

Questions and Answers

RFSO - D312023003

RFSO - SIMULTANEOUS INTERPRETATION SERVICES

Question #1:

While this RFSO is seeking English/French Simultaneous Interpreting services, would the CTA also entertain submissions from Sign Language Service providers to address any barriers affecting Deaf Canadians?

Answer #1:

This RFSO is specifically for French/English simultaneous interpretation and for a service of virtual meeting technician. A separate competition for sign language interpretation for meeting, such ASL/LSQ will be launched in a near future.

Question #2:

Whether companies from Outside Canada can apply for this?

Answer #2:

This RFSO falls under the trade agreement between Canada and Korea (CKFTA) only.

Question #3:

Whether we need to come over there for meetings?

Answer #3:

This RFSO is for virtual meeting and do not require the interpreters to be on site. The contractor must provide simultaneous interpretation of live/synchronous presentations and panel discussions while using commercial web-conferencing systems (Zoom or MS Teams).

Question #4:

Can we perform the tasks (related to RFP) outside Canada? (India or USA)

Answer #4:

This RFSO don't include specific requirement for the location of the Offeror. Meanwhile, the Offeror must demonstrate that they can provide Interpreters that are certified and members of the Ordre des traducteurs, terminologues et interprètes agréés du Québec (OTTIAQ), Association of Translators and Interpreters of Ontario (ATIO) or the International Association of Conference Interpreters (AIIC). The contractor must be able to supply interpretation for events hosted by the Agency, during the core business hours from Monday to Friday between 8:00 a.m. and 5:00 p.m. (ET).

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Question #5:

Can we submit the proposals via email?

Answer #5:

Yes, as identified on the cover page and bid instructions in the RFSO, you must submit your proposal at OTC.soumission-bid.CTA@otc-cta.gc.ca