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Canada Revenue Agency

Proposal to: Canada Revenue Agency

We hereby offer to sell to Her Majesty the Queen in right of Canada, in accordance with the terms and conditions set out herein, referred to herein and/or attached hereto, the goods and/or services listed herein and on any attached sheets at the price(s) set out therefor.

Bidder's Legal Name and Address (ensure the Bidder's complete legal name is properly set out)

Bidder is required to identify below the name and title of the individual authorized to sign on behalf of the Bidder

Signature of authorized representative

Date (yyyy-mm-dd)

Name of person authorized to sign (print)

Title of person authorized to sign (print)

(____)

Telephone No.

(____)

Fax No.

E-mail address

AMENDMENT TO INVITATION TO QUALIFY

Title CRA Digital Automated Accessibility Testing Solution (DAATS) Project	
Solicitation No. 1000417412	Date 2023-01-31
Amendment No. 002	
Solicitation closes on 2023-02-09 at 2:00 P.M.	Time zone EST /HNE Eastern Standard Time/ Heure Normale de l'Est
Contracting Authority Name: - See original document. Address - See original document. E-mail address: - See original document.	
Telephone No. - See original document.	
Destination - See original document.	
THIS DOCUMENT CONTAINS A SECURITY REQUIREMENT.	



SOLICITATION AMENDMENT # 002

This solicitation amendment is raised to:

1. Address the following questions submitted during the solicitation period as per Invitation to Qualify.
 2. Extend the solicitation closing date an additional week.
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1. QUESTIONS AND ANSWERS

Q1. Is there any other key events, conference calls, etc. leading up to the final days of submitting the RFP?

A1. No, there are no additional events planned leading up to the qualification deadline.

Q2. Would you be available for a quick 5 minute huddle this morning or early afternoon?

A2. No, for transparency purposes and in the best interest of all involved and for any potential respondents, we cannot have a meeting during the solicitation period

Q3. It is all in PDF. Are you comfortable with us printing it out, filling in by hand, and scanning back to you or the Buy / Sell site?

A3. The format of submission document is explained in the DAATS ITQ.

Q4. Would you be so kind as to forward me the RFP documents for internal analysis and advise how the submission process works (through SAP Ariba, email, etc.?)

A4. No, the submission process is explained in the ITQ. You can download all information pertaining to DAATS Project from: <https://canadabuys.canada.ca/en/tender-opportunities/tender-notice/pw-22-01017558>. If you are having technical issues, please refer to the Support Page in the CanadaBuys webpage.

Q5. There's no tool which does everything listed in Mandatory Requirements 6.1 through 6.7 (pg. 31-36). Does CRA have a tool in mind that they are looking to procure through this bid?

A5. CRA is looking to acquire a solution (tool and process) that will best meet our needs as it relates to helping us scan, identify and remediate accessibility defects while providing online or same time guidance to comply with digital standards.



Q6. With this ITQ, is CRA looking to have access to a pool of expert manual testers in Canada that are IAAP certified CPWA, ADS and WAS?

A6. Not at this time for this particular solution, however having the ability to capture results from manual testing is key to this process.

Q7. Will CRA work with a small to medium size Canadian company that is equipped and ready to help provide Accessibility Management Services through Testing, Remediation and Training?

A7. CRA will consider all qualified responses regardless of the size of the company as long as it has the capacity to support the volume and complexity of the technical environments and platforms used across the agency.

Q8. We are making good progress on our response to ITQ 1000417412, but we have an issue with obtaining a written reference from one of our clients, United Counties of Prescott and Russell. They wrote that a reference statement requires approval of Council, which is rarely given. Can you please advise us on how you would like us to handle this issue?

A8. References are an essential requirement of the prequalification process and are required in order to validate the work provided by a supplier. In the event where client references are not available to support their qualification, the supplier will need to provide at least 3 examples of the type of work delivered to public and private sector clients such as: detailed project plans demonstrating their ability to deliver on-site solutions in a complex environment. As a result, we will be extending the deadline an additional week.

Q9. We are working on finalizing our response to ITQ 1000417412, and we are hoping that you would be able to provide some clarification regarding the M4 requirement:

To demonstrate compliance, the Respondent MUST:

- *provide technical and architecture designs and requirements that support the provision of these services from a client dedicated secured (on-premises) location.*

Can you provide some guidance regarding what these "designs and requirements" are intended to cover, and what form they should take? The response that we're preparing is based upon assumptions regarding your expectations, and we'd like to be able to ensure that we are not basing our response on a misunderstanding on our part.

A9. When CRA speaks about demonstrating compliance via technical designs, we are referring to the technical infrastructure the solution will run on and reside on. This can include a document that explains the configurations and server specifications for an online solution that will reside in our secured locations and will meet the accessibility and security requirements specified in the DAATS ITQ.

The respondent must clearly demonstrate if they have the capacity to handle the volume, the complexity of our secured transactions, and environment as outlined in the DAATS ITQ.



2. NEW SOLICITATION CLOSING DATE

Offers must be received on or before 2:00PM EST, February 9, 2023.

ALL OTHER TERMS AND CONDITIONS REMAIN UNCHANGED