

REQUEST FOR STANDING OFFER

Procurement and Contracting Services

30 Victoria Street Gatineau, Quebec K1A 0M6

FILE NO.	
ECFT-RFSO-2022-1629	
TITLE:	ISSUE DATE:
Coaching Services	September 29, 2022

CLOSING DATE:	ADDRESS QUESTIONS TO:
November 2, 2022 at 2:00PM (Gatineau time)	Francine Touchette proposition-proposal@elections.ca

SUBMIT OFFERS TO: ELECTIONS CANADA PROPOSAL RECEIVING UNIT	
Option 1: epost Connect™	Option 2: Business Centre
For any offers submitted using epost Connect, the email address is:	30 Victoria Street Gatineau QC K1A 0M6
proposition-proposaL@elections.ca	
Offers will not be accepted if emailed directly to this email address. This email address is to be used to open an epost Connect conversation, as detailed in Part 2, or to send offers through an epost Connect message if the Offeror is using its own licensing agreement for epost Connect.	The Business Centre is open from 8:00 a.m. to noon and 1:00 p.m. to 4:00 p.m. Monday to Friday and closed on all statutory holidays.

The Request for Standing Offer ("RFSO") contains the following parts:

Part 1 – General Information

Part 2 – Offeror Instructions

Part 3 – Offer Preparation Instructions

Part 4 – Evaluation Procedures and Basis of Selection

Part 5 - Security, Financial and Insurance Requirements

Part 6 - Certifications and Additional Information

Annex A – Attachment 3.1 – Offer Submission Form

Part 7A – Standing Offer

Annex A – Resulting Contract Clauses

Appendix A – Statement of Work

Appendix B – Supplemental Conditions – Personal information;

Appendix C – Supplemental Conditions – Contractor to own IP Rights;

Appendix D - General Conditions

Annex B – Pricing Table

Annex C - Security Requirements Check List

Annex D - Template Call-up; and

Annex E – Fair Price Certification (if applicable)

Part 8 – Technical Evaluation Criteria

Section A – Identification of Services

Section B – Client/Project Reference Template

Section C – Mandatory Technical Evaluation Criteria

Part 9 – Financial Offer Pricing Table

Annex A – Financial Offer Table Template

Part 1. General Information

1.1 Code of Conduct for Procurement

Offerors must respond to RFSOs in an honest, fair and comprehensive manner accurately reflect their capacity to satisfy the requirements stipulated in the RFSO, Standing Offer and any resulting contracts; and submit offers as well as enter into contracts only if they will fulfill all obligations of those contracts.

1.2 Definitions

Unless the context requires otherwise, the capitalized terms used in this RFSO shall have the definitions assigned to them in the Standing Offer.

For the purposes of this RFSO, "Offeror" means the person or entity (or, in the case of a joint venture, the persons or entities) submitting an offer to provide goods, services or both under a Call-up resulting from a Standing Offer. It does not include the parent, subsidiaries or other affiliates of the Offeror, or its subcontractors.

1.3 Summary

The Chief Electoral Officer of Canada ("CEO"), an agent of Parliament, exercises general direction and supervision over the conduct of elections and referendums at the federal level. The CEO heads the Office of the Chief Electoral Officer which is commonly known as Elections Canada.

1.3.1 Requirement

The Statement of Work is attached as Appendix A to Part 7 ("SOW") outlines the services that will be required by Elections Canada.

It is Elections Canada's intent to issue multiple standing offers for the following service categories:

- a) Standing Offers for Coaching Services Group or Individual French service category
- b) Standing Offer for Coaching Services Group or Individual English service category
- c) The Standing Offers will be the exclusive use of Elections Canada. The Technical Authority will identify the requirements and the Standing Offer Authority will authorize the Call-up.

1.3.2 Period of the Standing Offer

a) The period for making Call-ups against the Standing Offer will be from the Effective Date of the Standing Offer until March 31, 2024.

b) The Offeror grants Elections Canada the irrevocable option to extend the term of the Standing Offer by up to three (3) additional periods of one (1) year under the same terms and conditions.

1.3.3 Security Requirement

There is a security requirement associated with the requirement. For additional information, consult Part 5 – Security, Financial and other Requirements, and Part 7 – Resulting Standing Offer.

1.3.4 Trade Agreements

The requirement is subject to the provisions of the World Trade Organization Agreement on Government Procurement (WTO–GPA), the Canada-Korea Free Trade Agreement, the Canadian Free Trade Agreement (CFTA), The Canada- European Union Comprehensive Economic and Trade Agreement (CETA), The Canada – UK Trade Continuity Agreement (Canada-UK TCA), the Comprehensive and Progressive Agreement for Trans-Pacific Partnership (CPTPP), Canada-United Kingdom Trade Continuity Agreement (TCA), the Canada-Chile Free Trade Agreement (CCFTA), the Canada-Colombia Free Trade Agreement, the Canada-Panama Free Trade Agreement and the Canada-Peru Free Trade Agreement (CPFTA).

1.4 Communications Notification

As a courtesy, Elections Canada requests that the successful Offerors notify the Standing Offer Authority in advance of its intention to make public announcements related to the issue of a Standing Offer of any resulting Call-ups.

1.5 Debriefings

After the issuance of a Standing Offer, Offerors may request a debriefing on the results of the RFSO process. Offerors should make the request to the Standing Offer Authority within 15 Business Days of receipt of the results of the RFSO process. The debriefing may be in writing, by telephone or in person.

Part 2. Offeror Instructions

2.1 Instructions and Conditions

Offerors who submit an offer agree to be bound by the terms and conditions of this RFSO and accept the clauses and conditions of the Standing Offer and any resulting contracts.

2.2 Procurement Business Number

Canadian suppliers are required to have a Procurement Business Number (PBN) before the Effective Date of the Standing Offer. Suppliers may register for a PBN in the <u>Supplier Registration Information system</u>, on the <u>buyandsell.gc.ca</u> Web site. For non-Internet registration, suppliers may contact the InfoLine at 1-800-811-1148 to obtain the telephone number of the nearest <u>Supplier Registration Agent</u>.

2.3 Definition of Offeror

"Offeror" means the person or entity (or, in the case of a joint venture, the persons or entities) submitting an offer to provide goods, services or both under a Call-up resulting from a Standing Offer. It does not include the parent, subsidiaries or other Affiliates of the Offeror nor its subcontractors.

2.4 Submission of Offers

2.4.1 Elections Canada requires that each offer, at RFSO closing date and time or upon request from the Standing Offer Authority, be signed by the authorized representative of the Offeror. If an offer is submitted by a joint venture, it must be in accordance with Section 2.18.

2.4.2 It is the Offeror's responsibility to:

- (a) obtain clarification of the requirements contained in the RFSO, if necessary, before submitting an offer;
- (b) submit a complete offer in accordance with the instructions contained in the RFSO by the RFSO closing date and time;
- (c) send its offer only to the Elections Canada Proposal Receiving Unit specified on the first page of this RFSO;
- (d) ensure that the Offeror's name and return address, the RFSO number, and the RFSO closing date and time are clearly visible on the offer; and,
- (e) provide a comprehensible and sufficiently detailed offer, including all requested pricing details, that will permit a complete evaluation in accordance with the criteria set out in the RFSO.

2.4.3 If Elections Canada has provided Offerors with multiple formats of a document that forms part of the RFSO (for example, a document may be downloaded through the Government Electronic Tendering Service (GETS) but may also be made available on an alternate format), the format downloaded through GETS will take precedence. If Elections Canada posts an amendment to the RFSO revising any documents provided to Offerors in multiple formats, Elections Canada will not necessarily update all formats to reflect these revisions. It is the Offeror's responsibility to ensure that revisions made through any RFSO amendment issued through GETS are taken into account in those alternate formats that were not revised as a result of an amendment.

- 2.4.4 Offers will remain open for acceptance for a period of not less than 120 Calendar Days from the RFSO closing date. Elections Canada reserves the right to seek an extension of the offer validity period from all responsive Offerors in writing, within a minimum of three (3) Calendar Days before the end of the offer validity period. If the extension is accepted by all responsive Offerors, Elections Canada will continue with the evaluation of the offers. If the extension is not accepted by all responsive Offerors, Elections Canada will, at its sole discretion, either continue with the evaluation of the offers of those who have accepted the extension or cancel the RFSO.
- **2.4.5** Offers documents and supporting information may be submitted in either English or French.
- 2.4.6 Offers received on or before the stipulated RFSO closing date and time will become the property of Elections Canada and will not be returned. All offers will be treated as confidential, subject to the provisions of the <u>Access to Information Act, R.S.C. 1985</u>, c. A-1 and the <u>Privacy Act, R.S.C 1985</u> c. P-21.
- 2.4.7 Unless specified otherwise in the RFSO, Elections Canada will evaluate only the documentation provided with an Offeror's offer. Elections Canada will not evaluate information such as references to Web site addresses where additional information can be found, or technical manuals or brochures not submitted with the offer.
- **2.4.8** An offer cannot be assigned or transferred in whole or in part.

2.5 Transmission by Facsimile and Email

Due to the nature of this RFSO transmission by facsimile or email to Elections Canada will not be accepted.

2.6 epost Connect

2.6.1 To submit an offer using the epost Connect service, the Offeror must either:

 a) send directly its offer only to the specified Elections Canada Offer Receiving Unit, using its own licensing agreement for epost Connect provided by the Canada Post Corporation (CPC); or

- b) send as early as possible, and in any case, at least six Business Days prior to the RFSO closing date and time (in order to ensure a response), an email that includes the RFSO number to the specified Elections Canada Proposal Receiving Unit requesting to open an epost Connect conversation. Requests to open an epost Connect conversation received after that time may not be answered.
- 2.6.2 If the Offeror sends an email requesting epost Connect service to the Elections Canada Offer Receiving Unit, an officer of the Elections Canada Proposal Receiving Unit will then initiate an epost Connect conversation. The epost Connect conversation will create an email notification from CPC prompting the Offeror to access and action the message within the conversation. The Offeror will then be able to transmit its offer afterward at any time prior to the RFSO closing date and time.
- **2.6.3** If the Offeror is using its own licensing agreement to send its offer, the Offeror must keep the epost Connect conversation open until at least 30 Business Days after the RFSO closing date and time.
- **2.6.4** The RFSO number should be identified in the epost Connect message field of all electronic transfers.
- 2.6.5 It should be noted that the use of epost Connect service requires a Canadian mailing address. Should an Offeror not have a Canadian mailing address, they may use the Elections Canada Proposal Receiving Unit address specified in the RFSO in order to register for the epost Connect service.
- **2.6.6** For offers transmitted by epost Connect service, Elections Canada will not be responsible for any failure attributable to the transmission or receipt of the offer including, but not limited to, the following:
 - a) receipt of a garbled, corrupted or incomplete offer;
 - b) availability or condition of the epost Connect service;
 - c) incompatibility between the sending and receiving equipment;
 - d) delay in transmission or receipt of the offer;
 - e) failure of the Offeror to properly identify the offer;
 - f) illegibility of the offer;

- g) security of offer data; or,
- h) inability to create an electronic conversation through the epost Connect service.
- 2.6.7 The Elections Canada Proposal Receiving Unit will send an acknowledgement of receipt of offer document(s) via the epost Connect conversation, regardless of whether the conversation was initiated by the supplier using its own license or the Elections Canada Offer Receiving Unit. This acknowledgement will confirm only the receipt of offer document(s) and will not confirm if the attachments may be opened nor if the content is readable.
- 2.6.8 Offerors must ensure that they are using the correct email address for the Elections Canada Proposal Receiving Unit when initiating a conversation in epost Connect or communicating with the Elections Canada Proposal Receiving Unit and should not rely on the accuracy of copying and pasting the email address into the epost Connect service.
- **2.6.9** An offer transmitted by epost Connect service constitutes the formal offer of the Offeror and must be submitted in accordance with Section 2.4.

2.7 Late Offers

- **2.7.1** Elections Canada will return or delete offers delivered after the stipulated RFSO closing date and time, unless they qualify as a delayed offer as described in Section 2.8.
- **2.7.2** For late offers submitted using means other than the CPC's epost Connect service, the physical offer will be returned.
- 2.7.3 For offers submitted electronically, the late offers will be deleted. As an example, offers submitted using CPC's epost Connect service, conversations initiated by the Elections Canada Proposal Receiving Unit via the epost Connect service pertaining to a late offer, will be deleted. Records will be kept documenting the transaction history of all late offers submitted using epost Connect.

2.8 Delayed Offers

- 2.8.1 An offer delivered to the Elections Canada Proposal Receiving Unit after the RFSO closing date and time but before the announcement of the successful Offeror or Offerors, as the case may be, or before a Standing Offer is entered into may be considered, provided the Offeror can prove the delay is due solely to a delay in delivery that can be attributed to CPC (or national equivalent of a foreign country). Purolator Inc. is not considered to be part of CPC for the purposes of delayed offers.
 - a) The only pieces of evidence relating to a delay in the CPC system that are acceptable to Elections Canada are:

- i. a CPC cancellation date stamp;
- ii. a CPC Priority Courier bill of lading; or
- iii. a CPC Xpresspost label,

that clearly indicates that the offer was mailed at a date that would otherwise have allowed its delivery before the RFSO closing date and time; or

- b) The only piece of evidence relating to a delay in the epost Connect service provided by CPC system that is acceptable to Elections Canada is a CPC epost Connect service date and time record indicated in the epost Connect conversation history that clearly indicates that the offer was sent before the RFSO closing date and time.
- 2.8.2 Misrouting, traffic volume, weather disturbances, labour disputes or any other causes for the late delivery of offers are not acceptable reasons for the offer to be accepted by Elections Canada.
- 2.8.3 Postage meter imprints, whether imprinted by the Offeror, the CPC or the postal authority outside Canada, are not acceptable as proof of timely mailing.

2.9 Delayed Offer When Using Courier Companies

2.9.1 It is the responsibility of the Offeror to allow sufficient time to courier companies to deliver the Offeror's offer before the RFSO closing date and time. Delays caused by courier companies, including delays caused by postal code errors, cannot be construed as "undue delay in the mail" and will not be accepted as a delayed offer under Section 2.8.

2.10 Customs Clearance

2.10.1 It is the responsibility of the Offeror to allow sufficient time to obtain customs clearance, where required, before the RFSO closing date and time. Delays related to the obtaining of customs clearance cannot be construed as "undue delay in the mail" and will not be accepted as a delayed offer under Section 2.8.

2.11 Legal Capacity

2.11.1 The Offeror must have the legal capacity to contract. If the Offeror is a sole proprietorship, a partnership or a corporate body, the Offeror must provide, if requested by the Standing Offer Authority, a statement and any requested supporting documentation indicating the laws under which it is registered or incorporated together with the registered or corporate name and place of business. This also applies to Offerors submitting an offer as a joint venture.

2.12 Rights of Elections Canada

- **2.12.1** Elections Canada reserves the right to:
 - (a) reject any or all offers received in response to the RFSO;enter into negotiations with Offerors or any of all aspects of their offerors;
 - (b) accept any offer in whole or in part without negotiations;
 - (c) cancel the RFSP at any time;
 - (d) reissue the RFSO;
 - (e) if no responsive offers are received and the requirement is not substantially modified, reissue the RFSP by inviting only the Offerors that had submitted an offer to resubmit offers within a period designated by Elections Canada; and
 - (f) negotiate with the sole responsive Offeror to ensure best value to Elections Canada.

2.13 Rejection of Offer

- **2.13.1** Elections Canada may reject an offer where any of the following circumstances is present:
 - (a) the Offeror is bankrupt or, for whatever reason, its activities are rendered inoperable for an extended period;
 - (b) evidence, satisfactory to Elections Canada, of fraud, bribery, fraudulent misrepresentation or failure to comply with any law protecting individuals against any manner of discrimination, has been received with respect to the Offeror, any of its employees or any subcontractor included as part of the offer;
 - (c) evidence, satisfactory to Elections Canada, that the Offeror has made a false claim or is not in compliance with the certifications provided to Elections Canada in Section 6 of this RFSO;
 - (d) evidence, satisfactory to Elections Canada, that based on past conduct or behaviour, the Offeror, a subcontractor or a person who is to perform the Work is unsuitable or has conducted themselves improperly;
 - (e) with respect to current or prior transactions with the Government of Canada:

 Elections Canada has exercised its contractual remedies of suspension or termination for default with respect to a contract with the Offeror, any of its employees or any subcontractor included as part of the offer; and

- ii. Elections Canada determines that the Offeror's performance on other contracts, including the efficiency and workmanship as well as the extent to which the Offeror performed the Work in accordance with those contracts, is sufficiently poor to jeopardize the successful completion of the requirement of this RFSO.
- 2.13.2 Where Elections Canada intends to reject an offer pursuant to a provision of subsection 2.20.1, the Standing Offer Authority will so inform the Offeror and provide the Offer or ten Business Days within which to make representations, before making a final decision on the rejection of the offer.
- **2.13.3** Elections Canada reserves the right to apply additional scrutiny, in particular, when multiple offers are received in response to a RFSO from a single Offeror or a joint venture. Elections Canada reserves the right to:
 - a) reject any or all of the offers submitted by a single Offeror or joint venture if their inclusion in the evaluation has the effect of prejudicing the integrity and fairness of the process; or
 - b) reject any or all of the offers submitted by a single Offeror or joint venture if their inclusion in the procurement process would distort the RFSO evaluation, and would cause a result that would not reasonably have been expected under prevailing market conditions and/or would not provide good value to Elections Canada.

2.14 Communication – RFSO Period

- 2.14.1 To ensure the integrity of the competitive procurement process, questions and other communications regarding the RFSO must be directed only to the Standing Offer Authority identified in the RFSO through email only at proposal@elections.ca. Failure to comply with this requirement may result in the offer being declared non-responsive.
- 2.14.2 To ensure consistency and quality of information provided to Offerors, and subject to Section 2.14questions received and the answers to such questions that result in clarifications or modifications to the requirement or that provide additional information related to the requirement will be provided simultaneously to all Offerors to which the RFSO has been sent, in the same manner which the RFSP was sent, without revealing the sources of the questions.

2.14.3 In the event that a dispute, conflict or misunderstanding between an Offeror and the Standing Offer Authority arises during the procurement process, the Offeror's recourse to address such dispute, conflict or misunderstanding is to contact the Elections Canada Chief Procurement Officer at Robert.Ashton@elections.ca.

2.15 Price Justification

- 2.15.1 In the event that the Offeror's offer is the sole responsive offer received, the Offeror must provide, on Elections Canada's request, a fair price certification, in the form prescribed by Elections Canada, whereby the Offeror certifies that the price offered to Elections Canada for the goods or services:
 - a) is not in excess of the lowest price charged to anyone else, including the Offeror's most favoured customer, for the like quality and quantity of the goods, services or both;
 - b) does not include an element of profit on the sale in excess of that normally obtained by the Offeror on the sale of goods, services or both of like quality and quantity; and
 - c) does not include any provision for discounts to selling agents.
- 2.15.2 Offerors must submit the fair price certification as well as any documentation supporting the fair price certification within the delay prescribed in the request issued pursuant to subsection 2.15.1. Failure to comply with the request within such delay may result in the offer being declared non-responsive.

2.16 Offer Costs

2.16.1 No payment will be made for costs incurred in the preparation and submission of an offer in response to the RFSO. Costs associated with preparing and submitting an offer, as well as any costs incurred by the Offeror associated with the evaluation of the offer, are the sole responsibility of the Offeror.

2.17 Conduct of Evaluation

- **2.17.1** In conducting its evaluation of the offers, Elections Canada may, but will have no obligation to, do the following:
 - a) seek clarification or verification from Offerors regarding any or all information provided by them with respect to the RFSO;

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b) contact any or all references supplied by Offerors to verify and validate any information submitted by them;

- c) request, before the issuance of any Standing Offer, specific information with respect to Offerors 'legal status;
- d) conduct a survey of Offerors 'facilities and/or examine their technical, managerial, and financial capabilities to determine if they are adequate to meet the requirements of the RFSO;
- e) correct any error in the extended pricing of offers by using unit pricing and any error in quantities in offers to reflect the quantities stated in the RFSO;
- f) verify any information provided by Offerors through independent research, use of any government resources or by contacting third parties; and
- g) Interview, at the sole costs of Offerors, any Offeror and/or any or all of the resources proposed by Offerors to fulfill the requirement of the RFSO.
- 2.17.2 Offerors must comply with any request related to any of the items listed in subsection 2.17.1 within the delay prescribed in such request. Failure to comply with the request may result in the offer being declared non-responsive.

2.18 Joint Venture

- 2.18.1 A joint venture is an association of two or more parties who combine their money, property, knowledge, expertise or other resources in a single joint business enterprise, sometimes referred as a consortium, to submit together an offer on a requirement. Offerors who submit an offer as a joint venture must indicate clearly that it is a joint venture and provide the following information:
 - (a) the name of each member of the joint venture;
 - (b) the PBN of each member of the joint venture;
 - (c) the name of the representative of the joint venture, i.e. the member chosen by the other members to act on their behalf, if applicable; and the name of the joint venture, if applicable.
 - (d) the name of the joint venture, if applicable.
- **2.18.2** If the information is not clearly provided in the offer, the offeror must provide the information on the request from the Standing Offer Authority within the delay prescribed in such request.

2.18.3 The offer and any Standing Offer must be signed by all the members of the joint venture unless one member has been appointed to act on behalf of all members of the joint venture. The Standing Offer Authority may, at any time, require each member of the joint venture to confirm that the representative has been appointed with full authority to act as its representative for the purposes of the RFSO and any Standing Offer. If a Standing Offer is issued to a joint venture, all members of the joint venture will be jointly and severally liable for the performance of any contract resulting from a Call-up.

2.19 Conflict of Interest – Unfair Advantage

2.19.1 In order to protect the integrity of the procurement process, Offerors are advised that Elections Canada may reject an offer in the following circumstances:

If the Offeror, any of its subcontractors, or any of their respective employees or former employees was involved in any manner in the preparation of the RFSO or in any situation of conflict of interest or appearance of conflict of interest; and

If the Offeror, any of its subcontractors, any of their respective employees or former employees had access to information related to the RFSO that was not available to other Offerors and that would, in Elections Canada's opinion, give or appear to give the Offeror an unfair advantage.

- 2.19.2 The experience acquired by an Offeror who is providing or has provided the goods and services described in the RFSO (or similar goods or services) will not, in itself, be considered by Elections Canada as conferring an unfair advantage or creating a conflict of interest. This offeror remains however, subject to the circumstances identified in paragraphs 2.19.1.
- 2.19.3 Where Elections Canada intends to reject an offer under this Section, the Standing Offer Authority will inform the Offeror and provide the Offeror an opportunity to make representations before making a final decision. Offerors who are in doubt about a particular situation should contact the Standing Offer Authority before the RFSO closing date. By submitting an offer, the Offeror represents that it does not consider itself to be in conflict of interest nor to have an unfair advantage. The Offeror acknowledges that it is within Elections Canada's sole discretion to determine whether a conflict of interest, unfair advantage or an appearance of conflict of interest or unfair advantage exists.

2.20 Entire Requirement

2.21 The RFSO contains all the requirements relating to the request for offers. Any other information or documentation provided to or obtained by an Offeror from any source are not relevant to this RFSO. Offerors should not assume that practices used under previous Standing Offers or contracts will continue, unless they are described in the

RFSO. Offerors should also not assume that their existing capabilities meet the requirements of the RFSO simply because they have met previous requirements.

2.22 Enquiries

- **2.22.1** All enquiries s must be submitted in writing to the Standing Offer Authority no later than ten Business Days before the RFSO closing date. Enquiries received after that time may not be answered.
- 2.22.2 Offerors should reference as accurately as possible the numbered item of the RFSO to which the question relates. Care should be taken by Offerors to explain each enquiry in sufficient detail in order to enable the Commissioner to provide an accurate answer. Technical enquiries that are of a proprietary nature must be clearly marked "proprietary" at each relevant item. Items identified as "proprietary" will be treated as such except where the Commissioner determines that the enquiry is not of a proprietary nature. The Commissioner may edit the enquiries or may request that the Offeror do so, so that the proprietary nature of the enquiry is eliminated, and the enquiry can be answered with copies to all Offerors. Enquiries not submitted in a form that can be distributed to all Offerors may not be answered by the Commissioner.

2.23 Former Public Servant

- 2.23.1 Contracts with former public servants (FPS) in receipt of a pension or of a lump sum payment must bear the closest public scrutiny and reflect fairness in the spending of public funds. In order to comply with Treasury Board policies and directives on contracts with FPS, Offerors must provide the information required below before issuance of Standing Offer. If the answer to the questions and, as applicable the information required have not been received by the time the evaluation of offers is completed, Elections Canada will inform the Offeror of a time frame within which to provide the information. Failure to comply with Elections Canada's request and meet the requirement within the prescribed time frame will render the offer non-responsive.
- **2.23.2** For the purposes of this clause,

"former public servant" is any former member of a department as defined in the *Financial Administration Act*, R.S.C., 1985, c. F-11, a former member of the Canadian Armed Forces or a former member of the Royal Canadian Mounted Police. A former public servant may be:

- (a) an individual;
- (b) an individual who has incorporated;
- (c) a partnership made of former public servants; or

(d) a sole proprietorship or entity where the affected individual has a controlling or major interest in the entity.

"lump sum payment period" means the period measured in weeks of salary, for which payment has been made to facilitate the transition to retirement or to other employment as a result of the implementation of various programs to reduce the size of the Public Service. The lump sum payment period does not include the period of severance pay, which is measured in a like manner.

"pension" means, in the context of the fee abatement formula, a pension or annual allowance paid under the *Public Service Superannuation Act* (PSSA), R.S.C., 1985, c. P-36, and any increases paid pursuant to the *Supplementary Retirement Benefits Act*, R.S.C., 1985, c. S-24 as it affects the PSSA. It does not include pensions payable pursuant to the *Canadian Forces Superannuation Act*, R.S.C., 1985, c. C-17, the *Defence Services Pension Continuation Act*, R.S.C., 1970, c. D-3, the *Royal Canadian Mounted Police Pension Continuation Act*, R.S.C. 1970, c. R-10, and the *Royal Canadian Mounted Police Superannuation Act*, R.S.C, 1985, c. R-11, the *Members of Parliament Retiring Allowances Act*, R.S.C, 1985, c. M-5, and that portion of pension payable to the *Canada Pension Plan Act*, R.S., 1985, c. C-8.

2.23.3 Is the Offeror a FPS in receipt of a pension as defined above? YES () NO () If yes, the Offeror must provide the following information:

name(s) of FPS;

date of termination of employment or retirement from the Public Service.

By providing this information, Offerors agree that the successful Offeror's status, with respect to being a former public servant in receipt of a pension, will be reported on departmental websites as part of the published proactive disclosure reports in accordance with Contracting Policy Notice: 2012-2 and the Guidelines on the Proactive Disclosure of Contracts.

2.23.4 Is the Offeror a FPS who received a lump sum payment pursuant to the terms of a work force reduction program? YES () NO ()

If yes, the Offeror must provide the following information:

name of FPS;

conditions of the lump sum payment incentive;

date of termination of employment;

amount of lump sum payment;

rate of pay on which lump sum payment is based;

period of lump sum payment including start date, end date and number of weeks;

number and amount (professional fees) of other contracts subject to the restrictions of a work force reduction program.

2.23.5 For all contracts awarded during the lump sum payment period, the total amount of fees that may be paid to a FPS who received a lump sum payment is \$5,000, including applicable taxes.

2.24 Applicable Laws

- **2.24.1** Any Standing Offer and resulting contracts must be interpreted and governed, and the relations between the parties determined, by the laws in force in Ontario, subject always to any paramount or applicable federal laws.
- 2.24.2 Offerors may, at their discretion, substitute the applicable laws of a Canadian province or territory of their choice without affecting the validity of their offer, by deleting Ontario in Subsection 2.24.1 and inserting the name of the Canadian province or territory of their choice. If no change is made, it acknowledges that the laws of Ontario are acceptable to the Offeror in accordance with such subsection.

Part 3. Offer Preparation Instructions

3.1 Offer Preparation Instructions

- **3.1.1** Elections Canada requests that Offerors provide their offer in separate documents as follows:
 - a) In the case of offers delivered in-person or by mail, each section should be separately bound and sealed. Offerors are requested to provide the following number of copies:

Section I: Technical Offer one (1) hard copy

Section II: Financial Offer one (1) hard copy

Section III: Certifications and Additional Information one (1) hard copy

In the event that an Offeror fails to provide the number of copies required, the Standing Offer Authority will contact the Offeror and provide the Offeror with a time frame within

which to meet the requirement. Failure to comply with the request of the Standing Offer Authority and meet the requirement within that time period will render the offer non-responsive.

b) In the case of offers delivered through the epost Connect service, each section listed in (a) should be saved as a separate electronic file in MS Word, MS Excel of PRF format.

The epost Connect service has a limit of 1GB per single message posted and a limit of 20GB per conversation.

The Offeror should adhere to the following naming conventions for each document by indicating:

- a. the RFSO number;
- b. the name of the Offeror; and
- c. the section the document relates to.

For Example: ECXX-RFSO-20-0123 ABC Company Section I - Technical Offer

- **3.1.2** If there is a discrepancy between the wording of the soft copy on electronic media and the hard copy, the wording of the hard copy will have priority over the wording of the soft copy.
- **3.1.3** If the Offeror is simultaneously providing copies of its offer using multiple acceptable delivery methods, and if there is a discrepancy between the wording of any of these copies and the electronic copy provided through the epost Connect service, the wording of the electronic copy provided through the epost Connect service will have priority over the wording of the other copies.
- **3.1.4** Prices must appear in the financial offer only. No prices must be indicated in any other section of the offer.
- **3.1.5** Elections Canada requests that Offerors follow the format instructions described below in the preparation of their offer:
 - a) use 8.5 x 11inch (216 mm x 279 mm) page size; and
 - b) use a numbering system that corresponds to the RFSO.
- **3.1.6** To assist in reaching the objective set out in the <u>Policy on Green Procurement</u>, Offerors are encouraged to:
 - a) Submit offers electronically, whenever feasible;

 b) If printing, use paper containing fibre certified as originating from a sustainably managed forest and/or containing a minimum 30% recycled content; and

c) If printing, use an environmentally preferable format including black and white printing instead of colour printing, printing double sided/duplex, using staples or clips instead of cerlox, duotangs or binders.

3.2 Section I – Technical Offer

- **3.2.1** In their technical offer, Offerors should demonstrate their understanding of the requirements contained in the RFSO and explain how they will meet the requirements of the SOW and carry out the Work in a thorough, concise and clear manner.
- 3.2.2 The technical offer should address clearly and in sufficient depth the points that are subject to the evaluation criteria against which the offer will be evaluated which are set out in Part 8 Technical Evaluation Criteria. Simply repeating the statement contained in the RFSO is not sufficient. In order to facilitate the evaluation of the offer, Elections Canada requests that Offerors address and present topics in the order of the evaluation criteria under the same headings. To avoid duplication, Offerors may refer to different sections of their offer by identifying the specific paragraph and page number where the subject topic has already been addressed.
- 3.2.3 The details of any client references requested under Part 8 Technical Evaluation Criteria should be submitted with the offer. If any of the required information is not submitted as requested, in the event that Elections Canada decides to contact client references, the Standing Offer Authority will so inform the Offeror and provide the Offeror with a time frame within which to meet the requirement. If the Offeror fails to comply with the request of the Standing Offer Authority and meet the requirement within that time period, the offer will be deemed non-responsive.

3.3 Section II – Financial Offer

Offerors must submit their financial offer in accordance with Part 9 – Financial Offer Pricing Table. The total amount of applicable sales tax must be shown separately, if applicable.

3.4 Section III – Certifications and Additional Information

Offerors must submit the certifications and additional information required under Part 6.

Part 4. Evaluation Procedures and Basis of Selection

4.1 General Evaluation Procedures

- **4.1.1** Offers will be assessed in accordance with the entire requirement of the RFSO including the technical and financial evaluation criteria.
- **4.1.2** An evaluation team composed of representatives from Elections Canada Elections will evaluate the offers.

4.2 Technical Evaluation

- **4.2.1** The mandatory technical evaluation criteria of the offers are set out in Table A of Part 8 Technical Evaluation Criteria.
- **4.2.2** The rated technical evaluation criteria of the offers are set out in Table B of Part 8 Rated Technical Evaluation Criteria.

4.3 Financial Evaluation

4.3.1 Offerors must submit their financial offer in accordance with Part 9 – Financial Offer Pricing Table. Failure to abide with this condition will result in an offer being considered non-responsive.

4.4 Basis of Selection

- 4.4.1 An offer must comply with all the requirements of the RFSO. If it is determined that an offer does not comply with any of the requirements of the RFSO, such an offer will be declared non-responsive and will not be given further consideration.
- **4.4.2** The evaluation and selection process will be conducted in the following phases:
 - Phase 1 Mandatory Technical Evaluation
 - Phase 2 Rated Technical Evaluation
 - Phase 3 Financial Evaluation
 - Phase 4 Determination of Highest Ranked (Offeror)s

In the event evaluators are made aware of information in one Phase that contradicts information contained in a previous Phase, evaluators reserve the right to re-evaluate that portion of the previous Phase and adjust the previously adjudicated score accordingly. If such re-evaluation results in the Offeror's offer being non-responsive for the re-evaluated Phase, the offer will be assessed as non-responsive and given no further consideration.

4.4.3 Phase 1 – Mandatory Technical Evaluation

- (a) In Phase 1, all offers will be evaluated for their compliance with the mandatory technical evaluation criteria set out in Table A of Part 8 Technical Evaluation Criteria. Any offer that fails to meet any of the mandatory technical criteria will be deemed non-responsive and will not be given further consideration.
- (b) With respect to each client references provided by Offerors for mandatory technical evaluation criteria, Elections Canada may decide to contact all client references for all mandatory technical evaluation criteria or those for only specific mandatory technical evaluation criteria. If it so decides, the client references of all Offerors for those identified mandatory technical evaluation criteria will be contacted.
- (c) Elections Canada will make only three (3) attempts over a maximum of five (5) Business Days from the first attempt to contact a client reference provided with the Offeror's offer (the "Original Contact Info"). If Elections Canada is not successful in reaching a client reference after three (3) attempts using the Original Contact Info, the Standing Offer Authority may contact the Offeror for alternative contact information for that same client reference. Elections Canada will make only three (3) attempts over a maximum of five (5) Business Days from the first attempt to contact a client reference alternate contact information. The Offeror will not be permitted to submit an alternate client reference after the RFSO closing date.
- (d) If Elections Canada is unsuccessful in obtaining a response from a client reference (either through the Original Contact Info or the alternate contact information), making such attempts, the offer will be deemed non-responsive and will not be further consideration.

after

given

For greater certainty, the Offeror will only be given the opportunity to provide alternate contact information one time for each client reference.

4.4.4 Phase 2 – Rated Technical Evaluation

In Phase 2, the offers that are declared responsive in Phase 1 will be evaluated against the rated technical evaluation criteria set out in Table B of Part 8 – Technical Evaluation Criteria (the "Phase 2 offer").

- a) If any Phase 2 Offer does not obtain the required minimum of seventy (70) percent overall of the points for the technical evaluation criteria which are subject to point raring, such offer will be deemed non-responsive and will not be given further consideration. The rating is performed on a scale of 110 points.
- b) The Phase 2 Score will be assigned on overall weight of 60% during the Phase 4 Determination of the Highest Ranked Offeror(s).

4.4.5 Phase 3 – Financial Evaluation

In Phase 3, the offers that are deemed responsive in Phases 1 and 2 will be evaluated against the mandatory financial evaluation criteria set out in Part 9 – Financial Evaluation Criteria (the "Phase 3 Offers").

- (a) The Offeror must submit Annex A Financial Offer Table Template completed for each service category that it has submitted a Technical Offer. If it fails to do so, its offer will be deemed non-responsive and will not be given further consideration.
- (b) The price of the offer will be evaluated in Canadian dollars. Applicable sales taxes must be excluded. Canadian customs duties and excise taxes are, where applicable, to be included.
- (c) For the Phase 3 Offers that are responsive, the financial evaluation criteria detailed in Part 9 Financial Evaluation Criteria will be used to determine the "Phase 3 Score".

(d) The Phase 3 Score will be assigned an overall weight of 40% during the Phase 4 - Determination of Highest Ranked Offeror(s).

4.4.6 Phase 4 – Determination of Highest Ranked Offeror

In Phase 4, a combined evaluation score for those offers that passed phases 1, 2 and 3 (the "Phase 4 Offers") will be determined in accordance with the following formula:

Phase 2 Score (maximum 60%) +
Phase 3 Score (maximum 40%) =
Combined Evaluation Score (maximum 100%)

Offers will be ranked from highest to lowest based on the service category.

Part 5. Security, Financial and Other Requirements

5.1 Security Requirement

- **5.1.1** At the RFSO closing date, the following conditions must be met:
 - a) the Offeror must hold a valid organization security clearance as indicated in Part
 7 Standing Offer; and
 - b) the Offeror, its personnel or proposed resources requiring access to classified or protected information, assets or sensitive work site(s) must meet the security requirement as indicated in Part 7 Standing Offer;
 - c) the Offeror must provide the name of all individuals who will require access to classified or protected information, assets or sensitive work sites.
- **5.1.2** Elections Canada will not delay the issuance of a Standing Offer to allow Offerors to obtain the required clearance.

5.2 Insurance Requirements

5.2.1 Offerors are responsible for deciding if insurance coverage is necessary to fulfill the obligations under the Standing Offer and to ensure compliance with any applicable law. Any insurance acquired or maintained by Offerors at their own expense and for their own benefit and protection. It does not release the successful Offeror from or reduce its liability under the Standing Offer.

5.3 Condition of Material

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Material supplied must be new and conform to the latest issue of the applicable drawing, specification and/or part number that is in effect at the RFSO closing date.

Part 6. Certifications and Additional Information

- **6.1** Offerors must provide the required certifications and additional information, including all annexes to be issued a Standing Offer. Elections Canada will declare an offer non-responsive if the required certifications and additional information are not completed and submitted as requested.
- 6.2 The Offerors' compliance with the certifications provided to Elections Canada is subject to verification by Elections Canada during the offer evaluation period and after issuance of a Standing Offer. The Standing Offer Authority will have the right to ask for additional information to verify Offerors' compliance with the certifications before issuance of a Standing Offer. The offer will be declared non-responsive if any certification made by the Offeror is untrue, whether made knowingly or unknowingly. Failure to comply with the certifications or to comply with the request of the Standing Offer Authority for additional information will also render the offer non-responsive.
- 6.3 The certifications and additional information should be completed and submitted with the offer but may be submitted afterwards. If the certifications and additional information are not completed and submitted as requested, the Standing Offer Authority will so inform the Offeror and provide the Offeror with a time frame within which to meet the requirement. Failure to comply with the request of the Standing Offer Authority and meet the requirement within that time period will render the offer non-responsive.

6.4 Independent Offer

- **6.4.1** By submitting an offer, the Offeror certifies that:
 - a) they have read and understand the contents of Part 6 Certifications and Additional Information;
 - b) they understand that the offer will be disqualified if any of the certifications are found not to be true and complete in every respect;
 - each person whose signature appears on the offer has been authorized by the Offeror to determine the terms of, and to sign, the offer, on behalf of the Offeror;

d) for the purpose of this certification and the offer they understand that the word "competitor" shall include any individual or organization, other than the Offeror, whether or not an affiliate of the Offeror, who:

- has been requested to submit an offer in response to the request for offer;
- ii. could potentially submit an offer in response to the request for offer, based on their qualification, abilities or experience;
- e) the Offeror has:
 - iii. arrived at the offer independently from, and without consultation, communication, agreement or arrangement with, any competitor; or,
 - iv. entered into consultations, communications, agreements or arrangements with one or more competitors regarding this call for offers, and the Offeror disclosed, in the attached documents complete details thereof, including the names of the competitors and the nature of, and reasons for, such consultation, communications, agreements or arrangements;
- f) in particular, without limiting the generality of subparagraphs (e)i. or (e)ii. above, there has been no consultation, communications, agreement or arrangement with any competitor regarding:
 - v. prices
 - vi. methods, factors or formulas used to calculate prices;
 - vii. the intention or decisions to submit, or not to submit, an offer; or
 - viii. the submission of an offer which does not meet the specifications of the call for offers;

except as specifically disclosed pursuant to subparagraph (e)ii. above:

g) in addition, there has been no consultation, communications, agreement or arrangement with any competitor regarding the quality, quantity, specifications or delivery particulars of the products or services to which this call for offers relates, except as specially authorized by the Standing Offer Authority or as specifically disclosed pursuant to subparagraph (e)ii. above;

h) the terms of the offer have not been, and will not be, knowingly disclosed by the Offeror, directly or indirectly, to any competitor, prior to the date and time of the official offer opening, or of the i, whichever comes first, unless otherwise required by law or as specially disclosed pursuant to subparagraph (e)ii. above.

6.5 Federal Contractor's Program for Employment Equity

- By submitting an offer, the Offeror certifies that the Offeror, and any of the Offeror's members if the Offeror is a joint venture, is not named on the Federal Contractors Program (FCP) for employment equity "FCP Limited Eligibility to Bid" list available from the Employment and Social Development Canada (ESDC) website.
- **6.5.2** Elections Canada will have the right to declare an offer non-responsive if the Offeror, or an member of the Offeror is a joint venture, appears on the "FCP Limited Eligibility to Bid" list at the time of issuance of Standing Offer.

6.6 Integrity Provisions

- offerors acknowledge that, to ensure fairness, openness and transparency in the procurement process, the commission of certain acts or offences will render them ineligible to be issued a Standing Offer. Elections Canada will declare non-responsive any offer in respect of which the information herein requested is missing or inaccurate, or in respect of which the information contained in the certifications contemplated in this Section 6.6 is found to be untrue, in any respect, by Elections Canada. If it is determined, after issuance of a Standing Offer, that the Offeror made a false declaration or certification, Elections Canada will have the right to terminate for default the resulting Standing Offer. The Offeror and any of the Offeror's affiliates will also be required to remain free and clear of any acts or convictions specified herein during the period of any contract arising from this RFSO. Elections Canada may verify the information provided by the Offeror, including the information relating to the acts or convictions specified herein, through independent research, use of any government resources or by contacting third parties.
- By submitting an offer, the Offeror certifies that no one convicted under any of the provisions under paragraphs 6.6.2 (a) or (b) is to receive any benefit under the Standing Offer or any resulting contracts arising from this RFSO.

 In addition, the Offeror certifies that except for those offences where a criminal pardon or a record suspension has been obtained or capacities restored by the Governor in Council, neither the Offeror nor any of the Offeror's affiliates has ever been convicted of an offence under any of the following provisions:

Criminal Code of Canada, R.S.C. 1985, c. C-46:

- a. section 121 (Frauds on the government and contractor subscribing to election fund);
- b. section 124 (Selling or Purchasing Office);
- c. section 380 (Fraud committed against Her Majesty);
- d. section 418 (Selling defective stores to Her Majesty);
- e. section 462.31 (Laundering proceeds of crime);
- f. sections 467.11 to 467.13 (Participation in activities of criminal organization);

Financial Administration Act, R.S.C. 1985, c. F-11:

- g. paragraph 80(1)(d) (False entry, certificate or return);
- h. subsection 80(2) (Fraud against Her Majesty);
- . section 154.01 (Fraud against Her Majesty);

Competition Act, R.S.C. 1985, c. C-34:

- j. section 45 (Conspiracies, agreements or arrangements between competitors);
- k. section 46 (Foreign directives);
- I. section 47 (Bid Rigging);
- m. section 49 (Agreements or arrangements of federal financial institutions);
- n. section 52 (False or misleading representation);
- o. section 53 (Deceptive notice of winning a prize);

Income Tax Act, R.S.C. 1985, c-1:

p. section 239 (False of deceptive statements);

Excise Tax Act, R.S.C. 1985, c. E-15:

q. section 327 (False or deceptive statements);

Corruption of Foreign Public Officials Act, S.C. 1998, c-34:

r. section 3 (Bribing a foreign public official);

Controlled Drugs and Substance Act, S.C. 1996, c-19:

- s. section 5 (Trafficking in substance);
- t. section 6 (Importing and exporting);
- u. section 7 (Production of substance).
- 6.6.3 In circumstances where a criminal pardon or a record suspension has been obtained or capacities restored by the Governor in Council, the Offeror must provide with its offer a certified copy of confirming documentation from an official source. If such documentation has not been received by the time the evaluation of offers is completed, the Commissioner will inform the Offeror of a time frame within which to provide the documentation. Failure to comply will render the offer non-responsive.
- Offerors understand that Elections Canada may issue standing offers or contracts outside of the present solicitation process with An Offer of an Affiliate who has been convicted of an offence enumerated under paragraphs 6.6.2 (c) to (g), or with an affiliate who has been convicted of an offence enumerated under paragraphs 6.6.2 (c) to (g), when required to do so by law or legal proceeding, or when Elections Canada considers it necessary to the public interest for reasons which include, but are but are not limited to:
 - a) only one person is capable of performing the contract;
 - b) emergency;
 - c) national security;
 - d) health and safety; or
 - e) economic harm.

Elections Canada reserves the right to impose additional conditions or measures to ensure the integrity of the procurement process.

6.6.5 By submitting an offer, the Offeror certifies that neither the Offeror nor any of the Offeror's affiliates have directly or indirectly paid or agreed to pay, and will not directly or indirectly pay a contingency fee to any individual for the solicitation, negotiation or

obtaining of the Standing Offer and any Call-ups made against the Standing Offer, if the payment of the fee would require the individual to file a return under section 5 of the *Lobbying Act*.

- 6.6.6 For the purposes of this solicitation, an affiliate means a business concern, organization or individual that, directly or indirectly, 1) either one controls or has the power to control the other, or 2) a third party has the power to control both. Indicia of control, include, but are not limited to, interlocking management or ownership, identity of interests among family members, shared facilities and equipment, common use of employees, or a business entity created following the charges or convictions contemplated in this Section which has the same or similar management, ownership, or principal employees as the Offeror that is charged or convicted, as the case may be.
- The Offeror acknowledges and agrees that the certifications contemplated must remain valid during the period of any Standing Offer arising from this RFSO.

6.7 Status and Availability of Resources

- 6.7.1 The Offeror certifies that, should it be issued a Standing Offer or contracts as a result of the RFSO, every resource proposed in its offer will be available to perform the Work as required by Elections Canada and at the time specified in a call- up or agreed to with Elections Canada. If for reasons beyond its control, the Offeror is unable to provide the services of its proposed resources, the Offeror acknowledges that the Elections Canada may:
 - a) at its sole discretion, either before or after obtaining the name of a replacement in accordance with Section 3.03 of the General Conditions, terminate the Contract for default, pursuant to Article 18 of the General Conditions; or
 - b) request that the Offeror propose, in accordance with Section 3.03 of the General Conditions, a replacement with similar qualifications and experience. In response to such request, the Offeror must advise the Standing Offer Authority of the reason for the substitution.

6.8 Education and Experience

The Offeror certifies that all the information provided in the résumés and supporting material submitted with its offer, particularly the information pertaining to education, achievements, experience and work history, has been verified by the Offeror to be true and accurate. Furthermore, the Offeror warrants that every resource proposed by the Offeror for the requirement is capable of performing the Work described in the resulting contract.

6.9 Privacy Act and Personal Information Protection and Electronic Documents Act

6.9.1 The Offeror hereby certifies that it has reviewed the requirements of this RFSO, the resulting contract clauses and, in particular, the requirements concerning the protection of personal information. The Offeror also certifies that it will comply with those terms and ensure that personal information that is managed, accessed, collected, used, disclosed, retained, received, created, or disposed of in order to fulfil the requirements of the Contract shall be treated in accordance with the *Privacy Act*, R.S.C 1985, c. P-21, the *Personal Information Protection and Electronic Documents Act*, 2000, c. 5, and Treasury Board privacy policies.

Attachment 3.1 – Offeror Submission Form

OFFEROR INFORMATION			
Full Legal Name			ent Business Number (PBN) rt 2 of the RFSO for instructions
the bidder will be determined based or		ded, not based on the	·
OFFEROR'S REPRESENTATIVE Single Point of Contact			
Full Name			Email Address
Title	Add	ress	Telephone Number
0.200	JRITY CLEARANC		ROR sted under Part 7 of the RFSO.
Level:			
Date granted:			
Please ensure that the security cl		e legal name of the alid for the bidder.	bidder. If it does not, the security
CECLIDITY C	LEARANCE LEVE	OF OFFEDOR'S	DECOLIDATE
			sted under Part 7 of the RFSO.
Resource Name		Date of Bi	rth or Security File Number
Are additional resource names provided elsewhere?		ewhere?	
Yes No			

If additional rows are required, please include the information on a separate page in your proposal.

FORMER PUBLIC SERVANTS (FPS) See the Article in Part 2 of RFSO entitled Former Public Servant for a definition of "Former Public Servant"		
	Is the bidder a FPS in receipt of a pens	sion as defined in the bid solicitation?
	Yes	No 🗌
	If yes, provide the fo	llowing information:
(a)	name(s) of FPS;	
(b)	date of termination of employment or retirement from the Public Service.	
Is the Bidder a FPS who received a lump sum payment under the terms of the Work Force Adjustment Directive? Yes No		
If yes	s, provide the following information:	
a)	name of FPS;	
b)	conditions of the lump sum payment incentive;	
c)	date of termination of employment;	
d)	amount of lump sum payment;	
e)	rate of pay on which lump sum payment is based;	
f)	period of lump sum payment including start date, end date and number of weeks;	
g)	number and amount (professional fees) of other contracts subject to the restrictions of a work force reduction program.	
JURISDICTION OF CONTRACT Province or territory in Canada the bidder wishes to be the legal jurisdiction applicable to any resulting contract (if other than as specified in Part 2 of the RFSO)		

The bidder, as identified above, offers to sell to the Commissioner of Canada Elections, or any person authorized to act on their behalf, the goods and services listed in the solicitation and on any attached sheets at the identified prices and in accordance with the terms and conditions set out in the solicitation.

On behalf of the bidder, by signing below, I confirm that I have read the entire solicitation including the documents incorporated by reference into the solicitation and I certify that:

- 1. The proposal in response to this solicitation has been executed on behalf of the bidder by a duly authorized officer of the bidder.
- 2. The bidder considers itself and its proposed resources able to meet all the mandatory requirements described in the solicitation;
- 3. This proposal is valid for the period requested in the solicitation;
- 4. All the information provided in the proposal is complete, true and accurate; and
- 5. If the bidder is awarded a contract, it will accept all the terms and conditions set out in the resulting contract clauses included in the solicitation.

Signature of Authorized Representative of the Offeror	
Name of Authorized Representative of the Offeror	
Title of Authorized Representative of the Offeror	
Date	



Procurement and Contracting Services
30 Victoria Street, Gatineau, Quebec K1A 0M6

STANDING OFFER

The Offeror, as identified below, agrees to sell to the Chief Electoral Officer of Canada, or any person authorized to act on his behalf, in accordance with the terms and conditions set out herein, referred to herein or attached hereto, the goods or services listed herein at the prices set out therefore.

Return one signed copy of the Standing Offer forthwith.

Offeror's Name and Address:

[insert Offeror's LEGAL NAME and ADDRESS at issuance of Standing Offer]

Standing Offer No.:

05005-22-[insert at issuance of Standing Offer]

Title:	Date of Standing Offer:
[insert at issuance of	[insert at issuance of
Standing Offer]	Standing Offer]
Term of Standing Offer:	Financial Code:
[insert at issuance of	[insert at issuance of
Standing Offer]	Standing Offer]
Total Financial Limitation	Applicable sales tax:
(incl. applicable sales tax):	[insert at issuance of
[insert at issuance of	Standing Offer]
Standing Offer]	

ENQUIRIES & INVOICES Office of the Chief Electoral Officer of Canada 30 rue Victoria Gatineau QC K1A 0M6 Standing Offer enquiries to: Tel No. [insert name and title at issuance of Standing Offer] E-mail Procurement and **Contracting Services** Send invoices to: Tel No. [insert name, title and sector at issuance of E-mail Standing Offer]

IN WITNESS WHEREOF, this Standing Offer has been duly executed by the Chief Electoral Officer of Canada by his duly authorized representative and by the Offeror by the hands of its officer duly authorized in that behalf.

[Insert Offeror's LEGAL NAME]	Chief Electoral Officer
(signature of authorized representative)	(signature of authorized representative)
(print name of authorized representative)	[Insert name of authorized representative]
(print title of authorized representative)	[Insert title of authorized representative] Procurement and Contracting Services
Date:	Date:



Standing Offer No.:

05005-2022-

STANDING OFFER AGREEMENT

Article 1 Interpretation

Section 1.01 Definition

1.01.01 In the Standing Offer, unless the context otherwise requires:

"Articles of the Standing Offer"	means this Article 1 to [insert when issuing Standing Offer]
"Business Day"	means a day other than a Saturday, Sunday or statutory holiday in the province of Quebec;
"Call-up"	means an order issued by the Standing Offer Authority in the form attached as Annex D;
"Code of Conduct for Procurement"	means the Code of Conduct for procurement found at http://www.tpsgc-pwgsc.gc.ca/app-acq/cndt-cndct/contexte-context-eng.html;
"Contract"	has the meaning ascribed to it in Section 9.01 and includes the Articles of Agreement, the general conditions, any supplemental conditions, annexes, appendices and any other document specified or referred to as forming part of the Contract, all as amended by agreement of the Parties from time to time;
"Effective Date"	means the date stated as the "Date of the Standing Offer" on the first page of the Standing Offer;
"Offeror"	means the person or entity whose name appears on the first page of the Standing Offer and who offers to provide goods, services or both to Elections Canada under the Standing Offer;
"SPOC"	means the Offeror's single point of contact;
"SOW"	means the statement of work attached as Appendix A to the Contract, including the schedules referred to therein, if any;
"Standing Offer"	means the Articles of the Standing Offer, the written offer from the Offeror referred to in Subsection 1.02.01, the

annexes, the appendices and any other document specified or



Standing Offer No.:

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STANDING OFFER AGREEMENT

referred to as forming part of the Standing Offer;

"Standing Offer Authority"

means the person designated as such in the Standing Offer, or by notice to the Offeror, to act as the representative of Elections Canada in the management of the Standing Offer;

and

"Term"

means the Initial Term identified in Section 2.01 and any additional periods resulting from Elections Canada exercising its irrevocable option to extend the period of the Standing Offer provided for in Section 2.02.

- 1.01.02 The definitions of words and terms in the annexes and appendices apply to capitalized words and terms used in these Articles of the Standing Offer as if those words and terms were defined herein.
- 1.01.03 The headings used in the Standing Offer are inserted for convenience of reference only and shall not affect their interpretation.
- 1.01.04 In the Standing Offer, words importing the singular number include the plural and vice versa, and words importing the masculine gender include the feminine gender and the neuter.

Section 1.02 Priority of Documents

- 1.02.01 The following annexes are attached to and form an integral part of this Standing Offer. If there is a discrepancy between the wordings of any documents that appear on the list, the wording of the document that first appears on the list has priority over the wording of any document that subsequently appears on the list.
 - 1. These Articles of the Standing Offer;
 - 2. Annex A Resulting Contract Clauses;
 - 3. Appendix A Statement of Work;
 - 4. Appendix B Supplemental Conditions Contractor to Own IP rights;
 - 5. Appendix C Supplemental Conditions Personal Information;
 - 6. Appendix D General Conditions Services;



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STANDING OFFER AGREEMENT

- 7. Annex B Pricing Tables;
- 8. Annex C Security Requirements Check List;
- 9. Annex D Template Call-up; and
- 10. the Offeror's offer, dated [insert at issuance of Standing Offer].

Section 1.03 General

1.03.01 The Offeror acknowledges that a Standing Offer is not a contract and that it does not oblige or commit Elections Canada to procure or contract for any goods, services or both listed in the Standing Offer. The Offeror understands and agrees that Elections Canada has the right to procure the goods, services or both specified in the Standing Offer by means of any other contract, Standing Offer or contracting method.

Section 1.04 Offer

- 1.04.01 The Offeror offers to provide and deliver to Elections Canada the goods, services or both described in the Standing Offer, in accordance with the pricing set out in Annex B

 Pricing Tables if and when a request for such goods, services or both, is made in accordance with the procedures set out in Article 5 Call-up Procedures.
- 1.04.02 The Offeror agrees that:
 - (a) Elections Canada's liability is limited to that which arises from Call-ups against the Standing Offer made within the Term of the Standing Offer;
 - (b) the Standing Offer cannot be assigned or transferred in whole or in part; and
 - (c) the Standing Offer may be set aside by Elections Canada at any time.

Section 1.05 Withdrawal

1.05.01 In the event that the Offeror wishes to withdraw the Standing Offer, the Offeror must provide no less than 30 calendar days' written notice to the Standing Offer Authority. The thirty 30 day period will start upon receipt of the notification by the Standing Offer Authority and the withdrawal will be effective at the expiry of that period. The Offeror must fulfill any and all Call-ups made before the expiry of that period.

Section 1.06 Revision



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STANDING OFFER AGREEMENT

1.06.01 The Term of the Standing Offer may only be extended, or its usage increased, by the Standing Offer Authority issuing a revision to the Standing Offer made in writing.

Section 1.07 Disclosure of Information

1.07.01 The Offeror agrees to the disclosure of its Standing Offer unit prices or rates by Elections Canada, and further agrees that it will have no right to claim against Elections Canada, their employees, agents or servants, or any of them, in relation to such disclosure.

Article 2 Period of Standing Offer

Section 2.01 Term

2.01.01 The Standing Offer period and period for making Call-ups against the Standing Offer will be from the Effective Date of the Standing Offer until March 31, 2024 (the "Initial Term").

Section 2.02 Option to Extend

- 2.02.01 The Offeror will grant to Elections Canada irrevocable options to extend the Term of the Standing Offer by three (3) additional one year periods under the same terms and conditions.
- 2.02.02 Elections Canada may exercise these options at any time by sending a written notice to the Offeror at least 15 calendar days before the Standing Offer expiry date or any extension thereof.
- 2.02.03 The option(s) to extend the Term of the Standing Offer may be exercised only by the Standing Offer Authority.
- 2.02.04 Upon exercising each option, the amount stated as the "total estimated cost (incl. applicable sales tax)" on the first page of the Standing Offer shall be deemed to be increased to include the amount set out in the written notice.

Article 3 Authorities

Section 3.01 Standing Offer Authority

3.01.01 The Standing Offer Authority for the Standing Offer is:



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[insert at issuance of Standing Offer]

Procurement and Contracting Services Elections Canada 30 Victoria Street Gatineau QC K1A 0M6

Tel: 819-E-mail:

- 3.01.02 The Standing Offer Authority is responsible for the management of the Standing Offer, and any changes to the Standing Offer must be authorized in writing by the Standing Offer Authority. The Offeror must not perform work in excess of or outside the scope of the Standing Offer or any contract based on verbal or written requests or instructions from anybody other than the Standing Offer Authority.
- 3.01.03 Upon issuing a Call-up, the Standing Offer Authority is responsible for any contractual issues relating to individual Call-ups made against the Standing Offer.

Section 3.02 Technical Authority

3.02.01 The Technical Authority for the Standing Offer is:

[insert at issuance of standing offer]

Elections Canada 30 Victoria Street Gatineau QC K1A 0M6

Tel: E-mail:

- 3.02.02 The Technical Authority named above is the representative of Elections Canada and is responsible for all matters concerning the technical content of the Work under the Standing Offer. Technical matters may be discussed with the Technical Authority; however, the Technical Authority has no authority to authorize changes to the scope of the Work. Changes to the scope of the Work can be made only through a revision of the Standing Offer issued by the Standing Offer Authority.
- 3.02.03 Unless otherwise specified in the Call-up, Elections Canada's representative with respect to a Call-up (the "Call-up Authority") shall be the same as the Technical Authority.
- 3.02.04 In the event that the Call-up contains a Call-up Authority that is different than the Technical Authority, he/she is responsible for all matters concerning the technical



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content of the Work under the Call-up. Technical matters may be discussed with the Call-up Authority; however, the Call-up Authority has no authority to authorize changes to the scope of the Work. Changes to the scope of the Work can be made only through an amendment to the Call-up issued by the Standing Offer Authority.

Article 4 Offeror's Representative

Section 4.01 Single Point of Contact

4.01.01 SPOC between the Offeror and Elections Canada is:

[offeror to provide name, title, telephone number and e-mail address of its representative]

- 4.01.02 The SPOC must liaise with the Standing Offer Authority and the Technical Authority and will be the first point of contact in terms of:
 - (a) managing any business issues with the Technical Authority and any Standing Offer issues with the Standing Offer Authority and, in particular, providing guidance, support and coordination relative to requests;
 - (b) managing the day-to-day operational issues and technical requirements and, in particular, providing support and coordination relative to the services; and
 - (c) meeting, as required, with Elections Canada on issues relating to this Standing Offer, including, without limiting the generality of the foregoing, to review the performance of the services, suggest improvements and assist in analyzing statistical data.

Article 5 Call-up Procedures

Section 5.01 Issuance of Call-ups

5.01.01 In the event that Elections Canada wishes to accept in whole or in part elements of the Offer set out herein, the Call-Up Authority will contact one of the holders of this Standing Offer on the Call-Up Authority's decision based on operational requirements and Offeror availability for a complete requirement. If that Offeror is able to perform the Work and responds within the timeframe requested by the Call-Up Authority, the Standing Offer Authority will issue a Call-up against that Offeror's Standing Offer. If that Offeror is either unable to perform the Work or does not respond within the timeframe requested by the Call-Up Authority, the Call-Up Authority will contact another Offeror until a Call-up may be issued.



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Section 5.02 Amendments to Call-ups

5.02.01 Call-ups may be issued until the last day of the Term of the Standing Offer. No Contract may be amended after the end of the Term of the Standing Offer in order to lengthen the term of the Contract or increase its value.

Article 6 Call-Up Instrument, Limitation and Procedures

6.01.01 The Work will be authorized or confirmed by the Identified User using Annex D.

Article 7 Certificates

Section 7.01 Certificates

7.01.01 Compliance with the certifications provided by the Offeror in its offer (the "Certificates") is a condition of authorization of the Standing Offer and subject to verification by Elections Canada during the Term. If the Offeror does not comply with any certification or it is determined that any certification made by the Offeror in the Certificates is untrue, whether made knowingly or unknowingly, Elections Canada has the right, pursuant to the default provision, terminate any Contract for default and set aside the Standing Offer.

Section 7.02 Federal Contractors Program

7.02.01 If at any time during the Term, the Offeror or, if the Offeror is a joint venture, any member of the Offeror, appears on the "FCP Limited Eligibility to Bid" list which can be found at

http://www.labour.gc.ca/eng/standards_equity/eq/emp/fcp/list/inelig.shtml, Elections Canada has the right, pursuant to the default provision terminate any Contract for default and set aside the Standing Offer.

[Note to Offerors]

The following Section will be included in the Standing Offer if you disclosed your status as a former public servant in receipt of a pension.

Section 7.03 Proactive Disclosure of Contracts with Former Public Servants

7.03.01 By providing information on its status in the Certificates, with respect to being a former public servant in receipt of a *Public Service Superannuation Act* pension, the Offeror has agreed that this information will be reported on departmental websites as part of the published proactive disclosure reports, in accordance with *Contracting*



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Policy Notice: 2012-2 of the Treasury Board Secretariat of Canada.

[Note to Offerors]

When a Fair Price Certification is obtained from a supplier, the following section will be added to the Standing Offer:

Section 7.04 Fair Price Certification

7.04.01 The Fair Price Certification signed by the Offeror and attached as Annex XX is a condition of the Standing Offer and subject to verification by Elections Canada during the Term of the Standing Offer. If it is determined that the certification made by the Offeror in such certification is untrue, whether made knowingly or unknowingly, Elections Canada has the right, pursuant to the default provision terminate any Contract for default and set aside the Standing Offer.

Article 8 Statement of Work

8.01.01 The Offeror must perform the Work requested pursuant to a Call-up in accordance with the SOW.

Article 9 Resulting Contract Clauses

Section 9.01 Resulting Contract Clauses

9.01.01 Issuance of a Call-up, made in accordance with the provisions of the Standing Offer, to the Offeror constitutes acceptance of its offer and results in the creation of a contract between Elections Canada and the Offeror only for the goods, services or both described in the Call-up. The terms and conditions of such contract are those contained in Annex A – Resulting Contract Clauses.

Article 10 Security Requirement

Section 10.01 Security Requirement

- 10.01.01 The Offeror personnel requiring access to PROTECTED information, assets or Work site(s) must each hold a valid "Reliability Status," granted or approved by Elections Canada.
- 10.01.02 The Offeror must comply with the provisions of the:



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- (a) Security Requirements Check List, attached at Annex C; and
- (b) Industrial Security Manual (latest edition).

[Note to Offerors]

Either Article 13 or Article 14 will form part of the Standing Offer, depending if the offeror is a Canadian Offeror or a foreign Offeror.

Article 11 Foreign Nationals

11.01.01 The Offeror must comply with Canadian immigration requirements applicable to foreign nationals entering Canada to work temporarily in fulfillment of the Contract. If the Offeror wishes to hire a foreign national to work in Canada to fulfill the Contract, the Offeror should immediately contact the nearest Service Canada regional office to enquire about Citizenship and Immigration Canada's requirements to issue a temporary work permit to a foreign national. The Offeror is responsible for all costs incurred as a result of non-compliance with immigration requirements.

Article 12 Contractors Resources

12.01.01 The Offeror certifies that the individuals identified in its offer will be available to perform the Work as and when requested by Elections Canada.

Article 13 Access to Information

13.01.01 Records created by the Offeror under the control of Elections Canada are subject to the Access to Information Act. The Offeror acknowledges the responsibilities of Elections Canada under the Access to Information Act and must, to the extent possible, assist Elections Canada in discharging these responsibilities. Furthermore, the Offeror acknowledges that section 67.1 of the Access to Information Act provides that any person, who destroys, alters, falsifies or conceals a record, or directs anyone to do so, with the intent of obstructing the right of access that is provided by the Access to Information Act is guilty of an offence and is liable to imprisonment or a fine, or both.

[Note to Offerors]

If applicable, depending on the legal status of the successful Offeror, the following Article will form part of the resulting Standing Offer and will be completed at the award of the Standing



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Offer.

Article 14 Joint Venture

- **Section 14.01 Joint Venture Contractor** 14.01.01 The Offeror confirms that the name of the joint venture is and that it is comprised of the following members: (a) With respect to the relationship among members of the joint venture Offeror, each member agrees, represents and warrants (as applicable) that: i. has been appointed as the "representative member" of the joint venture Offeror and has full authority to act as agent for each member regarding all matters relating to the Standing Offer and any resulting Contract; ii. by giving notice to the representative member, Elections Canada will be considered to have given notice to all members of the joint venture Offeror; and iii. all payments made by Elections Canada to the representative member will act as a release by all the members. 14.01.02 All the members agree that Elections Canada may terminate the Standing Offer at its discretion if there is a dispute among the members that, in Elections Canada's
- 14.01.03 All the members are jointly and severally liable for the performance of the entire Standing Offer.

opinion, affects the performance of the Work in any way.

- 14.01.04 The Offeror acknowledges that any change in the membership of the joint venture (i.e., a change in the number of members or the substitution of another legal entity for an existing member) constitutes an assignment and is subject to the assignment provisions of the General Conditions.
- 14.01.05 The Offeror acknowledges that all security and controlled goods requirements in the Standing Offer, if any, apply to each member of the joint venture Offeror.

Annexe A – Clauses du contrat subséguent

Article 1 Interprétation

Section 1.01 Définitions

- 1.01.01 À moins que le contexte n'indique clairement le contraire, les termes utilisés dans le contrat ont la signification qui leur est attribuée dans les articles de l'offre à commandes, dans la présente section 1.01.01 et dans les conditions générales. Ces définitions s'appliquent tant au singulier qu'au pluriel, et les expressions se rapportant à des personnes englobent, le cas échéant, le féminin et le masculin.
 - « Articles de la convention » s'entend des articles 1 à 11.
 - « Commande subséquente » s'entend d'une commande subséquente dûment signée.
 - « LEC » s'entend de la *Loi électorale du Canada,* L.C. 2000 ch. 9, y compris les modifications qui y sont apportées de temps à autre.
 - « DGEC » s'entend du directeur général des élections du Canada, nommé conformément à l'article 13 de la LEC.
 - « Durée du contrat » s'entend du sens qu'il lui est attribué à la section 3.01;
 - « Date d'entrée en vigueur du contrat » s'entend de la première date identifiée sous la rubrique « durée de la commande subséquente » dans la commande subséquente.
 - « Élections Canada » s'entend du Bureau du directeur général des élections du Canada.
 - « Conditions générales » s'entend des conditions générales faisant partie du contrat ci-joint (Appendice B).
- 1.01.02 Les définitions des mots et des termes figurant dans les annexes (et dans les appendices, s'il y a lieu) s'appliquent aux mots et aux termes utilisés dans les articles de la convention comme si ces mots et termes étaient définis ici.
- 1.01.03 Les titres apparaissant dans le contrat ne servent qu'à faciliter les renvois et n'ont aucune incidence sur l'interprétation.
- 1.01.04 Dans le contrat, le singulier comprend le pluriel, le pluriel comprend le singulier, et le masculin comprend le féminin.

Section 1.02 Priorité des documents

- 1.02.01 Les documents qui suivent font partie intégrante du présent contrat. En cas d'incompatibilité entre le libellé des documents énumérés dans la liste, c'est le libellé du document qui apparait en premier sur la liste qui l'emporte sur celui de tout autre document qui figure plus bas sur la liste.
 - 1. Commande subséquente à une offre à commandes;
 - 2. Annexe A Articles de la convention;
 - 3. Articles de l'offre à commandes;
 - 4. Appendice A Énoncé des travaux;
 - 5. Appendice B Conditions supplémentaires Entrepreneur détient les droits de propriété intellectuelle sur les renseignements originaux;
 - 6. Appendice C Conditions supplémentaires Renseignements personnels;
 - 7. Appendice D Conditions générales Services;
 - 8. Annexe B Tableau des prix;
 - 9. Annexe C Liste de vérification des exigences relatives à la sécurité;
 - 10. Annexe D Modèle de commande subséquente; et
 - 11. Offre présentée par l'offrant, datée du [insérer au moment de l'attribution de l'offre à commandes]

Article 2 Énoncé des travaux

Section 2.01 Énoncé des travaux

2.01.01 L'entrepreneur doit exécuter les travaux conformément à l'énoncé des travaux (EDT).

Article 3 Période du contrat

Section 3.01 Durée

3.01.01 Les travaux doivent être menés à bien au cours de la durée identifiée dans la commande subséquente (« durée du contrat »).

Article 4 Autorités

Section 4.01 Autorité contractante

- 4.01.01 L'autorité contractante sera le responsable de l'offre à commandes.
- 4.01.02 L'autorité contractante est responsable de la gestion du contrat et elle doit autoriser par écrit toute modification de celui-ci. L'entrepreneur ne doit pas effectuer de travaux dépassant la portée du contrat ou des travaux qui n'y sont pas prévus suite à des demandes ou instructions verbales ou écrites de toute personne autre que l'autorité contractante.
- 4.01.03 Le DGE peut changer le nom du représentant désigné à titre d'autorité contractante en envoyant un avis écrit à l'entrepreneur.

Section 4.02 Responsable technique

- 4.02.01 Le responsable technique sera le responsable de l'offre à commandes, à moins d'indication contraire dans la commande subséquente.
- 4.02.02 Le responsable technique est le représentant du DGE et est responsable de tous les aspects techniques des travaux prévus au contrat. Il est possible de discuter des questions techniques avec le responsable technique; cependant, celui-ci ne peut pas autoriser les changements à apporter à la portée des travaux. De tels changements ne peuvent être effectués qu'au moyen d'une modification au contrat établie par l'autorité contractante.
- 4.02.03 Le DGE peut changer le nom du représentant désigné à titre de responsable technique en envoyant un avis écrit à l'entrepreneur.

Article 5 Modalités de paiement

Section 5.01 Prix du contrat

- 5.01.01 L'entrepreneur se verra payer un tarif horaire pour les travaux, conformément au tableau des prix (annexe B de l'offre à commandes).
- 5.01.02 L'entrepreneur ne doit pas exécuter des travaux au-delà de 7,5 heures dans une journée à moins d'y être autorisé d'avance par le responsable technique. L'entrepreneur n'aura le droit à aucune prime pour les heures travaillées au-delà des 7,5. Le taux horaire énoncé au tableau des prix s'applique à ces heures.

Section 5.02 Limite des dépenses

5.02.01 La responsabilité totale d'Élections Canada envers l'entrepreneur en vertu du contrat

ne doit pas dépasser la somme précisée dans la commande subséquente. Les droits de douane sont inclus et la TPS ou la TVQ, s'il y a lieu, sont en sus.

- 5.02.02 Aucune augmentation de la responsabilité totale d'Élections Canada ou du prix des travaux découlant de tout changement de conception, de toute modification ou interprétation des travaux, ne sera autorisée ou payée à l'entrepreneur, à moins que ces changements de conception, modifications ou interprétations n'aient été approuvés, par écrit, par l'autorité contractante avant d'être intégrés aux travaux. L'entrepreneur ne doit pas exécuter des travaux ou fournir des services qui entraîneraient une augmentation de la responsabilité totale d'Élections Canada, à moins que l'augmentation n'ait été autorisée par écrit par l'autorité contractante.
- 5.02.03 L'entrepreneur doit informer, par écrit, l'autorité contractante concernant la suffisance de la somme selon la première de ces conditions à se présenter :
 - a) lorsque 75 % de la somme est engagée;
 - b) quatre (4) mois avant la date d'expiration du contrat;
 - dès que l'entrepreneur juge que les fonds du contrat sont insuffisants pour l'achèvement des travaux.
- 5.02.04 Lorsqu'il informe l'autorité contractante que les fonds du contrat sont insuffisants, l'entrepreneur doit lui fournir par écrit une estimation des fonds additionnels requis. La présentation de cette information par l'entrepreneur n'augmente pas la responsabilité d'Élections Canada à son égard.

Section 5.03 Frais de déplacement et de subsistance

- 5.03.01 L'entrepreneur se fera rembourser les frais de déplacement et de subsistance autorisés qu'il a raisonnablement et convenablement engagés dans l'exécution des travaux, au coût réel, sans aucune indemnité pour la marge bénéficiaire ou les frais administratifs généraux, conformément aux indemnités relatives aux repas, à l'utilisation d'un véhicule privé et aux faux frais qui sont précisés aux appendices B, C et D de la Directive sur les voyages du Conseil du Trésor et selon les autres dispositions de la Directive qui se rapportent aux « voyageurs » plutôt que celles qui se rapportent aux « employés ».
- 5.03.02 Tout déplacement doit être approuvé au préalable par l'autorité technique. Tous les paiements sont assujettis à une vérification.
- 5.03.03 Sous réserve de la sous-section 5.03.01, le coût maximum des frais de déplacement et de subsistance est précisé dans la commande subséquente.

Section 5.04 Taxe de vente applicable

5.04.01 La somme estimée de toute taxe de vente applicable est comprise dans le coût total estimé à la page 1 du contrat. Les taxes de vente applicables ne sont comprises dans le prix du contrat, mais elles seront payées par Élections Canada conformément à l'article 7 – Paiement et facturation. L'entrepreneur s'engage à verser à l'organisme gouvernemental pertinent toutes sommes perçues ou exigibles au titre des taxes de vente applicables.

Section 5.05 Fermeture des bureaux

- 5.05.01 Lorsque l'entrepreneur, ses employés, ses sous-traitants ou ses agents offrent des services sur des sites qui appartiennent à Élections Canada, conformément au paragraphe 8.01.01, et que ces sites sont inaccessibles en raison d'une évacuation ou de la fermeture des bureaux, empêchant toute forme de travail par l'entrepreneur, ses employés, ses sous-traitants ou ses agents, Élections Canada n'est pas obligé de payer pour le travail qui aurait été fait s'il n'y avait pas eu d'évacuation ou de fermeture des bureaux.
- 5.05.02 Lorsque l'entrepreneur, ses employés, ses sous-traitants ou ses agents offrent des services sur des sites qui appartiennent à Élections Canada, conformément au paragraphe 8.01.01, et que ces sites sont inaccessibles en raison d'une grève ou d'un lock-out, empêchant toute forme de travail par l'entrepreneur, ses employés, ses sous-traitants ou ses agents, Élections Canada n'est pas obligé de payer pour le travail qui aurait été fait s'il n'y avait pas eu de grève ou de lock-out.

Article 6 Information à transmettre

Section 6.01 Formulaire T1204

- 6.01.01 Conformément à l'alinéa 221(1)d) de la Loi de l'impôt sur le revenu, L.R. 1985, ch. 1 (5e suppl.), Élections Canada est tenu de déclarer à l'aide du feuillet T1204, intitulé « Paiements contractuels de services du gouvernement, » les paiements versés aux entrepreneurs en vertu de contrats de services (y compris les contrats comprenant à la fois des biens et des services).
- 6.01.02 Afin de permettre à Élections Canada de se conformer à cette exigence, l'entrepreneur doit fournir l'information suivante dans les quinze (15) jours civils suivant l'attribution du contrat :
 - a) le nom légal de l'entrepreneur, c.-à-d. le nom associé au numéro d'entreprise ou au numéro d'assurance sociale (NAS), ainsi que l'adresse et le code postal;

- b) le statut de l'entrepreneur, c.-à-d. particulier, entreprise à propriétaire unique, société par actions ou société en nom collectif;
- c) le numéro d'entreprise de l'entrepreneur, s'il s'agit d'une société par actions ou d'une société en nom collectif, ou le NAS, s'il s'agit d'un particulier ou d'une entreprise à propriétaire unique. Si l'entrepreneur est une société de personnes qui n'a pas de numéro d'entreprise, l'associé ayant signé le contrat doit fournir son NAS;
- d) si l'entité est une coentreprise, le numéro d'entreprise de tous les entrepreneurs faisant partie de celle-ci, ou leur NAS s'ils n'ont pas de numéro d'entreprise.
- 6.01.03 L'information doit être envoyée à l'autorité contractante. Lorsque l'information requise comprend un NAS, celle-ci doit être expédiée dans une enveloppe portant la mention « PROTÉGÉ ».

Article 7 Paiement et factures

Section 7.01 Paiement mensuel

- 7.01.01 Élections Canada paiera l'entrepreneur chaque mois pour les travaux exécutés durant le mois visé par la facture, conformément aux dispositions du contrat si :
 - a) L'entrepreneur lui a envoyé une facture exacte et complète, de même que les autres documents exigés dans le contrat ont été présentés, conformément aux instructions relatives à la facturation qui y sont prévues;
 - b) Élections Canada a vérifié tous ces documents;
 - c) Élections Canada a accepté les travaux exécutés.

Section 7.02 Facturation

- 7.02.01 L'entrepreneur doit soumettre les factures conformément aux dispositions de la section « Présentation des factures » des conditions générales. Les factures ne peuvent être envoyées tant que tous les travaux qui y figurent ne sont pas terminés.
- 7.02.02 Chaque facture doit être accompagnée des documents suivants:
 - a) une copie des feuilles de temps pour corroborer le temps de travail réclamé conformément à la sous-section 5.01.01;
 - b) tout autre document ou rapport d'étape précisé dans le contrat qui corrobore les

travaux exécutés;

- c) une copie des factures, des reçus et des pièces justificatives pour tous les frais de déplacement et de subsistance et les autres dépenses directes autorisées.
- 7.02.03 L'entrepreneur doit envoyer l'original et une copie de toutes les factures ainsi qu'une copie des documents justificatifs indiqués à la section 7.02.02 à l'adresse indiquée sur la page 1 des articles de l'offre à commandes, aux fins d'attestation et de paiement.

Article 8 Installations, politiques et équipement d'Élections Canada

Section 8.01 Accès au lieu d'exécution des travaux

8.01.01 L'entrepreneur n'a pas systématiquement accès aux installations, à l'équipement, aux documents et au personnel d'Élections Canada. Il est tenu d'aviser l'autorité contractante, dès que possible, qu'il a besoin d'accéder à des locaux ou à des espaces de travail d'Élections Canada, d'utiliser ses systèmes informatiques (réseau de micro-ordinateurs), ses téléphones ou ses terminaux, ou bien de consulter des documents pour exécuter les travaux. Si sa demande d'accès est approuvée par Élections Canada et si des dispositions sont ensuite prises à cet égard, l'entrepreneur, ses sous-traitants, ses agents et ses employés doivent respecter toutes les conditions applicables sur le lieu de travail. L'entrepreneur doit aussi veiller à ce que les installations et l'équipement ne soient utilisés que pour l'exécution du contrat.

Section 8.02 Accès au personnel

- 8.02.01 Le personnel d'Élections Canada ne se tient pas systématiquement à la disposition de l'entrepreneur. Il appartient à ce dernier de déterminer en temps utile s'il devra en consulter des membres cités comme source de référence.
- 8.02.02 Sous réserve de l'approbation de l'autorité technique, des dispositions seront prises afin de permettre à l'entrepreneur de consulter les membres du personnel nécessaires dès que cela conviendra à Élections Canada.

Article 9 Assurances

Section 9.01 Assurances

9.01.01 L'entrepreneur est responsable de décider s'il doit s'assurer pour remplir ses obligations conformément au contrat et pour se conformer aux lois applicables. Toute assurance souscrite ou maintenue par l'entrepreneur est à sa charge ainsi que pour son bénéfice et sa protection. Elle ne dégage pas l'entrepreneur de sa responsabilité en vertu du contrat, ni ne la diminue.

Article 10 Lois applicables

Section 10.01 Lois applicables

10.01.01 Le contrat doit être interprété et régi conformément aux lois pertinentes de la province de l'Ontario et du Canada.

Article 11 Personnel de l'entrepreneur

Section 11.01 Accès à l'information

11.01.01 Les documents créés par l'entrepreneur et qui relèvent d'Élections Canada sont assujettis aux dispositions de la Loi sur l'accès à l'information. L'entrepreneur reconnaît les responsabilités d'Élections Canada aux termes de cette loi et doit, dans la mesure du possible, aider Élections Canada à s'en acquitter. De plus, l'entrepreneur reconnaît qu'aux termes de l'article 67.1 de la Loi sur l'accès à l'information, quiconque, dans l'intention d'entraver le droit d'accès prévu par la Loi sur l'accès à l'information, détruit, modifie, falsifie ou cache un document, ou ordonne à une autre personne de commettre un tel acte, dans l'intention d'enrayer le droit d'accès prévu à la Loi sur l'accès à l'information, est coupable d'un acte criminel et passible d'un emprisonnement ou d'une amende, ou de ces deux peines.



Coaching Services

Appendix A

Statement of Work (SOW)

PART I – INTERPRETATION

1. **DEFINITIONS**

1.01. Unless the context clearly requires otherwise, the capitalized terms used in the SOW shall have the definitions assigned to them in the Contract or in this Section. These definitions shall apply equally to both the singular and plural forms of the terms defined, and words of any gender shall include each other gender when appropriate.

440 Coventry means EC's distribution centre located at 440 Coventry Rd,

Ottawa ON

Call-up means an order signed and issued by the Standing Offer

Authority in for the form attached as Annex D.

CCE Commissioner of Canada Elections

CEA means the Canada Elections Act, S.C. 2000, c. 9, as

amended from time to time

CEO means the Chief Electoral Officer of Canada

Coaching means a structured learning that will assist an Individual

or Group to become aware of their deficiencies and provide opportunities to overcome them under the

guidance of a competent professional

EC means the Office of the CEO, commonly known as

Elections Canada

ECHQ means EC's offices located at 30 Victoria Street, Gatineau,

QC

Election Personnel means any individuals working for or on behalf of EC, EC

staff and EC contractors, excluding the Contractor, for the

purposes of this Contract

Electoral Event means general elections, by-elections, and

federally-organized referendums The CEA states that an Electoral Event must last a minimum of 37 days. For the purpose of this SOW, an Electoral Event commences when

the writ is issued and concludes on Election Day

Employee means a person employed at EC on an indeterminate or on

a term basis for a period of 6 months or more;

means a minimum of 4 to a maximum of 6 Employees that Group

will receive Coaching from the Contractor's Resource;

Individual means one Employee that will receive Coaching from the

Contractor's Resource:

Milestone means a stage to be reached in the planning and

implementation of strategies on enhancing the

Employee's skills;

NCR means the National Capital Region;

Needs Assessment means systematic method of determining needs, learning

and social goals of a particular Individual and/or Group;

and

means the person or entity whose name appears on the Offeror

first page of the Standing Offer and who offers to provide

goods, services or both to OCCE under the Standing Offer.

Offeror's Resource means the individual(s) performing the work.

PPSC Means Public Prosecution Services Canada

means the individual responsible for the Coaching Project Authority

requirement as identified by the Technical Authority.

2. **EC MANDATE**

EC, headed by the CEO, an agent of Parliament, is an independent, non-partisan agency with unique organizational features that reports directly to Parliament. EC exercises general direction and supervision over the conduct of elections and referendums at the federal level. Its mandate is to:

- a) be prepared to conduct a federal general election, by-election or referendum;
- administer the political financing provisions of the CEA; b)
- monitor compliance with electoral legislation; c)
- d) conduct public information campaigns on voter registration, voting and becoming a candidate;

- e) conduct education programs for students on the electoral process;
- f) provide support to the independent commissions in charge of adjusting the boundaries of federal electoral districts following each decennial census;
- g) carry out studies on alternative voting methods and, with the approval of parliamentarians, test alternative voting processes for future use during electoral events; and
- h) provide assistance and cooperation in electoral matters to electoral agencies in other countries or to international organizations.

3. MANDATE OF THE CEE

- 3.01. The Office of the Commissioner of Canada Elections (OCCE) has about 66 employees (54 indeterminate and 12 determinate) and is headed by the Commissioner of Canada Elections (CCE). The CCE is the independent officer responsible for ensuring that the CEA and the *Referendum Act* are complied with and enforced. The appoints the CCE after consulting with the Office of the Director of Public Prosecutions (ODPP) and may remove the CCE for cause.
- 3.02 The CCE may launch an investigation of his or her own initiative or after receiving a referral from the CEO or a complaint. As part of his or her mandate, the CCE performs various activities, some of which complement those of the CEO and have a common aim. These activities include:
 - a) informing and educating political entities about the requirements of the CEA through caution or information letters
 - b) ensuring compliance with the CEA by quickly intervening to address irregularities (e.g. missing authorization statements on election or partisan advertising)
 - ensuring compliance with the CEA by entering into compliance agreements,
 by issuing notices of violation that set out an administrative monetary
 penalty or by accepting undertakings
 - d) conducting investigations that can lead the CCE to lay charges, for prosecution by the ODPP

The CCE appoints and oversees permanent and temporary employees to assist in carrying out the duties and functions arising from the CCE's compliance and enforcement mandate. He or she acts as deputy head for these specific human resources purposes.

3.03. Independence of the CCE

Although the OCCE is located within the Office of the Chief Electoral Officer (OCEO), the CEA explicitly states that, in carrying out his or her compliance and enforcement mandate, the CCE acts independently of the CEO. Consequently, the CEO may not interfere in the conduct of investigations by or in the decisions of the CCE, to the extent that they relate to the CCE's mandate. The CEA specifies, however, that the CCE's independence does not preclude him or her from consulting with the CEO on any matter if the CCE considers it appropriate to do so.

Ultimately, the CEO is accountable to Parliament for the operations of his or her office, which include, on the one hand, those of Elections Canada (the name under which electoral activities and political financing operations are carried out) and, on the other hand, those of the CCE and his or her staff.

4. INTRODUCTION

4.01 Elections Canada (EC) requires professional services to provide individual and group coaching services to its employees in order to help them develop their key leadership competencies and behavioural competencies. To this end, the coaching services will assist employees in re-evaluating their needs, ambitions and career path based on their talents, potential and experiences. Coaching will help reduce barriers and focus on the development of skills and competencies to support employees in achieving their full potential.

PART II – OVERVIEW

5. PROJECT BACKGROUND

5.01 EC must ensure that emerging issues, such as inclusivity and diversity, agency priorities, the implementation of special initiatives, and anticipated changes to legislation, are handled by motivated and well-supported employees. The lessons learned from the 44th general election combined with the agency's plans to substantially improve the experience of electors at the 45th general election could give rise to many pressures in the areas of accommodation, change management, exercise of judgment, and strategic thinking. Further, the digital shift that has been under way for a year at EC requires that employees develop the skills needed for this transformation and the new realities of the Future of Work.

5.02. it is important to the CEO that adequate support resources be provided to employees to ensure that they may adapt to a changing and demanding environment. Employees are encouraged to actively participate in training programs of all kinds to develop their skills and competencies.

6. OBJECTIF

6.01. Employees receive the coaching services they need in order to develop their key leadership competencies and behavioural competencies.

PART III - SCOPE OF WORK

7. SERVICES

- 7.01. At the request of the Technical Authority, the Contractor must provide the Individual and Group Coaching services specified in this Statement of Work, and provide any of the services required of the Resource.
- 7.02. The Resource could be called upon to recommend alternatives for other coaching and training needs. The Resource should keep in mind the future needs of employees and include recommendations.
- 7.03. The Contractor must provide the Coaching services specified in each individual call-up.
- 7.04. When requested, the Contractor must provide a Contractor's Resource that can deliver the Coaching services in English or in French as specified in the resulting call-up.

8. INDIVIDUAL COACHING SERVICES

8.01. **Preliminary Strategy Session**

Before beginning an Individual Coaching session, the Resource will complete a personal Needs Assessment through email exchanges or telephone conversations with the Employee receiving the Coaching.

8.02 Coaching Session Topics

As a result of the Needs Assessment, the Resource and the Employee will jointly identify the topics for the Individual Coaching sessions which may include, but are not limited to:

- a) Development of key leadership competencies and leadership based on personality and attributes
- b) Work-life balance;
- c) Improving staff motivation, morale and productivity;
- d) Communication skills development;
- e) Building inclusive and high-performing teams
- f) Creating high-performing teams;

- g) Preparation for difficult conversation and conflict resolution;
- h) Excellence in managing diverse and virtual teams
- i) Communicating to senior management;
- j) Resiliency & Stress Management;
- k) Mental Health;
- I) Implementing significant changes
- m) Other topics and matters as they present themselves or are identified by the Employee receiving the coaching

8.03 Solutions-Focus – Determining the best way to achieve your goal

The role of the Resource will be to pay close attention to what the Employee is saying and not saying. While the Employee retains full control of the process, the goal of the Resource will be to maintain the position of an objective, non-judgmental sounding board. Based on the answers provided, the Assigned Resource will ask relevant questions that will support the Employee to challenge themselves to uncover and explore additional possibilities.

The Resource will employ a number of tools that will enable the Employee to access their more subconscious, intuitive knowledge that could otherwise be difficult to articulate and process.

8.04 Commitment – Building and sustaining motivation

The Contractor's Resource will support the Individual to maintain perspective and constantly link the overall importance of what it is they are trying to achieve to the actual actions required to do it.

8.05 Tracking – Measuring the progress

The Contractor's Resource will establish meaningful milestones with the Employee that will be used to track progress. The Resource will sustain commitment and acknowledge progress. The measures used to track progress against milestones, whether external, internal or a combination of both, will be clearly defined.

9. GROUP COACHING SERVICES

9.01. **Group Coaching Structure**

- 9.02. The time allocated to each group session will be divided into three parts:
 - a) Presentation of a real or imaginary issue or challenge;

- b) Group analysis and discussion to allow participants to see the situation in a new light;
- c) Period of individual reflection.

9.03. IDENTIFYING HABITUAL BEHAVIOURS

The role of the designated resource will be to support and understand each member of the group. Most employees tend to find solutions and answers that achieve results quickly. The designated resource will encourage participants to discuss their reality and identify their unproductive behaviours so as to increase their efficacy and overall satisfaction at work.

9.04. Building new muscles

The Assigned Resource will play a critical role in Employee development by challenging the Employees' usual way of seeing and doing things and helping the Group to expand their field of vision. He or she will help in the development of the ability to apprehend what life presents in creative and authentic ways through greater awareness, discernment and practice.

The Group will achieve a dual purpose: help Employees take concrete actions to support their goals in the organization and help Employees hone the coaching skills they need to express their leadership voice more fully.

9.05. Building momentum

The Assigned Resource will gradually introduce themes and distinctions every time the Group meets to enrich the learning process. The Group will learn to function effectively on its own and become able to self-regulate, to self-correct and to learn on a continuous basis.

The Assigned Resource will build a greater capacity for listening, questioning, dialogue and feedback in the workplace and create a momentum for action and learning well beyond the formal boundaries of the development initiatives that bring people together.

PART IV – PARAMETERS

10. BASIC PRINCIPLES OF COACHING SERVICES FOR EMPLOYEES OF ELECTIONS CANADA

- 10.01 In delivering the Coaching services, the Assigned Resource shall apply the Basic Principles for Facilitating Coaching Sessions with Employees presented below:
 - a) **Respect**: Employees react readily in an informal setting which conveys a sense of being respected by both the Assigned Resource and fellow participant(s), with material and activities to match.
 - b) **Comfort of Physical and Psychological Environment**: There is a climate of well-being, calm, confidence and non-threatening. The climate fosters positive relations with all involved.
 - c) **Links with Prior Experience**: Employees arrive with a history of unique and defining life experiences. The activities will resonate differently with each adult; therefore, the Assigned Resource should draw upon participants' experiences and tie these experiences with the coaching activities.
 - d) **Participation**: Employees must buy into the goals of the coaching activities and must have a sense of how the coaching advances these goals. Employees react more readily when they are actively, rather than passively, involved. Individuals remember things more easily when they have participated actively and have had many opportunities for practical application.
 - e) **Relevance and Realism**: When working with Employees, three knowledge factors have to be kept in mind:
 - i. **Knowledge**: Pure and simple, associated with ideas, concepts and information;
 - ii. **Expertise**: Related to abilities, talents and skills; and
 - iii. **Soft Skills**: Associated with attitudes, values and convictions.

11. LOCATION OF WORK

Coaching services will occur by teleconference (phone) or videoconference (computer/tablet) via Zoom or MS Teams as determined by the Technical or Project Authority.

The designated resource must be available to deliver the Coaching Services from Monday to Friday, between 8:30 to 16:00.

12. OFFICIAL LANGUAGES

12.01 The designated resource must be able to provide coaching services (including reading texts and communicating orally and in writing) in English and in French.

13. TRAVEL REQUIREMENTS

EC will not accept any travel and living expense incurred and no travel time costs will be reimbursed.

14. CONTRACTOR'S OBLIGATION RESOURCE

Throughout the period of the Work, the Contractor will:

- a) Conduct itself in a professional manner;
- b) Treat all information shared as confidential.

Appendix B Supplemental Conditions Personal Information

Article 1 Interpretation

1.01.01 In the Contract, unless the context otherwise requires,

"General Conditions" means the general conditions that form part of the Contract;

"Personal Information" means information about an individual, including the types of

information specifically described in the Privacy Act, R.S. 1985, c.

P-21;

"Record" means any hard copy document or any data in a machine-

readable format containing Personal Information;

1.01.02 Words and expressions defined in the General Conditions and used in these supplemental general conditions have the meanings given to them in the General Conditions.

1.01.03 If there is any inconsistency between the General Conditions and these supplemental general conditions, the applicable provisions of these supplemental general conditions prevail.

Article 2 Ownership of Personal Information and Records

To perform the Work, the Contractor will be provided with and/or will be collecting Personal Information from third parties. The Contractor acknowledges that it has no rights in the Personal Information or the Records and that Elections Canada owns the Records. On request, the Contractor must make all the Personal Information and Records available to Elections Canada immediately in a format acceptable to Elections Canada.

Article 3 Use of Personal Information

The Contractor agrees to create, collect, receive, manage, access, use, retain, and dispose of the Personal Information and the Records only to perform the Work in accordance with the Contract.

Article 4 Collection of Personal Information

4.01.01 If the Contractor must collect Personal Information from a third party to perform the Work, the Contractor must only collect Personal Information that is required to perform the Work. The Contractor must collect the Personal Information from the individual to

whom it relates and the Contractor must inform that individual (at or before the time when it collects the Personal Information) of the following:

- (a) that the Personal Information is being collected on behalf of, and will be provided to, Elections Canada;
- (b) the ways the Personal Information will be used;
- (c) that the disclosure of the Personal Information is voluntary or, if there is a legal requirement to disclose the Personal Information, the basis of that legal requirement;
- (d) the consequences, if any, of refusing to provide the information;
- (e) that the individual has a right to access and correct his or her own Personal Information; and
- (f) that the Personal Information will form part of a specific personal information bank (within the meaning of the *Privacy Act*), and also provide the individual with information about which government institution controls that personal information bank, if the Contracting Authority has provided this information to the Contractor.
- 4.01.02 The Contractor, its subcontractors, and their respective employees must identify themselves to the individuals from whom they are collecting Personal Information and must provide those individuals with a way to verify that they are authorized to collect the Personal Information under a Contract with Elections Canada.
- 4.01.03 If requested by the Contracting Authority, the Contractor must develop a request for consent form to be used when collecting Personal Information, or a script for collecting the Personal Information by telephone. The Contractor must not begin using a form or script unless the Contracting Authority first approves it in writing. The Contractor must also obtain the Contracting Authority's approval before making any changes to a form or script.
- 4.01.04 At the time it requests Personal Information from any individual, if the Contractor doubts that the individual has the capacity to provide consent to the disclosure and use of his or her Personal Information, the Contractor must ask the Contracting Authority for instructions.

Article 5 Maintaining the Accuracy, Privacy and Integrity of Personal Information

The Contractor must ensure that the Personal Information is as accurate, complete, and up to date as possible. The Contractor must protect the privacy of the Personal Information. To do so, at a minimum, the Contractor must:

(a) not use any personal identifiers (e.g., social insurance number) to link multiple databases containing Personal Information;

- (b) segregate all Records from the Contractor's own information and records;
- restrict access to the Personal Information and the Records to people who require access to perform the Work (for example, by using passwords or biometric access controls);
- (d) provide training to anyone to whom the Contractor will provide access to the Personal Information regarding the obligation to keep it confidential and use it only to perform the Work. The Contractor must provide this training before giving an individual access to any Personal Information and the Contractor must keep a record of the training and make it available to the Contracting Authority if requested;
- (e) if requested by the Contracting Authority, before providing anyone with access to the Personal Information, require anyone to whom the Contractor provides access to the Personal Information to acknowledge in writing (in a form approved by the Contracting Authority) their responsibilities to maintain the privacy of the Personal Information;
- (f) keep a record of all requests made by an individual to review his or her Personal Information, and any requests to correct errors or omissions in the Personal Information (whether those requests are made directly by an individual or by Elections Canada on behalf of an individual);
- (g) include a notation on any Record(s) that an individual has requested be corrected if the Contractor has decided not to make the correction for any reason. Whenever this occurs, the Contractor must immediately advise the Contracting Authority of the details of the requested correction and the reasons for the Contractor's decision not to make it. If directed by the Contracting Authority to make the correction, the Contractor must do so;
- (h) keep a record of the date and source of the last update to each Record;
- (i) maintain an audit log that electronically records all instances of and attempts to access Records stored electronically. The audit log must be in a format that can be reviewed by the Contractor and Elections Canada at any time; and
- (j) secure and control access to any hard copy Records.

Article 6 Safeguarding Personal Information

The Contractor must safeguard the Personal Information at all times by taking all measures reasonably necessary to secure it and protect its integrity and confidentiality. To do so, at a minimum, the Contractor must:

- (a) store the Personal Information electronically so that a password (or a similar access control mechanism, such as biometric access) is required to access the system or database in which the Personal Information is stored;
- (b) ensure that passwords or other access controls are provided only to individuals who require access to the Personal Information to perform the Work;
- (c) not outsource the electronic storage of Personal Information to a third party (including an affiliate) unless the Contracting Authority has first consented in writing;
- (d) safeguard any database or computer system on which the Personal Information is stored from external access using methods that are generally used, from time to time, by prudent public and private sector organizations in Canada in order to protect highly secure or sensitive information;
- (e) maintain a secure back-up copy of all Records, updated at least weekly;
- (f) implement any reasonable security or protection measures requested by Elections Canada from time to time; and
- (g) notify the Contracting Authority immediately of any security breaches; for example, any time an unauthorized individual accesses any Personal Information.

Article 7 Appointment of Privacy Officer

The Contractor must appoint someone to be its privacy officer and to act as its representative for all matters related to the Personal Information and the Records. The Contractor must provide that person's name to the Contracting Authority within ten (10) days of from the Effective Date of the Contract.

Article 8 Quarterly Reporting Obligations

Within 30 calendar days of the end of each quarter (January-March; April-June; July-September; October-December), the Contractor must submit the following to the Contracting Authority:

- (a) a description of any new measures taken by the Contractor to protect the Personal Information (for example, new software or access controls being used by the Contractor);
- (b) a list of any corrections made to Personal Information at the request of an individual (including the name of the individual, the date of the request, and the correction made);
- (c) details of any complaints received from individuals about the way in which their Personal Information is being collected or handled by the Contractor; and

(d) a complete copy (in an electronic format agreed to by the Contracting Authority and the Contractor) of all the Personal Information stored electronically by the Contractor.

Article 9 Threat and Risk Assessment

Within 90 calendar days from the Effective Date of the Contract and, if the Contract lasts longer than one year, within 30 calendar days of each anniversary date of the Contract, the Contractor must submit to the Contracting Authority a threat and risk assessment, which must include:

- (a) a copy of the current version of any request for consent form or script being used by the Contractor to collect Personal Information;
- (b) a list of the types of Personal Information used by the Contractor in connection with the Work;
- (c) a list of all locations where hard copies of Personal Information are stored;
- (d) a list of all locations where Personal Information in machine-readable format is stored (for example, the location where any server housing a database including any Personal Information is located), including back-ups;
- (e) a list of every person to whom the Contractor has granted access to the Personal Information or the Records;
- (f) a list of all measures being taken by the Contractor to protect the Personal Information and the Records;
- (g) a detailed explanation of any potential or actual threats to the Personal Information or any Record, together with an assessment of the risks created by these threats and the adequacy of existing safeguards to prevent these risks; and
- (h) an explanation of any new measures the Contractor intends to implement to safeguard the Personal Information and the Records.

Article 10 Audit

Elections Canada may audit the Contractor's compliance with these supplemental general conditions at any time. If requested by the Contracting Authority, the Contractor must provide Elections Canada (or Elections Canada's authorized representative) with access to its premises and to the Personal Information and Records at all reasonable times. If Elections Canada identifies any deficiencies during an audit, the Contractor must immediately correct the deficiencies at its own expense.

Article 11 Statutory Obligations

- 11.01.01 The Contractor acknowledges that Elections Canada is required to handle the Personal Information and the Records in accordance with the provisions of federal *Privacy Act, Access to Information Act, R.S.* 1985, c. A-1, and *Library and Archives of Canada Act, S.C.* 2004, c. 11. The Contractor agrees to comply with any requirement established by the Contracting Authority that is reasonably required to ensure that Elections Canada meets its obligations under these acts and any other legislation in effect from time to time.
- 11.01.02 The Contractor acknowledges that its obligations under the Contract are in addition to any obligations it has under the *Personal Information Protection and Electronic Documents Act*, S.C. 2000, c. 5, or similar legislation in effect from time to time in any province or territory of Canada. If the Contractor believes that any obligations in the Contract prevent it from meeting its obligations under any of these laws, the Contractor must immediately notify the Contracting Authority of the specific provision of the Contract and the specific obligation under the law with which the Contractor believes it conflicts.

Article 12 Disposing of Records and Returning Records to Elections Canada

The Contractor must not dispose of any Record, except as instructed by the Contracting Authority. On request by the Contracting Authority, or once the Work involving the Personal Information is complete, the Contract is complete, or the Contract is terminated, whichever of these comes first, the Contractor must return all Records (including all copies) to the Contracting Authority.

Article 13 Legal Requirement to Disclose Personal Information

Before disclosing any of the Personal Information pursuant to any applicable legislation, regulation, or an order of any court, tribunal or administrative body with jurisdiction, the Contractor must immediately notify the Contracting Authority, in order to provide the Contracting Authority with an opportunity to participate in any relevant proceedings.

Article 14 Complaints

Elections Canada and the Contractor each agree to notify the other immediately if a complaint is received under the *Access to Information Act* or the *Privacy Act* or other relevant legislation regarding the Personal Information. Each Party agrees to provide any necessary information to the other to assist in responding to the complaint and to inform the other immediately of the outcome of that complaint.

Article 15 Exception

The obligations set out in these supplemental general conditions do not apply to any Personal Information that is already in the public domain, as long as it did not become part of the public domain as a result of any act or omission of the Contractor or any of its subcontractors, agents, or representatives, or any of their employees.

Annex

Supplemental Conditions

Contractor to Own Intellectual Property Rights in Foreground Information

Article 1 Interpretation

Section 1.01 - Definition

1.01.01 In the Contract, unless the context otherwise requires:

"Background Information" means all Intellectual Property that is not Foreground Information that is incorporated into the Work or necessary for the performance of the Work and that is proprietary to or the confidential information of the Contractor, its subcontractors or any other third party;

"Firmware" means computer programs that are stored in integrated circuits, read-only memory or other similar devices within the hardware or other equipment;

"Foreground Information" means all Intellectual Property first conceived, developed, produced or reduced to practice as part of the Work under the Contract;

"General Conditions" means the general conditions that form part of the Contract;

"Intellectual Property" means any information or knowledge of an industrial, scientific, technical, commercial, literary, dramatic, artistic or otherwise creative nature relating to the Work, whether oral or recorded in any form or medium and whether or not subject to copyright; this includes but is not limited to any inventions, designs, methods, processes, techniques, know-how, show-how, models, prototypes, patterns, samples, schematics, experimental or test data, reports, drawings, plans, specifications, photographs, manuals and any other documents, Software, and Firmware;

"Intellectual Property Right" means any intellectual property right recognized by law, including any intellectual property right protected by legislation such as patents, copyright, industrial design, integrated circuit topography, and plant breeders' rights, or subject to protection under the law as trade secrets and confidential information.

"Software" means any computer program whether in source or object code (including Firmware), any computer program documentation recorded in any form or upon any medium, and any computer database, including any modification.

1.01.02 Elections Canada's primary objective in entering into the Contract is to receive the deliverables contracted for, to be able to use those deliverables, and any Intellectual Property arising by virtue of the Contract for Elections Canada's activities, including future contracts, procurements and to protect or advance the broader public interest. These

supplemental general conditions do not affect any existing Intellectual Property Rights in any information belonging to Elections Canada, the Contractor or a third party.

- 1.01.03 Words and expressions defined in the General Conditions and used in these supplemental general conditions have the meanings given to them in the General Conditions. In the event of any inconsistency between the General Conditions and these supplemental general conditions, the applicable provisions of these supplemental general conditions will prevail. If the General Conditions include a section on "Copyright", they are amended by deleting the section in its entirety.
- 1.01.04 If supplemental general conditions 4001, 4003 and 4004 are also incorporated in the Contract, the provisions of those supplemental general conditions concerning the ownership of Intellectual Property will prevail in relation to the subject matter of those supplemental general conditions.
- 1.01.05 References in these supplemental general conditions to the Contractor owning the Foreground Information or any rights in it refer to the Contractor, its subcontractors, its suppliers, its agents, its representatives or any of their employees owning such information or rights, as applicable.

Article 2 Records and disclosure of Foreground Information

- 2.01.01 During and after the performance of the Contract, the Contractor must keep detailed records of the Foreground Information, including details of its creation, ownership and about any sale or transfer of any right in the Foreground Information. The Contractor must report and fully disclose to Elections Canada all Foreground Information as required by the Contract. If the Contract does not specifically state when and how the Contractor must do so, the Contractor must provide this information when requested by the Contracting Authority or a representative of the department or agency for which the Contract is performed, whether before or after the completion of the Contract.
- 2.01.02 Before and after final payment to the Contractor, the Contractor must provide Elections Canada with access to all records and supporting data that Elections Canada considers pertinent to the identification of Foreground Information.
- 2.01.03 For any Intellectual Property that was developed or created in relation to the Work, Elections Canada will be entitled to assume that it was developed or created by Elections Canada, if the Contractor's records do not list that Intellectual Property or do not indicate that it was created by the Contractor, or by someone on behalf of the Contractor, other than Elections Canada.

Article 3 Ownership of Intellectual Property Rights in Foreground Information

3.01.01 All Intellectual Property Rights in the Foreground Information belong to the Contractor as soon as they come into existence.

- 3.01.02 Despite the Contractor's ownership of all the Intellectual Property Rights in the Foreground Information, Elections Canada has unrestricted ownership rights in any prototype, model, custom or customized system or equipment that is a deliverable under the Contract, including manuals and other operating and maintenance documents. This includes the right to make them available for public use, whether for a fee or otherwise, sell them or otherwise transfer ownership in them.
- 3.01.03 Any personal information, as defined in the Privacy Act, R.S., 1985, c. P-21, collected by the Contractor in the execution of the Work under the Contract becomes the property of Elections Canada immediately upon collection and must be used only for the performance of the Work. The Contractor has no right in any such personal information.
- 3.01.04 If the Work under the Contract involves the preparation of a database or other compilation using information or data supplied by Elections Canada and any personal information referred to above, the Intellectual Property Rights in the database or compilation containing such information will belong to Elections Canada. The Contractor's Intellectual Property Rights in the Foreground Information are restricted to those capable of being exploited without the use of the information or data supplied by Elections Canada and the personal information.
- 3.01.05 The Contractor must maintain the confidentiality of the information or data supplied by Elections Canada and the personal information as required in the General Conditions. The Contractor must return all the information belonging to Elections Canada on request or on completion or termination of the Contract. This includes returning all hard copies and electronic copies as well as any paper or electronic record that contains any part of the information or information derived from it.

Article 4 Licenses to Intellectual Property Rights in Foreground and Background Information

- 4.01.01 As Elections Canada has contributed to the cost of developing the Foreground Information, the Contractor grants to Elections Canada a license to exercise all Intellectual Property Rights in the Foreground Information for Elections Canada's activities. Subject to any exception described in the Contract, this license allows Elections Canada to do anything that it would be able to do if it were the owner of the Foreground Information, other than exploit it commercially and transfer or assign ownership of it. The Contractor also grants to Elections Canada a license to use the Background Information to the extent that it is reasonably necessary for Elections Canada to exercise fully all its rights in the deliverables and in the Foreground Information.
- 4.01.02 These licenses are non-exclusive, perpetual, irrevocable, worldwide, fully-paid and royalty-free. Neither license can be restricted in any way by the Contractor providing any form of notice to the contrary, including the wording on any shrink-wrap or click-wrap license or any other kind of packaging, attached to any deliverable.
- 4.01.03 For greater certainty, Elections Canada's licenses include, but are not limited to:

- (a) the right to disclose the Foreground and Background Information to third parties bidding on or negotiating contracts with Elections Canada and to sublicense or otherwise authorize the use of that information by any contractor engaged by Elections Canada solely for the purpose of carrying out such contracts. Elections Canada will require these third parties and contractors not to use or disclose that information except as may be necessary to bid on, negotiate or carry out those contracts;
- (b) the right to disclose the Foreground and Background Information to other governments for information purposes;
- (c) the right to reproduce, modify, improve, develop or translate the Foreground and Background Information or have it done by a person hired by Elections Canada. Elections Canada, or a person designated by Elections Canada, will own the Intellectual Property Rights associated with the reproduction, modification, improvement, development or translation;
- (d) without restricting the scope of any license or other right in the Background Information that Elections Canada may otherwise hold, the right, in relation to any custom-designed or custom-manufactured part of the Work, to exercise such of the Intellectual Property Rights in the Background Information as may be required for the following purposes:
 - i. for the use, operation, maintenance, repair or overhaul of the custom-designed or custom-manufactured parts of the Work;
 - ii. in the manufacturing of spare parts for maintenance, repair or overhaul of any custom-designed or custom-manufactured part of the Work by Elections Canada, if those parts are not available on reasonable commercial terms to enable timely maintenance, repair or overhaul;
- (e) for Software that is custom designed for Elections Canada, the right to use any source code the Contractor must deliver to Elections Canada under the Contract.
- 4.01.04 The Contractor agrees to make the Background Information, including in the case of Software, the source code promptly available to Elections Canada for any purpose mentioned above. The license does not apply to any Software that is subject to detailed license conditions that are set out elsewhere in the Contract. Furthermore, in the case of commercial off-the-shelf software, the Contractor's obligation to make the source code promptly available to Elections Canada applies only to source code that is within the control of or can be obtained by the Contractor or any subcontractor.

Article 5 Contractor's Right to Grant Licenses

5.01.01 The Contractor represents and warrants that it has the right to grant to Elections Canada the licenses and any other rights to use the Foreground and Background Information. If

the Intellectual Property Rights in any Foreground or Background Information are or will be owned by a subcontractor or any other third party, the Contractor must have or obtain promptly a license from that subcontractor or third party that permits compliance with section 4 or arrange, without delay, for the subcontractor or third party to grant promptly any required license directly to Elections Canada.

Article 6 Waiver of Moral Rights

If requested by Elections Canada, during and after the Contract, the Contractor must provide a written permanent waiver of moral rights, as defined in the Copyright Act, R.S., 1985, c. C-42, from every author that contributes to any Foreground Information subject to copyright protection that is a deliverable to Elections Canada under the Contract. If the Contractor is an author of the Foreground Information, the Contractor permanently waives the Contractor's moral rights in that Foreground Information.

Article 7 License to Intellectual Property Rights to Elections Canada's Information

- 7.01.01 Any information supplied by Elections Canada to the Contractor for the performance of the Work remains the property of Elections Canada. The Contractor must use Elections Canada's Information only to perform the Contract.
- 7.01.02 If the Contractor wants to use any information owned by Elections Canada for the commercial exploitation or further development of the Foreground Information, the Contractor must obtain a license from the department or agency for which the Contract is performed. In its request for a license to that department or agency, the Contractor must explain why the license is required and how the Contractor intends to use the information. If the department or agency agrees to grant a license, conditions will be negotiated between the Contractor and that department or agency and may include the payment of a compensation to Elections Canada.

Article 8 Transfer or License of Contractor's Rights

- 8.01.01 During the Contract, the Contractor must not sell, transfer, assign or license the Foreground Information without first obtaining the Contracting Authority's written permission.
- 8.01.02 After the Contract, if the Contractor transfer ownership in the Foreground Information, the Contractor is not required to obtain Elections Canada's permission, but must notify the department or agency for whom the Contract is performed in writing of the transfer by referring to the serial number of the Contract and its date and by providing details about the transferee, including the conditions of the transfer. The Contractor must ensure that the transfer requires the transferee to notify the Elections Canada of any future transfer. Any transfer must be subject to all Elections Canada's rights to use the Foreground Information.
- 8.01.03 After the Contract, if the Contractor grants a license or any other right (other than a

transfer of ownership) to a third party to use the Foreground Information, the Contractor is not required to notify Elections Canada, but the license or right granted must not affect Elections Canada's rights in any way.

8.01.04 If the Contractor at any time transfers ownership of or grants rights in the Foreground Information that interfere in any way with Elections Canada's rights to use the Foreground Information, the Contractor must, if requested by Elections Canada, immediately take all steps necessary to restore Elections Canada's rights. If the Contractor is not successful in doing so, within the time reasonably required by Elections Canada, the Contractor must immediately reimburse Elections Canada for all costs Elections Canada incurs to do so itself.

Article 9 Transfer of Intellectual Property Rights upon Termination of the Contract for Default

- 9.01.01 If Elections Canada terminates the Contract in whole or in part for default, Elections Canada may, by giving notice to the Contractor, require the Contractor to transfer to Elections Canada all the Intellectual Property Rights in the Foreground Information, including the rights owned by subcontractors. In the case of Intellectual Property Rights in the Foreground Information that have been sold or assigned to a third party, the Contractor must pay to Elections Canada on demand, at Elections Canada's discretion, the fair market value of the Intellectual Property Rights in the Foreground Information or an amount equal to the payment received by the Contractor from the sale or assignment of the Intellectual Property Rights in the Foreground Information.
- 9.01.02 In the event of the issuance of a notice under subsection 1, the Contractor must, at its own expense and without delay, execute such documents relating to ownership of the Intellectual Property Rights as Elections Canada may require. The Contractor must, at Elections Canada's expense, provide all reasonable assistance in the preparation of applications and in the prosecution of any applications for registration of any Intellectual Property Rights in any jurisdiction, including the assistance of the inventor in the case of an invention.

Article 10 Products created using the Foreground Information

If the Contractor uses the Foreground Information to develop any new product or any improvement in any existing product, the Contractor agrees that, if Elections Canada wishes to purchase such new or improved product, the Contractor must sell them to Elections Canada at a discount off the lowest price for which it has sold those products to other customers, to recognize Elections Canada's financial contribution to the development of those products.

Appendix D General Conditions Services

Article 1 Interpretation

Section 1.01 Definitions

1.01.01 In the Contract, unless the context otherwise requires:

"Articles of Agreement" means the clauses and conditions incorporated in full text in the body of the Contract; it does not include these general conditions, any supplemental general conditions, annexes, the

Contractor's bid or any other document;

"Canada" means Her Majesty the Queen in right of Canada;

"Contract" means the Articles of Agreement, these general conditions, any

supplemental general conditions, annexes and any other document specified or referred to as forming part of the Contract, all as amended by agreement of the Parties from time

to time;

"Contracting Authority" means the person designated by that title in the Contract, or by

notice to the Contractor, to act as Elections Canada's

representative to manage the Contract;

"Contractor" means the person, entity or entities named in the Contract to

supply goods, services or both to Elections Canada;

"Contract Price" means the amount stated in the Contract to be payable to the

Contractor for the Work, exclusive of applicable sales tax;

"Cost" means cost determined according to Contract Cost Principles

1031-2 as revised to the date of the bid solicitation or, if there

was no bid solicitation, the date of the Contract;

"EC Property" means anything supplied to the Contractor by or on behalf of

Elections Canada for the purposes of performing the Contract and anything acquired by the Contractor in any manner in connection with the Work, the cost of which is paid by Elections

Canada under the Contract:

"Elections Canada" means the Chief Electoral Officer and any other person duly

authorized to act on his behalf;

"Party" means Elections Canada, the Contractor, or any other signatory

to the Contract and "Parties" means all of them;

"Specifications" means the description of the essential, functional or technical

requirements of the Work in the Contract, including the procedures for determining whether the requirements have

been met; and

"Work" means all the activities, services, goods, equipment, matters and

things required to be done, delivered or performed by the

Contractor under the Contract.

Section 1.02 Powers of Elections Canada

All rights, remedies, powers and discretions granted or acquired by Elections Canada under the Contract or by law are cumulative, not exclusive.

Section 1.03 Status of the Contractor

The Contractor is an independent contractor engaged by Elections Canada to perform the Work. Nothing in the Contract is intended to create a partnership, a joint venture or an agency between Elections Canada and the other Party or Parties. The Contractor must not represent itself as an agent or representative of Elections Canada to anyone. Neither the Contractor nor any of its personnel is engaged as an employee or agent of Elections Canada. The Contractor is responsible for all deductions and remittances required by law in relation to its employees.

Section 1.04 Severability

If any provision of the Contract is declared by a court of competent jurisdiction to be unenforceable, that provision is to be either adjusted the minimum necessary to make it enforceable (if permitted by law) or stricken (if not). If adjusting or striking the unenforceable provision would result in failure of an essential purpose of this agreement, the entire agreement is to be held unenforceable. After an unenforceable provision is adjusted or stricken in accordance with this Section 1.04, the rest of the Contract is to remain in effect as written and the unenforceable provision is to remain as written in any circumstances other than those in which the provision is held to be unenforceable.

Section 1.05 Entire Agreement

The Contract constitutes the entire and only agreement between the Parties and supersedes all previous negotiations, communications and other agreements, whether written or oral, unless they are incorporated by reference in the Contract. There are no terms, covenants, representations, statements or conditions binding on the Parties other than those contained in the Contract.

Article 2 Conduct of the Work

Section 2.01 Representation and Warranties

- 2.01.01 The Contractor represents and warrants that:
 - (a) it is competent to perform the Work;
 - (b) it has everything necessary to perform the Work, including the resources, facilities, labour, technology, equipment, and materials; and
 - (c) it has the necessary qualifications, including knowledge, skill, know-how and experience, and the ability to use them effectively to perform the Work.

2.01.02 The Contractor must:

- (a) perform the Work diligently and efficiently;
- (b) except for EC Property, supply everything necessary to perform the Work;
- (c) use, as a minimum, quality assurance procedures, inspections and controls generally used and recognized by the industry to ensure the degree of quality required by the Contract; and
- (d) ensure that the Work is of proper quality, using appropriate material and workmanship and meets all the requirements of the Contract.
- 2.01.03 Unless the Contracting Authority orders the Contractor to suspend the Work or part of the Work pursuant to Article 17, the Contractor must not stop or suspend the Work or part of the Work pending the settlement of any dispute between the Parties about the Contract.
- 2.01.04 The Contractor must provide all reports that are required by the Contract and any other information that Elections Canada may reasonably require from time to time.
- 2.01.05 The Contractor is fully responsible for performing the Work. Elections Canada will not be responsible for any negative consequences or extra costs if the Contractor follows any advice given by Elections Canada unless the Contracting Authority provides the advice to the Contractor in writing and includes a statement specifically relieving the Contractor of any responsibility for negative consequences or extra costs that might result from following the advice.

Article 3 Work

Section 3.01 Specification

3.01.01 All Specifications provided by Elections Canada or on behalf of Elections Canada to the Contractor in connection with the Contract belong to Elections Canada and must be used by

the Contractor only for the purpose of performing the Work.

3.01.02 If the Contract provides that Specifications furnished by the Contractor must be approved by Elections Canada, that approval will not relieve the Contractor of its responsibility to meet all requirements of the Contract.

Section 3.02 Condition of Material

Unless provided otherwise in the Contract, material supplied must be new and conform to the latest issue of the applicable drawing, specifications and part number that is in effect on the bid closing date or, if there was no bid solicitation, the date of the Contract.

Section 3.03 Replacement of Specific Individuals

- 3.03.01 If specific individuals are identified in the Contract to perform the Work, the Contractor must provide the services of those individuals unless the Contractor is unable to do so for reasons beyond its control.
- 3.03.02 If the Contractor is unable to provide the services of any specific individual identified in the Contract, it must provide a replacement with similar qualifications and experience. The replacement must meet the criteria used in the selection of the Contractor and be acceptable to Elections Canada. The Contractor must, as soon as possible, give notice to the Contracting Authority of the reason for replacing the individual and provide:
 - (a) the name, qualifications and experience of the proposed replacement; and
 - (b) proof that the proposed replacement has the required security clearance granted by Elections Canada or Canada, if applicable.
- 3.03.03 Upon receiving the notice of replacement of a specific individual, if the Contracting Authority determines that the replacement is acceptable to Elections Canada, the Contracting Authority shall send a written notice to the Contractor confirming its acceptance of the replacement.
- 3.03.04 The Contractor must not, in any event, allow performance of the Work by unauthorized replacement persons. The Contracting Authority may order that a replacement stop performing the Work. In such a case, the Contractor must immediately comply with the order and secure a further replacement in accordance with Subsection 3.03.02. The fact that the Contracting Authority does not order that a replacement stop performing the Work does not relieve the Contractor from its responsibility to meet the requirements of the Contract.

Section 3.04 Inspection and Acceptance of the Work

3.04.01 All the Work is subject to inspection and acceptance by Elections Canada. Inspection and acceptance of the Work by Elections Canada do not relieve the Contractor of its responsibility for defects or other failures to meet the requirements of the Contract.

Elections Canada will have the right to reject any Work that is not in accordance with the requirements of the Contract and require its correction or replacement at the Contractor's expense.

- 3.04.02 The Contractor must provide representatives of Elections Canada access to all locations where any part of the Work is being performed at any time during working hours. Representatives of Elections Canada may make examinations and such tests of the Work as they may think fit. The Contractor must provide all assistance and facilities, test pieces, samples and documentation that the representatives of Elections Canada may reasonably require for the carrying out of the inspection. The Contractor must forward such test pieces and samples to such person or location as Elections Canada specifies.
- 3.04.03 The Contractor must inspect and approve any part of the Work before submitting it for acceptance or delivering it to Elections Canada. The Contractor must keep accurate and complete inspection records that must be made available to Elections Canada on request. Representatives of Elections Canada may make copies and take extracts of the records during the performance of the Contract and for up to three years after the end of the Contract.

Section 3.05 Time of the Essence

It is essential that the Work be delivered within or at the time stated in the Contract.

Article 4 Subcontracts

Section 4.01 Consent

- 4.01.01 Except as provided in Subsection 4.01.02, the Contractor must obtain the written consent of the Contracting Authority before subcontracting or permitting the subcontracting of any part of the Work. A subcontract includes a contract entered into by any subcontractor at any tier to perform any part of the Work.
- 4.01.02 The Contractor is not required to obtain consent for subcontracts specifically authorized in the Contract. The Contractor may also without the consent of the Contracting Authority:
 - (a) purchase "off-the-shelf" items and any standard articles and materials that are ordinarily produced by manufacturers in the normal course of business;
 - (b) subcontract any portion of the Work as is customary in the carrying out of similar contracts; and
 - (c) permit its subcontractors at any tier to make purchases or subcontract as permitted in Paragraphs (a) and (b).

Section 4.02 Subcontractor to be bound by Contract

- 4.02.01 In any subcontract other than a subcontract referred to in Paragraph 4.01.02(a), the Contractor must, unless the Contracting Authority agrees in writing, ensure that the subcontractor is bound by conditions compatible with and, in the opinion of the Contracting Authority, not less favourable to Elections Canada than the conditions of the Contract.
- 4.02.02 Even if Elections Canada consents to a subcontract, the Contractor is responsible for performing the Contract and Elections Canada is not responsible to any subcontractor. The Contractor is responsible for any matters or things done or provided by any subcontractor under the Contract and for paying any subcontractors for any part of the Work they perform.

Article 5 Harassment in the Workplace

Section 5.01 No Tolerance

The Contractor must not, either as an individual, or as a corporate or unincorporated entity, through its employees or subcontractors, harass, abuse, threaten, discriminate against or intimidate any employee, contractor or other individual employed by, or under contract with Elections Canada. The Contractor will be advised in writing of any complaint and will have the right to respond in writing. Upon receipt of the Contractor's response, the Contracting Authority will, at its entire discretion, determine if the complaint is founded and decide on any action to be taken, which action may be termination of the Contract by reason of default by the Contractor.

Article 6 Payment

Section 6.01 Invoice Submission

6.01.01 Invoices must be submitted in the Contractor's name. The Contractor must submit invoices for each delivery or shipment; invoices must only apply to the Contract. Each invoice must indicate whether it covers partial or final delivery.

6.01.02 Invoices must show:

- (a) the date, the name and address of Elections Canada, item or reference numbers, deliverable and/or description of the Work, contract number, Procurement Business Number (PBN), the Contractor's business number for tax remission purposes, and financial code(s);
- (b) details of expenditures in accordance with the basis of payment provision in the Articles of Agreement, exclusive of applicable sales tax (such as item, quantity, unit of issue, unit price, fixed time labour rates and level of effort, subcontracts, as applicable);
- (c) deduction for holdback, if applicable;
- (d) the extension of the totals, if applicable; and
- (e) if applicable, the method of shipment together with date, case numbers and part or

reference numbers, shipment charges and any other additional charges.

- 6.01.03 Applicable sales tax must be specified on all invoices as a separate item together with the corresponding registration number issued by the appropriate tax authority. All items that are zero-rated, exempt or to which no sales tax applies, must be identified as such on all invoices.
- 6.01.04 By submitting an invoice, the Contractor certifies that the invoice is consistent with the Work delivered and is in accordance with the Contract.

Section 6.02 Payment Period

- 6.02.01 Provided that Elections Canada has received a duly signed original copy of the Contract, Elections Canada's standard payment period is 30 calendar days. The payment period will commence the date the invoice, in acceptable form and content, is received in accordance with the Contract or the date the Work is delivered in acceptable condition as required in the Contract, whichever is later. A payment is considered overdue on the 31st day following that date and interest will be paid automatically in accordance with Section 6.04.
- 6.02.02 If the content of the invoice and its substantiating documentation are not in accordance with the Contract or the Work is not in acceptable condition, Elections Canada will notify the Contractor within 15 calendar days of receipt. The 30-day payment period begins upon receipt of the revised invoice or replacement invoice or the Work being corrected. Failure by Elections Canada to notify the Contractor within 15 calendar days will only result in the date specified in Subsection 6.02.01 to apply for the sole purpose of calculating interest on overdue accounts.

Section 6.03 Withholding of Payment

Where a delay referred to in Article 16 – Excusable Delay has occurred, Elections Canada may, at Elections Canada's discretion, withhold all or a portion of any payment due to the Contractor until a "work-around" plan approved by Elections Canada has been implemented in accordance with Article 16. Section 6.04 shall not apply to any amount withheld under this Subsection.

Section 6.04 Interest on Overdue Accounts

6.04.01 For the purpose of this Section:

"Average Rate" means the simple arithmetic mean of the Bank Rates in effect at 4:00 p.m. Eastern Time each day during the calendar month immediately before the calendar month in which payment is made;

"Bank Rate" means the rate of interest established from time to time by the Bank of Canada as the minimum rate at which the Bank of Canada makes short term advances to members of the Canadian Payments Association;

"date of payment" means the date of the negotiable instrument drawn by the Receiver General for Canada to pay any amount under the Contract; and

an amount becomes "overdue" when it is unpaid on the first day following the day on which it is due and payable according to the Contract.

- 6.04.02 Elections Canada will pay to the Contractor simple interest at the Average Rate plus 3 percent per year on any amount that is overdue, from the date that amount becomes overdue until the day before the date of payment, inclusive. The Contractor is not required to provide notice to Elections Canada for interest to be payable.
- 6.04.03 Elections Canada will pay interest in accordance with this Article only if Elections Canada is responsible for the delay in paying the Contractor. Elections Canada will not pay interest on overdue advance payments.

Article 7 Accounts and Audit

Section 7.01 Accounts and Audit

- 7.01.01 The Contractor must keep proper accounts and records of the cost of performing the Work and of all expenditures or commitments made by the Contractor in connection with the Work, including all invoices, receipts and vouchers. The Contractor must retain records, including bills of lading and other evidence of transportation or delivery, for all deliveries made under the Contract.
- 7.01.02 If the Contract includes payment for time spent by the Contractor, its employees, representatives, agents or subcontractors performing the Work, the Contractor must keep a record of the actual time spent each day by each individual performing any part of the Work.
- 7.01.03 Unless Elections Canada has consented in writing to its disposal, the Contractor must retain all the information described in this Article for six years after it receives the final payment under the Contract, or until the settlement of all outstanding claims and disputes, whichever is later. During this time, the Contractor must make this information available for audit, inspection and examination by the representatives of Elections Canada, who may make copies and take extracts. The Contractor must provide all reasonably required facilities for any audit and inspection and must furnish all the information as the representatives of Elections Canada may from time to time require to perform a complete audit of the Contract.
- 7.01.04 The amount claimed under the Contract, calculated in accordance with the basis of payment provision in the Articles of Agreement, is subject to audit both before and after payment is made. If an audit is performed after payment, the Contractor agrees to repay any overpayment immediately on demand by Elections Canada. Elections Canada may hold back, deduct and set off any credits owing and unpaid under this Article from any money that Elections Canada owes to the Contractor at any time (including under other contracts). If Elections Canada does not choose to exercise this right at any given time, Elections Canada

does not lose this right.

Article 8 Taxes

Section 8.01 Municipal Taxes

Municipal Taxes do not apply.

Section 8.02 Provincial Taxes Exemption

- 8.02.01 Except as provided by law, Elections Canada is not required to pay any sales tax payable to the province in which the taxable goods or services are delivered. This exemption has been provided to federal government departments and agencies under the authority of one of the following:
 - (a) Provincial Sales Tax (PST) Exemption Licence Numbers, for the provinces of:
 - i. British Columbia PST-1000-5001;
 - ii. Manitoba 390-516-0;
 - (b) for Saskatchewan, the Yukon Territory, the Northwest Territories and Nunavut, an Exemption certification, which certifies that the goods or services purchased by Elections Canada are not subject to the provincial and territorial sales and consumption taxes because they are purchased by a federal government department or agency with Canada funds for the use of Elections Canada.
- 8.02.02 Currently, in Alberta, the Yukon Territory, the Northwest Territories and Nunavut, there is no general PST. However, if a PST is introduced in Alberta, the Yukon Territory, the Northwest Territories or Nunavut, PST will be payable unless an exemption certification is included in the purchasing document.

Section 8.03 Harmonized Sales Tax

Elections Canada must pay the HST in the participating provinces of Newfoundland and Labrador, Nova Scotia, New Brunswick, Ontario and Prince Edward Island.

Section 8.04 Quebec Sales Tax

Elections Canada must pay the Quebec Sales Tax in the province of Quebec.

Section 8.05 Provincial Taxes paid by the Contractor

The Contractor is not exempt from paying PST under the above Exemption Licence Numbers or Exemption Certification. The Contractor must pay the PST on taxable goods or services used or consumed in the performance of the Contract (in accordance with applicable provincial legislation), including material incorporated into real property.

Section 8.06 Changes to Taxes and Duties

- 8.06.01 If there is any change to any tax or duty payable to any level of government in Canada after the bid submission date that affects the costs of the Work to the Contractor, the Contract Price will be adjusted to reflect the increase or decrease in the cost to the Contractor.
- 8.06.02 However, there will be no adjustment for any change that increases the cost of the Work to the Contractor if public notice of the change was given before bid submission date in sufficient detail to have permitted the Contractor to calculate the effect of the change on its cost. There will be no adjustment if the change takes effect after the date required by the Contract for delivery of the Work.

Section 8.07 Applicable Sales Tax

The estimated amount of applicable sales tax is included in the total estimated cost on page 1 of the Contract. The applicable sales tax is not included in the Contract Price but will be paid by Elections Canada as provided in Section 6.01. The Contractor agrees to remit to the appropriate government agency any amount of applicable sales tax paid or due.

Section 8.08 Tax Withholding of 15 Percent

Pursuant to the Income Tax Act, 1985, c. 1 (5th Supp.) and the Income Tax Regulations, Elections Canada must withhold 15 percent of the amount to be paid to the Contractor in respect of services provided in Canada if the Contractor is a non-resident unless the Contractor obtains a valid waiver. The amount withheld will be held on account for the Contractor in respect to any tax liability which may be owed to Canada.

Article 9 Transportation

Section 9.01 Transportation Costs

Unless provided otherwise in the Contract, if transportation costs are payable by Elections Canada under the Contract and the Contractor makes the transportation arrangements, shipments must be made by the most direct and economical means consistent with normal shipping practice. The costs must be shown as a separate item on the invoice.

Section 9.02 Transportation Carriers' Liability

In light of the federal government's policy of underwriting its own risks, Elections Canada is precluded to pay for insurance or valuation charges for transportation beyond the point at which ownership of goods passes to it (determined by the FOB point or Incoterms). Where increased carrier liability is available without charge, the Contractor must obtain the increased liability for shipment.

Article 10 Ownership

10.01.01 Unless provided otherwise in the Contract, the Work or any part of the Work belongs to

Elections Canada after delivery and acceptance by or on behalf of Elections Canada.

- 10.01.02 However if any payment is made to the Contractor for or on account of any Work, either by way of progress or milestone payments, that Work paid for by Elections Canada belongs to Elections Canada upon such payment being made. This transfer of ownership does not constitute acceptance by Elections Canada of the Work or any part of the Work and does not relieve the Contractor of its obligation to perform the Work in accordance with the Contract.
- 10.01.03 Despite any transfer of ownership, the Contractor is responsible for any loss or damage to the Work or any part of the Work until it is delivered to Elections Canada in accordance with the Contract. Even after delivery, the Contractor remains responsible for any loss or damage to any part of the Work caused by the Contractor or any subcontractor.
- 10.01.04 Upon transfer of ownership to the Work or any part of the Work to Elections Canada, the Contractor must, if requested by Elections Canada, establish to Elections Canada's satisfaction that the title is free and clear of all claims, liens, attachments, charges or encumbrances. The Contractor must execute any conveyances and other instruments necessary to perfect the title that Elections Canada may require.

Article 11 Elections Canada Property

- 11.01.01 All EC Property must be used by the Contractor solely for the purpose of the Contract and remains the property of Elections Canada. The Contractor must maintain adequate accounting records of all EC Property and, whenever feasible, mark it as being the property of Elections Canada.
- 11.01.02 The Contractor must take reasonable and proper care of all EC Property while it is in its possession or subject to its control. The Contractor is responsible for any loss or damage resulting from its failure to do so other than loss or damage caused by ordinary wear and tear.
- 11.01.03 All EC Property, unless it is installed or incorporated in the Work, must be returned to Elections Canada on demand. All scrap and all waste materials, articles or things that are EC Property must, unless provided otherwise in the Contract, remain the property of Elections Canada and must be disposed of only as directed by Elections Canada.
- 11.01.04 At the time of completion of the Contract, and if requested by the Contracting Authority, the Contractor must provide to Elections Canada an inventory of all EC Property relating to the Contract.

Article 12 Liability

The Contractor is liable for any damage caused by the Contractor, its employees, subcontractors, or agents to Elections Canada or any third party. Elections Canada is liable for any damage caused by Elections Canada, its employees or agents to the Contractor or any third party. The Parties agree that

no limitation of liability or indemnity provision applies to the Contract unless it is specifically incorporated in full text in the Articles of Agreement or specifically provided for in any supplemental general conditions that form part of the Contract. Damage includes any injury to persons (including injury resulting in death) or loss of or damage to property (including real property) caused as a result of or during the performance of the Contract.

Article 13 Confidentiality

Section 13.01 Confidentiality

- 13.01.01 The Contractor must keep confidential all information provided or made available to the Contractor by or on behalf of Elections Canada in connection with the Work, including any information that is confidential or proprietary to third parties, and all information conceived, developed or produced by the Contractor as part of the Work when copyright or any other intellectual property rights in such information belongs to Elections Canada under the Contract (collectively, the "EC Information"). The Contractor must not disclose any EC Information without the written permission of Elections Canada. The Contractor may disclose to a subcontractor any EC Information necessary to perform the subcontract as long as the subcontractor agrees to keep such EC Information confidential and that it will be used only to perform the subcontract.
- 13.01.02 The Contractor agrees to use the EC Information only for the purpose of the Contract. The Contractor acknowledges that all EC Information remains the property of Elections Canada or the third party, as the case may be. Unless provided otherwise in the Contract, the Contractor must deliver to Elections Canada all such EC Information, together with every copy, draft, working paper and note that contains such information, upon completion or termination of the Contract or at such earlier time as Elections Canada may require.
- 13.01.03 Subject to the *Access to Information Act*, R.S.C. 1985, c. A-1, and to any right of Elections Canada under the Contract to release or disclose, Elections Canada must not release or disclose outside the Government of Canada any information delivered to Elections Canada under the Contract that is proprietary to the Contractor or a subcontractor.
- 13.01.04 The obligations of the Parties set out in this Article do not apply to any information if the information:
 - (a) is publicly available from a source other than the other Party; or
 - (b) is or becomes known to a Party from a source other than the other Party, except any source that is known to be under an obligation to the other Party not to disclose the information; or
 - (c) is developed by a Party without use of the information of the other Party.
- 13.01.05 Wherever possible, the Contractor must mark or identify any proprietary information delivered to Elections Canada under the Contract as "Property of (Contractor's name),

permitted uses defined under Elections Canada Contract No. (fill in Contract Number)". Elections Canada will not be liable for any unauthorized use or disclosure of information that could have been so marked or identified and was not.

- 13.01.06 If the Contract, the Work, or any information referred to in Subsection 13.01.01 is identified as TOP SECRET, SECRET, CONFIDENTIAL, or PROTECTED by Elections Canada, the Contractor must at all times take all measures reasonably necessary for the safeguarding of the material so identified, including those set out in the PWGSC Industrial Security Manual and its supplements and any other instructions issued by Canada.
- 13.01.07 If the Contract, the Work, or any information referred to in Subsection 13.01.01 is identified as TOP SECRET, SECRET, CONFIDENTIAL, or PROTECTED, by Elections Canada, representatives of Elections Canada are entitled to inspect the Contractor's premises and the premises of a subcontractor at any tier for security purposes at any time during the term of the Contract. The Contractor must comply with, and ensure that any subcontractor complies with, all written instructions issued by Elections Canada dealing with the material so identified, including any requirement that employees of the Contractor or of any subcontractor execute and deliver declarations relating to reliability screenings, security clearances and other procedures.

Section 13.02 An Oath of Secrecy

The Parties hereby agree to sign any document that is necessary for the execution of this Contract, including but not limited to, an oath of secrecy pertaining to information contained in the Register of Electors, lists of electors and/or any record placed under the responsibility and/or owned by Elections Canada.

Article 14 Copyright

Section 14.01 Copyright

- 14.01.01 In this Section, "Material" means anything that is created by the Contractor as part of the Work under the Contract, that is required by the Contract to be delivered to Elections Canada and in which copyright subsists. "Material" does not include anything created by the Contractor before the date of the Contract.
- 14.01.02 Copyright in the Material belongs to Elections Canada and the Contractor must include the copyright symbol and either of the following notice on the Material: © Her Majesty the Queen in right of Canada (year) or © Sa Majesté la Reine du chef du Canada (année).
- 14.01.03 The Contractor must not use, copy, divulge or publish any Material except as is necessary to perform the Contract. The Contractor must execute any conveyance and other documents relating to copyright in the Material as Elections Canada may require.
- 14.01.04 The Contractor must provide at the request of Elections Canada a written permanent waiver of moral rights, in a form acceptable to Elections Canada, from every author that contributed

to the Material. If the Contractor is the author of the Material, the Contractor permanently waives its moral rights in the Material.

Section 14.02 Use and Translation of Documentation

The Contractor agrees that Elections Canada may translate in the other official language any documentation delivered to Elections Canada by the Contractor that does not belong to Elections Canada under Section 14.01. The Contractor acknowledges that Elections Canada owns the translation and that it is under no obligation to provide any translation to the Contractor. Elections Canada agrees that any translation must include any copyright notice and any proprietary right notice that was part of the original. Elections Canada acknowledges that the Contractor is not responsible for any technical errors or other problems that may arise as a result of the translation.

Article 15 Intellectual Property Infringement and Royalties

- 15.01.01 The Contractor represents and warrants that, to the best of its knowledge, neither it nor Elections Canada will infringe any third party's intellectual property rights in performing or using the Work, and that Elections Canada will have no obligation to pay royalties of any kind to anyone in connection with the Work.
- 15.01.02 If anyone makes a claim against Elections Canada or the Contractor concerning intellectual property infringement or royalties related to the Work, that Party agrees to notify the other Party in writing immediately. If anyone brings a claim against Elections Canada, Elections Canada may either defend the claim or may request that the Contractor defend Elections Canada against the claim. In either case, the Contractor agrees to participate fully in the defence and any settlement negotiations and to pay all costs, damages and legal costs incurred or payable as a result of the claim, including the amount of any settlement. Both Parties agree not to settle any claim unless the other Party first approves the settlement in writing.
- 15.01.03 The Contractor has no obligation regarding claims that were only made because:
 - (a) Elections Canada modified the Work or part of the Work without the Contractor's consent or used the Work or part of the Work without following a requirement of the Contract;
 - (b) Elections Canada used the Work or part of the Work with a product that the Contractor did not supply under the Contract (unless that use is described in the Contract or the manufacturer's specifications);
 - (c) the Contractor used equipment, drawings, specifications or other information supplied to the Contractor by Elections Canada (or by someone authorized by Elections Canada); or
 - (d) the Contractor used a specific item of equipment or software that it obtained because of specific instructions from the Contracting Authority; however, this exception only

applies if the Contractor has included the following language in its own contract with the supplier of that equipment or software:

"[Supplier name] acknowledges that the purchased items will be used by the Elections Canada. If a third party claims that equipment or software supplied under this contract infringes any intellectual property right, [supplier name], if requested to do so by either [Contractor name] or Elections Canada, will defend both [Contractor name] and Elections Canada against that claim at its own expense and will pay all costs, damages and legal fees payable as a result of that infringement."

Obtaining this protection from the supplier is the Contractor's responsibility and, if the Contractor does not do so, it will be responsible to Elections Canada for the claim.

- 15.01.04 If anyone claims that, as a result of the Work, the Contractor or Elections Canada is infringing its intellectual property rights, the Contractor must immediately do one of the following:
 - (a) take whatever steps are necessary to allow Elections Canada to continue to use the allegedly infringing part of the Work; or
 - (b) modify or replace the Work to avoid intellectual property infringement, while ensuring that the Work continues to meet all the requirements of the Contract; or
 - (c) take back the Work and refund any part of the Contract Price that Elections Canada has already paid.

If the Contractor determines that none of these alternatives can reasonably be achieved, or if the Contractor fails to take any of these steps within a reasonable amount of time, Elections Canada may choose either to require the Contractor to do (c), or to take whatever steps are necessary to acquire the rights to use the allegedly infringing part(s) of the Work itself, in which case the Contractor must reimburse Elections Canada for all the costs it incurs to do so.

Article 16 Excusable Delay

- 16.01.01 A delay in the performance by the Contractor of any obligation under the Contract that is caused by an event that:
 - (a) is beyond the reasonable control of the Contractor;
 - (b) could not reasonably have been foreseen;
 - (c) could not reasonably have been prevented by means reasonably available to the Contractor; and
 - (d) occurred without the fault or neglect of the Contractor, will be considered an

"Excusable Delay" if the Contractor advises the Contracting Authority of the occurrence of the delay or of the likelihood of the delay as soon as the Contractor becomes aware of it.

- 16.01.02 Within 15 Business Days of an Excusable Delay, the Contractor must:
 - (a) provide written notice to the Contracting Authority of all the circumstances relating to such Excusable Delay; and
 - (b) provide for approval to the Contracting Authority within 15 Business Days a clear work around plan explaining in detail the steps that the Contractor proposes to take in order to minimize the impact of the event causing the delay.
- 16.01.03 Any delivery date or other date that is directly affected by an Excusable Delay will be postponed for a reasonable time that will not exceed the duration of the Excusable Delay.
- 16.01.04 However, if an Excusable Delay has continued for 30 calendar days or more, the Contracting Authority may, by giving notice in writing to the Contractor, terminate the Contract. In such a case, the Parties agree that neither will make any claim against the other for damages, costs, expected profits or any other loss arising out of the termination or the event that contributed to the Excusable Delay. The Contractor agrees to repay immediately to Elections Canada the portion of any advance payment that is unliquidated at the date of the termination.
- 16.01.05 Unless Elections Canada has caused the delay by failing to meet an obligation under the Contract, Elections Canada will not be responsible for any costs incurred by the Contractor or any of its subcontractors or agents as a result of an Excusable Delay.
- 16.01.06 If the Contract is terminated under this Article, the Contracting Authority may require the Contractor to deliver to Elections Canada, in the manner and to the extent directed by the Contracting Authority, any completed parts of the Work not delivered and accepted before the termination and anything that the Contractor has acquired or produced specifically to perform the Contract. Elections Canada will pay the Contractor:
 - (a) the value, of all completed parts of the Work delivered to and accepted by Elections Canada, based on the Contract Price, including the proportionate part of the Contractor's profit or fee included in the Contract Price; and
 - (b) the Cost to the Contractor that Elections Canada considers reasonable in respect of anything else delivered to and accepted by Elections Canada.

The total amount paid by Elections Canada under the Contract to the date of termination and any amounts payable under this Subsection must not exceed the Contract Price.

Article 17 Suspension of the Work

- 17.01.01 The Contracting Authority may at any time, by written notice, order the Contractor to suspend or stop the Work or part of the Work under the Contract for a period of up to 180 calendar days. The Contractor must immediately comply with any such order in a way that minimizes the cost of doing so. While such an order is in effect, the Contractor must not remove any part of the Work from any premises without first obtaining the written consent of the Contracting Authority. Within these 180 calendar days, the Contracting Authority must either cancel the order or terminate the Contract, in whole or in part, under Article 18 or Article 19.
- 17.01.02 The Contracting Authority may, whether in the notice of the order or during the 180 calendar days referred to in Subsection 17.01.01, request that the Contractor provide information regarding the status of the Work or outstanding invoices. The Contractor shall respond within the timeline provided in the request.
- 17.01.03 When an order is made under Subsection 17.01.01, unless the Contracting Authority terminates the Contract by reason of default by the Contractor or the Contractor abandons the Contract, the Contractor will be entitled to be paid its additional costs incurred as a result of the suspension plus a fair and reasonable profit.
- 17.01.04 When an order made under Subsection 17.01.01 is cancelled, the Contractor must resume work in accordance with the Contract as soon as practicable. If the suspension has affected the Contractor's ability to meet any delivery date under the Contract, the date for performing the part of the Work affected by the suspension will be extended for a period equal to the period of suspension plus a period, if any, that in the opinion of the Contracting Authority, following consultation with the Contractor, is necessary for the Contractor to resume the Work. Any equitable adjustments will be made as necessary to any affected conditions of the Contract.

Article 18 Default by the Contractor

- 18.01.01 If the Contractor is in default in carrying out any of its obligations under the Contract, the Contracting Authority may, by giving written notice to the Contractor, terminate for default the Contract or part of the Contract. The termination will take effect immediately or at the expiration of a cure period specified in the notice, if the Contractor has not cured the default to the satisfaction of the Contracting Authority within that cure period.
- 18.01.02 If the Contractor becomes bankrupt or insolvent, makes an assignment for the benefit of creditors, or takes the benefit of any statute relating to bankrupt or insolvent debtors, or if a receiver is appointed under a debt instrument or a receiving order is made against the Contractor, or an order is made or a resolution passed for the winding down of the Contractor, the Contracting Authority may, to the extent permitted by the laws of Canada, by giving written notice to the Contractor, immediately terminate for default the Contract or part of the Contract.
- 18.01.03 If Elections Canada gives notice under Subsection 18.01.01 or 18.01.02, the Contractor will have no claim for further payment except as provided in this Article. The Contractor will be

liable to Elections Canada for all losses and damages suffered by Elections Canada because of the default or occurrence upon which the notice was based, including any increase in the cost incurred by Elections Canada in procuring the Work from another source. The Contractor agrees to repay immediately to Elections Canada the portion of any advance payment that is unliquidated at the date of the termination.

- 18.01.04 Upon termination of the Contract under this Article, the Contracting Authority may require the Contractor to deliver to Elections Canada, in the manner and to the extent directed by the Contracting Authority, any completed parts of the Work, not delivered and accepted before the termination and anything the Contractor has acquired or produced specifically to perform the Contract. In such a case, subject to the deduction of any claim that Elections Canada may have against the Contractor arising under the Contract or out of the termination, Elections Canada will pay or credit to the Contractor:
 - (a) the value, of all completed parts of the Work delivered to and accepted by Elections Canada, based on the Contract Price, including the proportionate part of the Contractor's profit or fee included in the Contract Price; and
 - (b) the cost to the Contractor that Elections Canada considers reasonable in respect of anything else delivered to and accepted by Elections Canada.

The total amount paid by Elections Canada under the Contract to the date of the termination and any amount payable under this Subsection must not exceed the Contract Price.

- 18.01.05 Title to everything for which payment is made to the Contractor will, once payment is made, pass to Elections Canada unless it already belongs to Elections Canada under any other provision of the Contract.
- 18.01.06 If the Contract is terminated for default under Subsection 18.01.01, but it is later determined that grounds did not exist for a termination for default, the notice will be considered a notice of termination for convenience issued under Subsection 19.01.01.

Article 19 Termination for Convenience

- 19.01.01 At any time before the completion of the Work, the Contracting Authority may, by giving notice in writing to the Contractor, terminate for convenience the Contract or part of the Contract. Once such a notice of termination for convenience is given, the Contractor must comply with the requirements of the termination notice. If the Contract is terminated in part only, the Contractor must proceed to complete any part of the Work that is not affected by the termination notice. The termination will take effect immediately or, as the case may be, at the time specified in the termination notice.
- 19.01.02 If a termination notice is given pursuant to Subsection 19.01.01, the Contractor will be entitled to be paid, for costs that have been reasonably and properly incurred to perform the Contract to the extent that the Contractor has not already been paid or reimbursed by Elections Canada. The Contractor will be paid:

- (a) on the basis of the Contract Price, for all completed Work that is inspected and accepted in accordance with the Contract, whether completed before, or after the termination in accordance with the instructions contained in the termination notice;
- (b) the Cost to the Contractor plus a fair and reasonable profit for all work terminated by the termination notice before completion; and
- (c) all costs incidental to the termination of the Work incurred by the Contractor but not including the cost of severance payments or damages to employees whose services are no longer required, except wages that the Contractor is obligated by statute to pay.

Elections Canada may reduce the payment in respect of any part of the Work, if upon inspection, it does not meet the requirements of the Contract.

19.01.03 The total of the amounts, to which the Contractor is entitled to be paid under this Article, together with any amounts paid, due or becoming due to the Contractor must not exceed the Contract Price. The Contractor will have no claim for damages, compensation, loss of profit, allowance arising out of any termination notice given by Elections Canada under this Article except to the extent that this Article expressly provides. The Contractor agrees to repay immediately to Elections Canada the portion of any advance payment that is unliquidated at the date of the termination.

Article 20 Assignment

- 20.01.01 The Contractor must not assign the Contract without first obtaining the written consent of the Contracting Authority. Any assignment made without that consent is void and will have no effect. The assignment will be effective upon execution of an assignment agreement signed by the Parties and the assignee.
- 20.01.02 Assignment of the Contract does not relieve the Contractor from any obligation under the Contract and it does not impose any liability upon Elections Canada.

Article 21 Right of Set-Off

Without restricting any right of set-off given by law, Elections Canada may set-off against any amount payable to the Contractor under the Contract, any amount payable to Elections Canada by the Contractor under the Contract or under any other current contract. Elections Canada may, when making a payment pursuant to the Contract, deduct from the amount payable to the Contractor any such amount payable to Elections Canada by the Contractor which, by virtue of the right of set-off, may be retained by Elections Canada.

Article 22 Amendments and Waivers

Section 22.01 Amendment

- 22.01.01 To be effective, any amendment to the Contract must be done in writing by the Contracting Authority and the authorized representative of the Contractor.
- 22.01.02 While the Contractor may discuss any proposed modifications to the Work with other representatives of Elections Canada, Elections Canada will not be responsible for the cost of any modification unless it has been incorporated into the Contract in accordance with Subsection 22.01.01.

Section 22.02 Waiver

- 22.02.01 A waiver will only be valid, binding or affect the rights of the Parties if it is made in writing by, in the case of a waiver by Elections Canada, the Contracting Authority and, in the case of a waiver by the Contractor, the authorized representative of the Contractor.
- 22.02.02 The waiver by a Party of a breach of any condition of the Contract will not be treated or interpreted as a waiver of any subsequent breach and therefore will not prevent it from enforcing that term or condition in the case of a subsequent breach.

Article 23 Codes

Section 23.01 Conflict of Interest and Values and Ethics Codes for the Public Sector

The Contractor acknowledges that individuals who are subject to the provisions of the *Conflict of Interest Act*, 2006, c. 9, s. 2, the Conflict of Interest Code for Members of the House of Commons, the Values and Ethics Code for the Public Sector or all other codes of values and ethics applicable within specific organizations cannot derive any direct benefit resulting from the Contract.

Section 23.02 Code of Conduct for Procurement

The Contractor certifies that it has read the *Code of Conduct for Procurement* (http://www.tpsgc-pwgsc.gc.ca/app-acq/cndt-cndct/index-eng.html) and agrees to be bound by its terms.

Article 24 No Bribe or Conflict

Section 24.01 No Bribe

The Contractor declares that no bribe, gift, benefit, or other inducement has been or will be paid, given, promised or offered directly or indirectly to any official or employee of Elections Canada or to a member of the family of such a person, with a view to influencing the entry into the Contract or the administration of the Contract.

Section 24.02 No Conflict of Interest

24.02.01 The Contractor must not influence, seek to influence or otherwise take part in a decision of Elections Canada knowing that the decision might further its private interest. The Contractor must have no financial interest in the business of a third party that causes or would appear

to cause a conflict of interest in connection with the performance of its obligations under the Contract. If such a financial interest is acquired during the period of the Contract, the Contractor must immediately declare it to the Contracting Authority.

- 24.02.02 The Contractor warrants that, to the best of its knowledge after making diligent inquiry, no conflict exists. In the event the Contractor becomes aware of any matter that causes or is likely to cause a conflict in relation to the Contractor's performance under the Contract, the Contractor must immediately disclose such matter to the Contracting Authority in writing.
- 24.02.03 If the Contracting Authority is of the opinion that a conflict exists as a result of the Contractor's disclosure or as a result of any other information brought to the Contracting Authority's attention, the Contracting Authority may require the Contractor to take steps to resolve or otherwise deal with the conflict or, at its entire discretion, terminate the Contract for default. Conflict means any matter, circumstance, interest, or activity affecting the Contractor, its personnel or subcontractors, which may or may appear to impair the ability of the Contractor to perform the Work diligently and independently.

Article 25 Contingency Fees

25.01.01 The Contractor certifies that it has not, directly or indirectly, paid or agreed to pay and agrees that it will not, directly or indirectly, pay a contingency fee for the solicitation, negotiation or obtaining of the Contract to any person, other than an employee of the Contractor acting in the normal course of the employee's duties.

25.01.02 In this Article:

- (a) "contingency fee" means any payment or other compensation that depends or is calculated based on a degree of success in soliciting, negotiating or obtaining the Contract; and
- (b) "person" includes any individual who is required to file a return with the registrar pursuant to section 5 of the *Lobbying Act*, 1985, c. 44 (4th Supplement).

Article 26 International Sanctions

- 26.01.01 Persons in Canada, and Canadians outside of Canada, are bound by economic sanctions imposed by Canada. As a result, Elections Canada cannot accept delivery of goods or services that originate, either directly or indirectly, from the countries or persons subject to economic sanctions.
- 26.01.02 The Contractor must not supply to Elections Canada any goods or services which are subject to economic sanctions.
- 26.01.03 The Contractor must comply with changes to the regulations imposed during the period of the Contract. The Contractor must immediately advise Elections Canada if it is unable to perform the Work as a result of the imposition of economic sanctions against a country or

person or the addition of a good or service to the list of sanctioned goods or services. If the Parties cannot agree on a work around plan, the Contract will be terminated for the convenience of Elections Canada in accordance with Article 19.

Article 27 Notice

Any notice under the Contract must be in writing and may be delivered by hand, courier, mail, facsimile or other electronic method that provides a paper record of the text of the notice. It must be sent to the Party for whom it is intended at the address stated in the Contract or to such other address, from time to time designated in writing. Any notice will be effective on the day it is received at that address. Any notice to Elections Canada must be delivered to the Contracting Authority.

Article 28 Survival

All the Parties' obligations of confidentiality, representations and warranties set out in the Contract as well as the provisions, which by the nature of the rights or obligations might reasonably be expected to survive, will survive the expiry or termination of the Contract.

Article 29 Governing Law

Section 29.01 Compliance with Applicable Laws

- 29.01.01 The Contractor must comply with all laws applicable to the performance of the Contract. The Contractor must provide evidence of compliance with such laws to Canada at such times as Elections Canada may reasonably request.
- 29.01.02 The Contractor must obtain and maintain at its own cost all permits, licenses, regulatory approvals and certificates required to perform the Work. If requested by the Contracting Authority, the Contractor must provide a copy of any required permit, license, regulatory approvals or certificate to Elections Canada.

Article 30 Successor and Assigns

The Contract is binding upon and enures to the benefit of Elections Canada and its successors and assigns and the Contractor and its successors and permitted assigns.



Coaching Services

ANNEX B

Pricing Table

Annex B – Pricing Tables [TO BE COMPLETED AT ISSUANCE OF STANDING OFFER]

All of the rates detailed in this Pricing Table are all-inclusive rates and are in accordance with Article 5 – Basis of Payment.

The firm all-inclusive hourly rates (applicable sales tax extra) must also include the rates for all overhead expenses, local travel between the Offeror's premises and Elections Canada, and any standard costs of doing business.

	Offeror's name / Resource's name	Category of Service	Firm All-Inclusive Hourly Rate
1		e date of Standing Offer to M	larch 31, 2024
		Section 5.01 of Annex A – Res	
	(to be inserted)	English or French Group	The hourly rate of \$ (to be inserted)
		Coaching Services	
	(to be inserted)	English or French Individual	The hourly rate of \$ (to be inserted)
		Coaching Services	
2	Option Year 1 - April	1, 2024 to March 31, 2025	
	Firm Hourly Rate per	Section 5.01 of Annex A – Res	ulting Contract Clauses
	(to be inserted)	English or French Group	The hourly rate of \$ (to be inserted)
		Coaching Services	
	(to be inserted)	English or French Individual	The hourly rate of \$ (to be inserted)
		Coaching Services	
3	Option Year 2 – April	1, 2025 to March 31, 2026	
	Firm Hourly Rate per	Section 5.01 of Annex A – Res	
	(to be inserted)	English or French Group	The hourly rate of \$ (to be inserted)
		Coaching Services	
	(to be inserted)	English or French Individual	The hourly rate of \$ (to be inserted)
		Coaching Services	
4		1, 2026 to March 31, 2027	
	Firm Hourly Rate per	Section 5.01 of Annex A – Res	ulting Contract Clauses
	(to be inserted)	English or French Group	The hourly rate of \$ (to be inserted)
		Coaching Services	
	(to be inserted)	English or French Individual	The hourly rate of \$ (to be inserted)
		Coaching Services	



du Canada

Contract Number / Numéro du contrat	
05005-2022-1629	
Security Classification / Classification de sécur unclassified	rité

SECURITY REQUIREMENTS CHECK LIST (SRCL) LISTE DE VÉRIFICATION DES EXIGENCES RELATIVES À LA SÉCURITÉ (LVERS)

PART A - CONTRACT INFORMATION / PARTIE A	- INFORMATION CONTRACTUELLE		
Originating Government Department or Organization	on /	2. Branch or Directorate / Direction gén	érale ou Direction
Ministère ou organisme gouvernemental d'origine	Elections Canada	Digital Transformation/ Chief Human	
3. a) Subcontract Number / Numéro du contrat de so	us-traitance 3. b) Name and Add	ress of Subcontractor / Nom et adresse du	sous-traitant
4. Brief Description of Work / Brève description du tra	avail		
EC a besoin de services professionnels pour donner des			
en leadership, et leurs compétences comportementales.	,		
orientation de carrière en fonction de leur talent, de leur élaboration d'une série de mesures à prendre pour atte	•		nt l'accent sur l'
5. a) Will the supplier require access to Controlled Go		is aptitudes et leurs competences.	No Yes
Le fournisseur aura-t-il accès à des marchandis			Non Oui
5. b) Will the supplier require access to unclassified r	military technical data subject to the provi	isions of the Technical Data Control	No Yes
Regulations? Le fournisseur aura-t-il accès à des données ter	chniques militaires non classifiées qui se	nt assujattios aux dispositions du Pàglama	Non Oul
sur le contrôle des données techniques?	ciriliques militalies non classifiees qui so	ni assujetties aux dispositions du Regiennei	п
6. Indicate the type of access required / Indiquer le t	ype d'accès requis		
6. a) Will the supplier and its employees require acce	ess to PROTECTED and/or CLASSIFIED	information or assets?	No Yes
Le fournisseur ainsi que les employés auront-ils			Non Oui
(Specify the level of access using the chart in Q			
(Préciser le niveau d'accès en utilisant le tablea		tti-t-d t N t	- Na DVaa
b) Will the supplier and its employees (e.g. cleane PROTECTED and/or CLASSIFIED information)		ss to restricted access areas? No access to	o No Yes Oui
Le fournisseur et ses employés (p. ex. nettoyeu		s à des zones d'accès restreintes? L'accès	
à des renseignements ou à des biens PROTÉG			
S'agit-il d'un contrat de messagerie ou de livrais		Ctiu.	No Yes Oui
7. a) Indicate the type of information that the supplier	will be required to access / Indiquer le ty		
Canada 🗸	NATO / OTAN	Foreign / Étrange	∍r
7. b) Release restrictions / Restrictions relatives à la			
No release restrictions	All NATO countries	No release restrictions	
Aucune restriction relative à la diffusion	Tous les pays de l'OTAN	Aucune restriction relative à la diffusion	
		a la diffusion	
Not releasable			
A ne pas diffuser			
Restricted to: / Limité à :	Restricted to: / Limité à :	Restricted to: / Limité à :	
			-'
Specify country(ies): / Préciser le(s) pays :	Specify country(ies): / Préciser le(s) pa	Specify country(ies): / Préc	user le(s) pays :
7. c) Level of information / Niveau d'information	NATO LINOLACCIFIED	DDOTECTED A	
PROTECTED A	NATO NON CLASSIFIED	PROTECTED A	
PROTÉGÉ A L	NATO NON CLASSIFIÉ L NATO RESTRICTED	PROTÉGÉ A PROTECTED B	
PROTÉGÉ B	NATO DIFFUSION RESTREINTE	PROTÉGÉ B	
PROTECTED C	NATO CONFIDENTIAL	PROTECTED C	-
PROTÉGÉ C	NATO CONFIDENTIEL	PROTÉGÉ C	
CONFIDENTIAL	NATO SECRET	CONFIDENTIAL	
CONFIDENTIEL	NATO SECRET	CONFIDENTIEL	
SECRET	COSMIC TOP SECRET	SECRET	
SECRET	COSMIC TRÈS SECRET	SECRET	
TOP SECRET		TOP SECRET	
TRÈS SECRET		TRÈS SECRET	
TOP SECRET (SIGINT)		TOP SECRET (SIGINT)	
TRÈS SECRET (SIGINT)		TRÈS SECRET (SIGINT)	

TBS/SCT 350-103(2004/12)

Security Classification / Classification de sécurité unclassified

Canadä



Gouvernement du Canada

Contract Number / Numéro du contrat

05005-2022-1629

Security Classification / Classification de sécurité unclassified

8. Will the sub	tinued) / PARTIE A (suite)							
8. Will the supplier require access to PROTECTED and/or CLASSIFIED COMSEC information or assets? Le fournisseur aura-t-il accès à des renseignements ou à des biens COMSEC désignés PROTÉGÉS et/ou CLASSIFIÉS? No Veriour								
	eate the level of sensitivity:	NonOui						
Dans l'affirr	native, indiquer le niveau de sensibilité :							
	plier require access to extremely sensitive INFOSEC information or assets? eur aura-t-il accès à des renseignements ou à des biens INFOSEC de nature extrêmement délicate?	No Yes Non Oui						
Short Title(s	s) of material / Titre(s) abrégé(s) du matériel :							
Document I	Number / Numéro du document :							
PART B - PER	RSONNEL (SUPPLIER) / PARTIE B - PERSONNEL (FOURNISSEUR)							
10. a) Personr	nel security screening level required / Niveau de contrôle de la sécurité du personnel requis							
~	RELIABILITY STATUS CONFIDENTIAL SECRET TOP SECRET COTE DE FIABILITÉ CONFIDENTIEL SECRET TRÈS SEC							
		OP SECRET RÈS SECRET						
	SITE ACCESS							
	ACCÈS AUX EMPLACEMENTS							
	Special comments: Commentaires spéciaux :							
	NOTE: If multiple levels of screening are identified, a Security Classification Guide must be provided. REMARQUE: Si plusieurs niveaux de contrôle de sécurité sont requis, un guide de classification de la sécurité doit être	fourni						
	screened personnel be used for portions of the work?	No Yes						
-	connel sans autorisation sécuritaire peut-il se voir confier des parties du travail?	Non L Oul						
	will unscreened personnel be escorted? affirmative, le personnel en question sera-t-il escorté?	No Yes Non Oui						
PART C - SAF	FEGUARDS (SUPPLIER) / PARTIE C - MESURES DE PROTECTION (FOURNISSEUR)							
	ON / ASSETS / RENSEIGNEMENTS / BIENS							
11. a) Will the	supplier be required to receive and store PROTECTED and/or CLASSIFIED information or assets on its site or	No ✓ Yes						
11. a) Will the premise	supplier be required to receive and store PROTECTED and/or CLASSIFIED information or assets on its site or es?	No Yes Non Oui						
11. a) Will the premise	supplier be required to receive and store PROTECTED and/or CLASSIFIED information or assets on its site or ess? hisseur sera-t-il tenu de recevoir et d'entreposer sur place des renseignements ou des biens PROTÉGÉS et/ou	 						
11. a) Will the premise Le fourr CLASS	supplier be required to receive and store PROTECTED and/or CLASSIFIED information or assets on its site or ess? hisseur sera-t-il tenu de recevoir et d'entreposer sur place des renseignements ou des biens PROTÉGÉS et/ou	Non Oui						
11. a) Will the premise Le fourr CLASS	supplier be required to receive and store PROTECTED and/or CLASSIFIED information or assets on its site or ess? hisseur sera-t-il tenu de recevoir et d'entreposer sur place des renseignements ou des biens PROTÉGÉS et/ou	 						
11. a) Will the premise Le fourr CLASS	supplier be required to receive and store PROTECTED and/or CLASSIFIED information or assets on its site or es? nisseur sera-t-il tenu de recevoir et d'entreposer sur place des renseignements ou des biens PROTÉGÉS et/ou IFIÉS? supplier be required to safeguard COMSEC information or assets? nisseur sera-t-il tenu de protéger des renseignements ou des biens COMSEC?	Non Oui No Yes						
11. a) Will the premise Le fourr CLASS	supplier be required to receive and store PROTECTED and/or CLASSIFIED information or assets on its site or es? nisseur sera-t-il tenu de recevoir et d'entreposer sur place des renseignements ou des biens PROTÉGÉS et/ou IFIÉS? supplier be required to safeguard COMSEC information or assets? nisseur sera-t-il tenu de protéger des renseignements ou des biens COMSEC?	Non Oui No Yes						
11. a) Will the premise Le fourr CLASS 11. b) Will the Le fourr	supplier be required to receive and store PROTECTED and/or CLASSIFIED information or assets on its site or es? nisseur sera-t-il tenu de recevoir et d'entreposer sur place des renseignements ou des biens PROTÉGÉS et/ou IFIÉS? supplier be required to safeguard COMSEC information or assets? nisseur sera-t-il tenu de protéger des renseignements ou des biens COMSEC?	Non Oui No Yes Non Oui						
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TBS/SCT 350-103(2004/12)

Security Classification / Classification de sécurité unclassified

Canadä



Contract Number / Numéro du contrat 05005-2022-1629

Security Classification / Classification de sécurité unclassified

PART C - (continued) / PARTIE C - (suite)

For users completing the form manually use the summary chart below to indicate the category(ies) and level(s) of safeguarding required at the supplier's site(s) or premises.

Les utilisateurs qui remplissent le formulaire manuellement doivent utiliser le tableau récapitulatif ci-dessous pour indiquer, pour chaque catégorie, les niveaux de sauvegarde requis aux installations du fournisseur.

For users completing the form online (via the Internet), the summary chart is automatically populated by your responses to previous questions. Dans le cas des utilisateurs qui remplissent le formulaire en ligne (par Internet), les réponses aux questions précédentes sont automatiquement saisies dans le tableau récapitulatif.

SUMMARY CHART / TABLEAU RÉCAPITULATIF

Category Catégorie					NATO				COMSEC							
	Α	В	С	CONFIDENTIAL CONFIDENTIEL	SECRET	TOP SECRET TRÈS	NATO RESTRICTED NATO	NATO CONFIDENTIAL NATO	NATO SECRET	COSMIC TOP SECRET COSMIC		OTECTI ROTÉG B		CONFIDENTIAL	SECRET	TOP SECRET TRES
						SECRET	DIFFUSION RESTREINTE	CONFIDENTIEL		TRÈS SECRET						SECRET
nformation / Assets Renseignements / Biens		/														
Production																
T Media / Support TI		~														
T Link / .ien électronique																
										•	•	•	•			
a) Is the descrip La description										SIFIÉE?					✓ Non	L Y

Renseignements / Biens		•											
Production													
IT Media / Support TI		~											
IT Link / Lien électronique													
12. a) Is the description of the work contained within this SRCL PROTECTED and/or CLASSIFIED? La description du travail visé par la présente LVERS est-elle de nature PROTÉGÉE et/ou CLASSIFIÉE? If Yes, classify this form by annotating the top and bottom in the area entitled "Security Classification". Dans l'affirmative, classifier le présent formulaire en indiquant le niveau de sécurité dans la case intitulée « Classification de sécurité » au haut et au bas du formulaire.													
1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1 1										Yes Oui			
If Yes, classify this form by annotating the top and bottom in the area entitled "Security Classification" and indicate with attachments (e.g. SECRET with Attachments). Dans l'affirmative, classifier le présent formulaire en indiquant le niveau de sécurité dans la case intitulée « Classification de sécurité » au haut et au bas du formulaire et indiquer qu'il y a des pièces jointes (p. ex. SECRET avec des pièces jointes).													





du Canada

Contract Number / Numéro du contrat

05005-2022-1629

Security Classification / Classification de sécurité unclassified

13. Organization Project Authority / 0					
Name (print) - Nom (en lettres moulé		Title - Titre		Signature	
, ,	.03)			Ŭ	S, Nathalie Digitally signed by: DesRosiers, Nathalie
Nathalie Des Rosiers		Directrice Ac	djointe RH	Boortoolor	0 = ELECTC-ELECTC Date: 2022.09.12 08:15:45 -04'00'
Telephone No N° de téléphone 873 415 0455	Facsimile No Nº de	télécopieur	E-mail address - Adresse cour Nathalie.DesRosiers@election		Date
14. Organization Security Authority /	Responsable de la séc	curité de l'orgar	nisme		
Name (print) - Nom (en lettres moulé	ees)	Title - Titre		Signature	
Daniele Bouchard		Manager, S	ecurity Operations	Bouc	hard, Daniele Digitally signed by: Bouchard, Daniele DN: CN = Bouchard, Daniele C = CA O = CA
Telephone No N° de téléphone 873-416-1163	Facsimile No Nº de	télécopieur	E-mail address - Adresse cour daniele.bouchard@elections.c		Date 2022-09-12
 Are there additional instructions (Des instructions supplémentaires 				t-elles jointes	? No Non Yes Oui
16. Procurement Officer / Agent d'ap	provisionnement				
Name (print) - Nom (en lettres moulé	ees)	Title - Titre		Signature	
Galina Zhukov		Senior Ad	visor		
Telephone No N° de téléphone 873-416-1830	Facsimile No N° de	télécopieur	E-mail address - Adresse con Galina.Zhukov@elections		Date
17. Contracting Security Authority / A	Autorité contractante er	matière de sé	curité		
Name (print) - Nom (en lettres moulé	ees)	Title - Titre		Signature	
Telephone No N° de téléphone	Facsimile No N° de	télécopieur	E-mail address - Adresse cou	urriel	Date





Commande subséquente à une offre à commandes – Services Call-up against a Standing Offer – Services

1. Information					
Offre à commande – Titre et no.					
Standing Offer – Title and No.					
Offrant – Offeror					
Nom - Name:					e subséquente, vous devez fournir les les modalités établies dans l'offre à
					être envoyées selon les instructions
Adresse - Address:			détaillées dans l'Offre à c	commande.	
			To the Offeror: As a res	ult of this Co	all-up, you are required to supply the
			services identified below	on the terms	and conditions stated in the Standing
Personne contact - Contact:			Offer. Invoices must be s the standing offer.	ent in accord	lance with the detailed instructions in
			tile stallallig syjeri		
2. Commande subséquent	te – Call-u	p			
Nº de la commande subséquente		Codes(s) financier(s) -	-	Durée de	la commande subséquente –
Call-up No.:		Financial Code(s):		Term of th	nis Call-up:
Valeur de la commande	Détail du	coût réel de la com	mande subséquente	(taxes exc	l.)
subséquente initiale (taxes	Actual Ca	all-up Cost Breakdow	n (excl. taxes)		
excl.) – Value of Initial Call-up (excl. taxes):		es professionnels –	Déplacement – Travel	:	Frais d'administration –
(CACI. tuxes).	Profession	ial Fees:			Administrative Expenses:
	pa	r/per <mark>Sélectionnez /</mark>			
	select	.,			
Modification - Amendment					
Nº de modification, s'il y a lieu		tale précédente (taxes	Valeur de l'augmenta		Montant total révisé (taxes
– Amendment No., if any:	(excl. taxe	evious Total Value	diminution (taxes excl Value of the increase)	•	excl.) – Total Revised Value (excl. taxes):
	Texen taxe	<i>5</i> /.	(excl. taxes):	ace, ease	(exertaxes).
3. Services					
4. Demandes de renseigne					
Pour de plus amples renseigneme		•	Nº de tél - Tel. No.:		
la commande subséquente - For a the Call-up Authority:	additional in	formation, contact			
the can apriationty.					
Name – Nom:			Adresse courriel - Emo	ail address:	
5. Facturer à - Invoice to					

6. Signature	
Le DGE accepte par la présente l'offre de l'offrant tel que	Directeur général des élections du Canada - Chief Electoral Officer of Canada
décrit dans l'offre à commandes de fournir les services décrits ci-haut à la section 3 qui font partie des travaux.	
The CEO hereby accepts the offer made by the Offeror in the Standing Offer for the services described in Section 3 above	Signature du représentant autorisé Signature of authorized representative
which forms part of the Work.	Signature of dutionized representative
	Nom du représentant autorisé en caractères d'impression
	Print name of authorized representative
	Titre du représentant autorisé en caractères d'impression Print title of authorized representative
	Finit title of authorized representative
	Date:

Annex E – Fair Price Certificate

1.	I, the	e und	dersigned, on behalf of
			(the "Supplier") hereby certifies that as of the date of this certification, the ed to the Commissioner of Canada Elections for Investigative Services:
	(ā	mo	not in excess of the lowest price charged to anyone else, including the Supplier's est favoured customer, for the like quality and quantity of the goods, services both;
	(t	ob	es not include an element of profit on the sale in excess of that normally tained by the Supplier on the sale of goods, services or both of like quality and antity, and
	(0	c) do	es not include any provision for discounts to selling agents.
2.			to this certificate is evidence that the price proposed represents fair value in e with this certification:
		(a)	a copy of a paid invoice for similar goods/services in similar quantities and quality issued to another customer; or
		(b)	a copy of a signed contract showing pricing for similar goods/services of similar quantity and quality; or
		(c)	a copy of a pay slip confirming payment by another customer to the Supplier of specified rates or amounts for similar goods/services in similar quantities and quality; or
		(d)	a copy of the current published price list indicating the percentage discount available to Commissioner of Canada Elections; or
		(e)	a price breakdown showing the cost of direct labour, direct materials, purchased items, engineering and plant overheads, general and administrative overhead, transportation, etc., and profit;
		(f)	Other:

Dated this ____ day of ______, 20__.

Witness Signature of Authorized Representative

Print Name of Witness Print Name of Authorized Representative

Print Title of Authorized Representative

3. The undersigned acknowledges that the Commissioner of Canada Elections shall rely on this certification to award the contract. In the event that verification by the Commissioner of Canada Elections discloses that this certificate is untrue, whether knowingly or unknowingly, the Commissioner of Canada Elections has the right to treat any resulting contract based on this certificate as being in default and to terminate it pursuant to its

ANNEX A TO PART 8 – IDENTIFICATION OF SERVICES

Name of Offeror									
Name of Offeror's proposed individual (if the Offeror is not an individual)									
Categories of Service									
Indicate with a check mark (✓) the Service	Indicate with a check mark (\checkmark) the Services for which you are submitting a proposal.								
☐ Coaching Services -	☐ Coaching Services – Group and Individual – French								
☐ Coaching Services – Group and Individual – English									

ANNEX B TO PART 8 – CLIENT REFERENCE/PROJECT TEMPLATE

Replicate for each resource.

Replicate for each project if required (i.e. for each distinct project, complete one client reference/project template).

Client Reference/Project Template

Proj	Project Reference for: (enter criterion # – project references may be used for multiple criteria)								
Bidd	er na	me		Name of proposed resource					
ion		Title	of consulting engagement						
ficat		Clien	t name						
lenti		Clien	t address						
Client Identification		Clien	t contact name						
Clie		Clien	t contact title and level						
1. F	Proje	ct des	cription						
Project start and end date (mm/yyyy to mm/yyyy)									
(mm, yyyy to mm, yyyy)									

Project Reference for: (enter criterion # – project references may be used for multiple criteria)			
3. Role of the resource on the project			



Coaching Services

PART 8 – Technical Evaluation Criteria

SECTION A – INSTRUCTIONS TO OFFERORS

The following information and instructions relate to the submission and evaluation of the mandatory and point-rated resource evaluation criteria contained in this solicitation.

- 1. Offerors must only respond to the evaluation criteria for the category (French service category and/or English service category) for which they are submitting an offer. Offerors may submit an offer for one category or both categories **under separate cover.**
- 2. The Offeror may propose multiple resources as part of one offer.
- 3. In order to facilitate the evaluation of the offer, EC requests that Offerors address and present topics in the same order and with the same headings as the evaluation criteria. Offerors should clearly identify where in their offer each criterion is addressed. To avoid duplication, Offerors may refer to different sections of their offers by identifying the specific paragraph and page number where the topic has already been addressed.
- 4. If more projects are provided than the requirements of the criterion, only the first projects in the offer will be evaluated. Any excess projects will not be evaluated.
- 5. In determining years of experience, overlaps of years or months for projects submitted by the Offeror to demonstrate such experience will only be counted once for evaluation purposes. For example: Project #1: January 2021–November 2021 (11 months) + Project #2: October 2021–March 2022 (6 months) = Total experience (17 months).
- 6. Projects must have been completed by the offer closing date. Any education/certification/professional qualification must have been completed by the offer closing date.
- 7. Cutting and pasting wording from the RFSO into the tables for the proposed resource does not constitute demonstrating the requirement. Experience must be demonstrated by citing specific examples of work performed by the proposed resource that relate to the specific evaluation criteria. If the Offeror's Response does not fully demonstrate that the requirement is met by the project cited, then the project experience will not be considered.
- 8. Demonstrated projects must be a minimum of six (6) months for the resource category. For longer projects, the time will be divided by six (6) months, e.g. a 12-month project is equal to two (2) projects. No partial values will be given. Start and end dates must always be given. If using project equivalency, the offeror must indicate this in the grid. (Project equivalency cannot be used when the evaluation criteria request different projects).
- 9. In addition to the information requested in the individual criterion, the Offeror is requested to include complete client contact information for each project description including the client contact name, title and telephone number or e-mail address. The client contact for any project must be an employee of the originating client organization. EC reserves the right to request client contact information at any time during the evaluation process for the purposes of verification.
- 10. Proposed resources that do not meet all of the mandatory evaluation criteria or do not attain the thresholds for the point-rated criteria will be given no further consideration.

SECTION B – DEFINITIONS

Unless the context clearly requires otherwise, the capitalized terms used in the Technical Evaluation Criteria shall have the definitions assigned to them in the Offer. These definitions shall apply equally to both the singular and plural forms of the terms defined, and words of any gender shall include each other gender when appropriate.

TABLE A - MANDATORY TECHNICAL EVALUATION CRITERIA

Item #	Mandatory Technical Evaluation Criteria	Scoring Methodology	Cross- Reference to Proposal (Please indicate section and page # as appropriate)
M1	Completion of Annex A – Identification of Services		
	The Offeror must complete the Annex A to Part 8 – Identification of Services for each proposed Resource and identify the category of service proposed.	□ Met □ Not Met	
M2	Experience Providing Coaching Services		
	Each proposed Assigned Resource must have a minimum of five (5) cumulative years of coaching (Group and Individual) experience within the past eight (8) years relevant to the category of service proposed. Submission requirement: The Offeror must clearly demonstrate using project descriptions that the proposed Resource has the related experience by fully completing Annex B to Part 8 – Client Reference/Project Template for each client project that allows them to meet the mandatory criteria.	□ Met □ Not Met	
M3	 Professional Designation/Education Each proposed Resource must hold a current professional designation and/or education degree from one of the following: a) Degree or diploma from a recognized post-secondary institution; b) Professional and Personal Coach Certification (PPCC); c) International Coach Federation (ICF) d) Accredited Coaching Training Program (ACTP); e) Approved Coach Specific Training Hours (ACSTH); or f) Continuing Coach Education (CCE). Education degree is define by: University Degree (i.e.: Bachelor, Master, etc.) or College Diploma from a recognized Canadian or American University / College (Post-Secondary Institution). For Degrees or Diplomas earned outside North America, a proof of equivalence is required and must be submitted to meet mandatory criterion 03. 	□ Met □ Not Met	

Item #	Mandatory Technical Evaluation Criteria	Scoring Methodology	Cross- Reference to Proposal (Please indicate section and page # as appropriate)
	Submission requirement:		
	The Offeror must demonstrate that each proposed resource meets the requirement by providing a copy of one current professional designation and/or degree obtained.		
M4	Official Languages		
	Each of the proposed Resources must be able to perform the totality of the Work in French or English, in particular with regards to communicating orally and in writing, and reading and understanding text in French and or English, at an advanced level, specific and relevant to the category of service. Public service reference: Advanced level: Must be able to use the language fluently and accurately on all levels normally pertinent to professional needs. Language usage and ability to function are fully successful. Can tailor language to audience and discuss in depth highly abstract or unfamiliar topics. Able to speak with a great deal of fluency, grammatical accuracy, complex vocabulary and in an idiomatic fashion. Understands all forms and styles of speech and shows strong sensitivity to social and cultural references. May have some difficulty with some dialects and slang. Submission requirement: The Offeror must demonstrate that each proposed Assigned Resource meets the requirement by clearly attesting in the Offer that the proposed Resource has the capabilities with regards to reading, writing and speaking in French or English, at an advanced level specific and relevant to the category of service.	☐ Met☐ Not Met	

TABLE B - RATED TECHNICAL EVALUATION CRITERIA

#	Rated Technical Evaluation Criteria		
R1	Professional Coaching Experience		
	(m pro	e Offeror should clearly demonstrate using project descriptions aximum of five (5) that the proposed Resource has experience oviding Coaching services for Group and Individual using the proposed sic principles for Coaching Services identified as follow:	
	i)	Respect : Employees react readily in an informal setting which conveys a sense of being respected by both the Resource and fellow participant(s), with material and activities to match.	
	ii)	Comfort of Physical and Psychological Environment : There is a climate of well-being, calm, confidence and safety. The climate fosters positive relations with all involved.	
	iii) Links with Prior Experience: Employees arrive with a history of unique and defining life experiences. The activities will resonate differently with each adult; therefore, the proposed Resource should draw upon participants' experiences and link these experiences with the Coaching activities.		50
	iv) Participation : Employees must buy into the goals of the coaching activities and must have a sense of how the coaching advances these goals. Employees react more readily when they are actively, rather than passively, involved. Individuals remember things more easily when they have participated actively and have had many opportunities for practical application.		
	v) Relevance and Realism : When working with Employees, three factors have to be kept in mind:		
		(a) Knowledge : Pure and simple, associated with ideas, concepts and information;	
		(b) Expertise: Related to abilities, talents and skills; and	

#	Rated Technical Evaluation Criteria	Max. Points
	(c) Soft Skills : Associated with attitudes, values and convictions.	
	Evaluation Grid: The Offeror will receive up to ten (10) points for each project (maximum of five (5) that demonstrates the experience using the proposed principles in (i to v). A summary of the project should be provided.	
	The Offeror will receive up to 50 points as follows:	
	 10 points – The project was well described and it fully and clearly demonstrated that the proposed Resource has experience providing Coaching Services using the proposed basic principles identified. The project addresses the 5 components mentioned above (paragraphs I to v.) 	
	 5 points – The project was described, but it lacked some details and some information demonstrating that the proposed Resource has experience providing Coaching Services using the proposed basic principles identified. The project only covers 3 components mentioned above (paragraphs I to v.) 	
	 2 points – The project description was vague, and it lacked details and information in most areas; it was unclear that the proposed Resource has experience providing Coaching Services using the proposed basic principles identified. The project covers less than 3 points of the components mentioned above (paragraphs I to v.) 	
	O point – The project description was not applicable to the requirement or does not sufficiently address the basic principles identified. The project does not cover any of the components mentioned above (paragraphs I to v.)	
	Submission requirement:	
	The Offeror should clearly demonstrate the project description by completing all the information requested in Annex B to Part 7 – Client Reference/Project Template that allows them to meet the rated criteria.	
R2	Professional Coaching Experience within either a government context or public company	
	The Offeror should provide three (3) Client Project References which substantiate that the proposed Resource has extensive experience providing Coaching Services within either a government context (e.g. federal, provincial or a public company.)	30
	The Client Project references should:	

#	Rated Technical Evaluation Criteria	Max. Points
	i. be from three (3) different projects;	
	ii. be for Coaching Services Group and/or Individual;	
	iii. be from a project within either a government context (e.g. federal, provincial or a public company.	
	iv. have been completed in the past (5) years.	
	Scoring methodology:	
	The Offeror will receive up to ten (10) points for each Project (maximum of three (3) that demonstrates the experience using the proposed principles in (I to iv). A summary of the project should be provided.	
	The Offeror will receive up to 30 points as follows:	
	 10 points – The project was well described and it fully and clearly demonstrated that the proposed Resource has experience providing Coaching Services using the proposed basic principles identified. The project addresses the 5 components mentioned above (paragraphs I to iv. 	
	 5 points – The project was described, but it lacked some details and some information demonstrating that the proposed Resource has experience providing Coaching Services using the proposed basic principles identified. The project only covers 3 components mentioned above (paragraphs I to iv.) 	
	 2 points – The project description was vague, and it lacked details and information in most areas; it was unclear that the proposed Resource has experience providing Coaching Services using the proposed basic principles identified. The project covers less than 3 points of the components mentioned above (paragraphs I to iv.) 	
	 O point – The project description was not applicable to the requirement or does not sufficiently address the basic principles identified. The project does not cover any of the components mentioned above (paragraphs I to iv.) 	
	Submission requirement:	
	The Offeror should clearly demonstrate the project description by completing all the information requested in Annex B to Part 7 – Client Reference/Project Template that allows them to meet the rated criteria.	

#	Rated Technical Evaluation Criteria		
R3	Knowledge of Key Leadership Competencies Profile The Offeror must mention three completed projects that demonstrate the proposed Resource's knowledge of the Key Leadership Competencies profile. A summary of each project should be provided.		
	The projects mentioned must:		
	i. be three (3) different projects;		
	focus on Individual and Group Coaching services, or training services;		
	iii. show a connection to the Key Leadership Competencies profile;		
	iv. have been completed within the past 5 years.		
	Scoring methodology:		
	The Offeror will receive up to ten (10) points for each Project (maximum of three (3) that demonstrates the experience using the proposed principles in (I to iv). A summary of the project should be provided.		
	The Offeror will receive up to 30 points as follows:		
	 10 points – The project was well described and it fully and clearly demonstrated that the proposed Resource has experience providing Coaching Services using the proposed basic principles identified. The project addresses the 5 components mentioned above (paragraphs I to iv.) 	30	
	 5 points – The project was described, but it lacked some details and some information demonstrating that the proposed Resource has experience providing Coaching Services using the proposed basic principles identified. The project only covers 3 components mentioned above (paragraphs I to iv.) 		
	 2 points – The project description was vague, and it lacked details and information in most areas; it was unclear that the proposed Resource has experience providing Coaching Services using the proposed basic principles identified. The project covers less than 3 points of the components mentioned above (paragraphs I to iv.) 		
	 0 point – The project description was not applicable to the requirement or does not sufficiently address the basic principles identified. The project does not cover any of the components mentioned above (paragraphs I to iv.) 		

#	Rated Technical Evaluation Criteria	Max. Points	
	Submission requirement: The Offeror should clearly demonstrate the project description by completing all the information requested in Annex B to Part 7 – Client Reference/Project Template that allows them to meet the rated criteria.		
MAXIMUM POINTS AVAILABLE = 110 points			
MIN	MINIMUM PASS MARK OF 70% OVERALL = 77 points		



Coaching Services

PART 9 – Financial Offer Pricing Table

Part 9 - Financial Evaluation Criteria

9.1 General Instruction for the Financial Table

- 9.1.1 Offerors must complete Annex A Financial Offer Table Template (the "Financial Table") for each service category that they have submitted a Technical Offer for.
- 9.1.2 All prices indicated in the Financial Table must be in Canadian dollars; include amounts representing Canadian custom duties and excise taxes, where applicable; and exclude applicable sales taxes.

9.2 Financial Table

- 9.2.1 Offerors must provide a firm hourly rate for the Initial Term of the Standing Offer and for each of the three (3) option years. These hourly rates will be used for the purpose of pricing Call-ups (as such term is defined in the Standing Offer).
- 9.2.2 The firm hourly rates must include all costs to provide the Work outlined in the SOW for the Initial Term (as such term is defined in Section 1.01 of the Standing Offer) and the option periods set out in Section 2.02 of the Standing Offer (the "Option Period"). Without limiting the generality of the foregoing and subject to Subsection 8.1.2, hourly rates shall be all-inclusive and include all necessary labour, profit, training, travel time, and taxes and Canadian custom duties and excise taxes, where applicable.
- 9.2.3 A separate financial evaluation will be conducted for each service category.
- 9.2.4 For the purpose of the financial evaluation of offers of those Offerors that successfully attained Phase 2 in accordance with Part 4 Evaluation Procedures and Basis of Section of the RFSO:
 - (a) For the Initial Term (Column A), the hourly rate of the Initial Term of the Standing Offer (Column C) will be multiplied by the specified Weighting (Column B) which will then be the "WEIGHTED Price Initial Term";

Example:

Example.				
Individual Coaching Services				
Column A	Column B	Column C		
Period	Weighting	Firm All-Inclusive Hourly Rate		
Initial Term – effective date to March 31, 2024	55%	\$80.00 / per hour		
WEIGHTED Price Initial Term (Column C x Column B)		\$44.00		

(b) For the Option Period 1 (Column A), the hourly rate of the Option Period 1 of the Standing Offer (Column C) will be multiplied by the specified Weighting (Column B) which will then be the "WEIGHTED Price Option Year 1";

Example:

Individual Coaching Services - French			
Column A	Column B	Column C	
Period	Weighting	Firm All-Inclusive Hourly Rate	
Option Period 1 – April 1, 2024 to March 31, 2025	15%	\$90.00 / per hour	
WEIGHTED Price Option Period 1 (Column C x Column B)		\$13.50	

(c) For the Option Period 2 (Column A), the hourly rate of the Option Period 2 of the Standing Offer (Column C) will be multiplied by the specified Weighting (Column B) which will then be the "WEIGHTED Price Option Year 2";

Example:

Individual Coaching Services - French				
Column A	Column B	Column C		
Period	Weighting	Firm All-Inclusive Hourly Rate		
Option Period 2 – April 1, 2025 to March 31, 2026	15%	\$100.00 / per hour		
WEIGHTED Price Option Period 2 (Column C x Column B)		\$15.00		

(d) For the Option Period 3 (Column A), the hourly rate of the Option Period 3 of the Standing Offer (Column C) will be multiplied by the specified Weighting (Column B) which will then be the "WEIGHTED Price Option Year 3";

Example:

Individual Coaching Services - French			
Column A	Column B	Column C	
Period	Weighting	Firm All-Inclusive Hourly Rate	
Option Period 3 – April 1, 2026 to March 31, 2027	15%	\$100.00 / per hour	
WEIGHTED Price Option Period 3 (Column C x Column B)		\$15.00	

(e) The "Offer Price will be the sum of the "WEIGHTED Price Initial Term" + "WEIGHTED Price Option Period 1" + "WEIGHTED Price Option Period 2". + "WEIGHTED Price Option Period 3"

Example:

WEIGHTED Price Initial Term	\$44.00
WEIGHTED Price Option Period 1	\$13.50
WEIGHTED Price Option Period 2	\$15.00
WEIGHTED Price Option Period 3	\$15.00
OFFER PRICE (WEIGHTED Price Initial Term +	
WEIGHTED Price Option Period 1 + WEIGHTED Price	\$87.50
Option Period 2 + WEIGHTED Price Option Period 3	

Annex A – Financial Offer Template

Service Category – Group and Individual Coaching Services

Individual Coaching Services – French			
Column A	Column B	Column C	
Period	Weighting	Firm All-Inclusive Hourly Rate	
Initial Term – effective date to March 31, 2023	55%	\$/ per hour	
Option Period 1 – April 1, 2023 to March 31, 2024	15%	\$/ per hour	
Option Period 2 – April 1, 2024 to March 31, 2025	15%	\$/ per hour	
Option Period 3 – April 1, 2025 to March 31, 2026	15%	\$/ per hour	

Individual Coaching Services – English			
Column A	Column B	Column C	
Period	Weighting	Firm All-Inclusive Hourly Rate	
Initial Term – effective date to March 31, 2023	55%	\$/ per hour	
Option Period 1 – April 1, 2023 to March 31, 2024	15%	\$/ per hour	
Option Period 2 – April 1, 2024 to March 31, 2025	15%	\$/ per hour	
Option Period 3 – April 1, 2025 to March 31, 2026	15%	\$/ per hour	

Group Coaching Services – French			
Column A	Column B	Column C	
Period	Weighting	Firm All-Inclusive Hourly Rate	
Initial Term – effective date to March 31, 2023	55%	\$/ per hour	
Option Period 1 – April 1, 2023 to March 31, 2024	15%	\$/ per hour	
Option Period 2 – April 1, 2024 to March 31, 2025	15%	\$/ per hour	
Option Period 3 – April 1, 2025 to March 31, 2026	15%	\$/ per hour	

Group Coaching Services – English			
Column A	Column B	Column C	
Period	Weighting	Firm All-Inclusive Hourly Rate	
Initial Term – effective date to March 31, 2023	55%	\$/ per hour	
Option Period 1 – April 1, 2023 to March 31, 2024	15%	\$/ per hour	
Option Period 2 – April 1, 2024 to March 31, 2025	15%	\$/ per hour	
Option Period 3 – April 1, 2025 to March 31, 2026	15%	\$/ per hour	