



RFSO: 100020893

This amendment # 1 is raised to modify the Region of Delivery and the Mandatory Criteria # 2 of the Request For Standing Offer 100020893.

DELETE:

Region of Delivery: Northwest Territories

REPLACE:

Region of Delivery: Western and Territories Region

DELETE: MC2

The bidder MUST provide three (3) examples of projects training similar or equal completed in the last five (5) years where English in a virtual classroom were provided in a customer service environment.

At least one (1) of the three (3) projects MUST be with the Federal Government of Canada, or a Federal agency **and the value of the contract must be of \$25K minimum.**

REPLACE: MC2

The bidder MUST provide three (3) examples of projects training similar or equal completed in the last five (5) years where English in a virtual classroom were provided in a customer service environment.

At least one (1) of the three (3) projects MUST be with the Federal Government of Canada, or a Federal agency.

All other terms of the Request for Standing Offer remain the same.