

AMENDMENT 002

CSPS-RFP-22JP-0296/A

To all Bidders:

The purpose of this amendment is to give effect to the following:

Questions and Answers

Question # 5:

The Scope describes the service as accessed through a phone line, or other previously agreed upon mediums. Our Platform is cloud-based, with video and audio, accessed through any device connected to the internet, including a Smart Phone (App). There is no installation or hardware required.

Can you reply if a system based on Internet connectivity is in consideration before we decide to proceed further, or are you mainly looking for a Phone based solution?

Answer # 6:

Yes, a cloud-based solution can be taken in consideration in the context of this RFP.