ou écrire en caractères d'imprimerie)</b>	
<b>Signature</b>	<b>Date</b>

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**SOLICITATION AMENDMENT 003**

**This amendment is raised to:**

- 1. Provide answers to Bidder’s questions in relation to this solicitation; and**
- 2. Amend the Request for Proposal (RFP).**

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**QUESTIONS:**

**Question #16:**

MTC5 states: “The Bidder MUST have directly billed the required minimum days per resource for the past 60 months...” The Resource Table provided contains two columns “Total Estimated # of Resources Required” and “Initial Resources”, as well as the required minimum billable days. Could Canada please clarify the how many resources and billable days Bidders need to demonstrate the meet this requirement? Are Bidders expected to demonstrate the ‘minimum billable days’ per resource category based on the minimum number of resources in the ‘Initial Resources’ column – for example, Bidders must demonstrate they have billed 4,000 days in the Information Technology Security TRA and C&A Analyst Level 3 category using a minimum of 4 individual resources?

**Answer #16:**

The Total # of resources required and initial resources are not related to the minimum billable days requirement.

The minimum billable days requirement is per resource category, there is no upper or lower limit on the number of individual resource to meet the billable days. Disregard the columns of Total Estimated # of Resources Required and Initial Resources.

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**Question #17:**

With respect to MTC5, Bidders are required to demonstrate billed days in the specific categories/levels from the RFP. Given that a Level 3 resource performs all of the same tasks as a Level 2, could Canada please confirm where only Level 2 resources are requested, Bidders may demonstrate resources placed as Level 3 within the same category? For example, Bidders may use resources billed under the Information Technology Security Design Specialist - Level 3 category to meet criteria for the Information Technology Security Design Specialist - Level 2?

**Answer #17:**

Yes the crown will allow vendors to use contract reference TA’s for Level 3 resource categories to qualify for Level 2 resource categories provided that the same contract reference TA is not used to qualify for both Levels and the tasks for the Level 3 matches 70% of the tasks of the Level 2.

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**Question #18:**

The Statement of Work tasks for the ‘C.9 Information Technology Security Systems Operator (Level 2)’ appear to be a duplicate of the tasks for the ‘C.3 Information Technology Security TRA and C&A Analyst’ category, with an emphasis on assessment, certification and accreditation activities which are not in line with the TBIPS C.9 category. Could Canada please confirm if this is the correct list of tasks for the ‘C.9 Information Technology Security Systems Operator (Level 2)’ resources, and if not, please provide an updated Statement of Work?

**Answer 18**

The C.9 Information Technology Security Systems Operator (Level 2) tasks should be changed to be consistent with TBIPS Stream 6: Cyber Protection Services:

- Networking Protocols (HTTP, FTP, Telnet)
- Internet security protocols (for example: SSL, S-HTTP, S-MIME, IPSec, SSH)
- TCP/IP, UDP, DNS, hSMTP
- Directory Standards such as X.400, X.500, and SMTP
- Network routers, multiplexers and switches
- Network hardening (for example: shell scripting, service identification)
- Wireless technology
- Technical threats to, and vulnerabilities of, networks
- Technical IT Security safeguards
- IT software and hardware security products
- Configure operating systems such as MS, Unix, Linux and Novell
- Configure IT Security management
- Configure intrusion detection systems, firewalls and content checkers, extracting and analyzing reports and logs, and responding to security incidents
- Configure/update virus scanners
- Complete tasks directly supporting the departmental IT Security and Cyber Protection Program
- Develop and deliver training material relevant to the resource category
- Other related duties.

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**Question #19:**

Regarding M5, ‘Form M2-1 – Resource Billed Days’ has a line requesting “The start and end dates (MM/DD/YYYY) for billable days during a period of one year within the last three years as of the bid solicitation publication date” whereas the MTC5 criteria is requesting billed days within the past 60 months. The M2-1 Form also requests Resource Names, whereas the MTC5 criteria only requests “the total billed days per resource category.” Could Canada:

- a. Please confirm Bidders should remove the line “The start and end dates (MM/DD/YYYY) for billable days during a period of one year within the last three years as of the bid solicitation publication date”?

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- b. Please confirm whether Bidders should provide Resource Names and the days billed per resource, or if it is sufficient to provide the total billed days per resource category per contract?

**Answer #19:**

- a) Yes bidders should remove the line "The start and end dates (MM/DD/YYYY) for billable days during a period of one year within the last three years as of the bid solicitation publication date"  
b) It is sufficient to provide the total billed days per resource category per contract.

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**Question #20:**

RTC3 asks Bidders to demonstrate experience implementing our risk mitigation strategy using reference projects/contracts. Given the RFP is requesting contract information, including the contract cover page, could Canada please confirm Bidders should provide 5 or more individual reference contracts with the Government of Canada, rather than projects, and amend the criteria wording accordingly?

**Answer #20:**

English: Yes The crown will adjust the RFP wording to reference contracts.

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**Question #21:**

There is no level provided for the first resource category (Strategic Information Technology Security Planning and Protection Consultant) listed within the Resource Table in requirement MTC5. Please confirm the level should be Level 3 to match the category/level within the RFP?

**Answer #21:**

English: Yes the resource category (Strategic Information Technology Security Planning and Protection Consultant) should specify Level 3.

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**Question #22**

Would Stats Canada consider allowing vendors to use contract reference TA's for Level 3 resource categories to qualify for Level 2 resource categories provided that the same contract reference TA is not used to qualify for both Levels and the tasks for the Level 3 matches 70% of the tasks of the Level 2?

**Answer 22**

Yes the crown will allow vendors to use contract reference TA's for Level 3 resource categories to qualify for Level 2 resource categories provided that the same contract reference TA is not used to qualify for both Levels and the tasks for the Level 3 matches 70% of the tasks of the Level 2.

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### Question #23

Under Part 3 – 3.1.(f)(iii), it states that joint venture members cannot pool their abilities with other joint venture members to satisfy a single technical criterion of this bid solicitation.

- a. For MTC5 (Billed Contract Experience) at page 96, would each category of Resource listed in the table be considered a separate and single technical criterion, or is the entire MTC5 with the 8 resources a single technical criterion.
- b. In the same vein, for RTC1 (invoicing) and RTC2, would each resource be considered a single technical criterion within each RTC, or alternatively, would RTC1 and RTC2 be considered each an entire single technical criterion.

### Answer 23

- a) The sum of billed days for category of resource is relevant, not the specific composition of how that number is met. Disregard the columns of Total Estimated # of Resources Required and Initial Resources. For example 3 Resources of Information Technology Security TRA and C&A Analyst Level 3 each with 400 hours billed (total 1200 hrs) would be considered as meeting 1 out of the 5 categories of resources requirement.
- b) For RTC1 and RTC2 each individual resource counts towards the technical criteria

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### RFP REVISIONS

1. At page 25 and 26 of the RFP, 4.4 (a) – Evaluation of Bid – Selection process, sub article (ii):
  - Replace 60-40 with 70-30;
2. At page 54-55 of the RFP, under 6.7 C.9 Information Technology Security Systems Operator (Level 2) Replace the tasks for C.9 with the following tasks:
  - Networking Protocols (HTTP, FTP, Telnet)
  - Internet security protocols (for example: SSL, S-HTTP, S-MIME, IPSec, SSH)
  - TCP/IP, UDP, DNS, hSMTP
  - Directory Standards such as X.400, X.500, and SMTP
  - Network routers, multiplexers and switches
  - Network hardening (for example: shell scripting, service identification)
  - Wireless technology
  - Technical threats to, and vulnerabilities of, networks
  - Technical IT Security safeguards
  - IT software and hardware security products
  - Configure operating systems such as MS, Unix, Linux and Novell
  - Configure IT Security management
  - Configure intrusion detection systems, firewalls and content checkers, extracting and analyzing reports and logs, and responding to security incidents

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- Configure/update virus scanners
- Complete tasks directly supporting the departmental IT Security and Cyber Protection Program
- Develop and deliver training material relevant to the resource category
- Other related duties

**3. At page 96-97 of the RFP, under MTC5 table:**

- Disregard the columns of Total Estimated # of Resources Required and Initial Resources.
- Add “level 3” for the Strategic Information Technology Security Planning and Protection Consultant resource category.

**4. At page 100 of the RFP – under RTC3:**

Replace “reference projects” with “reference contracts”.