

Conferencing & Operator Assisted Service (COAS)

November 21, 2022 UPDATE and Question

Since a portion of the COAS services will be cloud-based, there is an additional security assessment required.

We are providing links that further describe this assessment:

[Cloud security risk management \(ITSM.50.062\) - Canadian Centre for Cyber Security](#)

[ITSM.50.100 CSP Information Technology Security Assessment Process](#)

The top ranked bidder will be required to have their Cloud Service Provider's services assessed under the ITSM.50.062 Cloud Security Risk Management prior to Contract Award.

1. Have you or your Cloud Service Provider been assessed under the ITSM.50.062 Cloud Security Risk Management?
2. If not, are you in the process of being assessed?

We anticipate that the draft Solicitation documents will be posted to Buy and Sell prior to December 31, 2022 and that an opportunity to host one 1-on-1 sessions for questions on or clarifications to the draft Solicitation documents will become available in January 2023.

If you have any questions, please contact the Contracting Authority Eric Vanasse – eric.vanasse@ssc-spc.gc.ca