



REQUEST FOR SUPPLIER QUALIFICATION ADDENDUM 1

RFSQ # DC-2022-PO-05 Multilingual Translation Services Roster

Close Date/Time:

September 26, 2022
14:00 hours
Pacific Time

<u>Issue Date:</u>	September 16, 2022	<u>From:</u>	CTC Procurement
<u>To:</u>	All Vendors	<u>E-mail:</u>	procurement@destinationcanada.com

Below is answer to question(s) submitted in regards to the above noted RFSQ as of September 9, 2022.

Q1. As per section C.2 a. "The Contractor(s) will be required to perform the following services on an as required basis, based solely on DC's discretion: Translate, localize, edit, and proof-read DC's publications from and into any and all of the following languages..." Does this mean that the Contractor must offer all the combinations, or can the Contractor just focus on some of the combinations?

Answer: the Contractor must be able to offer translation between English and all of the languages listed. Being able to translate in different combinations among the other languages would be an asset.

Q2. As per section C.4 "Translation must be performed by translators who are native speakers of the target language and who are very familiar with Canadian culture and Canadian geography." It also mentioned in section C.2 a. that the combinations should cover specific variants French (France), Spanish (Mexico), Chinese (Simplified and/or Mandarin). Do you require native speakers of these variants or native speakers of the language (French, Spanish, Chinese)?

Answer: DC requires native speakers of these variants.

Q3. As per section D.1.7 "The proponent must be able to accept requests either by email or an online request portal, at DC's sole discretion." Is this an existing DC portal or does the proponent has to have such portal?

Answer: This will be a portal provided by DC.

Q4. As per section E.1.1 f., please confirm if proponents are requested to provide copies of their applicable anti-fraud prevention policies or guidelines?

Answer: Yes, this is correct.