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PART 1 - GENERAL INFORMATION

Notes:

- **CSC is issuing Solicitation 21120-22-4070191-B (NON-PSIB) concurrently with solicitation 21120-22-4070191-A (PSIB) for the same requirement.**
- For suppliers who have questions or need assistance with the procurement process you can contact Procurement Assistance Canada (PAC) at the **toll free number: 1-800-811-1148**. Procurement Assistance Canada (PAC) offers seminars to businesses interested in learning how to sell goods and services to the Government of Canada. The seminars are FREE.
 - Topics include:
 - Overview of the federal government contracting process;
 - Searching for opportunities on the Buy and Sell - Tenders website;
 - Bidding on opportunities;
 - Registering in supplier databases.

The full schedule of seminars can be found on the Buyandsell.gc.ca website, under Event Calendar (<https://buyandsell.gc.ca/event-calendar>).

1. Introduction

The Request for Standing Offer (RFSO) is divided into seven parts plus attachments and annexes, as follows:

- Part 1 General Information: provides a general description of the requirement;
- Part 2 Offeror Instructions: provides the instructions applicable to the clauses and conditions of the RFSO;
- Part 3 Offer Preparation Instructions: provides Offerors with instructions on how to prepare their offer to address the evaluation criteria specified;
- Part 4 Evaluation Procedures and Basis of Selection: indicates how the evaluation will be conducted, the evaluation criteria which must be addressed in the offer, and the basis of selection;
- Part 5 Certifications and Additional Information: includes the certifications and additional information to be provided;
- Part 6 Security Requirement: includes specific requirement that must be addressed by Offerors; and
- Part 7 7A, Standing Offer, and 7B, Resulting Contract Clauses:
 - 7A, includes the Standing Offer containing the offer from the Offeror and the applicable clauses and conditions;
 - 7B, includes the clauses and conditions, which will apply to any contract resulting from a call-up made pursuant to the Standing Offer.

The Annexes include the Statement of Work, the Basis of Payment and any other annexes.

2. Summary

- 2.1 Correctional Service Canada (CSC) has a requirement to deliver services that support the reintegration needs of Indigenous offenders to urban centres.



Objectives: To improve CSC's ability to reintegrate Indigenous offenders to urban areas and increase CSC's capacity in the release planning process. The Contractor must identify and coordinate reintegration support for Indigenous offenders in urban areas, as one of the greatest challenges for Indigenous offenders returning to urban centres is identifying traditional Indigenous support and services.

CSC is issuing Solicitation 21120-22-4070191-A (PSIB) concurrently with solicitation 21120-22-4070191-B (Non-PSIB) for the same requirement. CSC will begin by evaluating bids received in response to the PSIB solicitation 21120-22-4070191-A. If CSC does not receive any responsive bids for the PSIB solicitation, or if the number of responsive bids from PSIB suppliers is not sufficient to meet the number of required standing offers per institution, CSC will consider bids from the Non-PSIB solicitation (21120-22-4070191-B) until the maximum number of required SO's per institution is met.

CSC may award multiple Standing Offers as a result of this Request for Standing Offer. See list below at article 7. *Multiple Standing Offers*, for the minimum and maximum number of Standing Offers that may be awarded for each identified location.

Scope:

The Contractor must provide outreach and engagement with Indigenous offenders, urban community contacts, and CSC personnel, including but not limited to Parole Officers and Indigenous Community Liaison Officers (ICLOs). The Contractor must provide intervention services in Indigenous Intervention Centres (IICs) at CSC Institutions and CSC-run Healing Lodges to support the reintegration of Indigenous offenders in urban centres.

The services the Contractor must provide include, but are not limited to, reintegration and transition support services and interventions, delivering trauma, or problematic substance use counselling, or life skills training, or any combination of the three for a period of time up to warrant expiry, as determined by the Project Authority. The Contractor must provide the services starting pre-release and continuing into the community. The Contractor, at the Project Authority's request, must ensure that the offender's needs (i.e. related to trauma, or problematic substance use counselling, or life skills training) continue to be met during and after their transition to a community, and during periods of crisis, need, or instability, as determined by or in consultation with the Project Authority, or when the Project Authority determines there is a possible escalation in risk while the offender remains under CSC supervision, as per the agreed release plan and until warrant expiry. The Contractor will not meet this requirement by merely providing telephone support to an offender who has reintegrated to a community that is at a significant distance from the Institution or Healing Lodge where they were incarcerated. Therefore, the Contractor must give special attention to this matter during the development of the release plan.

In order to meet this obligation, the Contractor may, with the approval of the Project Authority, transition support to a community agency who may be better positioned to provide long term support. The Contractor, through the liaison function with CSC personnel and community contacts, and when appropriate, will work with the CSC case management team on the reintegration plan in order to help the case management team determine long term support in the community, if required.

If an offender is transitioned to a community agency who is better able to provide long term support, CSC will no longer pay the contractor for this offender since they are no longer providing services to them.

The Contractor must provide:

- Assistance with urban release planning for Indigenous offenders that includes life skills development, trauma, problematic substance use counselling, or a combination thereof, as determined by the Project Authority.
- Participate in the initial stages of the offender's release planning process.



- Work with the Project Authority's staff, including Indigenous Community Liaison Officers (ICLO) and Parole Officers assigned to the offender.
- Perform communication and coordination tasks as requested by the Project Authority, in developing and implementing a release plan.
- Provide assistance with obtaining culturally appropriate interventions for problematic substance use, trauma, life skills development, or any combination of the three.
- Provide assistance to Indigenous offenders to learn life skills, that include, but are not limited to, support to find employment, how to find transportation and housing, how and where to obtain identification and purchase and prepare nutritious food, budgeting skills, or other life skills, as needed.
- Reintegration support services in institutions to support the transition to the urban community, as well as within urban communities to provide ongoing support to Indigenous offenders upon release. This includes continuity into the communities that may be located a significant distance from the institution where the offender was incarcerated.
- Engage directly with First Nations, Métis and Inuit service providers with an understanding of existing resources and supports in urban centres surrounding a CSC facility or Healing Lodge. The Contractor must be prepared to make arrangements to provide support services to offenders that are outside their area of expertise.
- Support Indigenous offenders in developing release plans that will allow them to apply for parole.
- Participate in Elder and Community Assisted Parole Hearings as requested by the Project Authority.

Deliverables: For the delivery of reintegration support services to Indigenous offenders, the Contractor must collect information and prepare quarterly reports in Microsoft Word or Excel that include:

- Communication and work completed with CSC personnel, which includes but is not limited to Parole Officers or Indigenous Community Liaison Officers (ICLOs);
 - Delivery of trauma, problematic substance use counselling, life skills training, or all three to Indigenous offenders; and,
 - Services provided to Indigenous offenders once they are released to a community.
- The Identified User authorized to make call-ups against the Standing Offer is:

Correctional Service of Canada
Regional Indigenous Initiatives Administrators of the Correctional Service of Canada in the Pacific, Prairie, Ontario, Québec and Atlantic Regions.
 - Period of the Standing Offer: The Work is to be performed from the date of Standing Offer award to May 31, 2024 with the option to renew for two (2) additional one-year periods.

2.2 This procurement is not subject to any trade agreement.

3. Security Requirements

There are security requirements associated with the requirement of the Standing Offer. For additional information, see Part 6 – Security Requirement, and Part 7 – Standing Offer and Resulting Contract Clauses. For more information on personnel and organization security screening or security clauses, Offerors should refer to the [Contract Security Program](#) (CSP) of Public Works and Government Services Canada website.

4. Revision of Departmental Name

As this request for Standing Offer is issued by Correctional Service of Canada (CSC), any reference to Public Works and Government Services Canada (PWGSC) or its Minister contained in full text



or by reference in any term, condition or clause of this document, or any resulting contract, must be interpreted as a reference to CSC or its Minister.

5. Debriefings

Offerors may request a debriefing on the results of the request for Standing Offer process. Offerors should make the request to the Standing Offer Authority within 15 working days of receipt of the results of the request for Standing Offer process. The debriefing may be in writing, by telephone or in person.

6. Procurement Ombudsman

The Office of the Procurement Ombudsman (OPO) was established by the Government of Canada to provide an impartial, independent venue for Canadian bidders to raise complaints regarding the award of certain federal contracts under \$26,400 for goods and \$105,700 for services. If you have concerns regarding the award of a federal contract below these dollar amounts, you may contact OPO by e-mail at [the Office of the Procurement Ombudsman email address](#), by telephone at 1-866-734-5169, or by web at [the Office of the Procurement Ombudsman website](#). For more information on OPO's services or to determine if your concerns are within the Ombudsman's mandate, please see the [Procurement Ombudsman Regulations](#) or visit the [OPO website](#).

7. Multiple Standing Offers

CSC may award multiple Standing Offers as a result of this Request for Standing Offer. See list below for the minimum and maximum number of Standing Offers that may be awarded for each identified location.

If CSC awards more than one standing offer per identified site, or up to the maximum number of standing offers per identified site, then CSC will issue call-ups using the ranking methodology 'Right of First Refusal'.

	Institution Name	Minimum number of SO's to be awarded per institutional site	Maximum number of SO's to be awarded per institutional site
1	Nova Institution for Women - Truro, Nova Scotia	1	2
2	Springhill and Dorchester Institutions - Nova Scotia and New Brunswick	1	2
3	Joliette Institution for Women - Joliette, Quebec	1	2
4	Archambault Institution - Sainte-Anne-des-Plaines, Quebec	1	2
5	Federal Training Centre – Laval, Quebec	1	2
6	Joyceville Institution - Kingston, Ontario	1	2
7	Grand Valley Institution for Women - Kitchener, Ontario	1	2
8	Beaver Creek Institution – Gravenhurst, Ontario	1	2
9	Stony Mountain Institution - Winnipeg, Manitoba	1	3
10	Saskatchewan Penitentiary - Prince Albert, Saskatchewan	1	3
11	Okimaw Ohci Healing Lodge - Maple Creek, Saskatchewan	1	2
12	Edmonton Institution for Women - Edmonton, Alberta	1	2
13	Willow Cree Healing Lodge – Duck Lake, Alberta	1	2
14	Pê Sâkâstêw Centre - Mâskwâcîs, Alberta	1	2



15	Drumheller Institution - Drumheller, Alberta	1	2
16	Pacific Institution - Abbotsford, British Columbia	1	2
17	Fraser Valley Institution - Abbotsford, British Columbia	1	2
18	Kwikwèxwelhp Healing Village – Harrison Mills, British Columbia	1	2
19	William Head Institution - Metchosin, British Columbia	1	2



PART 2 - OFFEROR INSTRUCTIONS

1. Standard Instructions, Clauses and Conditions

All instructions, clauses and conditions identified in the Request for Standing Offer (RFSO) by number, date and title are set out in the [Standard Acquisition Clauses and Conditions Manual](#) issued by Public Works and Government Services Canada.

Offerors who submit an offer agree to be bound by the instructions, clauses and conditions of the RFSO and accept the clauses and conditions of the Standing Offer and resulting contract(s).

The 2006 (2022-03-29) Standard Instructions - Request for Standing Offer - Goods or Services - Competitive Requirements, are incorporated by reference into and form part of the RFSO.

Subsection 5.4 of 2006, Standard Instructions - Request for Standing Offer - Goods or Services - Competitive Requirements, is amended as follows:

Delete: sixty (60) days

Insert: one hundred and twenty (120) days

2. Submission of Offers

Offerors must submit their offer only to Correctional Service of Canada (CSC) by the date, time and at the bid submission email address indicated on page 1 of the request for standing offers (RFSO).

Section 06 Late offers of 2006 Standard Instructions - Request for Standing Offers - Goods or Services - Competitive Requirements, is amended as follows:

Delete: Section 06 in its entirety.

Insert: 06 Late offers:

For offers submitted by email, Canada will delete offers delivered after the stipulated RFSO closing date and time. Canada will keep records documenting receipt of late offers by email.

Section 07 Delayed offers of 2006 Standard Instructions - Request for Standing Offers - Goods or Services - Competitive Requirements, is amended as follows:

Delete: Section 07 in its entirety.

Insert: 07 Delayed offers:

Canada will not accept any delayed offers.

Section 08 Transmission by facsimile or by E-Post Connect of 2006, Standard Instructions - Request for Standing Offers - Goods or Services - Competitive Requirements, is amended as follows:

Delete: Section 08 in its entirety.

Insert: 08 Transmission by email



- a. Unless specified otherwise in the RFSO, Offerors must submit their offer to the CSC bid submission email address indicated on page 1 of the RFSO document. This email address is the only acceptable email address for Offerors to submit their offer in response to this RFSO.
- b. Offerors may transmit their offer at any time prior to the RFSO closing date and time.
- c. Offerors should include the RFSO number in the subject field of their email.
- d. Canada will not be responsible for any failure attributable to the transmission or receipt of the offer by email including, but not limited to, the following:
 - i. Receipt of a garbled, corrupted or incomplete offer;
 - ii. Availability or condition of the email service;
 - iii. Incompatibility between the sending and receiving equipment;
 - iv. Delay in transmission or receipt of the offer;
 - v. Failure of the Offeror to properly identify the offer;
 - vi. Illegibility of the offer;
 - vii. Security of offer data;
 - viii. Failure of the Offeror to send the offer to the correct email address;
 - ix. Connectivity issues; or
 - x. Email attachments that are blocked or not received even though the Offeror's email has been successfully delivered.
- e. CSC will send an acknowledgement of receipt of the Offeror's email by email from the bid submission email address provided for the submission of offers. This acknowledgement will confirm only the receipt of the Offeror's email and will not confirm if all of the Offeror's email attachments have been received, may be opened nor if their contents are readable. CSC will not respond to follow-up emails from Offerors requesting confirmation of attachments.
- f. Offerors must ensure they are using the correct email address for offer submission and should not rely on the accuracy of copying and pasting the email address from the RFSO cover page.
- g. A offer transmitted by an Offeror to the CSC bid submission email address constitutes the Offeror's formal offer, and must be submitted in accordance with section 05 of 2006, Standard Instructions - Request for Standing Offers Goods or Services - Competitive Requirements.
- h. Offerors are to note that CSC's email system has a limit of 10 MB per single email message. CSC's email system will reject emails with the following attachments: batch files, executable files, and image files in the following formats: JPEG, GIF, TIFF. Canada will not accept encrypted emails or emails that include attachments with passwords.

Section 09 Customs clearance of 2006, Standard Instructions - Request for Standing Offers - Goods or Services - Competitive Requirements, is deleted in its entirety.

CSC recommends that offerors submit their response to the requirements of this request for standing offer in typewritten format.

Offerors must ensure that any handwritten information included in their offer is clearly legible in order to allow CSC to complete the offer evaluation. CSC reserves the right, at its sole and entire discretion, to disregard any handwritten information which it determines to be illegible when assessing whether offers comply with all of the requirements of the request for standing offer including, if applicable, any and all evaluation criteria.

3. Former Public Servant



Contracts awarded to former public servants (FPS) in receipt of a pension or of a lump sum payment must bear the closest public scrutiny, and reflect fairness in the spending of public funds. In order to comply with Treasury Board policies and directives on contracts awarded to FPS, offerors must provide the information required below before the issuance of a standing offer. If the answer to the questions and, as applicable the information required have not been received by the time the evaluation of offers is completed, Canada will inform the Offeror of a time frame within which to provide the information. Failure to comply with Canada's request and meet the requirement within the prescribed time frame will render the offer non-responsive.

Definitions

For the purposes of this clause,

"former public servant" is any former member of a department as defined in the [Financial Administration Act](#) R.S., 1985, c. F-11, a former member of the Canadian Armed Forces or a former member of the Royal Canadian Mounted Police. A former public servant may be:

- a. an individual;
- b. an individual who has incorporated;
- c. a partnership made of former public servants; or
- d. a sole proprietorship or entity where the affected individual has a controlling or major interest in the entity.

"lump sum payment period" means the period measured in weeks of salary, for which payment has been made to facilitate the transition to retirement or to other employment as a result of the implementation of various programs to reduce the size of the Public Service. The lump sum payment period does not include the period of severance pay, which is measured in a like manner.

"pension" means a pension or annual allowance paid under the [Public Service Superannuation Act](#) (PSSA), R.S., 1985, c. P-36, and any increases paid pursuant to the [Supplementary Retirement Benefits Act](#), R.S., 1985, c. S-24 as it affects the PSSA. It does not include pensions payable pursuant to the [Canadian Forces Superannuation Act](#), R.S., 1985, c. C-17, the [Defence Services Pension Continuation Act](#), 1970, c. D-3, the [Royal Canadian Mounted Police Pension Continuation Act](#), 1970, c. R-10, and the [Royal Canadian Mounted Police Superannuation Act](#), R.S., 1985, c. R-11, the [Members of Parliament Retiring Allowances Act](#), R.S. 1985, c. M-5, and that portion of pension payable to the [Canada Pension Plan Act](#), R.S., 1985, c. C-8.

Former Public Servant in Receipt of a Pension

As per the above definitions, is the Offeror a FPS in receipt of a pension? **YES () NO ()**

If so, the Offeror must provide the following information, for all FPS in receipt of a pension, as applicable:

- a. name of former public servant;
- b. date of termination of employment or retirement from the Public Service.

By providing this information, Offerors agree that the successful Offeror's status, with respect to being a former public servant in receipt of a pension, will be reported on departmental



websites as part of the published proactive disclosure reports in accordance with [Contracting Policy Notice: 2019-01](#) and the [Guidelines on the Proactive Disclosure of Contracts](#).

Work Force Adjustment Directive

Is the Offeror a FPS who received a lump sum payment pursuant to the terms of the Work Force Adjustment Directive? **YES** () **NO** ()

If so, the Offeror must provide the following information:

- a. name of former public servant;
- b. conditions of the lump sum payment incentive;
- c. date of termination of employment;
- d. amount of lump sum payment;
- e. rate of pay on which lump sum payment is based;
- f. period of lump sum payment including start date, end date and number of weeks;
- g. number and amount (professional fees) of other contracts subject to the restrictions of a work force adjustment program.

4. Enquiries - Request for Standing Offer

All enquiries must be submitted in writing to the Standing Offer Authority no later than five (5) business days before the Request for Standing Offer (RFSO) closing date. Enquiries received after that time may not be answered.

Offerors should reference as accurately as possible the numbered item of the RFSO to which the enquiry relates. Care should be taken by Offerors to explain each question in sufficient detail in order to enable Canada to provide an accurate answer. Technical enquiries that are of a proprietary nature must be clearly marked "proprietary" at each relevant item. Items identified as "proprietary" will be treated as such except where Canada determines that the enquiry is not of a proprietary nature. Canada may edit the question(s) or may request that Offerors do so, so that the proprietary nature of the question(s) is eliminated, and the enquiry can be answered to all Offerors. Enquiries not submitted in a form that can be distributed to all Offerors may not be answered by Canada.

5. Applicable Laws

The Standing Offer and any contract resulting from the Standing Offer must be interpreted and governed, and the relations between the parties determined, by the laws in force in Ontario.

Offerors may, at their discretion, substitute the applicable laws of a Canadian province or territory of their choice without affecting the validity of their offer, by deleting the name of the Canadian province or territory specified and inserting the name of the Canadian province or territory of their choice. If no change is made, it acknowledges that the applicable laws specified are acceptable to the Offerors.



PART 3 - OFFER PREPARATION INSTRUCTIONS

1. Offer Preparation Instructions

CSC requests that offerors provide their offer in separate sections as follows:

Section I: Technical Offer: **one (1) electronic copy in PDF format**

Section II: Financial Offer: **one (1) electronic copy in PDF format**

Section III: Certifications: **one (1) electronic copy in PDF format**

Prices should appear in the financial offer only. No prices should be indicated in any other section of the offer.

Offerors should submit their technical offer and financial offer in two (2) separate documents.

Section I: Technical Offer

In their technical offer, Offerors should explain and demonstrate how they propose to meet the requirements and how they will carry out the Work.

Section II: Financial Offer

Offerors must submit their financial offer in accordance with Annex B, Basis of Payment. The total amount of Applicable Taxes must be shown separately.

Section III: Certifications

Offerors must submit the certifications and additional information required under Part 5.



PART 4 - EVALUATION PROCEDURES AND BASIS OF SELECTION

1. Evaluation Procedures

- (a) Offers will be assessed in accordance with the entire requirement of the Request for Standing Offers including the technical and financial evaluation criteria.
- (b) An evaluation team composed of representatives of CSC will evaluate the offers.

1.1. Technical Evaluation

1.1.1 Mandatory Technical Criteria

Offers will be evaluated to determine if they meet all mandatory technical criteria outlined in **Annex D – Evaluation Criteria**. Offers not meeting all mandatory criteria will be declared non-responsive and will be given no further consideration.

1.1.2 Point Rated Technical Criteria

Offers will be evaluated to determine their score with regards to the point rated technical criteria outlined in **Annex D – Evaluation Criteria**.

1.2 Financial Evaluation

1.2.1 Evaluation of Price - Offer

SACC Manual Clause M0220T (2016-01-28), Evaluation of Price - Offer

Offers containing a financial offer other than the one requested at **Article 3. Section II: Financial Offer** of **PART 3 – OFFER PREPARATION INSTRUCTIONS** will be declared non-compliant.

2. Basis of Selection

2.1 Highest Combined Rating of Technical Merit (60%) and Price (40%)

2.1.1 To be declared responsive, a bid must:

- a. comply with all the requirements of the bid solicitation; and
 - b. meet all mandatory criteria; and
 - c. obtain the required minimum of 40 points overall for the technical evaluation criteria which are subject to point rating.
The rating is performed on a scale of 68 points.
- 2. Bids not meeting (a) or (b) or (c) will be declared non-responsive.
 - 3. The selection will be based on the highest responsive combined rating of technical merit and price. The ratio will be 60% for the technical merit and 40% for the price.
 - 4. To establish the technical merit score, the overall technical score for each responsive bid will be determined as follows: total number of points obtained / maximum number of points available multiplied by the ratio of 60%.
 - 5. To establish the pricing score, each responsive bid will be prorated against the lowest evaluated price and the ratio of 40%.



6. For each responsive bid, the technical merit score and the pricing score will be added to determine its combined rating.
7. Neither the responsive bid obtaining the highest technical score nor the one with the lowest evaluated price will necessarily be accepted. The responsive bid with the highest combined rating of technical merit and price will be recommended for award of a contract.

The table below illustrates an example where all three bids are responsive and the selection of the contractor is determined by a 60/40 ratio of technical merit and price, respectively. The total available points equals 135 and the lowest evaluated price is \$45,000 (45).

Basis of Selection - Highest Combined Rating Technical Merit (60%) and Price (40%)				
		Bidder 1	Bidder 2	Bidder 3
Overall Technical Score		115/135	89/135	92/135
Bid Evaluated Price		\$55,000.00	\$50,000.00	\$45,000.00
Calculations	Technical Merit Score	$115/135 \times 60 = 51.11$	$89/135 \times 60 = 39.56$	$92/135 \times 60 = 40.89$
	Pricing Score	$45/55 \times 40 = 32.73$	$45/50 \times 40 = 36.00$	$45/45 \times 40 = 40.00$
Combined Rating		83.84	75.56	80.89
Overall Rating		1st	3rd	2nd



PART 5 - CERTIFICATIONS AND ADDITIONAL INFORMATION

Offerors must provide the required certifications and additional information to be issued a Standing Offer.

The certifications provided by Offerors to Canada are subject to verification by Canada at all times. Unless specified otherwise, Canada will declare an offer non-responsive, will have the right to set-aside a standing offer, or will declare a contractor in default, if any certification made by the Offeror is found to be untrue whether made knowingly or unknowingly during the offer evaluation period, during the Standing Offer period, or during the contract period.

The Standing Offer Authority will have the right to ask for additional information to verify the Offeror's certifications. Failure to comply and to cooperate with any request or requirement imposed by the Standing Offer Authority will render the offer non-responsive, result in the setting aside of the Standing Offer or constitute a default under the Contract.

1. Certifications Precedent to the Issuance of a Standing Offer and Additional Information

The certifications and additional information listed below should be submitted with the offer, but may be submitted afterwards. If any of these required certifications or additional information is not completed and submitted as requested, the Standing Offer Authority will inform the Offeror of a time frame within which to provide the information. Failure to provide the certifications or the additional information listed below within the time frame provided will render the offer non-responsive.

1.1 Integrity Provisions – Declaration of Convicted Offenses

- A) Subject to subsection B, by submitting an offer in response to this request for standing offer (RFSO), the Offeror certifies that:
- i. it has read and understands the Ineligibility and Suspension Policy;
 - ii. it understands that certain domestic and foreign criminal charges and convictions, and other circumstances, as described in the Policy, will or may result in a determination of ineligibility or suspension under the Policy;
 - iii. it is aware that Canada may request additional information, certifications, and validations from the Offeror or a third party for purposes of making a determination of ineligibility or suspension;
 - iv. it has provided with its bid a complete list of all foreign criminal charges and convictions pertaining to itself, its affiliates and its proposed first tier subcontractors that, to the best of its knowledge and belief, may be similar to one of the listed offenses in the Policy;
 - v. none of the domestic criminal offenses, and other circumstances, described in the Policy that will or may result in a determination of ineligibility or suspension, apply to it, its affiliates and proposed first tier subcontractors; and
 - vi. it is not aware of a determination of ineligibility or suspension issued by PWGSC that applies to it.
- B) Where an Offeror is unable to provide any of the certifications required by subsection A, it must submit with its offer the completed [Integrity Declaration Form](#). Offerors must submit this form to Correctional Service of Canada with their offer.

1.2 Integrity Provisions – Required documentation



List of names: all Offerors, regardless of their status under the Ineligibility and Suspension Policy, must submit the following information:

- i. Offerors that are corporate entities, including those submitting an offer as joint ventures, must provide a complete list of the names of all current directors or, for a privately owned corporation, the names of the owners of the corporation;
- ii. Offerors submitting an offer as sole proprietors, including sole proprietors submitting an offer as joint ventures, must provide a complete list of the names of all owners; or
- iii. Offerors that are a partnership do not need to provide a list of names.

List of Names:

OR

- The Offeror is a partnership

During the evaluation of offers, the Offeror must, within 10 working days, inform the Contracting Authority in writing of any changes affecting the list of names submitted with the offer.

1.3 Status and Availability of Resources

SACC Manual clause M3020T (2016-01-28) Status and Availability of Resources

1.4 Language Requirements - English or French Essential

All tasks and deliverables must be performed in the language(s) agreed upon by the Project Authority and the Contractor (English and/or French). Unless the Contractor is able to deliver services in an Indigenous language for (an) offender(s) who speak(s) the same Indigenous language, as agreed upon by the Project Authority.

1.5 Education and Experience

SACC Manual clause M3021T (2012-07-16) Education and Experience

1.6 Certification:

By submitting an offer, the Offeror certifies that the information submitted by the Offeror in response to the above requirements is accurate and complete.



PART 6 – SECURITY REQUIREMENT

1. Security Requirement

1. Before issuance of a standing offer, the following conditions must be met:
 - (a) the Offeror must hold a valid organization security clearance as indicated in Part 7A - Standing Offer;
 - (b) the Offeror's proposed individuals requiring access to classified or protected information, assets or sensitive work sites must meet the security requirements as indicated in Part 7A - Standing Offer;
 - (c) the Offeror must provide the name of all individuals who will require access to classified or protected information, assets or sensitive work sites;
2. Offerors are reminded to obtain the required security clearance promptly. Any delay in the issuance of a standing offer to allow the successful Offeror to obtain the required clearance will be at the entire discretion of the Standing Offer Authority.
3. For additional information on security requirements, Offerors should refer to the [Contract Security Program \(CSP\)](#) of Public Works and Government Services Canada website.
4. Offerors should complete the Contract Security Program – Application for Registration – Form (AFR), at Annex E, and submit it with their offer but may submit it afterwards. If the AFR is not completed and submitted as requested, the Contracting Authority will inform the Offeror of a time frame within which to provide the information. Failure to provide the AFR within the time frame provided will render the offer non-responsive.



PART 7 - STANDING OFFER AND RESULTING CONTRACT CLAUSES

A. STANDING OFFER

1. Offer

1.1 The Offeror offers to fulfill the requirement in accordance with the Statement of Work at Annex A.

2. Security Requirement

2.1 The following security requirements (SRCL and related clauses provided by CSP) apply to and form part of the Standing Offer.

1. The Contractor/Offeror must, at all times during the performance of the Contract/Standing Offer, hold a valid Designated Organization Screening (DOS), issued by the Contract Security Program (CSP), Public Works and Government Services Canada (PWGSC).

2. The Contractor/Offeror personnel requiring access to PROTECTED information, assets or sensitive site(s) must EACH hold a valid RELIABILITY STATUS, granted or approved by the CSP, **PWGSC**.

3. The Contractor/Offeror **MUST NOT** remove any PROTECTED information or assets from the identified site(s), and the Contractor/Offeror must ensure that its personnel are made aware of and comply with this restriction.

4. Subcontracts which contain security requirements are **NOT** to be awarded without the prior written permission of the CSP, **PWGSC**.

5. The Contractor/Offeror must comply with the provisions of the:

a) Security Requirements Check List and security guide (if applicable), attached at Annex C;

b) *Contract Security Manual* (Latest Edition).

3. Standard Clauses and Conditions

All clauses and conditions identified in the Standing Offer and resulting contract(s) by number, date and title are set out in the [Standard Acquisition Clauses and Conditions Manual](#) issued by Public Works and Government Services Canada.

As this Standing Offer is issued by Correctional Service of Canada (CSC), any reference to Public Works and Government Services Canada (PWGSC) or its Minister contained in full text or by reference in any term, condition or clause of this document must be interpreted as a reference to CSC or its Minister.

3.1 General Conditions

2005 (2022-01-28) General Conditions - Standing Offers - Goods or Services, apply to and form part of the Standing Offer.

4. Term of Standing Offer

4.1 Period of the Standing Offer



The period for making call-ups against the Standing Offer is from Standing Offer award to May 31, 2024.

4.2 Extension of Standing Offer

If the Standing Offer is authorized for use beyond the initial period, the Offeror offers to extend its offer for an additional two (2), one (1) year periods, under the same conditions and at the rates or prices specified in the Standing Offer, or at the rates or prices calculated in accordance with the formula specified in the Standing Offer.

The Offeror will be advised of the decision to authorize the use of the Standing Offer for an extended period by the Standing Offer Authority at any time before the expiry date of the Standing Offer. A revision to the Standing Offer will be issued by the Standing Offer Authority.

5. Authorities

5.1 Standing Offer Authority

The Standing Offer Authority is:

Name: Aimée Legault
Title: Senior Contracting Authority
Correctional Service of Canada
Branch: NHQ Contracting and Materiel Services
Telephone: 343-597-2485
E-mail address: aimee.legault@csc-scc.gc.ca

The Standing Offer Authority is responsible for the establishment of the Standing Offer, its administration and its revision, if applicable. Upon the making of a call-up, as Contracting Authority, they are responsible for any contractual issues relating to individual call-ups made against the Standing Offer by any Identified User.

5.2 Project Authority

The Project Authority for the Standing Offer is identified in the call-up against the Standing Offer.

The Project Authority is the representative of the department or agency for whom the Work will be carried out pursuant to a call-up against the Standing Offer and is responsible for all the technical content of the Work under the resulting Contract.

The Project Authorities will be the Regional Administrators, Indigenous Initiatives in the Pacific, Prairie, Ontario, Québec and Atlantic regions.

5.3 Offeror's Representative (to be completed by the offeror)

Name: _____
Title: _____
Organisation: _____
Address: _____

Telephone: ____ - ____ - _____
Email: _____

6. Proactive Disclosure of Contracts with Former Public Servants



By providing information on its status, with respect to being a former public servant in receipt of a [Public Service Superannuation Act](#) (PSSA) pension, the Contractor has agreed that this information will be reported on departmental websites as part of the published proactive disclosure reports, in accordance with [Contracting Policy Notice: 2019-01](#) of the Treasury Board Secretariat of Canada.

7. Identified Users

The Identified User authorized to make call-ups against the Standing Offer is:

Correctional Service of Canada
Regional Administrators, Indigenous Initiatives Directorate in the Pacific, Prairie, Ontario, Québec and Atlantic Regions.

8. Call-up Procedures

Multiple Standing Offers may be awarded as a result of this Request for Standing Offer (SO).

If more than one standing offer per identified location is awarded for use based on a reasonable expectation of business activity such that a single offeror would lack the capacity to meet the demands, then the ranking methodology will be 'Right of First Refusal'.

Right of first refusal basis:

The call-up procedures require that when a requirement is identified, the identified user will contact the highest-ranked offeror to determine if the requirement can be satisfied by that offeror. If the highest-ranked offeror is able to meet the requirement, a call-up is made against its standing offer.

If that offeror is unable to meet the requirement, the identified user will contact the next ranked offeror. The identified user will continue and proceed as above until one offeror indicates that it can meet the requirement of the call-up. In other words, call-ups are made based on the "right of first refusal" basis. When the highest-ranked offeror is unable to fulfill the need, the identified user is required to document its file appropriately. The resulting call-ups are considered competitive and the competitive call-up authorities can be used.

9. Call-up Instrument

The Work will be authorized or confirmed by the Identified User(s) using the Call-up Against a Standing Offer form or an electronic version.

10. Limitation of Call-ups

Individual call-ups against the Standing Offer must not exceed \$_____ (to be completed at SO award) (Applicable Taxes included).

11. Financial Limitation

The total cost to Canada resulting from call-ups against the Standing Offer must not exceed the sum of \$_____ (insert the Standing Offer limit) (Applicable Taxes excluded) unless otherwise authorized in writing by the Standing Offer Authority. The Offeror must not perform any work or services or supply any articles in response to call-ups which would cause the total cost to Canada to exceed the said sum, unless an increase is so authorized.

The Offeror must notify the Standing Offer Authority as to the adequacy of this sum when 75 percent of this amount has been committed, or _____ (insert number of months) months before the expiry date of the Standing Offer, whichever comes first. However, if at any time, the Offeror



considers that the said sum may be exceeded, the Offeror must promptly notify the Standing Offer Authority.

12. Priority of Documents

If there is a discrepancy between the wording of any documents that appear on the list, the wording of the document that first appears on the list has priority over the wording of any document that subsequently appears on the list.

- a) the call-up against the Standing Offer, including any annexes;
- b) the articles of the Standing Offer;
- c) the general conditions 2005 (2022-01-28), General Conditions - Standing Offers - Goods or Services
- d) the supplemental general conditions 4013 (2022-06-20) – Compliance with On-Site Measures, Standing Orders, Policies, and Rules
- e) the general conditions 2010B (2022-01-28), General Conditions - Professional Services (Medium Complexity)
- f) Annex A, Statement of Work;
- g) Annex B, Basis of Payment;
- h) Annex C, Security Requirements Check List;
- i) the Offeror's offer dated _____ (insert date of offer), (if the offer was clarified or amended, insert at the time of issuance of the offer: "as clarified on _____" OR "as amended on _____" and insert date(s) of clarification(s) or amendment(s) if applicable).

13. Certifications and Additional Information

13.1 Compliance

Unless specified otherwise, the continuous compliance with the certifications provided by the Offeror with its offer or precedent to issuance of the Standing Offer (SO), and the ongoing cooperation in providing additional information are conditions of issuance of the SO and failure to comply will constitute the Offeror in default. Certifications are subject to verification by Canada during the entire period of the SO and of any resulting contract that would continue beyond the period of the SO.

13.2 Status and Availability of Resources – Standing Offer

If for reasons beyond its control, the Offeror is unable to provide the services of an individual named in its offer, the Offeror may propose a substitute with similar qualifications and experience. The Offeror must advise the Standing Offer Authority of the reason for the substitution and provide the name, qualifications and experience of the proposed replacement. For the purposes of this clause, only the following reasons will be considered as beyond the control of the Offeror: death, sickness, maternity and parental leave, retirement, resignation, dismissal for cause or termination of an agreement for default.

If the Offeror is unable to provide a substitute with similar qualifications and experience, Canada may set aside the standing offer.

14. Applicable Laws

The Standing Offer and any contract resulting from the Standing Offer must be interpreted and governed, and the relations between the parties determined, by the laws in force in _____.

B. RESULTING CONTRACT CLAUSES



The following clauses and conditions apply to and form part of any contract resulting from a call-up against the Standing Offer.

1. Statement of Work

The Contractor must perform the Work described in the call-up against the Standing Offer.

2. Standard Clauses and Conditions

2.1 General Conditions

2010B (2022-01-28), General Conditions - Professional Services (Medium Complexity), apply to and form part of the Contract.

2.2 Supplemental General Conditions

4013 (2022-06-20) – Compliance with On-Site Measures, Standing Orders, Policies, and Rules – apply to and form part of the contract

The Contractor must comply and ensure that its employees and subcontractors comply with all security measures, standing orders, policies or other rules in force at the site where the Work is performed.

2.3 Replacement of Specific Individuals

1. If specific individuals are identified in the Contract to perform the Work, the Contractor must provide the services of those individuals unless the Contractor is unable to do so for reasons beyond its control.
2. If the Contractor is unable to provide the services of any specific individual identified in the Contract, it must provide a replacement with similar qualifications and experience. The replacement must meet the criteria used in the selection of the Contractor and be acceptable to Canada. The Contractor must, as soon as possible, give notice to the Contracting Authority of the reason for replacing the individual and provide:
 - a. The name, qualifications and experience of the proposed replacement; and
 - b. Proof that the proposed replacement has the required security clearance granted by Canada, if applicable.
3. The Contractor must not, in any event, allow performance of the work by unauthorized replacement persons. The Contracting Authority may order that a replacement stop performing the Work. In such a case, the Contractor must immediately comply with the order and secure a further replacement in accordance with subsection 2. The fact that the Contracting Authority does not order that a replacement stop performing the work does not release the Contractor from its responsibility to meet the requirements of the contract.

3. Term of Contract

3.1 Period of the Contract

The work must be completed in accordance with the call-up against the Standing Offer.

4. Proactive Disclosure of Contracts with Former Public Servants

By providing information on its status, with respect to being a former public servant in receipt of a [*Public Service Superannuation Act*](#) (PSSA) pension, the Contractor has agreed that this information will be reported on departmental websites as part of the published proactive



disclosure reports, in accordance with [Contracting Policy Notice: 2019-01](#) of the Treasury Board Secretariat of Canada.

5. Payment

5.1 Basis of Payment

Payments will be made in accordance with Annex B – Basis of Payment

5.2 Limitation of Expenditure

1. Canada's total liability to the Contractor under the Contract must not exceed \$ _____. Customs duties are _____ (*insert "included", "excluded" or "subject to exemption"*) and Applicable Taxes are extra.
2. No increase in the total liability of Canada or in the price of the Work resulting from any design changes, modifications or interpretations of the Work, will be authorized or paid to the Contractor unless these design changes, modifications or interpretations have been approved, in writing, by the Contracting Authority before their incorporation into the Work. The Contractor must not perform any work or provide any service that would result in Canada's total liability being exceeded before obtaining the written approval of the Contracting Authority. The Contractor must notify the Contracting Authority in writing as to the adequacy of this sum:
 - a. when it is 75% committed, or
 - b. four months before the contract expiry date, or
 - c. as soon as the Contractor considers that the contract funds provided are inadequate for the completion of the Work,

whichever comes first.

3. If the notification is for inadequate contract funds, the Contractor must provide to the Contracting Authority a written estimate for the additional funds required. Provision of such information by the Contractor does not increase Canada's liability.

5.3 Multiple Payments

Canada will pay the Contractor upon completion and delivery of training in accordance with the payment provisions of the Contract if:

- a. an accurate and complete invoice and any other documents required by the Contract have been submitted in accordance with the invoicing instructions provided in the Contract;
- b. all such documents have been verified by Canada;
- c. the Work delivered has been accepted by Canada.

5.4 SACC Manual Clauses

SACC Manual clause A9117C (2007-11-30), T1204 - Direct Request by Customer Department
SACC Manual clause C0710C (2007-11-30), Time and Contract Price Verification
SACC Manual clause C0705C (2010-01-11), Discretionary Audit

5.5 Travel and Living Expenses



For Work to be performed at the **work location** within a Region:

1. Canada will not accept any travel and living expenses incurred by the Contractor in the performance of the Work, for:
 - a) services provided within 200 km of the work location
 - b) any travel between the Contractor's place of business and the work location
 - c) any travel between the resource's residence and the work location
2. For Services provided outside 200 km of the work location, the Contractor will be reimbursed its authorized travel and living expenses reasonably and properly incurred in the performance of the Work, at cost, without any allowance for profit and/or administrative overhead, in accordance with the meal and private vehicle allowances specified in Appendices B, C and D of the [National Joint Council Travel Directive](#) and with the other provisions of the directive referring to "travellers", rather than those referring to "employees".
3. Canada will not accept any travel and living expenses incurred by the Contractor as a consequence of any relocation required to satisfy the terms of the Contract
4. All travel must have the prior authorization of the Technical Authority. All payments are subject to government audit.

Estimated cost: \$ _____ per standing offer (To be confirmed at standing offer award)

5.6 Electronic Payment of Invoices – Contract (To be confirmed at standing offer award)

The Contractor accepts to be paid using the following Electronic Payment Instrument(s):

- (a) MasterCard Acquisition Card;
- (b) Direct Deposit (Domestic and International).

6. Invoicing Instructions

1. The Contractor must submit invoices in accordance with the section entitled "Invoice Submission" of the general conditions. Invoices cannot be submitted until all work identified in the invoice is completed.
Each invoice must be supported by:
 - a. a copy of time sheets to support the time claimed;
 - b. a copy of the release document and any other documents as specified in the Contract;
2. Invoices must be distributed as follows:
 - One (1) copy must be forwarded to the Project Authority identified under the section entitled "Authorities" of the Contract.

7. Insurance

The Contractor is responsible for deciding if insurance coverage is necessary to fulfill its obligation under the Contract and to ensure compliance with any applicable law. Any insurance acquired or maintained by the Contractor is at its own expense and for its own benefit and protection. It does not release the Contractor from or reduce its liability under the Contract.

8. Liability

The Contractor is liable for any damage caused by the Contractor, its employees, subcontractors, or agents to Canada or any third party. Canada is liable for any damage caused by Canada, its



employees or agents to the Contractor or any third party. The Parties agree that no limitation of liability or indemnity provision applies to the Contract unless it is specifically incorporated in full text in the Articles of Agreement. Damage includes any injury to persons (including injury resulting in death) or loss of or damage to property (including real property) caused as a result of or during the performance of the Contract.

9. Ownership Control

Where the Contractor will have access to any and all personal and confidential information belonging to Canada, CSC staff or inmates for the performance of the work, the following will apply:

- 9.1 The Contractor warrants that it is not under ownership control of any non-resident entity (i.e. Individual, partnership, joint venture, corporation, limited liability company, parent company, affiliate or other).
- 9.2 The Contractor must advise the Minister of any change in ownership control for the duration of the contract.
- 9.3 The Contractor acknowledges that the Minister has relied on this warranty in entering into this Contract and that, in the event of breach of such warranty, or in the event that the Contractor's ownership control becomes under a non-resident entity, the Minister must have the right to treat this Contract as being in default and terminate the contract accordingly.
- 9.4 For the purposes of this clause, a non-resident entity is any individual, partnership, joint venture, corporation, limited liability company, parent company, affiliate or other residing outside of Canada.

10. Closure of Government Facilities

- 10.1 Contractor personnel are employees of the Contractor and are paid by the Contractor on the basis of services rendered. Where the Contractor or the Contractor's employees are providing services on government premises pursuant to this Contract and the said premises become non accessible due to evacuation or closure of government facilities, and consequently no Work is being performed as a result of the closure, Canada will not be liable for payment to the Contractor for the period of closure.
- 10.2 Contractors working at CSC sites should be aware that they may be faced with delay or refusal of entry to certain areas at certain times even if prior arrangements for access may have been made. Contractors are advised to call in advance of travel to ensure that planned access is still available.

11. Tuberculosis Testing

- 11.1 It is a condition of this contract that the Contractor or any employees of the Contractor who require entry into a Correctional Service of Canada Institution to fulfill the conditions of the contract may, at the sole discretion of the Warden, be required to provide proof of and results of a recent tuberculin test for the purpose of determining their TB infection status.
- 11.2 Failure to provide proof of and results of a tuberculin test may result in the termination of the contract.
- 11.3 All costs related to such testing will be at the sole expense of the Contractor.

12. Compliance with CSC Policies



- 12.1 The Contractor agrees that its officers, servants, agents and subcontractors will comply with all regulations and policies in force at the site where the work covered by this contract is to be performed.
- 12.2 Unless otherwise provided in the contract, the Contractor must obtain all permits and hold all certificates and licenses required for the performance of the Work.
- 12.3 Details on existing CSC policies can be found on the [CSC website](#) or any other CSC web page designated for such purpose.

13. Health and Labour Conditions

- 13.1 In this section, "Public Entity" means the municipal, provincial or federal government body authorized to enforce any laws concerning health and labour applicable to the performance of the Work or any part thereof.
- 13.2 The Contractor must comply with all laws concerning health and labour conditions applicable to the performance of the Work or part thereof and must also require compliance of same by all its subcontractors when applicable.
- 13.3 The Contractor upon any request for information or inspection dealing with the Work by an authorized representative of a Public Entity must forthwith notify the Project Authority or His Majesty.
- 13.4 Evidence of compliance with laws applicable to the performance of the Work or part thereof by either the Contractor or its subcontractor must be furnished by the Contractor to the Project Authority or His Majesty at such time as the Project Authority or His Majesty may reasonably request."

14. Identification Protocol Responsibilities

The Contractor must ensure that the Contractor and each of its agents, representatives or subcontractors (referred to as Contractor Representatives for the purposes of this clause) comply with the following self-identification requirements:

- 14.1 During the performance of any Work at a Government of Canada site, the Contractor and each Contractor Representative must be clearly identified as such at all times;
- 14.2 During attendance at any meeting, the Contractor or Contractor Representatives must identify themselves as such to all meeting participants;
- 14.3 If the Contractor or a Contractor Representative requires the use of the Government of Canada's e-mail system in the performance of the Work, then the individual must clearly identify himself as the Contractor or an agent or subcontractor of the Contractor in all electronic mail in the signature block as well as under the e-mail account Properties. This identification protocol must also be used in all other correspondence, communication, and documentation; and
- 14.4 If Canada determines that the Contractor is not complying with any of the obligations stated in this article, Canada will advise the Contractor and request that the Contractor implement, without delay, appropriate corrective measures to eliminate recurrence of the problem.

15. Dispute Resolution Services

The Parties agree to make every reasonable effort, in good faith, to settle amicably all disputes or claims relating to the Contract, through negotiations between the Parties' representatives authorized to settle. If the Parties do not reach a settlement within 25 working days after the



dispute was initially raised to the other party in writing, either Party may contact the Office of the Procurement Ombudsman (OPO) to request dispute resolution/mediation services. OPO may be contacted by e-mail at [the Office of the Procurement Ombudsman email address](#), by telephone at 1-866-734-5169, or by web at [the Office of the Procurement Ombudsman website](#). For more information on OPO's services, please see the [Procurement Ombudsman Regulations](#) or visit [the Office of the Procurement Ombudsman website](#).

16. Contract Administration

The Office of the Procurement Ombudsman (OPO) was established by the Government of Canada to provide an impartial, independent venue for Canadian bidders to raise complaints regarding the administration of certain federal contracts, regardless of dollar value. If you have concerns regarding the administration of a federal contract, you may contact OPO by e-mail at [the Office of the Procurement Ombudsman email address](#), by telephone at 1-866-734-5169, or by web [the Office of the Procurement Ombudsman website](#). For more information on OPO's services, please see the [Procurement Ombudsman Regulations](#) or visit [the Office of the Procurement Ombudsman website](#).

17. Privacy

17.1 The Contractor acknowledges that Canada is bound by the Privacy Act, R.S.C. 1985, c. P-21, with respect to the protection of personal information as defined in that Act. The Contractor must keep private and confidential any such personal information collected, created or handled by the Contractor under the Contract, and must not use, copy, disclose, dispose of or destroy such personal information except in accordance with this clause and the delivery provisions of the Contract.

17.2 All such personal information is the property of Canada, and the Contractor must have no right in or to that information. The Contractor must deliver to Canada all such personal information in whatever form, including all copies, drafts, working papers, notes, memoranda, reports, data in machine-readable format or otherwise, and documentation which have been made or obtained in relation to this Contract, upon the completion or termination of the Contract, or at such earlier time as the Minister may request. Upon delivery of the personal information to Canada, the Contractor must have no right to retain that information in any form and must ensure that no record of the personal information remains in the Contractor's possession.

18. Information Guide for Contractors

Prior to the commencement of any work, the Contractor certifies that its employees or employees of its subcontractors, working under contract for CSC will complete the applicable Module(s) and retain the signed checklist(s) from the CSC "Information Guide for Contractors" website: www.bit.do/CSC-EN



ANNEX A - STATEMENT OF WORK

Correctional Service Canada (CSC) has a requirement to deliver services that support the reintegration needs of Indigenous offenders to urban centres.

1.0 BACKGROUND

Consultation with the National Indigenous Advisory Committee, the National Elders Working Group, as well as Indigenous Elders and staff working within CSC, has highlighted the need for culturally appropriate intervention and services that will support Indigenous offenders to address the impacts of intergenerational trauma and problematic substance use, and develop life skills to better prepare them to contribute positively to their families and communities upon release. These services are needed both within institutions to support the transition to the urban community, as well as within urban communities to provide ongoing support to Indigenous offenders upon release.

2.0 OBJECTIVE

To improve CSC's ability to reintegrate Indigenous offenders to urban areas and increase CSC's capacity in the release planning process. The Contractor must identify and coordinate reintegration support for Indigenous offenders in urban areas, as one of the greatest challenges for Indigenous offenders returning to urban centres is identifying traditional Indigenous support and services.

3.0. SCOPE

The Contractor must provide outreach and engagement with Indigenous offenders, urban community contacts, and CSC personnel, including but not limited to Parole Officers and Indigenous Community Liaison Officers (ICLOs). The Contractor must provide intervention services in Indigenous Intervention Centres (IICs) at CSC Institutions and CSC-run Healing Lodges to support the reintegration of Indigenous offenders in urban centres.

The services the Contractor must provide include, but are not limited to, reintegration and transition support services and interventions, delivering trauma, or problematic substance use counselling, or life skills training, or any combination of the three for a period of time up to warrant expiry, as determined by the Project Authority. The Contractor must provide the services starting pre-release and continuing into the community. The Contractor, at the Project Authority's request, must ensure that the offender's needs (i.e. related to trauma, or problematic substance use counselling, or life skills training) continue to be met during and after their transition to a community, and during periods of crisis, need, or instability, as determined by or in consultation with the Project Authority, or when the Project Authority determines there is a possible escalation in risk while the offender remains under CSC supervision, as per the agreed release plan and until warrant expiry. The Contractor will not meet this requirement by merely providing telephone support to an offender who has reintegrated to a community that is at a significant distance from the Institution or Healing Lodge where they were incarcerated. Therefore, the Contractor must give special attention to this matter during the development of the release plan.

In order to meet this obligation, the Contractor may, with the approval of the Project Authority, transition support to a community agency who may be better positioned to provide long-term support. The Contractor, through the liaison function with CSC personnel and community contacts, and when appropriate, will work with the CSC case management team on the reintegration plan in order to help the case management team determine long term support in the community, if required.

If an offender is transitioned to a community agency who can better provide long-term support, CSC will no longer pay the contractor for this offender since they are no longer providing services to them.

The Contractor must provide:

- Assistance with urban release planning for Indigenous offenders that includes life skills development, trauma, problematic substance use counselling, or a combination thereof, as determined by the Project Authority.



- Participate in the initial stages of the offender's release planning process.
- Work with the Project Authority's staff, including Indigenous Community Liaison Officers (ICLO) and Parole Officers assigned to the offender.
- Perform communication and coordination tasks as requested by the Project Authority, in developing and implementing a release plan.
- Provide assistance with obtaining culturally appropriate interventions for problematic substance use, trauma, life skills development, or any combination of the three.
- Provide assistance to Indigenous offenders to learn life skills, that include, but are not limited to, support to find employment, how to find transportation and housing, how and where to obtain identification and purchase and prepare nutritious food, budgeting skills, or other life skills, as needed.
- Reintegration support services in institutions to support the transition to the urban community, as well as within urban communities to provide ongoing support to Indigenous offenders upon release. This includes continuity into the communities that may be located a significant distance from the institution where the offender was incarcerated.
- Engage directly with First Nations, Métis and Inuit service providers with an understanding of existing resources and supports in urban centres surrounding a CSC facility or Healing Lodge. The Contractor must be prepared to make arrangements to provide support services to offenders that are outside their area of expertise.
- Support Indigenous offenders in developing release plans that will allow them to apply for parole.
- Participate in Elder and Community Assisted Parole Hearings as requested by the Project Authority.

4.0 TASKS

Reintegration and transition support services and interventions, delivering trauma, or problematic substance use counselling, or life skills training, or any combination of the three for Indigenous offenders:

- Participate in the initial stages of the release planning process. This is an essential component of a release plan, and includes working with Indigenous Community Liaison Officers (ICLOs) and/or the community and institutional Parole Officers, who are the link between CSC and Indigenous communities.
- Take a collective approach in the development of a release plan to assist in fostering public safety and broadening the support the Indigenous offender has in the community.
- Perform communication and coordination tasks, as requested by the Project Authority, to support the development and implementation of a release plan.
- Provide information that must assist CSC personnel to develop a release plan. CSC personnel includes, but is not limited to Parole Officers or Indigenous Community Liaison Officers (ICLOs). The expectation is that the Contractor must have a plan for providing a continuity of services to the offender upon their release to an urban community, even if the community is located a significant distance from the Institution where the offender was incarcerated.
- Engage directly with First Nations, Inuit, and Métis service providers who have a solid understanding of existing resources and supports in the urban centres surrounding a CSC Institution or Healing Lodge.
- Identify resources and community contacts that may be used by CSC personnel when preparing a release plan for an offender.
- Deliver trauma and/or problematic substance use counselling and life skills training for Indigenous offenders.
- Continue to provide these services to offenders once they are released to an urban community.
- Help to develop suspension and revocation mitigation plans for Indigenous offenders in collaboration with their parole officers and reintegration support service providers.



5.0 DELIVERABLES

For the delivery of reintegration support services to Indigenous offenders, the Contractor must collect information and prepare quarterly reports in Microsoft Word or Excel that include:

- Communication and work completed with CSC personnel, which includes but is not limited to Parole Officers or Indigenous Community Liaison Officers (ICLOs);
- Delivery of trauma and/or problematic substance use counselling and life skills training for Indigenous offenders; and,
- Services provided to Indigenous offenders once they are released to a community.

6.0 HOURS of WORK

The Contractor must provide services as follows, as determined by the Project Authority:

A minimum of 20 hours to a maximum of 37.5 hours per week.

Work may be performed weekdays, weekends, or evenings.

7.0 APPLICABLE STANDARDS/DOCUMENTATION

The Contractor must conduct the work using standards outlined in applicable CSC policies and regulations and in Canadian laws. This includes Commissioner's Directives and the Corrections and Conditional Release Act.

Commissioner's Directives

<http://www.csc-scc.gc.ca/acts-and-regulations/005006-0001-eng.shtml>

Corrections and Conditional Release Act

<https://laws-lois.justice.gc.ca/eng/acts/C-44.6/FullText.html>

8.0 LOCATION OF WORK

The Contractor must perform the work at the CSC Institutions, CSC-run Healing Lodges, and surrounding urban centres identified in this statement of work. Protected or Classified information must not be removed from CSC Institutions or Healing Lodges.

The minimum and maximum number of standing offers (SO) to be awarded for both streams are identified next to each institution:

	Institution Name	Minimum number of SO's to be awarded per institutional site	Maximum number of SO's to be awarded per institutional site
1	Nova Institution for Women - Truro, Nova Scotia	1	2
2	Springhill and Dorchester Institutions - Nova Scotia and New Brunswick	1	2
3	Joliette Institution for Women - Joliette, Quebec	1	2
4	Archambault Institution - Sainte-Anne-des-Plaines, Quebec	1	2
5	Federal Training Centre – Laval, Quebec	1	2
6	Joyceville Institution - Kingston, Ontario	1	2
7	Grand Valley Institution for Women - Kitchener, Ontario	1	2



8	Beaver Creek Institution – Gravenhurst, Ontario	1	2
9	Stony Mountain Institution - Winnipeg, Manitoba	1	3
10	Saskatchewan Penitentiary - Prince Albert, Saskatchewan	1	3
11	Okimaw Ohci Healing Lodge - Maple Creek, Saskatchewan	1	2
12	Edmonton Institution for Women - Edmonton, Alberta	1	2
13	Willow Cree Healing Lodge – Duck Lake, Alberta	1	2
14	Pê Sâkâstêw Centre - Mâskwâcîs, Alberta	1	2
15	Drumheller Institution - Drumheller, Alberta	1	2
16	Pacific Institution - Abbotsford, British Columbia	1	2
17	Fraser Valley Institution - Abbotsford, British Columbia	1	2
18	Kwîkwêxwelhp Healing Village – Harrison Mills, British Columbia	1	2
19	William Head Institution - Metchosin, British Columbia	1	2

9.0 TRAVEL

As part of the scope of work, the Project Authority will identify if travel is required. Any travel outside of the 200 kilometers of the identified CSC Institution must be pre-authorized by the Project Authority and comply with the National Joint Council Travel Directive.

10.0 LANGUAGE OF WORK

All tasks and deliverables must be performed in the language(s) agreed upon by the Project Authority and the Contractor (English and/or French). Unless the Contractor is able to deliver services in an Indigenous language for (an) offender(s) who speak(s) the same Indigenous language, as agreed upon by the Project Authority and in consultation with the Indigenous offender.

11.0 SUPPORT TO THE CONTRACTOR

The Contractor must provide all the necessary facilities, equipment, and tools to perform the work, unless the Contractor is providing services at a CSC institution or healing lodge. When onsite at a CSC institution, a workspace will be provided to the Contractor or Contractor’s resource for direct service provision to offenders. Any additional support required by the Contractor must be authorized by the Project Authority.

In alignment with public health guidelines and protocols to address COVID-19, the Project Authority may make alternate arrangements for the Contractor to carry out their duties, (e.g. provide video conferencing abilities).

12.0 MEETINGS

The Contractor must adhere to the conditions of any meetings between the Contractor and CSC as determined by the Project Authority. This includes the location of the meeting and whether the Contractor must attend in person or by conference call, as mutually agreed upon.

13.0 CSC’s RESPONSIBILITY TO THE CONTRACTOR

CSC agrees to provide necessary information, and as required, orientation about the Indigenous Intervention Centres and the Indigenous Continuum of Care, to enable the Contractor to perform their duties as outlined in the Contract.

The Project Authority will ensure the Contractor has access to all applicable laws, policies, procedures, and standards pertaining to the services rendered, as part of this contract.



The Project Authority will provide the Contractor with information relating to changes in policy, procedures, or practices applicable to the provisions of the Statement of Work.



ANNEX B - PROPOSED BASIS OF PAYMENT

The following basis of payment will apply to any call-up issued against this Standing Offer.

1.0 Professional Services provided with a Firm Price:

For professional services requested by Canada, Canada will pay the Contractor the firm price set out in the Contract based on the firm, all-inclusive hourly rates set out in this Annex, Applicable Taxes extra.

2.0 Rates

Bidders are to clearly indicate for which Institution(s) they are proposing to provide services, for each of the periods indicated.

A. Standing Offer Period: From Standing Offer award to May 31, 2024.

	Institution Name / Indigenous Intervention Centre (IIC)	<u>All-inclusive Firm Hourly Rate</u> to provide service as per the Annex A – Statement of Work
1	Nova Institution for Women - Truro, Nova Scotia	\$ _____
2	Springhill and Dorchester Institutions - Nova Scotia and New Brunswick	\$ _____
3	Joliette Institution for Women - Joliette, Quebec	\$ _____
4	Archambault Institution - Sainte-Anne-des-Plaines, Quebec	\$ _____
5	Federal Training Centre – Laval, Quebec	\$ _____
6	Joyceville Institution - Kingston, Ontario	\$ _____
7	Grand Valley Institution for Women - Kitchener, Ontario	\$ _____
8	Beaver Creek Institution, Gravenhurst, Ontario	\$ _____
9	Stony Mountain Institution - Winnipeg, Manitoba	\$ _____
10	Saskatchewan Penitentiary - Prince Albert, Saskatchewan	\$ _____
11	Okimaw Ohci Healing Lodge - Maple Creek, Saskatchewan	\$ _____
12	Edmonton Institution for Women - Edmonton, Alberta	\$ _____
13	Willow Cree Healing Lodge – Duck Lake, Alberta	\$ _____
14	Pê Sâkâstêw Centre - Mâskwâcîs, Alberta	\$ _____
15	Drumheller Institution - Drumheller, Alberta	\$ _____
16	Pacific Institution - Abbotsford, British Columbia	\$ _____
17	Fraser Valley Institution - Abbotsford, British Columbia	\$ _____



18	Kwikwèxwelhp Healing Village a- Harrison Mills, British Columbia	\$ _____
19	William Head Institution - Metchosin, British Columbia	\$ _____

3.0 Options to Extend the Standing Offer Period:

Subject to the exercise of the option to extend the Standing Offer period in accordance with Article *<To Be Inserted at Contract Award>* of the original Standing Offer, Options to Extend the Standing Offer, the Contractor will be paid the firm all inclusive Hourly Rate(s), in accordance with the following table, Applicable Taxes extra, to complete all Work and services required to be performed in relation any call-up issued as a result of the Standing Offer extension.

B. Standing Offer Option Period 1: From June 1, 2024 to May 31, 2025.

	Institution Name / Indigenous Intervention Centre (IIC)	All-inclusive Firm Hourly Rate to provide service as per the Annex A – Statement of Work
1	Nova Institution for Women - Truro, Nova Scotia	\$ _____
2.	Springhill and Dorchester Institutions - Nova Scotia and New Brunswick	\$ _____
3	Joliette Institution for Women - Joliette, Quebec	\$ _____
4	Archambault Institution - Sainte-Anne-des-Plaines, Quebec	\$ _____
5	Federal Training Centre – Laval, Quebec	\$ _____
6	Joyceville Institution - Kingston, Ontario	\$ _____
7	Grand Valley Institution for Women - Kitchener, Ontario	\$ _____
8	Beaver Creek Institution, Gravenhurst, Ontario	\$ _____
9	Stony Mountain Institution - Winnipeg, Manitoba	\$ _____
10	Saskatchewan Penitentiary - Prince Albert, Saskatchewan	\$ _____
11	Okimaw Ohci Healing Lodge - Maple Creek, Saskatchewan	\$ _____
12	Edmonton Institution for Women - Edmonton, Alberta	\$ _____
13	Willow Cree Healing Lodge – Duck Lake, Alberta	\$ _____
14	Pê Sâkâstêw Centre - Mâskwâcîs, Alberta	\$ _____
15	Drumheller Institution - Drumheller, Alberta	\$ _____
16	Pacific Institution - Abbotsford, British Columbia	\$ _____



17	Fraser Valley Institution - Abbotsford, British Columbia	\$ _____
18	Kwikwèxwelhp Healing Village - Harrison Mills, British Columbia	\$ _____
19	William Head Institution - Metchosin, British Columbia	\$ _____

C. Standing Offer Option Period 2: From June 1, 2025 to May 31, 2026.

	Institution Name / Indigenous Intervention Centre (IIC)	<u>All-inclusive Firm Hourly Rate</u> to provide service as per the Annex A – Statement of Work
1.	Nova Institution for Women - Truro, Nova Scotia	\$ _____
2.	Springhill and Dorchester Institutions - Nova Scotia and New Brunswick	\$ _____
3.	Joliette Institution for Women - Joliette, Quebec	\$ _____
4.	Archambault Institution - Sainte-Anne-des-Plaines, Quebec	\$ _____
5.	Federal Training Centre – Laval, Quebec	\$ _____
6.	Joyceville Institution - Kingston, Ontario	\$ _____
7.	Grand Valley Institution for Women - Kitchener, Ontario	\$ _____
8.	Beaver Creek Institution, Gravenhurst, Ontario	\$ _____
9.	Stony Mountain Institution - Winnipeg, Manitoba	\$ _____
10.	Saskatchewan Penitentiary - Prince Albert, Saskatchewan	\$ _____
11.	Okimaw Ohci Healing Lodge - Maple Creek, Saskatchewan	\$ _____
12.	Edmonton Institution for Women - Edmonton, Alberta	\$ _____
13.	Willow Cree Healing Lodge – Duck Lake, Alberta	\$ _____
14.	Pê Sâkâstêw Centre - Mâskwâcis, Alberta	\$ _____
15.	Drumheller Institution - Drumheller, Alberta	\$ _____
16.	Pacific Institution - Abbotsford, British Columbia	\$ _____
17.	Fraser Valley Institution - Abbotsford, British Columbia	\$ _____
18.	Kwikwèxwelhp Healing Village - Harrison Mills, British Columbia	\$ _____
19.	William Head Institution - Metchosin, British Columbia	\$ _____



4.0 Applicable Taxes

- (a) All prices and amounts of money in the Standing Offer are exclusive of Applicable Taxes, unless otherwise indicated. Applicable Taxes are extra to the price herein and will be paid by Canada.
- (b) The estimated Applicable Taxes are included in the total estimated cost shown on page 1 of this Standing Offer. The estimated Applicable Taxes will be incorporated into all invoices and progress claims and shown as a separate item on invoices and progress claims. All items that are zero-rated, exempt, or to which taxes do not apply, are to be identified as such on all invoices. The Offeror agrees to remit to Canada Revenue Agency (CRA) any amounts of Applicable Taxes or due.

5.0 Electronic Payment of Invoices - Offer

Canada requests that Offerors complete option 1 or 2 below:

- 1. Electronic Payment Instruments will be accepted for payment of invoices.

The following Electronic Payment Instrument(s) are accepted:

- MasterCard Acquisition Card;
- Direct Deposit (Domestic and International);

- 2. Electronic Payment Instruments will not be accepted for payment of invoices.

The Offeror is not obligated to accept payment by Electronic Payment Instruments.

Acceptance of Electronic Payment Instruments will not be considered as an evaluation criterion.



ANNEX C - SECURITY REQUIREMENTS CHECK LIST

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Contract Number / Numéro du contrat 21120-22-4070191
Security Classification / Classification de sécurité

SECURITY REQUIREMENTS CHECK LIST (SRCL) LISTE DE VÉRIFICATION DES EXIGENCES RELATIVES À LA SÉCURITÉ (LVERS)

PART A - CONTRACT INFORMATION / PARTIE A - INFORMATION CONTRACTUELLE			
1. Originating Government Department or Organization / Ministère ou organisme gouvernemental d'origine		2. Branch or Directorate / Direction générale ou Direction	
Correctional Service Canada		Senior Deputy Commissioner-Indigenous Initiatives Director	
3. a) Subcontract Number / Numéro du contrat de sous-traitance		3. b) Name and Address of Subcontractor / Nom et adresse du sous-traitant	
4. Brief Description of Work / Brève description du travail			
The Contractor must provide outreach and engagement with Indigenous offenders, urban community contacts, and CSC personnel, including but not limited to Parole Officers and Indigenous Community Liaison Officers. The Contractor will be responsible to provide intervention services in Indigenous Intervention Centres (IICs) at CSC Institutions, CSC-run Healing Lodges and to support the reintegration of Indigenous offenders in urban centres. These services are needed both within institutions to support the transition to the urban community, as well as within urban communities to provide ongoing support to Indigenous offenders upon release.			
5. a) Will the supplier require access to Controlled Goods? Le fournisseur aura-t-il accès à des marchandises contrôlées?		<input checked="" type="checkbox"/> No Non	<input type="checkbox"/> Yes Oui
5. b) Will the supplier require access to unclassified military technical data subject to the provisions of the Technical Data Control Regulations? Le fournisseur aura-t-il accès à des données techniques militaires non classifiées qui sont assujetties aux dispositions du Règlement sur le contrôle des données techniques?		<input checked="" type="checkbox"/> No Non	<input type="checkbox"/> Yes Oui
6. Indicate the type of access required / Indiquer le type d'accès requis			
6. a) Will the supplier and its employees require access to PROTECTED and/or CLASSIFIED information or assets? Le fournisseur ainsi que les employés auront-ils accès à des renseignements ou à des biens PROTÉGÉS et/ou CLASSIFIÉS? (Specify the level of access using the chart in Question 7. c) (Préciser le niveau d'accès en utilisant le tableau qui se trouve à la question 7. c)		<input type="checkbox"/> No Non	<input checked="" type="checkbox"/> Yes Oui
6. b) Will the supplier and its employees (e.g. cleaners, maintenance personnel) require access to restricted access areas? No access to PROTECTED and/or CLASSIFIED information or assets is permitted. Le fournisseur et ses employés (p. ex. nettoyeurs, personnel d'entretien) auront-ils accès à des zones d'accès restreintes? L'accès à des renseignements ou à des biens PROTÉGÉS et/ou CLASSIFIÉS n'est pas autorisé.		<input checked="" type="checkbox"/> No Non	<input type="checkbox"/> Yes Oui
6. c) Is this a commercial courier or delivery requirement with no overnight storage? S'agit-il d'un contrat de messagerie ou de livraison commerciale sans entreposage de nuit?		<input checked="" type="checkbox"/> No Non	<input type="checkbox"/> Yes Oui
7. a) Indicate the type of information that the supplier will be required to access / Indiquer le type d'information auquel le fournisseur devra avoir accès			
Canada <input checked="" type="checkbox"/>	NATO / OTAN <input type="checkbox"/>	N/A <input type="checkbox"/>	Foreign / Étranger <input type="checkbox"/>
7. b) Release restrictions / Restrictions relatives à la diffusion			
No release restrictions Aucune restriction relative à la diffusion <input checked="" type="checkbox"/>	All NATO countries Tous les pays de l'OTAN <input type="checkbox"/>	No release restrictions Aucune restriction relative à la diffusion <input type="checkbox"/>	
Not releasable À ne pas diffuser <input type="checkbox"/>			
Restricted to: / Limité à: <input type="checkbox"/>	Restricted to: / Limité à: <input type="checkbox"/>	Restricted to: / Limité à: <input type="checkbox"/>	
Specify country(ies): / Préciser le(s) pays:	Specify country(ies): / Préciser le(s) pays:	Specify country(ies): / Préciser le(s) pays:	
7. c) Level of information / Niveau d'information			
PROTECTED A PROTÉGÉ A <input checked="" type="checkbox"/>	NATO UNCLASSIFIED NATO NON CLASSIFIÉ <input type="checkbox"/>	PROTECTED A PROTÉGÉ A <input type="checkbox"/>	
PROTECTED B PROTÉGÉ B <input checked="" type="checkbox"/>	NATO RESTRICTED NATO DIFFUSION RESTREINTE <input type="checkbox"/>	PROTECTED B PROTÉGÉ B <input type="checkbox"/>	
PROTECTED C PROTÉGÉ C <input type="checkbox"/>	NATO CONFIDENTIAL NATO CONFIDENTIEL <input type="checkbox"/>	PROTECTED C PROTÉGÉ C <input type="checkbox"/>	
CONFIDENTIAL CONFIDENTIEL <input type="checkbox"/>	NATO SECRET NATO SECRET <input type="checkbox"/>	CONFIDENTIAL CONFIDENTIEL <input type="checkbox"/>	
SECRET SECRET <input type="checkbox"/>	COSMIC TOP SECRET COSMIC TRÈS SECRET <input type="checkbox"/>	SECRET SECRET <input type="checkbox"/>	
TOP SECRET TRÈS SECRET <input type="checkbox"/>		TOP SECRET TRÈS SECRET <input type="checkbox"/>	
TOP SECRET (SIGINT) TRÈS SECRET (SIGINT) <input type="checkbox"/>		TOP SECRET (SIGINT) TRÈS SECRET (SIGINT) <input type="checkbox"/>	

TBS/SCT 350-103(2004/12)

Security Classification / Classification de sécurité





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PART A (continued) / PARTIE A (suite)

8. Will the supplier require access to PROTECTED and/or CLASSIFIED COMSEC information or assets?
Le fournisseur aura-t-il accès à des renseignements ou à des biens COMSEC désignés PROTÉGÉS et/ou CLASSIFIÉS?
If Yes, indicate the level of sensitivity:
Dans l'affirmative, indiquer le niveau de sensibilité : No / Non Yes / Oui

9. Will the supplier require access to extremely sensitive INFOSEC information or assets?
Le fournisseur aura-t-il accès à des renseignements ou à des biens INFOSEC de nature extrêmement délicate?
Short Title(s) of material / Titre(s) abrégé(s) du matériel : No / Non Yes / Oui
Document Number / Numéro du document :

PART B - PERSONNEL (SUPPLIER) / PARTIE B - PERSONNEL (FOURNISSEUR)

10. a) Personnel security screening level required / Niveau de contrôle de la sécurité du personnel requis

<input checked="" type="checkbox"/> RELIABILITY STATUS COTE DE FIABILITÉ	<input type="checkbox"/> CONFIDENTIAL CONFIDENTIEL	<input type="checkbox"/> SECRET SECRET	<input type="checkbox"/> TOP SECRET TRÈS SECRET
<input type="checkbox"/> TOP SECRET- SIGINT TRÈS SECRET - SIGINT	<input type="checkbox"/> NATO CONFIDENTIAL NATO CONFIDENTIEL	<input type="checkbox"/> NATO SECRET NATO SECRET	<input type="checkbox"/> COSMIC TOP SECRET COSMIC TRÈS SECRET
<input type="checkbox"/> SITE ACCESS ACCÈS AUX EMPLACEMENTS			

Special comments:
Commentaires spéciaux : _____

NOTE: If multiple levels of screening are identified, a Security Classification Guide must be provided.
REMARQUE : Si plusieurs niveaux de contrôle de sécurité sont requis, un guide de classification de la sécurité doit être fourni.

10. b) May unscreened personnel be used for portions of the work?
Du personnel sans autorisation sécuritaire peut-il se voir confier des parties du travail? No / Non Yes / Oui
If Yes, will unscreened personnel be escorted?
Dans l'affirmative, le personnel en question sera-t-il escorté? No / Non Yes / Oui

PART C - SAFEGUARDS (SUPPLIER) / PARTIE C - MESURES DE PROTECTION (FOURNISSEUR)

INFORMATION / ASSETS / RENSEIGNEMENTS / BIENS

11. a) Will the supplier be required to receive and store PROTECTED and/or CLASSIFIED information or assets on its site or premises?
Le fournisseur sera-t-il tenu de recevoir et d'entreposer sur place des renseignements ou des biens PROTÉGÉS et/ou CLASSIFIÉS? No / Non Yes / Oui

11. b) Will the supplier be required to safeguard COMSEC information or assets?
Le fournisseur sera-t-il tenu de protéger des renseignements ou des biens COMSEC? No / Non Yes / Oui

PRODUCTION

11. c) Will the production (manufacture, and/or repair and/or modification) of PROTECTED and/or CLASSIFIED material or equipment occur at the supplier's site or premises?
Les installations du fournisseur serviront-elles à la production (fabrication et/ou réparation et/ou modification) de matériel PROTÉGÉ et/ou CLASSIFIÉ? No / Non Yes / Oui

INFORMATION TECHNOLOGY (IT) MEDIA / SUPPORT RELATIF À LA TECHNOLOGIE DE L'INFORMATION (TI)

11. d) Will the supplier be required to use its IT systems to electronically process, produce or store PROTECTED and/or CLASSIFIED information or data?
Le fournisseur sera-t-il tenu d'utiliser ses propres systèmes informatiques pour traiter, produire ou stocker électroniquement des renseignements ou des données PROTÉGÉS et/ou CLASSIFIÉS? No / Non Yes / Oui

11. e) Will there be an electronic link between the supplier's IT systems and the government department or agency?
Disposera-t-on d'un lien électronique entre le système informatique du fournisseur et celui du ministère ou de l'agence gouvernementale? No / Non Yes / Oui

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PART C - (continued) / PARTIE C - (suite)

For users completing the form **manually** use the summary chart below to indicate the category(ies) and level(s) of safeguarding required at the supplier's site(s) or premises.
Les utilisateurs qui remplissent le formulaire **manuellement** doivent utiliser le tableau récapitulatif ci-dessous pour indiquer, pour chaque catégorie, les niveaux de sauvegarde requis aux installations du fournisseur.

For users completing the form **online** (via the Internet), the summary chart is automatically populated by your responses to previous questions.
Dans le cas des utilisateurs qui remplissent le formulaire **en ligne** (par Internet), les réponses aux questions précédentes sont automatiquement saisies dans le tableau récapitulatif.

SUMMARY CHART / TABLEAU RÉCAPITULATIF

Category Catégorie	PROTECTED PROTÉGÉ			CLASSIFIED CLASSIFIÉ			NATO				COMSEC							
	A	B	C	CONFIDENTIAL CONFIDENTIEL	SECRET	TOP SECRET TRÈS SECRET	NATO RESTRICTED NATO DIFFUSION RESTREINTE	NATO CONFIDENTIAL NATO CONFIDENTIEL	NATO SECRET	COSMIC TOP SECRET COSMIC TRÈS SECRET	PROTECTED PROTÉGÉ			CONFIDENTIAL	SECRET	TOP SECRET TRÈS SECRET		
											A	B	C				CONFIDENTIEL	
N/A																		
Information / Assets Renseignements / Biens Production																		
IT Media / Support TI																		
IT Link / Lien électronique																		

12. a) Is the description of the work contained within this SRCL PROTECTED and/or CLASSIFIED?
La description du travail visé par la présente LVERS est-elle de nature PROTÉGÉE et/ou CLASSIFIÉE? No / Non Yes / Oui

If Yes, classify this form by annotating the top and bottom in the area entitled "Security Classification".
Dans l'affirmative, classifiez le présent formulaire en indiquant le niveau de sécurité dans la case intitulée « Classification de sécurité » au haut et au bas du formulaire.

12. b) Will the documentation attached to this SRCL be PROTECTED and/or CLASSIFIED?
La documentation associée à la présente LVERS sera-t-elle PROTÉGÉE et/ou CLASSIFIÉE? No / Non Yes / Oui

If Yes, classify this form by annotating the top and bottom in the area entitled "Security Classification" and indicate with attachments (e.g. SECRET with Attachments).
Dans l'affirmative, classifiez le présent formulaire en indiquant le niveau de sécurité dans la case intitulée « Classification de sécurité » au haut et au bas du formulaire et indiquez qu'il y a des pièces jointes (p. ex. SECRET avec des pièces jointes).



ANNEX D - EVALUATION CRITERIA

1.0 Technical Evaluation:

1.1 The following elements of the offer will be evaluated and scored in accordance with the following evaluation criteria.

- Mandatory Technical Criteria
- Rated Technical Criteria

It is **imperative** that the offer **address each of these criteria** to demonstrate that the requirements are met.

1.2 LISTING EXPERIENCE WITHOUT PROVIDING ANY SUBSTANTIATING DATA TO SUPPORT WHERE, WHEN AND HOW SUCH EXPERIENCE WAS OBTAINED WILL RESULT IN THE STATED EXPERIENCE NOT BEING CONSIDERED FOR EVALUATION PURPOSES.

1.3 All experience must be strictly work-related. Time spent during education and/or training will not be considered, unless otherwise indicated.

1.4 Experience must be demonstrated through a history of past projects, either completed or on-going.

1.5 Response Format

- I. In order to facilitate evaluation of offers, it is recommended that Offerors' offers address the mandatory criteria in the order in which they appear in the Evaluation Criteria and using the numbering outlined.
- II. Offerors are also advised that the month(s) of experience listed for a project or experience whose timeframe overlaps that of another referenced project or experience will only be counted once. For example: Project 1 timeframe is July 2001 to December 2001; Project 2 timeframe is October 2001 to January 2002; the total months of experience for these two project references is seven (7) months.
- III. For any requirements that specify a particular time period (e.g., 2 years) of work experience, CSC will disregard any information about experience if the technical offer does not include the required month and year for the start date and end date of the experience claimed.
- IV. CSC will also only evaluate the duration that the resource actually worked on a project or projects (from the start date to end date), instead of the overall start and end date of a project or a combination of projects in which a resource has participated.

MANDATORY TECHNICAL CRITERIA –



#	Mandatory Technical Criteria Delivering trauma, problematic substance use counselling, and life skills training to Indigenous offenders	Bidder Response Description (include location in bid)	Met/Not Met
M1	<p>The Bidder / Bidder's proposed resource(s) must have two (2) years experience within the past four (4) years demonstrating case management procedures and processes, in providing health, wellness or life skills training or counselling for Indigenous people either on an individual basis and/or in group settings.</p> <p>Bidder <u>must</u> outline how the proposed resource meets the capacity requirement through providing the information below:</p> <ol style="list-style-type: none"> 1. Name of the client organization(s) and contact information; 2. The total number of years of experience performing the above mentioned; 3. The start and end dates of the assignment(s); 4. Details of the work performed by the proposed resource on the assignment(s) including deliverables. 5. A reference that can confirm the resource's experience. (Can be in the form of an attestation from an Indigenous organization or group). <p>It is the bidder's responsibility to clearly show how the proposed resource(s) meet the above experience criteria. Failure to do so will result in your proposal being deemed non-responsive.</p> <p>NOTE: FOR M1 criteria - If not all information is provided with the proposal, Canada will request it and the bidder will have <u>24 hours</u> from the time of the request to provide it.</p>		

POINT RATED TECHNICAL CRITERIA -

#	Point Rated Technical Criteria	Max Score	Bidder Response (Bidder to explain how points are obtained and reference location in bid)
R1	<p>The Bidder / Bidder's proposed resource(s) identifies as belonging to one or more of the following Indigenous groups (please select all that apply):</p> <ul style="list-style-type: none"> • First Nations <input type="checkbox"/> • Inuit <input type="checkbox"/> • Métis <input type="checkbox"/> <p>The resource certifies that the above statement is true.</p> <p>_____</p> <p>Printed name of Resource</p>	10 points	



	<p>_____</p> <p>Signature of Resource _____</p> <p>Date _____</p> <p>The resource must provide documentation that shows belonging to an Indigenous group (e.g. copy of a Status Card, recognition letter of your land claim organization or NTI card, or proof of membership from a recognized Métis organization.) Resources can also provide a letter attesting to their Indigenous ancestry from a recognized Indigenous organization or community.</p>		
R2	<p>The Bidder/ Bidder's proposed resource has credentials, licensing, registration, or certification from a province in Canada, or a Bachelor of Social Work from a recognized post secondary institution, to demonstrate they are certified counsellors and/or social workers.</p>	10 points	
R3	<p>The Bidder / Bidder's proposed resource has five (5) years experience within the past eight (8) years in delivering training or counselling on any one of the following:</p> <ul style="list-style-type: none"> - trauma; or - problematic substance use; and - life skills. <p>Bidder to outline how the proposed resource meets the stated experience through providing the information below:</p> <ol style="list-style-type: none"> 1. Name of the client organization(s) and contact information; 2. The total number of years of experience performing the above mentioned; 3. The start and end dates of the assignment(s); 4. Details of the work performed by the proposed resource on the assignment(s) including deliverables. 5. A reference that can confirm the resource's experience. (Can be in the form of an attestation from an Indigenous organization or group). 	<p>Up to 24 points will be allocated as follows:</p> <p>20 points for 5 years experience within the past eight years for any one of the training or counselling listed.</p> <p>1 point for each additional year of experience in excess of 5 years to a maximum of 4 points</p>	
R4	<p>The Bidder / Bidder's proposed resource has 5 years experience within the past eight (8) years in acquiring cultural competency through working with Indigenous communities, groups or individuals in any one of the following areas to:</p> <ul style="list-style-type: none"> • provide services that follow cultural protocols; or • obtain advice and guidance on cultural protocols; or • learn from Elders, Spiritual Advisors and Knowledge Keepers. <p>Bidder to outline how the proposed resource meets the stated experience through providing the information below:</p>	<p>Up to 24 points will be allocated as follows:</p> <p>20 points for five years experience within the past eight years in the areas listed for cultural competency.</p>	



	<ol style="list-style-type: none">1. Name of the client organization(s) and contact information;2. The total number of years/months of experience performing the above mentioned3. The start and end dates of the assignment(s);4. Details about the work performed by the proposed resource on the assignment(s) experience;5. A reference that can confirm the proposed resource's experience. (Can be in the form of an attestation from an Indigenous organization or group).	1 point for each additional year in excess of five years of experience to a maximum of 4 points.	
	Total # of points	68	
	Minimum Score Required	40	



ANNEX E - CONTRACT SECURITY PROGRAM

APPLICATION FOR REGISTRATION (AFR) for Canadian legal entities

Instructions for completing the Application for Registration (AFR)

Privacy notice for Canadian entities registering in the CSP

Part of the information collected in this form includes personal information which is collected under the authority of subsection 7(1) of the *Financial Administration Act* and is mandatory in accordance with Treasury Board's *Policy on Government Security and Standard on Security Screening* for the purposes of security assessment and registration in the Contract Security Program (CSP) of Public Services and Procurement Canada (PSPC). The personal information will be used to assess your eligibility to hold a security status or security clearance and for your organization to be registered in the Contract Security Program. The information provided may be disclosed to the Royal Canadian Mounted Police and Canadian Security Intelligence Service to conduct the requisite checks and / or investigation in accordance with the *Policy on Government Security and Standard on Security Screening*. Additionally, the information may be disclosed to and used by other federal institutions that may require this information as part of their functions or investigation under Canadian Law or to the industrial security programs of foreign governments (with which Canada has bilateral security instruments) for foreign assurances.

Personal information is protected, used and disclosed in accordance with the Privacy Act and is described in the Info Source under the Personal Information Bank PWGSC PPU 015 ([Access to information and privacy - PSPC \(tpsgc-pwgsc.gc.ca\)](https://www.tpsgc-pwgsc.gc.ca/access-to-information-and-privacy)) and the TBS standard personal information bank Personal Security Screening PSU 917 ([Standard personal information banks - Canada.ca](https://www.tpsgc-pwgsc.gc.ca/standard-personal-information-banks)). Under the *Privacy Act*, you have the right to access and correct your personal information, if erroneous or incomplete. The personal information from paper sources that accompanies an organization registration is retained for two years after the last administrative action, and then destroyed. The personal information from paper sources that accompanies a foreign ownership, control, or influence assessments is kept for two years, and then destroyed if there are no changes to the organization that are reported to the foreign ownership, control, or influence evaluation office during this period. The personal information from paper sources that accompanies the personnel security screening process or foreign assurance process will be retained for a minimum period of two years after the last administrative action, and then destroyed. The Contract Security Program's retention period and disposal standards of personal information in electronic format may vary from the above retention period.

If you have concerns or require clarification about this privacy notice, you can contact PSPC's Access to Information and Privacy Directorate by email at TPSGC.ViePrivee-Privacy.PWGSC@tpsgc-pwgsc.gc.ca. If you are not satisfied with the response to your privacy concern or if you want to file a complaint about the handling of your personal information, you may wish to contact the Office of the Privacy Commissioner of Canada.

General Instructions:

- This form is used for registering Canadian legal entities **ONLY**. The CSP does not register foreign based organizations. **ALL** Foreign based firms must contact the [International Industrial Security Directorate \(IISD\)](#) for more information on the security screening process. Canadian subsidiaries of foreign based firms may be eligible to register with the CSP.
- This form and all supporting documentation requested must be provided in English or French
- In any instance where this form does not allow enough space for a complete answer, please include additional pages or rows to the table as required.

For organizations that do not yet have a clearance, refusal to provide required information, the provision of a false statement, misleading information, concealment or failure to disclose of any material fact on this application will result in the CSP not granting, or upgrading, a security clearance.

In the case of already cleared organizations; a denial or revocation of your organization's existing security clearance may occur and any personnel reliability statuses and/or personnel security clearances issued to your organization will be administratively closed out along with the organization's clearance with the Contract Security Program. This will immediately prohibit your eligibility to perform work on contracts requiring organization security clearances.

Section A - Business Information

- **Legal name of the organization** refers to the legal name of the organization as it is organized & existing within the country of jurisdiction. In the case of Canadian legal entities, this would be the legal name that is registered with federal, provincial or territorial authorities.
- **Business or Trade name** refers to the name which a business trades under for commercial purposes, although its registered, legal name, used for contracts and other formal situations, may be another name.
- **Type of Organization** - All required documentation in relation to the type of organization must be provided
 - **Corporation** refers to an entity having authority under the law to act as a single person distinct from the shareholders who own it and having rights to issue stock and exist indefinitely.



Provide the following information to substantiate this "Type of Organization" selection:

- Stock exchange identifier (if applicable);
- Certificate of incorporation, compliance, continuance, current articles of incorporation, etc.
- Ownership structure chart is mandatory

- **Partnership** refers to an association or relationship between two or more individuals, corporations, trusts, or partnerships that join together to carry on a trade or business.

Provide the following information to substantiate this "Type of Organization" selection:

- Evidence of legal status, ie. partnership agreement;
- Provincial partnership name registration (if applicable);
- Ownership structure chart

- **Sole proprietor** refers to the owner of a business who acts alone and has no partners.

Provide the provincial registration documentation (if applicable) ie. master business license, provincial name registration document

- **Other** (universities, financial institutions, unincorporated organizations, Assembly of First Nations, etc.)

Provide the following information to substantiate this "Type of Organization" selection:

- Evidence of legal status such as acts, charters, bands, etc.
- Ownership structure chart and management structure chart

- **Principal place of business** must be where the business is physically located and operating in Canada. Virtual locations, mail boxes, receiving offices, coworking spaces, representative agent's office, etc. will not be accepted.
- **Self-identify as a diverse supplier:** Public Services and Procurement Canada (PSPC) defines a diverse supplier as "a business owned or led by Canadians from underrepresented groups, such as women, Indigenous Peoples, persons with disabilities and visible minorities.

Section B - Security Officers

Identify the individual(s) you intend to nominate or are already appointed as your organization's company security officer and alternate company security officer(s). For Document Safeguarding Capability at other locations, please ensure to indicate address(site) the ACSO is located at. Add additional rows or provide a separate page as required. Employee has the same meaning as that used by the Canada Revenue Agency.

- Email address must be able to accept various types of correspondence from the CSP
- Security officers **must** meet all of the following criteria:
 - an employee of the organization;
 - physically located in Canada;
 - a Canadian citizen*; and
 - security screened at the same level as the organization (in some cases alternates may require a different level).

*Canadian citizenship is required due to the oversight responsibility entrusted to a security officer and some contractual requirements in relation to national security. This requirement may be waived on a case by case basis for Permanent Residents.

Section C - Officers

- Your organization must list **all** the names and position titles for its officers, management, leadership team, executives, managing partners, authorized signatories, members, etc. that are responsible for the day to day operations of its business. A management structure chart must be provided to demonstrate the reporting structure. Add additional rows to the section if required.
- For the purposes of the Contract Security Program, the term "Country of Primary Residence/National Domicile" refers to the particular country for a person's true, fixed, principal and permanent home, to which that person intends to return and remain even though currently residing elsewhere.
- **Citizenship** refers to the status of being a citizen. A **citizen** is a person who, by either birth or naturalization, is a member of a state or nation, entitled to enjoy all the civil rights and protections of that state or nation and owing allegiance to its government.

Section D - Board of Directors

- List **all** members of your organization's board of directors. Indicate all board titles including the chairperson if there is one. Add additional rows to the section or on a separate page if required.



- For the purposes of the Contract Security Program, the term “Country of Primary Residence/National Domicile” refers to the particular country for a person’s true, fixed, principal and permanent home, to which that person intends to return and remain even though currently residing elsewhere.
- **Citizenship** refers to the status of being a citizen. A **citizen** is a person who, by either birth or naturalization, is a member of a state or nation, entitled to enjoy all the civil rights and protections of that state or nation and owing allegiance to its government.

Section E - Ownership Information

- For the purposes of the CSP, the following interpretations are applicable:
 - **Direct (or registered) ownership** are **all** owners who hold legal title to a property or asset in that owner’s name.
 - **Ownership** refers to either (1) voting rights attached to the corporation’s outstanding voting shares or (2) outstanding shares measured by fair market value.
 - **Parent company** refers to a company which owns and/or controls controlling interest (e.g., voting stock) of other firms or companies, usually known as subsidiaries, which may give it control of the operation of the subsidiaries.

Section F - Justification (this section is to be completed by organizations that are undergoing a renewal ONLY - not bidding)

- Your organization is to provide a list of active federal contracts, subcontracts, leases, supply arrangements (SA), standing offers (SO), purchase orders that have security requirements. Indicate the contract number (lease, SA, SO, sub-contract, etc.), contracting authority or prime contractor and the security level requirement.

Section G - Certification and Consent

- Only an officer identified in Section C may complete this section.



APPLICATION FOR REGISTRATION (AFR) for Canadian legal entities

NOTE:

The provision of false, misleading information, or concealment and/or failure to disclose of any material fact on this application will result in a denial or revocation of your organization security clearance and registration with the Contract Security Program which will immediately prohibit your eligibility to perform on contracts requiring organization security clearances. An incomplete form **will not** be processed.

SECTION A - BUSINESS INFORMATION

1. Legal name of the organization

2. Business or trade name (if different from legal name)

3. Type of organization - **Indicate the type of organization and provide the required validation documentation (select one only)**

Sole proprietor

Partnership

Corporation

Private

Public

Other (specify)

4. Provide a brief description of your organization's general business activities.

5. Procurement Business Number (PBN) (if applicable)

6. Self-identify as a diverse supplier (provide profile)

7. Business civic address (head office)

8. Principal place of business (if not at head office)

9. Mailing address (if different from business civic address)

10. Organization website (if applicable)

11. Telephone number

12. Facsimile number

13. Number of employees in your organization or corporate entity

14. Number of employees requiring access to protected/classified information/assets/sites



SECTION B –SECURITY OFFICERS

Please identify all security officers for your organization. For document safeguarding capability identify the site number for each ACSO and the corresponding address for each site below.

Add additional rows or attachments as needed if there is not enough space allotted

Position title	Site #	Surname	Given name	E-mail (where the CSP will send correspondence)
Company security officer (CSO)				
Alternate company security officer (ACSO)				
ACSO (if applicable)				
ACSO (if applicable)				
ACSO (if applicable)				

For Document Safeguarding Capability ONLY:

00 – Address will be principal place of business

01 – Site address:

02 – Site address:

SECTION C – OFFICERS (managing partners, key leadership, signatories, etc.)

Add additional rows or attachments as needed and include management structure chart demonstrating reporting structures

Position title - within your organization	Surname	Given name	Citizenship(s)	Country of primary residence/National domicile

SECTION D – LIST OF BOARD OF DIRECTORS

Add additional rows or attachments as needed

Position title	Surname	Given name	Citizenship(s)	Country of primary residence/National domicile



SECTION E - OWNERSHIP INFORMATION - PLEASE COMPLETE FOR EACH LEVEL OF OWNERSHIP

Please complete for each level of ownership

Identify all entities, individuals, public or private corporations that have an ownership stake in your organization being registered. Indicate if the entity has a valid Facility Security Clearance from Public Services and Procurement Canada's Contract Security Program or any other country. For publicly traded corporations, identify stock exchange. If there are more than three levels of ownership; please submit on an additional page to include **all** levels of ownership from direct to ultimate.

Note: The organization structure chart with percentages of ownership must be included with your submission

SECTION E-1 - OWNERSHIP LEVEL 1 (direct ownership) if more than three - please provide on additional sheet

Ownership - Level 1 (Direct Parent)			
Name of organization or individual			
Address			
Type of entity (e.g. private or public corporation, state-owned)			
Stock exchange identifier (if applicable)			
Facility security clearance (FSC) yes/no			
Percentage of ownership			
Country of jurisdiction or citizenship			

SECTION E-2 - OWNERSHIP LEVEL 2

If there is any additional ownership for the names listed in the previous section (E-1) please provide the information below. If not, please indicate N/A (not applicable).

Ownership of entries listed in E-1 (Level 2)			
Name of direct owner from E-1			
Name of organization or individual			
Address			
Type of entity (e.g. private or public corporation, state-owned)			
Stock exchange identifier (if applicable)			
Facility security clearance (FSC) yes/no			



Percentage of ownership			
Country of jurisdiction or citizenship			

SECTION E-3 - OWNERSHIP LEVEL 3

If there is any additional ownership for the names listed in the previous section (E-2) please provide the information below. If not, please indicate N/A (not applicable).

Ownership of entries listed in E-2 (Level 3)

Name of intermediary ownership from E-2			
Name of organization or individual			
Address			
Type of entity (e.g. private or public corporation, state-owned)			
Stock exchange identifier (if applicable)			
Facility security clearance (FSC) yes/no			
Percentage of ownership			
Country of jurisdiction or citizenship			

SECTION F - JUSTIFICATION (FOR RENEWING ORGANIZATIONS)

Add additional rows or attachments as needed

Please provide all current procurement rationales that have security requirements - i.e. contracts, leases, RFP, RFI, ITQ, supply arrangements, standing offers, etc.

Contract, lease, SA, SO, etc. number	Client / contracting authority	Security Type & level	Expiry date (dd-mm-yyyy)

SECTION G - CERTIFICATION AND CONSENT (ONLY AN OFFICER IDENTIFIED IN SECTION C MAY COMPLETE THIS SECTION)

I, the undersigned, as the Officer authorized by the organization, have read the Privacy Notice to this application and do hereby certify that the information contained in this application is true, complete and correct. I acknowledge and agree to comply with the responsibilities outlined in the Public Services and Procurement Canada's Contract Security Manual and consent to the collection, use and disclosure of my personal information for the purposes as described above. **I agree to notify the Contract Security Program of any changes to the organization including but not limited to: change of address, phone number, contact information, change in security officers, officers and directors, board members, partners, management / leadership team and ownership.**



Surname	Given name
Position title	Telephone number (include extension number if any)
Facsimile number	Email address
Signature	Date (dd-mm-yyyy)

FOR USE BY THE PSPC'S CONTRACT SECURITY PROGRAM

Recommendations	
Recommended by e-signature	Approved by e-signature