



Request for information Amendment No. 001 Conferencing & Operator Assisted Services (COAS)

Solicitation No.	105809	Date	December 1, 2022
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Issuing Office	Shared Services Canada		
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Closing Date and Time	January 2, 2023 @ 2:00 PM		
Time Zone	Eastern Time (ET)		
Destination of Goods/Services	Various		
Email Address for Response Submission by the Closing Date	For any questions or concerns, please email the Contracting Authority: Eric.Vanasse@ssc-spc.gc.ca		

This Bid Solicitation Amendment No. 001 is raised to:

1 – Publish Canada’s response to Industry questions;

1) Publish Canada’s response to Industry questions:

Amd 001	
Q1	In order to be eligible to participate in the noted competition we require sponsorship to complete our security evaluation. We have begun security clearance, however it is currently on hold. Please advise if you would be the sponsoring authority for security evaluation or whom we should contact to move forward with our evaluation ?
A1	Yes, Procurement can sponsor new vendors for security clearances.
Q2	For COAS . Can I ask you please about the context is around this request for ITSM.50.062 Cloud Security Risk Management ? What conferencing or operator-assisted service is hosted in the Cloud ?
A2	COAS is a contract to procure a SaaS solution for Audio / Web Conferencing. Some examples from industry today are Zoom, WebEx and Microsoft Teams. The details of the Audio/ Web Service requirements will be provided in the upcoming Draft RFP.
Q3	I see the information about the security assessment, but I can't find the information about the specific needs of the SCAO project. Am I to understand that the documentation will be made available at a later date ?
A3	We anticipate that draft solicitation documents will be posted on the Buy and Sell website by December 31, 2022.

ALL OTHER TERMS AND CONDITIONS REMAIN UNCHANGED

The following is a summary of Attachments/Amendments issued to date to this solicitation:

Document Tracking	Distribution	Date	Description
Amendment 001	Buy&Sell	November 30, 2022	- Canada’s Response to Industry Questions