

AMENDMENT 005

CSPS-RFP-22JP-0296/A

To all Bidders:

The purpose of this amendment is to give effect to the following:

Questions and Answers 15 to 18

Question # 15:

Within the tender description document, the following technical requirements are indicated:

"ISO Standard 20109 compliant remote technical installations<...>"

Does this mean that our proposed interpreters must work on the equipment compliant with ISO Standard 20109 to deliver the service of remote simultaneous interpretation?

Answer # 15:

Yes, the proposed interpreters must work on the equipment compliant with ISO Standard 20109 to deliver the service of remote simultaneous interpretation.

Question # 16:

It is indicated that the phone line is required for participants requiring interpretation service. Given this information, could you please indicate what virtual meeting platform(s) will be used for the main virtual event?

Answer # 16:

MS Team and Zoom are usually used to capture events, and then they are broadcasted through a webcasting platform.

Question # 17:

Can a web-based application be used to deliver the interpretation based on the language needs instead of the phone lines? participants would be able to use an internet connection to log in to a cloud-based application via their phone or computer, given the cost remains the same as for the required number of phone lines.

Answer # 17:

Please refer to revised Question and Answer 5 provided in amendment 3.

Question # 18:

In ANNEX B, Table 1 - Equipment Firm Hourly Rates. Among the specified equipment requirements, there is an item called "Computers server" could you please indicate which country the server should be located in?

Answer # 18:

The location of the computers server can be in any country as long as all rates are in Canadian currency as per RFP.