1. MT41 - we are being asked to provide "evidence" to meet "protected B" accreditation. I couldn't find a process to become "accredited" and am unsure of the type of evidence that the selection committee will be looking for. Can there be some clarification on this?

# Q: The proposed Electronic Dental Records System (EDR) must be able to provide required evidence to successfully meet Protected B accreditation

A: This will be a process that is completed through PSPC, once the contract has been awarded. It is not required prior to bidding

2. MT56 - "allow user to verify signature". Can the team elaborate on what this means?

#### Q: The proposed Electronic Dental Records System (EDR) must ask the user to verify signature.

A: On a document that contains an new signature, the system must ask the person who to verify that they intended to sign the document. I.e. " are you sure you want to sign this" similar in circumstances as are you usure you want to delete.

3. MT58 - "must store meta-data with EDR". Can the team elaborate on the needed meta-data to be stored and its purpose?-

# Q: The proposed Electronic Dental Records System (EDR) must store metadata with the Electronic Data Record.

A: Please see the government of Canada; Standard on Metadata: Standard on Metadata- Canada.ca

MT72 - "must connect to printer and allow printing of required sections". Can the team elaborate on what these "required sections" are, so we can ensure we are able to provide this functionality?

### Q: The proposed Electronic Dental Records System (EDR) must be able to connect to a printer and allow printing of required sections of EDRs.

A: the system must have a printer enabled functionality as required and allow for certain portions of an Electronic Dental Record to be printed, for example, X-rays, Treatment plan, record notes, Etc.

4. MT74+MT75 - service and program evaluation - can we receive an outline of what these reports are? ( corrected to MT74/MT75)

Q: MT74: The proposed Electronic Dental Records System (EDR) must have ability to generate reports for service evaluation. MT75 The proposed Electronic Dental Records System (EDR) must have ability to generate reports for program evaluation.

A: General reporting functionality such as; <u>Services Evaluation</u>: Example: Tx services completed, sealants, fillings, exams <u>Program Evaluation</u>: same idea but relating to program Example: # of patient seen

5. RT05 - "ability to install on-premise". As the solution that is requested is a SaaS solution, why are there points given for the ability to be installed on-premise?

#### Q: RT5.0: Bidder should have the ability to install software on-site.

A: As required, for example there are computers in different locations, with providers – if can be done remotely this would not apply but is required if needed as well as to troubleshoot if issue. Considerations for digital radiography, remote and isolated areas with limited cell phone access – possible connectivity issues during set up. This could be streamlined, if required, i.e.. Several providers meet in one location if there is a need.