



National Defence

Défense nationale

National Defence Headquarters
Ottawa, Ontario
K1A 0K2

Quartier général de la Défense nationale
Ottawa (Ontario)
K1A 0K2

SOLICITATION AMENDMENT / MODIFICATION DE L'INVITATION

RETURN BIDS TO / RETOURNER LES SOUMISSIONS À:

Director Services Contracting 3 (D Svcs C 3)
Direction des contrats de service 3 (DC Svc 3)
Attention: Lana Ibrahim
Par courriel à: Lana.Ibrahim@forces.gc.ca

The referenced document is hereby revised; unless otherwise indicated, all other terms and conditions of the Solicitation remain the same.

Ce document est par la présente révisé; sauf indication contraire, les modalités de l'invitation demeurent les mêmes

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| Title / Titre Environmental Monitoring Systems (EMS) | |
| Solicitation No. / N° de l'invitation W6369-22-A009 | Amendment No. / N° de la modification 04 |
| Date of Amendment / Date de la modification 25 January 2023 | |
| Address Enquiries to / Adresser toutes questions à: Lana Ibrahim, D Svcs C 3-4-2 Lana.Ibrahim@forces.gc.ca | |
| Telephone No. / N° de téléphone | FAX No. / N° de fax |
| Destination National Defence Headquarters Central Medical Equipment Depot (CMED) 105 Montgomery Road, Building BB-104 Petawawa, Ontario K8H 2X3 | |

Instructions: Municipal taxes are not applicable. Unless otherwise specified herein all prices quoted must include all applicable Canadian customs duties, GST/HST, excise taxes and are to be delivered Delivery Duty Paid including all delivery charges to destination(s) as indicated. The amount of the Goods and Services Tax/Harmonized Sales Tax is to be shown as a separate item.

Instructions : Les taxes municipales ne s'appliquent pas. Sauf indication contraire, les prix indiqués doivent comprendre les droits de douane canadiens, la TPS/TVH et la taxe d'accise. Les biens doivent être livrés « rendu droits acquittés », tous frais de livraison compris, à la ou aux destinations indiquées. Le montant de la taxe sur les produits et services/taxe de vente harmonisée doit être indiqué séparément.

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| Solicitation Closes / L'invitation prend fin: |
| At / à: 02:00 PM Eastern Standard Time (EST) |
| On / le: 10 February 2023 |

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| Delivery Required / Livraison exigée | Delivery Offered / Livraison proposée |
| Vendor Name and Address / Raison sociale et adresse du fournisseur | |
| Name and title of person authorized to sign on behalf of vendor (type or print) / Nom et titre de la personne autorisée à signer au nom du fournisseur (caractère d'imprimerie) | |
| Name – Nom _____ | Title – Titre _____ |
| Signature _____ | Date _____ |



AMENDMENT 04 TO SOLICITATION NUMBER W6369-22-A009 IS RAISED TO:

1. Provide clarification and answers to questions from potential suppliers.

QUESTIONS AND ANSWERS:

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| Question 8 | ANNEX A - STATEMENT OF REQUIREMENT Section 2.1 Can sentence be completed? |
| Answer 8 | See APPENDIX 1 TO ANNEX A - LOCATIONS OF ASSETS TO MONITOR. |
| Question 9 | For users, can you clarify the unlimited amount of users, as this is EMS system is to meet Food and Drug Administration's (FDA's) part 11 of Title 21 of the Code of Federal Regulations. Can user logins be shared for certain groups of users? |
| Answer 9 | User logins will be individual for the vast majority of sites, however it is possible that occasionally certain user logins would be for positions and shared amongst several personnel (ex: duty personnel) |
| Question 10 | How many dedicated/unique user logins are required in total? |
| Answer 10 | An unlimited number of dedicated/ unique user logins are required, as per 2.1.2.1 of Appendix 1 to Annex A. |
| Question 11 | ANNEX A - STATEMENT OF REQUIREMENT For 2.2.2.3 One (1) Offsite Calibration of Probes per year, up to 3 years, is a rotational calibration of probes acceptable? |
| Answer 11 | Yes, a rotational calibration of probes is acceptable, provided all probes are calibrated yearly if options for calibration are exercised, as per 2.2.2.3 of Annex A. |
| Question 12 | ANNEX A - STATEMENT OF REQUIREMENT Section 3.4 a 3 points calibration certificate is to be included, will the 3 points values required be provided? |
| Answer 12 | A 3 point calibration certificate is required as proof of guaranteed error of no more than $\pm 0.5C$ at each calibration point. The testing points are not required to be provided. |
| Question 13 | ANNEX A - STATEMENT OF REQUIREMENT Section 4.8 The Environmental Monitoring Systems (EMS) must include audible and visible alarms for each freezer and refrigerator. a. Would an audible and visible alarm for each facility suffice? |
| Answer 13 | No, The Environmental Monitoring Systems (EMS) must include audible and visible alarms for each freezer and refrigerator, as per Section 4.8 of Annex A |
| Question 14 | For Cellular Mobile/GSM setup, will CFB provide a list of which providers have service for the remote locations? |



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| Answer 14 | DND will not be providing this list in advance of contract award, but it is not anticipated that there will be any issues in finding GSM providers in the locations that monitoring is required. It is the vendor's responsibility to set-up network requirements with cellular provider(s) as per 2.1.2.2 of Annex A. |
| Question 15 | ANNEX A - STATEMENT OF REQUIREMENT Section 5.9.1- Unlimited number of alarms to be sent by text message, phone, e-mail: For phone and text messages, can a list of how many users will be sent texts and calls be provided? |
| Answer 15 | No, an unlimited number of users is required and DND will not provide a listing of how many users are required to receive phone and text message notifications. |
| Question 16 | Please kindly confirm expected completion date(s), and hours of work available. Will work be expected to be completed on weekends? After hours? Or during regular business hours? |
| Answer 16 | All deliverables for the Initial Contract period must be received on or before 30 August 2023. There are no restrictions on the expected days of the week and time of day for installation to take place. The vendor can co-ordinate with the local bases to complete installation at a mutually agreed upon time. |
| Question 17 | Is it required that sensors be capable of storing data locally at the sensor itself, or is storing data at the Cloud level sufficient? |
| Answer 17 | The sensors and/or gateways must be able to store data in the event of internet outage. Once the data is stored in the cloud, it does not need to be stored locally. |
| Question 18 | Is a FDA 21 CFR Part 11 compliant solution required? |
| Answer 18 | The Environmental Monitoring Systems (EMS) must have a software compliant with the Food and Drug Administration's (FDA's) part 11 of Title 21 of the Code of Federal Regulations; Electronic Records; Electronic Signatures (21 CFR Part 11). |
| Question 19 | Do you require colour-coded alarm bands to be visible on the chart view of the data for quick analysis of alarm conditions? |
| Answer 19 | Color-coded alarm bands on the chart view of the data is not a mandatory requirement. |
| Question 20 | Do you require automatic report generation to be emailed directly to end-users? |
| Answer 20 | This is not a mandatory requirement |
| Question 21 | Do you require Canadian based service personnel? |
| Answer 21 | This is not a mandatory requirement, however all service personnel coming on site must meet the security requirements as outlined in section 7.3, Annex C and Appendix 1 to Annex C. |



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| Question 22 | Do you require 24/7 response time? If not, what is the expected response time? |
| Answer 22 | <p>There are no timelines stipulated by DND in the RFP regarding response times for tickets raised by DND. As per section 25 of Appendix 3 to Annex C, upon request by DND, the Contractor must provide a document that describes the Contractor's Security Incident Response Process. Please refer to this section of the RFP for more information regarding the contractor's responsibilities regarding security incident management.</p> <p>In addition, the contractor must report any security incident that they have identified to the DND Project Lead by no later than 24 hours after it has been detected or reported to PSPC (as per 2.4.4 to Appendix 2 to Annex C).</p> |
| Question 23 | Is there a hazardous material report for the facility (ies), including the presence of asbestos? |
| Answer 23 | Requests for reports regarding hazardous material(s) can be directed to the local base infrastructure experts after contract award. |

ALL OTHER TERMS AND CONDITIONS REMAIN THE SAME.